11-1-2010

calling as result of Broadcast 65+4=69

No 1111

**ATTITUDE** 

Angry at Remington /

Angry CNBC | |

Supportive of REM + + + + + + + + + 11 23

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ++++ S

Inquisitive on Rem position ++++ | 111 (3)

Calling to provide Broadcast Feedback |

**OWNS MODEL 700** 

Feedback + HT + HT 111 13

Safety Issue 1111 9

No Problem w/ firearm ### 5

ARS SENT ++++ 6

To PRODUCT SERVICES 1111 //1 8

Serial CK -HT +H+ 1111 (17

# 700 Log Sheet - 2010 CNBC Story

#4963

Date:	11/1/10	CSR:	(h	·
Is the custom	ner calling as a result of t	he broadcast?	YES NO	
Initial tone/A	Attitude of the caller:			
Angry at	Remington	Supportive	of Remington	
Angry at	CNBC for airing	Supportive	of CNBC	
Nature/Purp	ose of Call:			
Calling to	o offer support (pro-Remir	igton)		
Inquisitiv	ve about Remington position	on		
Calling to	o provide broadcast feedba	ıck		
Customer Ov	wns a Model 700:			
General c	concern of safety with pers	onal model 700		
seeking c	ompany feedback regardin	ng direction/use o	f personal Model 7	700
claims the	ey experienced a "safety"	related issue with	their personal Mo	del 700
has not ex	xperienced a problem but	wants firearm insp	pected (fill out add	ress) send to an RARC
	ner references any concer the firearm, they should			lation to the operation of t Service, Ilion NY).
Did they agre	ee to return it to the facto	ory?	YES N	0
Consumer Na	me: Mike Me	yer	- 700	o FIR
Address:	12715 440 4	LAVE	_	
_ <i>f</i> .	jas MN	56544	_	
Phone:	218-334-28	80	_	
Serial #:	46358628	1976		
***Send an A	ARS label*** ${\cal V}$			
Comments:				
	<u>.</u>			-

# 700 Log Sheet - 2010 CNBC Story

#4.915

Date:///_//
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Toe Engle 770 7mm Ken Rag.
Address: 9/1 N Cotto 5K bought new last Monday
Weatherford OK 73096 Sunday 19/31/10 couldn't put
Address: 9/1 N Cotto 5K  - Weatherford OK 73096  Phone: 580-819-4000  Serial #: Solution of the budge safety of as soon as he budge safety it fired.
Serial #:
***Send an ARS label***
Comments:

Confidential

5803540

Remington

# 700 Log Sheet - 2010 CNBC Story

Date:	CSR:	
Is the customer calling as a result of	the broadcast? YES NO in fo	on site
Initial tone/Attitude of the caller:	_	
Angry at Remington	Supportive of Remington	·
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remi	ington)	
Inquisitive about Remington positi	ion .	
Calling to provide broadcast feedb	pack	
Customer Owns a Model 700:		
General concern of safety with per	rsonal model 700	
seeking company feedback regards	ing direction/use of personal Model 700	
claims they experienced a "safety"	related issue with their personal Model 700	)
has not experienced a problem but	wants firearm inspected (fill out address) se	end to an RARC
<del>-</del>	erns or problems experienced in relation I be advised to return it to (Product Servi	_
Did they agree to return it to the fact	tory? YES NO	
Consumer Name: Bruce L	ewis purhed	from safe to Fi
Address: 217 Scoff Brown Grant	27214 wlo tsu	ching trigger.
Phone: 336-669-1293		
Serial #:	JOOPL Joyrs tal	ker
***Send an ARS label***	,	
Comments:		·
	· · · · · · · · · · · · · · · · · · ·	
Remington	Confidential	10/19/10

# 700 Log Sheet - 2010 CNBC Story

Date: 11 1 10	CSR: Dell	
Is the customer calling as a re	sult of the broadcast? (YES) NO	
Initial tone/Attitude of the cal	<u>ler:</u>	
Angry at Remington	Supportive of Reming	ton
Angry at CNBC for airing	Supportive of CNBC	nla
Nature/Purpose of Call:		
Calling to offer support (pro	o-Remington)	
Inquisitive about Remingto	n position	<i></i>
Calling to provide broadcas	it feedback	
Customer Owns a Model 700:		
General concern of safety w	vith personal model 700	
seeking company feedback	regarding direction/use of personal	Model 700
$\checkmark$ claims they experienced a "	safety" related issue with their perso	onal Model 700
has not experienced a probl	em but wants firearm inspected (fill	out address) send to an RARC
	y concerns or problems experience should be advised to return it to (	
Did they agree to return it to t	the factory?	NO
Consumer Name: Steve	Yorkai tis	
Address: 1400 luhi		
Ft. Collins	(0 80525	
Phone: <u>970 276</u>		
Serial #:	54 N/A (2): 2	lo win
* ***Send an ARS label***		
Comments:		
n Hosald been shot	tin 10 yrs. He 1	red
F512 auc 10 415	ago. Word it	maired
Remington	Confidential	4919 10/19/10

Coun

# 700 Log Sheet - 2010 CNBC Story

Date: 111110 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Vince Flandal
Address: 24.76 Coleman Dr.
Raleigh, NC 27604
Phone: 919-291-4232 Email: Vaardal@nc.rr.com
Serial #: na m1770 300 Win Mag
***Send an ARS label*** - Sending by email
Comments: Happaned 10/30/10
FSR - Scope hit him in the hood & he wants madical has 8 st + also in head - doesn't trust rifle. Pal- & refur
Did Cortact, CNBC to report his incident of rifle Remington Confidential 10/19/10

16017

# 700 Log Sheet - 2010 CNBC Story

Date: 11 1 10 CSR: Dell					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position \( \cappa \)					
Calling to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with personal model 700					
seeking company feedback regarding direction/use of personal Model 700					
claims they experienced a "safety" related issue with their personal Model 700					
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC					
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory?  YES  NO					
Consumer Name: Steven Keith					
Address: PO Box 1015					
Whitey City, Ky 42653					
Phone: 600-376-9453					
Serial #:A6586995					
***Send an ARS label***					
Comments:					
Saw show. He claims FSR 3 mos. acp.					
No danage. No injury					

Remington

Confidential

# 700 Log Sheet - 2010 CNBC Story

Date: 11 1 10 CSR: De 11			
Is the customer calling as a result of the broadcast? (YES) NO			
Initial tone/Attitude of the caller:			
Angry at Remington  Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory?  YES  NO			
Consumer Name: Randy Rearn			
Address:			
Phone:			
Serial #: <u>B6726179</u> M/700 BDL			
***Send an ARS label***			
Comments:			
Wants X-mark Tro Lingger, will have FFL dir. parchase. Last ye had FSR			

Remington

Confidential

# 700 Log Sheet - 2010 CNBC Story

#	49	
$\neg \eta$	(/	

Date:	11/1/10	CSR:	M		<del></del>
Is the cust	tomer calling as a result o	of the broadcast?	YES NO		
Initial ton	e/Attitude of the caller:				
Angry	at Remington	Supportive	of Remington		
Angry	at CNBC for airing	Supportive	of CNBC		
Nature/Pu	rpose of Call:				
Callin	g to offer support (pro-Rei	mington)			
Inquis	itive about Remington pos	sition			
Callin	g to provide broadcast feed	dback			
Customer	Owns a Model 700:				
Gener	al concern of safety with p	personal model 700			
seekin	g company feedback regar	rding direction/use o	f personal Mod	del 700	
claims	they experienced a "safet	y" related issue with	their personal	Model 700	
has no	t experienced a problem b	ut wants firearm ins	pected (fill out	address) send	to an RARC
	omer references any con of the firearm, they shou				
Did they a	gree to return it to the fa	ectory?	YES	NO	
Consumer	Name: Tary S	mitter	_ - 776	243	FSR
Address: _	4321 Fole	zy Dr			My it will fire click safety ato
-	Knoxville	379/8	- 06.00 - 11	assima.	alick safety oto
Phone: _	865-356-	4321	- -	er you	160
Serial #: _		new @	Walhart	Christma	209
***Send a	n ARS label***				
Comments	s:				
Remington		Confidentia	al		10/19/10

