

Remington.



REMINGTON ARMS COMPANY, INC.

SPORTING ARMS · AMMUNITION · TARGETS · TRAPS

ILION, NEW YORK 13357

TELEPHONE (315) 894-9561

Dear Remington Dealer:

Our records still show that you are the holder of one or more Model XP-100 pistols in need of possible trigger assembly correction. The serial number(s) of the concerned pistol(s) is listed on the enclosed form.

Please note that this is the second important letter of request mailed to you. Since we consider the situation urgent, please make every effort to promptly have your trigger assembly(s) corrected by the Remington Service Division here at the factory. A review of the problem follows along with trigger assembly correction service details.

The Model XP-100 pistols involved include pistols shipped between January 1, 1987 - October 4, 1988.

During routine servicing of this model, Remington discovered that an incomplete factory operation, involving the front trigger housing screw, may have introduced the possibility of an unsafe trigger assembly condition in a limited number of guns. Although unlikely, with normal usage of the pistol, the front trigger housing screw may position itself in such a manner as to promote firing upon release of the safety or upon bolt closing.

Since the safety and quality of our firearms is our utmost concern, Remington will, at no charge, correct the affected trigger assembly part in all pistols which could possibly be involved.

Therefore, we request that you ship your pistol(s), via United Parcel Service, Transportation C.O.D., to:

Remington Arms Co., Inc.
Dept XP
14 Hoefler Ave.
Ilion, NY 13357

Since we are aware that many customers have custom stocked their pistols, we ask that these customers remove the barreled action from the custom stock and send the barreled action only. However, those customers having pistols containing the factory installed Zytel stock may ship the complete firearm in its original factory stock.

Before returning the firearm to the factory, please remove all non-Remington equipment including stock, sights, scope, and rings. Scope bases can remain on the gun. This procedure will give you faster service.

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In returning your Model XP-100 to our above factory address in Ilion, New York, please also do the following:

1. Whenever possible, include the original zippered gun case with the pistol.
2. Make sure the firearm is packaged with adequate packing material.
3. Include your name and return address on the outside of the package and on a note placed inside the box.
4. Affix the enclosed blue sticker dots to both butt ends of the outside of the package.

This will also speed the repair of your pistol and its return to you.

Should the original gun box be required for collection purposes, return the gun in another form of packaging. If you need a box for shipping purposes, please advise me at the Ilion address.

If the pistol has been sold by you, please provide the information requested on the form enclosed. Then, return that form to Dept. XP, using the postage paid envelope provided.

Please remember that this trigger assembly correction program applies only to a limited number of Model XP-100 pistols and not to any other Remington gun models.

We apologize for any inconvenience this second notification may cause you. However, please remember that this involves a serious personal safety situation which should be addressed immediately.

If you have any questions about this trigger assembly correction program, please call toll free at the following 800 numbers:

In U.S.A. - (800) 634-2459
In Canada - (800) 634-5401
(8:00 a.m. - 4:30 p.m. EST)

Sincerely,

R.H. Potter
Product Service
Specialist

RHP:auc
Enc.