

BARBER - Kinzer PPS GAL RE 0013248

Remington Arms Co., Inc.

Product Service

Legal Case #:5300

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212448	12/3/2010	12/6/2010	12/6/2010				

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Reporter	Smitty's Sporting Goods		Smitty's Sporti	Route 67	Schaghticoke	NY	12154		W 518-753-6377

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038 Could Not Duplicate Concern		Unknown	
S	Fired on safety release Concern:1007 Fired on Safe Release			
C				

12/19/10 Per note with rifle, customer claims gun fired when safety was put to off position. Spring in clip stays down when loaded.cm

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial	Bbl.	DOM
Remington	CF/BA	770/300 WIN MA	85658	71540189	PD	6/15/2009 5:45:08 PM
Date Purchased	Where Purchased	Accessories	Original Owner			
	JERRY S SPORT CENTER, INC	SCOPE,RINGS,BASE	U			

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/770/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion,replace trigger assm, clean at no charge						
	Repair/Replacement Cost	Repair/Replacement Date				
	27.00	12/19/2010				

12/19/10 Per Ilion, could not duplicate concern. Trig assm is functioning as designed, check over completely, clean and test fire at no charge.cm

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/6/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate Concern	
Barrel	Description		24" 300 WIN MAG
	Date Code		PD
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	

BARBER - Kinzer PPS GAL RE 0013249		Firing Pin	Slightly Worn; Functioning
Bolt	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
	Condition	Slightly Worn; Functioning	
Extractor	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
	Block Condition	---Select---	
Locking	Lug Condition	Like new; Functioning	
	Notch Condition	---Select---	
	Condition	---Select---	
Magazine	Box Condition	Slightly Worn; Functioning	
	Exterior Condition	Slightly Worn; Functioning	
Overall	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
	Condition	Slightly Worn; Functioning	
Receiver	Bulged	False	
	Description		STANDARD M/770 SAFETY
Safety	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
	Lift	---Select---	
Sear	Notch	Like new; Functioning	
	Condition	Like new; Functioning	
	---Select---	4#	
Pull	Trigger	False	
Altered		Other Remington	
Sub-Assembly			

5300

Route 67
SCHAGHTICOKE, NY 12154
(518) ~~864-8671~~

CUSTOMER'S ORDER NO.		PHONE		DATE	
NAME					
ADDRESS					
Remington Arms					
CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT
Customer claims gun fired when safety was put to off position. spring in clip stays down when loaded					
ser# 71540189				TAX	
SOLD BY		RECEIVED BY		TOTAL	
E PRODUCT 609T					
All claims and returned goods MUST be accompanied by this bill					
1791		NEBS To Reorder Call 1-800-225-6380		THANK YOU	

Serial Number:

71540189

Model: 770



RE00212448

could not duplicate concern
T.A. is functioning as designed,
checked over completely, clear &
Test Rino at 18/12

unusually

frmRE Inquiry

Repair Number: RE00212448

Serial: 71540189, Model 770, Center Fire, Caliber 300 WIN MAG Produced: 06/15/2009 SKU: 85658

Repairman:

Status: Repairing 12/6/2010 1:55:28 PM

Verify Repair:

ADDRESS INFORMATION

Customer

Received from

Return To

Received from

Name: SMITTYS SPORTING GOODS

Address 1: RTE 67

Address 2:

City: SCHAGHTICOKE

State: NY Zip Code: 12154 Country: US

Name: SMITTYS SPORTING GOODS

Address 1: RTE 67

Address 2:

City: SCHAGHTICOKE

State: NY Zip Code: 12154 Country: US

FFL:

Contact / Condition

Problems

Estimate

History / Status

Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/3/2010 8:0...	New	bordenla	Repair Added	
12/3/2010 8:0...	Expedite	bordenla	From: Check In	To:
12/6/2010 1:5...	Maint	Travisbw	Repair Maintenance	Status: Rep

☐ Shipping Hold
☐ Interface Hold
☐ Estimate Sent
☐ Parts Received
☐ Passed Inspection
☐ Return as Received
☐ Has Been Approved
☐ Internal Repair
☐ Exclude TATC

Current Status

Repairing

12/6/2010 1:55:28 PM

bordenla

Repair Bench

Repair Location

ILN

Current Location

ILN

Transfer Number

Repair Search

Refresh

Close

RECEIVED
JUN 11 1964

BY: _____