Remington

# 700 Log Sheet - 2010 CNBC Story

#4920

Date:				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory?  YES  NO				
Consumer Name: Timothy Collins 700 mth 58 bought	Coys (			
Address: 274 White Rd. yrr. ago, had light	Ly			
Enis Falls UT 05450 when he bought its	,			
Phone: 802 933-9698 212-587-2407 At yesterday, bares,				
Serial #: 56448624 102 internet sale brushed trig + it we	~T-01			
Serial #: 56448624 102 internet sale brushed trig. + it we ***Send an ARS label***  ***Send an ARS label***  The perfect day in the sale brushed trig. + it we before For the sale beather For the sale before For the sale before For the sale before	54 54			
Comments:				
box + ARS				
<u>  /54313</u>				

Confidential

Remington

Date: CSR:	M/	·
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remington	
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use o	of personal Mod	iel 700
claims they experienced a "safety" related issue with	their personal	Model 700
has not experienced a problem but wants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re-	_	
Did they agree to return it to the factory?	YES	NO
Consumer Name:	_	
Address:	<del>_</del>	
	_	•
Phone:	_	
Serial #:		
***Send an ARS label***		
Comments:		

Date: 11-[-10] CSR:						
Is the customer calling as a result of the broadcast? YES NO						
Initial tone/Attitude of the caller:						
Angry at Remington Supportive of Remington						
Angry at CNBC for airing Supportive of CNBC						
Nature/Purpose of Call:						
Calling to offer support (pro-Remington)						
Inquisitive about Remington position						
Calling to provide broadcast feedback						
Customer Owns a Model 700:						
General concern of safety with personal model 700						
seeking company feedback regarding direction/use of personal Model 700						
claims they experienced a "safety" related issue with their personal Model 700						
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC						
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).						
Did they agree to return it to the factory? YES NO						
Consumer Name: John 102527						
Address: PO BOX 22183						
Vienna VADQ 183						
Phone:						
Serial #:						
***Send an ARS label***						
Comments:						
-requested Catalog						

Date: CSR: C	<u> </u>	<del></del>
Is the customer calling as a result of the broadcast?	YES NO	a cotplir
Initial tone/Attitude of the caller:		Brotner Seen Sh
Angry at Remington Supportive	e of Remington	5000
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
X General concern of safety with personal model 700		
seeking company feedback regarding direction/use	of personal Mod	del 700
claims they experienced a "safety" related issue with	h their personal	Model 700
M has not experienced a problem but wants firearm in	spected (fill out	address) send to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to r	•	
Did they agree to return it to the factory?	YES	NO
Consumer Name:	<u> </u>	
Address:	· 	
	_	,
Phone:	<del></del>	
Serial #: <u>B6862211</u> 87		
***Send an ARS label***		•
Comments:	•	

# 700 Log Sheet - 2010 CNBC Story

Date: CSR:						
Is the customer calling as a result of the broadcast? YES NO						
Initial tone/Attitude of the caller:						
Angry at Remington St	upportive of Remin	gton				
Angry at CNBC for airing Si	upportive of CNBC					
Nature/Purpose of Call:						
Calling to offer support (pro-Remington)						
Inquisitive about Remington position						
Calling to provide broadcast feedback						
Customer Owns a Model 700:						
KGeneral concern of safety with personal me	odel 700					
seeking company feedback regarding direc	tion/use of persona	ıl Model 700				
claims they experienced a "safety" related	issue with their per	sonal Model 700				
has not experienced a problem but wants fi	rearm inspected (fi	ll out address) send to an RARC				
If the customer references any concerns or p the safety of the firearm, they should be advi	-	•				
Did they agree to return it to the factory?	YES	NO				
Consumer Name:	·					
Address:	****					
Phone:						
Serial #:						
***Send an ARS label***						
Comments:						

Remington

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Is the customer calling as a result of the broadcast? YES NO  Initial tone/Attitude of the caller:  Angry at Remington
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone: 228-216-4153
Serial #:
***Send an ARS label***
Comments:

Remington

Confidential

Date: 11/01/10	CSR:	#		
Is the customer calling as a result of the	he broadcast?	YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
İnquisitive about Remington positio	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with person	onal model 700			
seeking company feedback regardin	g direction/use o	f personal Moo	del 700	
claims they experienced a "safety" r	related issue with	their personal	Model 700	
has not experienced a problem but v	vants firearm insp	pected (fill out	address) send to an R	LARC
If the customer references any concer the safety of the firearm, they should I				
Did they agree to return it to the facto	ry?	YES	NO	
Consumer Name:		_		
Address:		<del>-</del>		
		_		
Phone:		_		
Serial #: <u>C6457748</u>				
***Send an ARS label***				
Comments:				
Send # drak			<del></del>	

# 700 Log Sheet - 2010 CNBC Story

Date: 1/01/10 CSR: Latts					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with personal model 700					
seeking company feedback regarding direction/use of personal Model 700					
claims they experienced a "safety" related issue with their personal Model 700 770					
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC					
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory? YES NO					
Consumer Name:					
Address:					
Phone:					
Serial #: 150 at the of call					
***Send an ARS label***					
Comments:  X revision 6					

Remington

Confidential

Date:	CSR:	Savo		
Is the customer calling as a result of t	the broadcas	st? YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	X Suppor	rtive of Remingto	n	
Angry at CNBC for airing	Suppor	nive of CNBC	·	
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	ngton)			
∑ Inquisitive about Remington positi	on			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:			·	
General concern of safety with per-	sonal model	700		
seeking company feedback regardi	ng direction/	use of personal M	Model 700	
X claims they experienced a "safety"	related issue	with their perso	nal Model 700	
has not experienced a problem but	wants firearr	n inspected (fill	out address) send t	o an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name: Dave V	Martin			
Address:				
TX		<del></del>		
Phone: 713-869-C	(S)D			
Serial #:				
***Send an ARS label***				
Comments: I had a triggy	er job a	done		
FSR - taken to	> vepau	r center	4	
1 - Lagra 1600 4 1000 400				

# 700 Log Sheet - 2010 CNBC Story

Date: 10 1	CSR: And	ew Tur	<del> </del>	
Is the customer calling as a result of the	he broadcast?	(YES) NO	•	
Initial tone/Attitude of the caller:	_			
Angry at Remington	Supportive	of Remington	1	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	ngton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regarding	ng direction/use o	of personal Mo	odel 700	
claims they experienced a "safety" i	related issue with	their persona	ıl Model 700	
has not experienced a problem but v	wants firearm ins	pected (fill ou	it address) send to an RARC	
If the customer references any concer the safety of the firearm, they should	<del>-</del>	_	~	ı <b>of</b>
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:		_	·	
Address:				
		_		
Phone:				
Serial #:	<del></del>			
***Send an ARS label***				
Comments:			<i>t</i> .	
Asking what trigger	was in	his ci	tle	

