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REMINGTON ARMS COMPANY, INC.



MANUFACTURERS OF
SPORTING FIREARMS, AMMUNITION

SPORTING FIREARMS, TRAPS, ILION, NEW YORK
AMMUNITION, BRIDGEPORT, CONNECTICUT
LONOKE, ARKANSAS
CABLE—HARTLEY, BRIDGEPORT
TELEX: 964-201 STRATFORD, CONN.

TRAPS

TARGETS

BRIDGEPORT, CONNECTICUT 06602

PETERS CARTRIDGE DIVISION
BRIDGEPORT, CONNECTICUT
TARGETS, FINDLAY, OHIO
ADA, OKLAHOMA
ATHENS, GEORGIA

R. L. ST. JOHN
SUPERVISOR-FIELD SERVICE
FIREARMS

REMINGTON ARMS COMPANY, INC.
ILION, NEW YORK 13357

June 20, 1979-

TO: REMINGTON RECOMMENDED GUNSMITHS

We have been making an in depth study to determine the cause of all complaints on Remington firearms that are safety related. To make this study as complete as possible, we seek your cooperation.

In the future, would you please not attempt any repairs on a Remington firearm returned to your shop with a safety related complaint. Instead, please return, at our expense, the firearm in question to:

Arms Service Section
Remington Arms Company, Inc.
Ilion, New York 13357
Attn: Mr. Dennis J. Sanita

Please include a note with each firearm, fully explaining the customer's complaint. The type of complaint involved would be anything relative to the gun's safety, or any complaint which would bear on the shooter's or a bystander's safety, such as jar off, firing on closing, automatic firing, etc.

If there is any question as to whether or not a gun should be returned to us for examination, please call Mr. James A. Stekl on our toll free numbers:

Outside N.Y. State 1-800-448-5790
N.Y. State only 1-800-962-7211

for a final decision. When our examination has been completed, you will be advised immediately as to our findings by Mr. Stekl, and arrangements made at that time for any repair required.

Again, we ask for your fullest cooperation, and if you have any questions, please call immediately.

Cordially,

R. L. St. John
R.L. St. John, Supervisor
Field Service

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