

BARBER - Kinzer PPS GAL RE 0013270

Remington Arms Co., Inc.
Product Service
Legal Case #:5317

Case Information

RE#	Date Opened	Date Opened(PS)	Date Closed	Incident Date	Pre Lit	Lit	Obsolete
212836	12/6/2010	12/7/2010	12/7/2010				X

Customer Information

Type	Business	First Name	Last Name	Street	City	State	Zip	Age	Contact
Incident		William	Debevoise	66 Woodbine Rd.	New City	NY	10956		H 845-634-8982 C 845-826-2870

Incident Information

Claims	Codes	Repair Est.	Medical Treatment	Medical Status
PI				
PD	Cause:4038	Could Not Duplicate Concern		
S	Concern:1007	Fired on Safe Release	Unknown	
C	FSR			

Customer sent gun in with a note. He stated that once while sighting gun in after chambering a round, the trigger did not fire. Upon pushing the safety forward again - the gun discharged. Please repair. df

Firearm Information

Mfg.	Type	Model/Ga.	SKU	Serial Bbl.	DOM
Remington	CF/BA	788/308 WIN	n/a	6124932 OW	7/1/1972
Date Purchased	Where Purchased	Accessories	Original Owner		
	BONITZ BROS HARRISBURG PA	TWO PIECE SCOPE BASE	U		

CONCERN:FSR

Ammunition Information - None Defined

Other Products Information - None Defined

Settlement

Remington/788/CF/BA

Settlement	Release of Claims	Release Date	Reimbursement	Cash Settlement	Reim. Date APV	Cash Date APV
Per Ilion - repair @ 1/2 normal charges						
	Repair/Replacement Cost	Repair/Replacement Date				

Per Ilion - Could not duplicate concern. TA is very dirty & loose in action. Check over, clean & adjust as needed @ 1/2 normal charges. Factory has repair set up to go out COD. df

Examination[Remington/CF/BA]

Part	Sub-Part	Code	Comment
Examination	Examiner		B.TRAVIS
	Exam Date		12/7/2010
	Product Type		RF
	Action Type		A
	Assigned To		T.NAGLE
Cause	4038	Could Not Duplicate	

BARBER - Kinzer PPS GAL RE 0013271

		Concern	
Barrel	Description		22" 308 WIN
	Date Code		OW
	Bore Plugged	False	
	Bulged	False	
	Fired	False	
	Fired while Obstructed		
	Muzzle/Crown Condition	Slightly Worn; Functioning	
Bolt	Firing Pin	Slightly Worn; Functioning	
	Shroud	Slightly Worn; Functioning	
	Face	Slightly Worn; Functioning	
	Handle	Slightly Worn; Functioning	
	Stop	Slightly Worn; Functioning	
Extractor	Condition	Slightly Worn; Functioning	
	Cut Condition	Slightly Worn; Functioning	
	Ext/Eject Test	False	
Locking	Block Condition	---Select---	
	Lug Condition	Slightly Worn; Functioning	
	Notch Condition	---Select---	
Magazine	Condition	---Select---	
	Box Condition	Missing	
Overall	Exterior Condition	Slightly Worn; Functioning	
	Stock Condition	Slightly Worn; Functioning	
	Fore End Condition	---Select---	
Receiver	Condition	Slightly Worn; Functioning	
	Bulged	False	
Safety	Description		STANDARD M/788 BOLT LOCK SAFETY
	Function	Like new; Functioning	
	Sub-Assembly	Non-ISS	
Sear	Lift	---Select---	N/A
	Notch	Slightly Worn; Functioning	
	Tests	Test Fired	False
Feeding Test		False	
Trigger	Condition	Slightly Worn; Functioning	DIRTY, LOOSE IN ACTION
	Pull	---Select---	5#
	Altered	False	
	Sub-Assembly	Other Remington	
Non-Remington Components	Description		TWO PIECE SCOPE BASE

frmRepairMain - FGI Repairs

File Add Repair Estimate Repair Expedite Repair Inquiry Repair Tools CSR Tools Reports Table Maintenance System Location

frmREInquiry - Repair Inquiry

Repair Number: **RE00212836** Serial: 6124932 Model 788 Center Fire Caliber 308 Repairman: **WIN** Status: **Repairing 12/7/2010 9:39:30 AM**

Verify Repair

ADDRESS INFORMATION

Customer: **WILLIAM DEBEVOISE** Received from: **WILLIAM DEBEVOISE** Return To: **WILLIAM DEBEVOISE** Received from:

Address 1: **66 WOODBINE RD** Address 2: **66 WOODBINE RD** PO Box:

City: **NEW CITY** State: **NY** Zip Code: **10956** Country: **US**

FFL:

Contact / Condition Problems Estimate History / Status Shipping / Billing

Date	Code	User ID	Desc1	Desc2
12/6/2010 7:4	New	valentids	Repair Added	
12/6/2010 7:5	Update	valentids	Repair information change	
12/6/2010 7:5	Expedite	valentids	From Check In	To:
12/7/2010 9:3	Maint	Travisbw	Repair Maintenance	Status: Reps

Shipping Hold ☐ Interface Hold ☐ Estimate Sent ☐ Parts Received ☐ Passed Inspection ☐ Return as Received ☐ Has Been Approved ☐ Internal Repair ☐ Exclude TATC ☐

Current Status: **Repairing** 12/7/2010 9:39:30 AM

Repair Bench: **valentids**

Repair Location: **ILN**

Current Location: **ILN**

Transfer Number:

Repair Search Refresh Close

supryll: ILN/Prod frmRepairMan D1102R7XPIL Monday, Dec 6 2010 7:23 AM

start DMS: Desktop frmRepairMan - F DMS: Global Search Inbox: Microsoft

RECEIVED
DEC - 8 2010

BY:.....

5317

22"

OW 7/72
5th

Remington Arms (Repair)

This model # ~~788~~ ser. # 6124932

.308 Win. has developed a problem. The firing pin seems very slow and once while sighting in after chambering a round, the trigger did not fire. Upon pushing the safety forward again the gun discharged. Please repair.

Thank -
Bill

Serial
Number

6124932

Model: 788



RE00212836



William Debevoise
66 Woodbine Rd
New City, NY 10956

H-845-634-8982

C-845-826-2870

could not duplicate concern.
Trig ASSM. is very dirty + loose
in action. check over, remove,
tear down, clean + adjust as
needed at 1/2 normal charges.