Remington

Confidential

# 700 Log Sheet - 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Kohat Coya-
Address:
Crescent, City CA 95531
Phone: 707
Serial #:
***Send an ARS label***
Comments:
WANTEN fo Check if his Refer had X Mark Pao Trage 7008 Model

Confidential-Subject to Protective Order

Bledsoe v. Remington

Confidential

Date: 107. 1 200 CSR: 50						
Is the customer calling as a result of the broadcast? (YES) NO						
Initial tone/Attitude of the caller:						
Angry at Remington Supportive of Remington						
Angry at CNBC for airing Supportive of CNBC						
Nature/Purpose of Call:						
Calling to offer support (pro-Remington)						
Inquisitive about Remington position						
Calling to provide broadcast feedback						
Customer Owns a Model 700:						
General concern of safety with personal model 700						
seeking company feedback regarding direction/use of personal Model 700						
claims they experienced a "safety" related issue with their personal Model 700						
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC						
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).						
Did they agree to return it to the factory?  YES  NO						
Consumer Name: Woody 719/m						
Address: 5346 DECKER DR						
Kinklowel Il 60146						
Phone: 815 522 - 6613						
Serial #:						
***Send an ARS label*** YES						
Comments:						
No problems, 1976 model a / Polt Cock						
·						

	Date: CSR: Elijah								
	Is the customer calling as a result of the broadcast? YES NO								
,	Initial tone/Attitude of the caller:								
$\langle \dot{\xi} \rangle$	Angry at Remington Supportive of Remington	,							
70	Angry at CNBC for airing Supportive of CNBC								
	Nature/Purpose of Call:								
	Calling to offer support (pro-Remington)								
	Inquisitive about Remington position								
	Calling to provide broadcast feedback								
	Customer Owns a Model 700:								
	General concern of safety with personal model 700								
	seeking company feedback regarding direction/use of personal Model 700								
	claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).								
	Oid they agree to return it to the factory? YES NO								
	Consumer Name: Declined togive								
	Address:								
		٠							
	Phone:								
	erial #:								
	**Send an ARS label***								
	Comments: No rifle to send								

Date: 11-1-10 CSR: JJT
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700 las 4
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Kenneth Love
Address: 9161 S. 247th St. W
Viola, KS 67149
Phone: 620-584-6646
Serial #: has 4 since 2000
***Send an ARS label***
Comments:
refer to website

Date: 110110 CSR: Sarw
Is the customer calling as a result of the broadcast? VES NO
Initial tone/Attitude of the caller:  didn't see it
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
X Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
X General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone: 856-358-7565
Serial #:
***Send an ARS label***
Comments:
+ was told there was an update for safety
valenced to use lossile

Date:	CSR:	Travis		_
Is the customer calling as a res	ult of the broadca	st? YES NO	•	
Initial tone/Attitude of the call	er:			
Angry at Remington	Suppo	rtive of Reming	ton	
Angry at CNBC for airing	Suppo	rtive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro	-Remington)			
Inquisitive about Remington	ı position			
Calling to provide broadcast	feedback			
Customer Owns a Model 700:				
<u>A</u> General concern of safety w	ith personal model	700		
seeking company feedback r	egarding direction/	use of personal	Model 700	
claims they experienced a "s	afety" related issue	with their perso	onal Model 700	
has not experienced a proble	m but wants firear	m inspected (fill	out address) send (	o an RARC
If the customer references any the safety of the firearm, they s	_	_		-
Did they agree to return it to the	ne factory?	YES	NO	
Consumer Name:				
Address:			·	
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
			·	
Comments:				

Date: CSR:	Travis	
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supporting	ve of Remingt	on
Angry at CNBC for airing Supportive	e of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		•
General concern of safety with personal model 70	O	
<u>×</u> seeking company feedback regarding direction/use	of personal l	Model 700
claims they experienced a "safety" related issue w	ith their perso	onal Model 700
has not experienced a problem but wants firearm i	nspected (fill	out address) send to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to		
Did they agree to return it to the factory?	YES	NO
Consumer Name:	<del></del>	
Address:		
Phone:		
Serial #:	<del></del>	
***Send an ARS label***		
Comments:		
		· .

Date: 4   1   10   CSR:	Travis		
Is the customer calling as a result of the broadcast	? (YES) NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Support	ive of Reming	ton	
Angry at CNBC for airing Support	ive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
<u>▶</u> General concern of safety with personal model 7	00		
_w_ seeking company feedback regarding direction/u	se of personal	Model 700	
claims they experienced a "safety" related issue	with their perso	onal Model 700	
has not experienced a problem but wants firearm	inspected (fill	out address) send to a	ın RARC
If the customer references any concerns or proble the safety of the firearm, they should be advised to			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del></del>		
	<u></u>		·
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
SMP to Garder Mtw.		·	

# 700 Log Sheet - 2010 CNBC Story

Date: $\frac{11/1}{10}$ CSR: $\frac{1}{10}$
Is the customer calling as a result of the broadcast? YES
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
<u>▶</u> General concern of safety with personal model 700
y seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
SMP

Remington

Confidential

# 700 Log Sheet - 2010 CNBC Story

Date:	CSR:	avis	<del></del>
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mod	el 700
claims they experienced a "safety":	related issue with	their personal	Model 700
has not experienced a problem but v	wants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should	-	-	-
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		_	
Address:		_	
		_	
Phone:	· · · · · · · · · · · · · · · · · · ·	_	
Serial #:			
***Send an ARS label***			
Comments:			

Remington

Confidential

# 700 Log Sheet - 2010 CNBC Story

Date:	CSR:	Wa )		_
Is the customer calling as a result of	f the broa	dcast? (YES) NO	)	
Initial tone/Attitude of the caller:				
Angry at Remington	<u>/</u> Su	pportive of Reming	gton	
Angry at CNBC for airing	Su	pportive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	nington)			
Inquisitive about Remington posi	tion			
Calling to provide broadcast feed	back		·	
Customer Owns a Model 700:				
General concern of safety with pe	ersonal mo	del 700		
seeking company feedback regard	ding direct	ion/use of personal	Model 700	
claims they experienced a "safety	" related is	ssue with their pers	onal Model 700	
has not experienced a problem bu	t wants fir	earm inspected (fil	l out address) send	to an RARC
If the customer references any conc the safety of the firearm, they shoul	_			_
Did they agree to return it to the fac	ctory?	YES	NO	
Consumer Name:				
Address:				
Phone:		<del></del> .		
Serial #:				
***Send an ARS label***				
Comments:			•	
Have 2 700's	UN O	PEDER		
things be will	And		•	

Remington

Confidential

Date: $1/1/28/$ CSR: $9$	om)		
Is the customer calling as a result of the broadcast?	YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supportive	e of Remington		
Angry at CNBC for airing Supportive	e of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use	of personal Mode	el 700	
claims they experienced a "safety" related issue wit	h their personal l	Model 700	
has not experienced a problem but wants firearm in	spected (fill out a	iddress) send to an RA	RC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:			
Serial #: WA	- <del></del>		
***Send an ARS label***			
Comments:			
trica & trial to	ncks	<u> </u>	
Luca & tried to s Les 3 700'S (ne m Reminston  Reminston  Confiden	ka the	- Ochely	Was
RELEASED & Could confiden	tiāl		10/19/10

