

BARBER - Kinzer PPS GAL RE 0013051

Remington Arms Co., Inc.

Product Service

Legal Case #:5000

Case Information

| RE# | Date Opened | Date Opened(PS) | Date Closed | Incident Date | Pre Lit | Lit | Obsolete |
|--------|-------------|-----------------|-------------|---------------|---------|-----|----------|
| 209473 | 11/5/2010 | 11/8/2010 | 11/17/2010 | | | | X |

Customer Information

| Type | Business | First Name | Last Name | Street | City | State | Zip | Age | Contact |
|----------|----------|--------------|-----------|---------------|--------|-------|-------|-----|--|
| Incident | | James Robert | Walker Jr | 615 Fowler Rd | Monroe | NC | 28110 | | H 704-219-2357 E southernboykin@aol.com |

Incident Information

| Claims | Codes | Repair Est. | Medical Treatment | Medical Status |
|--------|--|-------------|-------------------|----------------|
| PI | | | | |
| PD | | | | |
| S | Cause:4006 Altered Adjustments or Components Concern:1008 Fired on Bolt Closing | | Unknown | |
| C | | | | |

11/15/10 Per note with rifle, gun fired while he was cycling rounds through it, his hand was not on trigger. He blew a hole in his office door and ceiling. The bolt is very loose and wobbly, it comes out too far and hits the stock.cm

Firearm Information

| Mfg. | Type | Model/Ga. | SKU | Serial | Bbl. | DOM |
|-----------|-------|------------------|-------|----------|------|-------------------------|
| Remington | CF/BA | 710/30-06 SPR | 27410 | 71111971 | CX | 4/17/2003 8:28:22 AM |

| Date Purchased | Where Purchased | Accessories | Original Owner |
|----------------|-------------------------------|-------------|----------------|
| | WAL-MART DC 6003R- REGULAR | | Y |

CONCERN:FBC 11/16 Says he bought new 2-3 yrs ago. 11/17 from WalMart

Ammunition Information

| Mfg. | Type | Cal./Ga. | SKU | UPC | DOM | Mfg. Code |
|-----------|---------|----------|--------|-----|-----|-----------|
| Remington | CL /165 | | | | | |
| Concern | Other | Factory | Reload | | | |
| 0: | | Y | N | | | |

Alleges he has only shot 165 and occasionally 225 factory ammo

Other Products Information - None Defined

Settlement

| Settlement | Release of Claims | Release Date | Reimbursement | Cash Settlement | Reim. Date APV | Cash Date APV |
|---|-------------------------|-------------------------|---------------|-----------------|----------------|---------------|
| Repair at 1/2 normal charges as a gesture of goodwill | | | | | | |
| | Repair/Replacement Cost | Repair/Replacement Date | | | | |

11/15/10 Per Ilion, improper adjustments, altered settings.cm 11/16/10 Emailed quote to Walker, his cell would not connect when I called.cm 11/17/10 Per call from Walker, he wanted it repaired no charge, I told him the alterations were not from the

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factory and that we would leave the estimate at 1/2 off and free shipping. He will pay but wants the old parts back and implied that he would contact a lawyer about the roof damage with this rifle. Emailed factory to take pictures before repairing.cm

Examination[Remington/CF/BA]

| Part | Sub-Part | Code | Comment |
|-------------|------------------------|-----------------------------|---|
| Examination | Examiner | | B.TRAVIS |
| | Exam Date | | 11/8/2010 |
| | Product Type | | RF |
| | Action Type | | A |
| | Assigned To | | F.SUPRY |
| Cause | 4038 | Could Not Duplicate Concern | |
| Barrel | Description | | 22" 30-06 SPR |
| | Date Code | | CX |
| | Bore Plugged | False | |
| | Bulged | False | |
| | Fired | False | |
| | Fired while Obstructed | | |
| | Muzzle/Crown Condition | Slightly Worn; Functioning | |
| Bolt | Firing Pin | Slightly Worn; Functioning | |
| | Shroud | Slightly Worn; Functioning | |
| | Face | Slightly Worn; Functioning | |
| | Handle | Slightly Worn; Functioning | |
| | Stop | Worn; Functioning | |
| Extractor | Condition | Slightly Worn; Functioning | |
| | Cut Condition | Slightly Worn; Functioning | |
| | Ext/Eject Test | False | |
| Locking | Block Condition | ---Select--- | |
| | Lug Condition | Slightly Worn; Functioning | FRONT EDGES OF LOCKING LUGS ARE ROUNDED OFF AND SMOOTHED DOWN |
| | Notch Condition | ---Select--- | |
| Magazine | Condition | ---Select--- | |
| | Box Condition | Slightly Worn; Functioning | |
| Overall | Exterior Condition | Worn; Functioning | |
| | Stock Condition | Worn; Functioning | |
| | Fore End Condition | ---Select--- | |
| Receiver | Condition | Slightly Worn; Functioning | |

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| | | | |
|-----------------|--------------|-------------------------------|-----------------------|
| | Bulged | False | |
| Safety | Description | | STANDARD M/710 SAFETY |
| | Function | Like new; Functioning | |
| | Sub-Assembly | ISS | |
| Sear | Lift | ---Select--- | N/A |
| | Notch | Slightly Worn; Functioning | |
| | | Test Fired | False |
| Feeding Test | Tests | False | |
| Trigger | Condition | Slightly Worn; Functioning | |
| | Pull | ---Select--- | 2.25# |
| | Altered | True | SET SCREWS ALTERED |
| | Sub-Assembly | Other Remington | |













