

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS-AMMUNITION-TARGETS-TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 874-9961

Dear Customer:

Our records show that you are still the holder of one or more Model XP-100 pistols in need of possible trigger assembly correction. The serial number(s) of the concerned pistol(s) is listed on the enclosed form.

Please note that this is the second important letter of request mailed to you. Since we consider the situation urgent, please make every effort to promptly have your trigger assembly(s) corrected by the Remington Service Division here at the factory. A review of the problem follows along with trigger assembly correction service details.

During routine servicing of this model, Remington discovered that an incomplete factory operation, involving the front trigger housing screw, may have introduced the possibility of an unsafe trigger assembly condition in a limited number of guns. Although unlikely, with normal usage of the pistol, the front trigger housing screw may position itself in such a manner as to promote firing upon release of the safety or upon bolt closing.

Since the safety and quality of our firearms is our utmost concern, Remington will, at no charge, correct the affected trigger assembly part in all pistols which could possibly be involved.

Therefore, we request that you ship your pistol(s), via United Parcel Service, Transportation C.O.D., to:

Remington Arms Co., Inc.
Dept XP
14 Hoefler Ave.
Ilion, NY 13357

Since we are aware that many customers have custom stocked their pistols, we ask that these customers remove the barreled action from the custom stock and send the barreled action only. However, those customers having pistols containing the factory installed Zytel stock may ship the complete firearm in its original factory stock.

Before returning the firearm to the factory, please remove all non-Remington equipment including stock, sights, scope, and rings. Scope bases can remain on the gun. This procedure will give you faster service.

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In returning your Model XP-100 to our above factory address in Ilion, New York, please also do the following:

1. Whenever possible, include the original zippered gun case with the pistol.
2. Make sure the firearm is packaged with adequate packing material.
3. Include your name and address on the outside of the package and on a note placed inside the box.
4. Affix the enclosed blue sticker dots to both butt ends of the outside of the package.

This will also speed the repair of your pistol and its return to you.

Should you require the original gun box for collection purposes, return the gun in another form of packaging. If you need a box for shipping purposes, please advise me at the Ilion address.

If the pistol has been sold by you, please provide the information requested on the form enclosed. Then, return that form to Dept. XP, using the postage paid envelope provided.

We apologize for any inconvenience this situation may cause you. If you have any associated expenses, please provide the necessary receipts, and you will be reimbursed any reasonable amount.

In appreciation of your efforts, we will send you a "Remington Country" elk head belt buckle, especially designed for Remington by Sid Bell, as soon as the repair of your pistol is recorded.

Please remember that this trigger assembly correction program applies only to a limited number of Model XP-100 pistols and not to any other Remington gun models.

If you have any questions about this trigger assembly correction program, please call toll free at the following 800 numbers:

In U.S.A. - (800) 634-2459
In Canada - (800) 634-5401
(8:00 a.m. - 4:30 p.m. EST)

Sincerely,



R.H. Potter
Product Service Specialist

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