Date: 11-1-10	CSR:(	Aune	<u></u>
Is the customer calling as a result of	of the broadcast	YES N	0
Initial tone/Attitude of the caller:			
Angry at Remington	Support	ive of Remin	gton
Angry at CNBC for airing	Support	ive of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Rer	mington)		
Inquisitive about Remington pos	ition		
Calling to provide broadcast feed	iback		
Customer Owns a Model 700:			
General concern of safety with p	ersonal model 7	00	
seeking company feedback regar	ding direction/u	se of personal	Model 700
claims they experienced a "safet	y" related issue	with their per	sonal Model 700
has not experienced a problem b	ut wants firearm	inspected (fil	ll out address) send to an RARC
If the customer references any con the safety of the firearm, they shou	_	_	•
Did they agree to return it to the fa	ctory?	YES	NO
Consumer Name:			Internet
Address:			Recall on
Phone:	·		model 700 states new bbl?
Serial #:			states new bbl?
***Send an ARS label***			
Comments:			
	·		

Date:		CSR:		
Is the customer	calling as a result of the	he broadcast?	YES) NO	)
Initial tone/Atti	tude of the caller:	`		
Angry at Re	mington	Supportive	of Reming	gton
Angry at CN	NBC for airing	Supportive	of CNBC	
Nature/Purpose	of Call:			
Calling to or	ffer support (pro-Remin	gton)		
Inquisitive a	about Remington positio	on		•
Calling to pr	rovide broadcast feedba	ck		
Customer Own	s a Model 700:			
General con	cern of safety with pers	onal model 700		
seeking com	npany feedback regardin	ng direction/use	of personal	Model 700
claims they	experienced a "safety" i	related issue wit	h their pers	onal Model 700
has not expe	rienced a problem but v	wants firearm in	spected (fil	l out address) send to an RARC
				eed in relation to the operation of (Product Service, Ilion NY).
Did they agree t	to return it to the facto	ory?	YES	NO
Consumer Name	:			Calling about
Address:				Licer Recall
				Calling around Trigger Recall on Internet
Phone:				on triver
Serial #:				
***Send an ARS	S label***			
Comments:				

# 700 Log Sheet - 2010 CNBC Story

Date: 11/11/0 CSR: Andrew Lurner
Is the customer calling as a result of the broadcast YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Calling to offer support for the

Remington

Confidential

# 700 Log Sheet - 2010 CNBC Story

Date: 11 - 1 - 10
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: <u>B6237245</u> 1951
***Send an ARS label***
Comments:

Remington

Date: 11 - 1 - 1	CSR:	(AA)		_
Is the customer calling as a result of	the broadcast	? YES NO	ı	
Initial tone/Attitude of the caller:				
Angry at Remington	Support	ive of Remingt	con	
Angry at CNBC for airing	Support	ive of CNBC	•	
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	ington)			
Inquisitive about Remington posit	tion			
Calling to provide broadcast feedb	back			
Customer Owns a Model 700:				
General concern of safety with pe	rsonal model 70	00		
seeking company feedback regard	ling direction/u	se of personal l	Model 700	
claims they experienced a "safety"	" related issue v	with their perso	onal Model 700	
has not experienced a problem but	t wants firearm	inspected (fill	out address) send	to an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fac	tory?	YES	NO	
Consumer Name:		<del></del>		
Address:				
<del></del>				
Phone:		· · · · · · · · · · · · · · · · · · ·		
Serial #:	•			
***Send an ARS label***				
Comments:				

Date:	CSR: AARON	<i>)</i>		_
Is the customer calling as a result of t	he broadcast? (	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:	·			
Calling to offer support (pro-Remir	ngton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	inck			
Customer Owns a Model 700:				
X General concern of safety with pers	sonal model 700			
seeking company feedback regarding	ng direction/use	of personal Mod	el 700	
claims they experienced a "safety"	related issue with	n their personal	Model 700	
has not experienced a problem but v	wants firearm ins	pected (fill out	address) send	to an RARC
If the customer references any concer the safety of the firearm, they should	-	-		•
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name: <u>Jen Selts</u>		_		
Address:				
		_		
Phone: <u>573-300-8799</u>				
Serial #:		_		
***Send an ARS label***				
Comments:				

# 700 Log Sheet - 2010 CNBC Story

Date: 11-1-10	CSR: AARON	)		
Is the customer calling as a result of t	he broadcast? (	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remingto	n	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	igton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:				
∠ General concern of safety with pers	onal model 700			
seeking company feedback regarding	ng direction/use	of personal M	Iodel 700	
claims they experienced a "safety"	related issue wit	h their person	al Model 700	
has not experienced a problem but	wants firearm ins	pected (fill o	ut address) send to	an RARC
If the customer references any concerthe safety of the firearm, they should	-	-		-
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name: Reid, Rick			_	
Address:				
Phone: 303-918-5193		_		
Serial #: 6 6623729 668	16964	<del></del>		
***Send an ARS label***	·			
Comments:				
			·····	

~-...*=* 1 --. -1

Date: 11-1-10	CSR: <u>AARON</u>			
Is the customer calling as a result of	the broadcast?	YES NO	)	
Initial tone/Attitude of the caller:				
Angry at Remington		of Reming	ton	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per	sonal model 700			
seeking company feedback regardi	ng direction/use	of personal	Model 700	
claims they experienced a "safety"	related issue with	their pers	onal Model 700	
has not experienced a problem but	wants firearm ins	pected (fill	l out address) send t	o an RARC
If the customer references any conce the safety of the firearm, they should	<b>-</b>	-		-
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:				
Address:				
Phone: 3303-955	- 0779			
Serial #: <u>6818709</u>	<u>.</u>			
***Send an ARS label***				
Comments:				
	· · · · · · · · · · · · · · · · · · ·		····-	
	, . ,		<del></del>	

Date: 10-1-10 CSR: AARC	DIN		-
Is the customer calling as a result of the broadcast?	VES NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Supportiv	e of Reming	ton	
Angry at CNBC for airing Supportive	e of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)	·		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700	)		
seeking company feedback regarding direction/use	of personal	Model 700	
claims they experienced a "safety" related issue wi	ith their perso	onal Model 700	
has not experienced a problem but wants firearm in	ispected (fill	out address) send t	o an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to r			
Did they agree to return it to the factory?	YES	NO	
Consumer Name: Ken Stout			
Address:			
	<del></del>		
Phone: 757-396-1774			
Serial #:			
***Send an ARS label***			
Comments:			
		<del></del>	

10110110

# 700 Log Sheet - 2010 CNBC Story

Date: 11-1-10	CSR: AARON		
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
✓General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mod	lel 700
claims they experienced a "safety"	related issue with	ı their personal	Model 700
has not experienced a problem but y	wants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		_	
Address:		_	
	<u> </u>	_	
Phone:		_	
Serial #:		<del></del>	
***Send an ARS label***	•		
Comments:			
wanted to know u	phat tizing	ger he ho	<u>d</u>

10/10/10

## 700 Log Sheet - 2010 CNBC Story

Date: 1 - 10 CSR: CHULT
Is the customer calling as a result of the broadcast? (ES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address: ·
Phone:
Serial #:
***Send an ARS label***
Comments:  1979 world Referred 70  Edica Grand & B.M.
Charles A. C.

Remington

Confidential

10/19/10

## 700 Log Sheet - 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
ADC model from 1988
Expland inspection Pelicy

Remington

Confidential

10/19/10

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Richard Borry
Address: 426 Chaddock (21)
Attice, my 14011 Rburry 20
Phone: \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Serial #: 6-6291845 (2008)
***Send an ARS label*** HAS X Mark Pro
Comments:
Word in Writing That is Safe

Date:  1/01	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	)f
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS-label*** Sent	
Two Guns To PAUCAH	

Date:	CSR:	Ric		-
Is the customer calling as a result of	the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supporti	ve of Remingt	on	
Angry at CNBC for airing	Supporti	ve of CNBC		
Nature/Purpose of Call:				
$igg \angle$ Calling to offer support (pro-Remi	ington)			
Inquisitive about Remington posit	ion			
Calling to provide broadcast feedb	pack			
Customer Owns a Model 700:				
Ceneral concern of safety with per	rsonal model 70	00		
seeking company feedback regard	ing direction/us	se of personal	Model 700	
claims they experienced a "safety"	related issue v	with their perso	onal Model 700	
has not experienced a problem but	t wants firearm	inspected (fill	out address) send t	to an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fac	tory?	YES	NO	
Consumer Name:		<del></del>		
Address:				
		<del></del>		
Phone:				
Serial #:		<del></del>		
***Send an ARS label***				
Comments: General Que	estions	 }		

## 700 Log Sheet - 2010 CNBC Story

Date: // / 10 CSR: ( ) CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Criping about now trigger system.
lought me. (2013) zon with "auch brille"

Confidential

# 700 Log Sheet - 2010 CNBC Story

Date: _/// //6 CSR:	Wath	
Is the customer calling as a result of the broadc	ast? YES NO	unk
Initial tone/Attitude of the caller:		
Angry at Remington Supp	ortive of Remingt	on
Angry at CNBC for airing Supp	ortive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal mode	1 700	
seeking company feedback regarding direction	n/use of personal l	Model 700
claims they experienced a "safety" related issu	ie with their perso	onal Model 700
has not experienced a problem but wants firear	rm inspected (fill	out address) send to an RARC
If the customer references any concerns or prob the safety of the firearm, they should be advised	-	<b>-</b>
Did they agree to return it to the factory?	YES	NO
Consumer Name:		
Address:		
· .		
Phone:		
Serial #:		
***Send an ARS label***		
Comments:		
5hr Questions		·

C. . C. J .... 2-1

Date: 4/1/2010 CSR: Wat
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Oid they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: E6569266
***Send an ARS label***
Scrial # chek

Date: _// (/ / 0	CSR:	4	
Is the customer calling as a result of the	e broadcast?	YES NO	
Initial tone/Attitude of the caller:	( -		
Angry at Remington	Supportive of	f Remington	
Angry at CNBC for airing	Supportive of	f CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	ton)		
Inquisitive about Remington position	ı		
Calling to provide broadcast feedback	k		
Customer Owns a Model 700:			
General concern of safety with person	nal model 700		
seeking company feedback regarding	direction/use of	personal Mode	1 700
claims they experienced a "safety" re	lated issue with t	heir personal N	10del 700
has not experienced a problem but wa	ants firearm inspe	ected (fill out a	ddress) send to an RARC
If the customer references any concern the safety of the firearm, they should be	•	_	_
Did they agree to return it to the factor	y? Y	ES	NO
Consumer Name:			
Address:			
·	<u> </u>		
Phone:			
Serial #: 336517		_	
***Send an ARS label***			
Comments:			
Send # chek			<del></del>

Date: 1/-1-10 CSR: J-B. Irving
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· ————————————————————————————————————
Phone:
Serial #:
***Send an ARS label***
Comments: Questions about 5MP.

Date:	11-1-10	CSR:	Danny	and the second s
Is the cust	comer calling as a result of t	he broadcast?(	YES NO	
Initial ton	e/Attitude of the caller:			
Angry	at Remington	Supportiv	e of Remington	
Angry	at CNBC for airing	Supportiv	e of CNBC	
Nature/Pu	rpose of Call:			
Callin	g to offer support (pro-Remin	ngton)		
Inquis	itive about Remington position	on .		
Callin	g to provide broadcast feedba	ack		
Customer	Owns a Model 700:			
Gener	al concern of safety with pers	sonal model 700	)	
seekin	g company feedback regardin	ng direction/use	of personal Mod	el 700
claims	they experienced a "safety"	related issue wi	th their personal	Model 700
has no	t experienced a problem but	wants firearm ii	nspected (fill out	address) send to an RARC
	omer references any conce of the firearm, they should	•	-	relation to the operation of luct Service, Ilion NY).
Did they a	gree to return it to the fact	ory?	YES	NO
Consumer	Name:			
Address:				
_				
Phone:				
Serial #: _				
***Send a	n ARS label***			
Comments	s: or dropoff at	Ilian		

Date: 11-1-10 CSR	e:	anny	· ·
Is the customer calling as a result of the br	oadcast? (	ES NO	
Initial tone/Attitude of the caller:	,	_	
Angry at Remington	Supportive o	f Remington	
Angry at CNBC for airing	Supportive o	f CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)	)		
Inquisitive about Remington position	•		
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal i	model 700		
seeking company feedback regarding dire	ection/use of	personal Mode	el 700
claims they experienced a "safety" relate	d issue with t	heir personal M	Model 700
has not experienced a problem but wants	firearm inspe	ected (fill out a	ddress) send to an RARC
If the customer references any concerns or the safety of the firearm, they should be ad	-	_	-
Did they agree to return it to the factory?	Y	ES.	NO
Consumer Name:	·	-	
Address:		-	
Phone:		-	
Serial #:		_	
***Send an ARS label***			
Comments:			
Taking to Gander Mt.	λ		

Date: 101. 1, 2010 CSR:SDO
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
X General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? NO
Consumer Name: Jonathan Galloway
Address: 2942 Willow LEMOY Burg Rel Foster, Ky 41043
Foster, Ky 41043
Phone: 859-462-1809
Serial #:
***Send an ARS label***
Sphed he fixed a 308 in his ZD and
wests to how Riter Charles out

Date: Nov. 1, 2010 CSR: 54
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory! YES NO
Consumer Name: BRANDON (ARNUS
Address: 11302 24th AVE.
Platts my outh NE 6BOY
Phone:
Serial #:
***Send an ARS label***
Comments:
- Function issues cycling Anna man man

Date: Nov. / 2010 CSR: 50J
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Kobert Deshare
Address: Bb OAK Street Apt. 1
Dld Town, ME 04468
Phone:
Serial #:
***Send an ARS label***
Comments:
Collect in Reference to 710 Reall Ritia is within Recoll sound Mynubers.
PITIE IS WITHIN RECALL SOUND NUMBERS.

Date:	_ CSR:	Sara		_
Is the customer calling as a result	of the broadca	ast? (YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supp	ortive of Remingt	on	
Angry at CNBC for airing	Supp	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	emington)			
Inquisitive about Remington po	sition			
Calling to provide broadcast fee	edback			
Customer Owns a Model 700:				
General concern of safety with	personal mode	1 700		
seeking company feedback rega	arding direction	vuse of personal l	Model 700	
L claims they experienced a "safe	ty'' related issu	e with their perso	nal Model 700	
has not experienced a problem	but wants firea	rm inspected (fill	out address) send	to an RARC
If the customer references any conthe safety of the firearm, they sho	-	-		*
Did they agree to return it to the f	actory?	YES	NO	
Consumer Name:				
Address:				
		·		
Phone: 970-226-	9159	<del></del>		
Serial #:		·		
***Send an ARS label***				
Comments:				•
FSR -> transfer	red to	Product	<u>Services</u>	

Date:	CSR:	Sava		_
Is the customer calling as a result of	the broadcast?	(YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	X Supportiv	e of Remingto	n	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
∑ Inquisitive about Remington positi	ion			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
X General concern of safety with per	sonal model 70	0		
seeking company feedback regardi	ng direction/us	e of personal N	10del 700	
claims they experienced a "safety"	related issue w	ith their perso	nal Model 700	
has not experienced a problem but	wants firearm i	nspected (fill o	out address) send	l to an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fact	cory?	YES	NO	
Consumer Name:				
Address:		<del></del>		
Phone: 218-286-52	92			
Serial #:				
***Send an ARS label***				
Comments:				
never had anyissues	w1 7	)1) ; u	anted	
Como Into on	X-Maul	L MO	theeur	

Date://///p	CSR:	Travis	<del></del>
Is the customer calling as a result of the	he broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
9 General concern of safety with pers	onal model 700		
🗴 seeking company feedback regarding	g direction/use	of personal Mode	el 700
claims they experienced a "safety" i	related issue wit	h their personal l	Model 700
has not experienced a problem but v	vants firearm in	spected (fill out a	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		and the same	
Address:		<del>_</del>	
		_	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

Date:
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:
Loves his 900

Date:	CSR:	Anne	
Is the customer calling as a result of	the broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:		< 0000	8man 18
Calling to offer support (pro-Rem	ington)	Hoo.	
Inquisitive about Remington posit	ion		
Calling to provide broadcast feed!	oack		
Customer Owns a Model 700:			
General concern of safety with pe	rsonal model 700		
$\frac{\lambda}{\lambda}$ seeking company feedback regard	ing direction/use o	of personal Mod	lel 700
claims they experienced a "safety"	'related issue with	their personal	Model 700
has not experienced a problem but	wants firearm ins	pected (fill out	address) send to an RARC
If the customer references any conce the safety of the firearm, they should	-	<del>-</del>	<b>-</b>
Did they agree to return it to the fac	tory?	YES	NO
Consumer Name:		_	
Address:		<del></del>	
		_	
Phone:			
Serial #:		<del></del>	
***Send an ARS label***			
Comments:			
			·

Date: 11-1-10 CSR: CHule
Is the customer calling as a result of the broadcast? TES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  New Radle With XMA
Trigger

Remington

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10/19/10

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
E General concern of safety with personal model 700
Eseeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: 6551912 -1972
***Send an ARS label***
Comments: Will TAK, 2 GANDER

# 700 Log Sheet - 2010 CNBC Story

Date: 11-1-10	CSR:	$\overline{}$	
Is the customer calling as a result of the	e broadcast? YE	S NO	A COMPANIANT
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of R	emington	
Angry at CNBC for airing	Supportive of C	ENBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingt	con)		
Inquisitive about Remington position			
Calling to provide broadcast feedback	ζ.		
Customer Owns a Model 700:			
General concern of safety with person	nal model 700		
seeking company feedback regarding	direction/use of pe	rsonal Model	1 700
claims they experienced a "safety" rel	lated issue with the	ir personal M	Iodel 700
has not experienced a problem but wa	ints firearm inspect	ed (fill out ac	ldress) send to an RARC
If the customer references any concerns the safety of the firearm, they should be			
Did they agree to return it to the factory	y? YE	<b>S</b>	NO
Consumer Name:			
Address:	<del> </del>		•
Phone:			·
Serial #:			
***Send an ARS label***			
Comments:			
	· · · · · · · · · · · · · · · · · · ·	·	<del></del>

Remington

Confidential

10/19/10

Date: 11-1-10 CSR: Danny					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with personal model 700					
seeking company feedback regarding direction/use of personal Model 700					
claims they experienced a "safety" related issue with their personal Model 700					
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC					
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory? YES NO					
Consumer Name:					
Address:					
Phone:					
Serial #:					
***Send an ARS label***					
Comments:  asking about XMP trigger					

Date:	CSR:	3. Ir	Vina	_
Is the customer calling as a result of	the broadcast?	YES NO	-	
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remingt	on	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				·
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per	sonal model 700			
seeking company feedback regardi	ng direction/use	of personal l	Model 700	
claims they experienced a "safety"	related issue with	h their perso	nal Model 700	
has not experienced a problem but	wants firearm ins	spected (fill	out address) send t	o an RARC
If the customer references any conce the safety of the firearm, they should	-	_		_
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:				
Address:		_		
		_		•
Phone:		_		
Serial #:				
***Send an ARS label***				
Comments:  Dealer w/ general  700 trisms (P-5-	questions	alou	t	
700 tie (P	Rominato	n)	<del></del>	

Date: 11-1-16 CSR: 4	$\sqrt{}$	
Is the customer calling as a result of the broadcast? Y	ES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive of	f Remington	
Angry at CNBC for airing Supportive or	f CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use of	personal Mod	lel 700
claims they experienced a "safety" related issue with t	heir personal	Model 700
has not experienced a problem but wants firearm inspe	ected (fill out	address) send to an RARC
If the customer references any concerns or problems e the safety of the firearm, they should be advised to retu		
Did they agree to return it to the factory?	ÆS	NO
Consumer Name:	-	
Address:	_	
	_	
Phone:	-	
Serial #:	_	
***Send an ARS label***		
Comments:		
		<u> </u>

Date:	CSR:	Eliza	h
Is the customer calling as a resul	It of the broadc	east? YES NO	
Initial tone/Attitude of the caller	<u>:</u>		
Angry at Remington	Supp	portive of Remingto	on .
Angry at CNBC for airing	Supp	portive of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-F	Remington)		
Inquisitive about Remington p	osition		
Calling to provide broadcast f	eedback		
Customer Owns a Model 700:			
General concern of safety with	h personal mode	el 700	
seeking company feedback reg	garding direction	n/use of personal N	Model 700
claims they experienced a "sat	fety" related issi	ue with their person	nal Model 700
has not experienced a problem	ı but wants firea	arm inspected (fill o	out address) send to an RARC
If the customer references any c the safety of the firearm, they sh	-	-	
Did they agree to return it to the	factory?	YES	NO
Consumer Name: Richa	rd Ne	<u>olson</u>	
Address:180 M	arys A	luc_	
Kingston	D, NY 1	2401	
Phone:	ار 		
Serial #:636872	4		
***Send an ARS label***			
Comments:			

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Charles Schreck
Address: 402 SMarket St. Enyporia, KS
Enyporta, KS
Phone: 620-342-5435
Serial #:
***Send an ARS label***
comments:

Date:	CSR:	Sam	)	
Is the customer calling as a result of the	ne broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	X Supportiv	e of Remingt	on	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
X Inquisitive about Remington position	n			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
Ceneral concern of safety with person	onal model 700	)		
seeking company feedback regarding	g direction/use	e of personal	Model 700	
claims they experienced a "safety" r	elated issue w	ith their perso	onal Model 700	
has not experienced a problem but v	vants firearm i	nspected (fill	out address) send to a	n RARC
If the customer references any concer the safety of the firearm, they should be	-	_		-
Did they agree to return it to the factor	ry?	YES	NO	
Consumer Name:		<del></del>		
Address:		<u> </u>		
Phone: 2010-261-815  Serial #: Dlo 8 2 10 10 9 7	7			
***Send an ARS label***				
Comments:				
heard there was a b	reciple			

Date:	CSR:/.	Danny	
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remir	ngton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
General concern of safety with pers	sonal model 700		
seeking company feedback regarding	ng direction/use	of personal Mod	iel 700
claims they experienced a "safety"	related issue wit	h their personal	Model 700
has not experienced a problem but	wants firearm ins	spected (fill out	address) send to an RARC
If the customer references any concerthe safety of the firearm, they should	-	-	
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		<del></del> .	
Address:		_	
·			
Phone:		<del></del>	
Serial #:			
***Send an ARS label***			
Comments:			
Product Service	25		

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11/1/10	CSR:	avis		
Is the customer calling as a result of t	he broadcast?	(YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	igton)			
Inquisitive about Remington position	on .			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regardir	ng direction/use	of personal Mo	odel 700	
claims they experienced a "safety"	related issue wit	h their persona	l Model 700	
has not experienced a problem but v	wants firearm ins	spected (fill ou	t address) send to	o an RARC
If the customer references any concerthe safety of the firearm, they should	_	_		_
Did they agree to return it to the factor	ory?	YES	NO	•
Consumer Name:		<del></del>		
Address:				
		_		
Phone:		_		
Serial #:		<u> </u>		
***Send an ARS label***				•
Comments:			•	
9515			·	

Remington

Confidential

10/19/10

Date:	CSR:	Chris		_
Is the customer calling as a result of t	he broadcas	t? YES NO		
Initial tone/Attitude of the caller:	/	)		
Angry at Remington	Suppor	tive of Remingt	on	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 7	700		
seeking company feedback regarding	ng direction/u	ise of personal N	Model 700	
claims they experienced a "safety" i	related issue	with their perso	nal Model 700	
has not experienced a problem but v	wants firearm	n inspected (fill	out address) send	to an RARC
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:		<del></del>		
		<del></del>		
Phone:				
Serial #:				
***Send an ARS label***				
Comments: forwarded to fre	polant Se	rulces		

#### 700 Log Sheet - 2010 CNBC Story

Date: 11/101 CSR: ANCEW TUMPS
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Calling to inquire about his Model 108

Remington

Confidential

10/19/10

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11/9 B CSR: Andrew Turner
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Wanted to participate in the

Confidential

# 700 Log Sheet - 2010 CNBC Story

Date: 11/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
✓ Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:
Saw CNBC special and wanted to check

Confidential

Date: 1 - 1 - 1 0 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
TICHIDE TO TICTURE

Date: 1 - 1 - 1
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date:	CSR:	und		
Is the customer calling as a result of	the broadcast?	YES NO	1	
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	e of Reming	con	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ington)		•	
Inquisitive about Remington positi	ion			
Calling to provide broadcast feedb	oack			
Customer Owns a Model 700:				
General concern of safety with per	rsonal model 700	)		
seeking company feedback regard	ing direction/use	of personal	Model 700	
claims they experienced a "safety"	'related issue wi	th their perso	onal Model 700	
has not experienced a problem but	wants firearm in	ispected (fill	out address) send to	an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fact	tory?	YES	NO	
Consumer Name:				
Address:				
	· · · · · · · · · · · · · · · · · · ·			
Phone:		<del></del>		
Serial #: <u> </u>	<del>-}</del>			
***Send an ARS label***				
Comments:				
Gunamith fo	rcing	nim-	<u>to</u>	
A				

Date: 11-1-10 CSR:	LM.		
Is the customer calling as a result of the broa	adcast? YES NO	Buddy WC	N
Initial tone/Attitude of the caller:	<del>-:</del>	į	
Angry at Remington	upportive of Remingto	n	
Angry at CNBC for airing Si	upportive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal me	odel 700		
seeking company feedback regarding direc	tion/use of personal M	Iodel 700	
claims they experienced a "safety" related	issue with their person	al Model 700	
has not experienced a problem but wants fi	rearm inspected (fill o	ut address) send to an RARC	
If the customer references any concerns or p the safety of the firearm, they should be advi			f
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del></del>		
	<del></del>		
Phone:	····		
Serial #: <u>Ela493386</u>	M ADC		
***Send an ARS label***			
Comments:			
your roquest	<del>-</del>		

Date: 11-1-10	CSR:	LM	<u></u>
Is the customer calling as a result of the	he broadcast!	YES	O
Initial tone/Attitude of the caller:			
Angry at Remington	X Supporti	ve of Reming	gton
Angry at CNBC for airing	Supporti	ve of CNBC	beleives everyti
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
X. Inquisitive about Remington position	n		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
	onal model 70	00	
seeking company feedback regarding	g direction/us	e of personal	Model 700
claims they experienced a "safety" n	related issue w	ith their pers	ional Model 700
has not experienced a problem but v	vants firearm	inspected (fil	l out address) send to an RARC
If the customer references any concer the safety of the firearm, they should	-	-	_
Did they agree to return it to the factor	ory?	~YES	NO
Consumer Name:			
Address:			
Phone:			
Serial #:	··		
***Send an ARS label***			
Comments:			
isont & mil	+rich	P)	

Date: 1/01 CSR: ENIC
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  / Nought There was a Record.

Date: CSR:	rv S	
Is the customer calling as a result of the broadcast?	YES N	0
Initial tone/Attitude of the caller:		
Angry at Remington Supportiv	e of Remin	gton
Angry at CNBC for airing Supportiv	e of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700	ļ	
seeking company feedback regarding direction/use	of persona	l Model 700
claims they experienced a "safety" related issue wi	th their per	sonal Model 700
has not experienced a problem but wants firearm in	ispected (fi	ll out address) send to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to r	_	<b>_</b>
Did they agree to return it to the factory?	YES	NO
Consumer Name:		
Address:	<del></del>	
<del></del>		
Phone:		
Serial #:		
***Send an ARS label***		
Comments:		

Date: 11 1 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Logan Simpson
Address: 4376 Beach Bluff Rd
BERGLESIH, TN 38313
Phone: 731-614-6090 (cell)
Serial #: n/a m/100:7mm mag
****Send an ARS label***
Comments:
Pre 1980 model. Had FSR. wants it remited.

Date: 11 1 10 CSR:	ell		
Is the customer calling as a result of the broadcast	? YES NO	don	it know
Angry at Remington Supporti	ve of Remingtor	1	
Angry at CNBC for airing Supporti	ve of CNBC	O	la
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position	nla		
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 70	00		
seeking company feedback regarding direction/us	se of personal M	odel 700	
claims they experienced a "safety" related issue v	vith their person	al Model 1	700
has not experienced a problem but wants firearm	inspected (fill o	it address	) send to an RARC
If the customer references any concerns or problet the safety of the firearm, they should be advised to			
Did they agree to return it to the factory?	YES	NO	unknown
Consumer Name: MYCKE Records Con	<del></del>		
Address:			
And the second s			
Phone: 913-264-3355			
Serial #:			
***Send an ARS label***			
Comments:			
Email said that trigger deenst	work in	<u>(dd</u>	
Learner, Had delayed firing 1			to knew
pratine an trop who about fin			

Date:	# 4925
Is the customer calling as a result of the broadcast? YES NO	# 9707
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remingto	n
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal M	odel 700
claims they experienced a "safety" related issue with their person	al Model 700
has not experienced a problem but wants firearm inspected (fill o	ut address) send to an RARC
If the customer references any concerns or problems experienced the safety of the firearm, they should be advised to return it to (Pr	
Did they agree to return it to the factory?  YES	NO
Consumer Name: Larry Cole 2	chased yes 700 . 270
Address: S/S S. Spokane Hue.	of to take it off
New Cartle WY 82701 WE	Fety sit fired
Phone: 307-746-2548 Ha	Fety s it fired. sit used it since.
Serial #: 68628029 175	
***Send an ARS label***	
Comments:	
Comments:  box ARS  1154437	
7477	

11-2-2010

&O	+	7	_	8	7
$\times 0$	4	•			

CALLING AS RESULT OF BROADCAST

No ++++11

**ATTITUDE** 

Angry at Remington 1)1 (3)

Angry CNBC

Supportive of REM + + + + + + + + + + 111 23

Supportive of CNBC //

NATURE/PURPOSE OF CALL

Offer Support ++++ 11

Inquisitive on Rem position ++++ | | | / 4

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

Feedback ++++ +1++ 10

No Problem w/ firearm ++++ 5

ARS SENT + 111

To PRODUCT SERVICES + 1 1 1 1

Seral # HH+H+++++1111) 04

Date: $11-2-10$	CSR: J.E	3. Irvin	9
Is the customer calling as a result of the	ie broadcast? 🤇	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:		·	
Calling to offer support (pro-Reming	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	ck		
Customer Owns a Model 700:			
✓ General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use o	f personal Mode	1 700
claims they experienced a "safety" r	elated issue with	their personal M	10del 700
has not experienced a problem but w	ants firearm insp	pected (fill out a	ddress) send to an RARC
If the customer references any concern the safety of the firearm, they should b			
Did they agree to return it to the factor	ry?	YES	NO
Consumer Name:			•
Address:		<del></del>	
		_	
Phone:		<del>_</del>	
Serial #:			
***Send an ARS label***			
Comments:			
Wanted to know who	n his 700	) WOD Was	le.

Date:///01	CSR:	gAN =		
Is the customer calling as a result of	the broadcast?	YES NO	)	
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	ve of Reming	ton	
Angry at CNBC for airing	Supportiv	ve of CNBC		
Nature/Purpose of Call:		٠		
Calling to offer support (pro-Rem	ington)			
Inquisitive about Remington posit	ion			•
Calling to provide broadcast feedb	oack		*	
Customer Owns a Model 700:				
VGeneral concern of safety with per	rsonal model 70	0		
seeking company feedback regard	ing direction/us	e of personal	Model 700	
claims they experienced a "safety"	'related issue w	ith their pers	onal Model 700	
has not experienced a problem but	wants firearm i	nspected (fill	out address) send to	an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fac	tory?	YES	(NO)	
Consumer Name:		<u></u>		
Address:	· · · · · · · · · · · · · · · · · · ·			
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
Questions				

## 700 Log Sheet - 2010 CNBC Story

#4953

Date:	M
Is the customer calling as a result of the broadcast?	YES NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportion	ve of Remington
Angry at CNBC for airing Supporting	ve of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 70	)
seeking company feedback regarding direction/use	e of personal Model 700
claims they experienced a "safety" related issue w	ith their personal Model 700
has not experienced a problem but wants firearm i	nspected (fill out address) send to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to	
Did they agree to return it to the factory?	YES NO
Consumer Name: Lloyd H Krown	_ 700 BOL 1973 2Ndh
Address: 21209 Trojandr.	
- Petersh UA 23803	· 
Phone: 804-520-7285	
Serial #: <u>631 33 51</u>	
***Send an ARS label***	
Comments:	

Date: 112 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO Linking
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  (NO)
Consumer Name: Lent lawe
Address:
Carada
Phone: 335-585-9118
Serial #: M 700 BDC
***Send an ARS label***
Comments:
Accidental firmy a year act.
No demage - No injury

Date: 112 (i) CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position \ \( \subseteq \alpha \)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO Wolf our
Consumer Name: 500ff Artz
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #: MY 100 & 100 mL
***Send an ARS label***
Comments:
Claims FSR on 700mL

# 700 Log Sheet - 2010 CNBC Story

#4930

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Kobert Archibalt hole in Suburban - Sat
Address: 1318 N. 400 Eart Chailed into @ Remine Phone: Cell 801-573-9110  Serial #: 66470/24-1973
Nephi UT 84648 racked aun + as he set sat
Phone: <u>Cell 801-573-9110</u> :+ disharged
Serial #: 66470/24 - 1973
***Send an ARS label***
Comments:

Date: 1/2/10	CSR: Dell
Is the customer calling as a result of	of the broadcast? (YES) NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Re	mington)
Inquisitive about Remington pos	sition $n \setminus \alpha$
Calling to provide broadcast fee	•
Customer Owns a Model 700:	
General concern of safety with p	personal model 700
seeking company feedback regard	rding direction/use of personal Model 700
claims they experienced a "safet	y" related issue with their personal Model 700
has not experienced a problem b	ut wants firearm inspected (fill out address) send to an RARC
	cerns or problems experienced in relation to the operation of all the advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the fa	Conda
Consumer Name: Tim Clo	IN COUNTY
Address: BX 126	·
Tilley Albert	a Canada TOJ 3KO
Phone:	r.clow@jayceewelding.com
Serial #:	
***Send an ARS label*** — 📈	0 - Re-level him to Gravel Agency
Comments:	.,-),,,-
Saw CNFC stow. He	stated he had FSR in the post.
want to know what we	on a daing about the Toublem.

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11 2 10 CSR: De 11
Is the customer calling as a result of the broadcast? YES NO Lunguage
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\ \\
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Robert Clifford
Address: 5324 Willow Ln
Vermilion, OH 44089
Phone: 440-967-3556
Serial #: <u>6871367</u>
***Send an ARS label***
Comments:
ted (SK on 10/26/10 & shot hole in a rental truck
And FSR an 10/26/10 & shot hole in a rental truck

Date: 11 3 10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Albert Wolfe
Address: 101 Matron Hate Dr.
Starkville, ms 397199
Phone: 662-312-7684
Serial #: <u>E649435a</u> <u>m/100 270 W.n.</u>
***Send an ARS label***
Comments:
About a yr. ago while himsing he had FBC.



Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO bought new-doesn?  Consumer Name: Raymond Amo  700 LH Fired when closed
Consumer Name: Kaymond Amo 700 LH fired when closed
Address: 4/15 R+69  Tabera NY 1347/
Phone: 315-617-2990
Serial #: _\$6892987
***Send an ARS label***
Comments:

Date: 11/2/10 CSR:	( <u>A</u>
Is the customer calling as a result of the broadcast	?YES NO
Initial tone/Attitude of the caller:	
Angry at Remington Support	ive of Remington
Angry at CNBC for airing Support	ve of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 70	00
seeking company feedback regarding direction/us	se of personal Model 700
claims they experienced a "safety" related issue v	vith their personal Model 700
has not experienced a problem but wants firearm	inspected (fill out address) send to an RARC
If the customer references any concerns or problet the safety of the firearm, they should be advised to	
Did they agree to return it to the factory?	YES (NO)
Consumer Name:	_ spfmn 18 tired it
Address:	_ spinn 78 fired it a — few times, shot it or summer lituar sin
Whitemaker WI	- summer Little + 1
Phone: 262-472-0461	- satisfy on - went to Chamber + closed bo,
Serial #:	- Chamber & Closen on
***Send an ARS label***	J.T firea,
Comments:	·

Date: 112 (15) CSR: Dell
Is the customer-ealling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Dave Osterhoudt
Address:
Phone: 218-96-9126
Serial #:
***Send an ARS label***
Comments:
During bear season this year-wife
Ired FSR. No damage - No injuly

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11/2/10 CSR: DF11		·
Is the customer calling as a result of the broadcast? Y	ES NO	centrown
Initial tone/Attitude of the caller:		
Angry at Remington Supportive of	Remington	ę.
Angry at CNBC for airing Supportive of	CNBC	na
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback	n la	
Customer Owns a Model 700:		
General concern of safety with personal model 700	•	
seeking company feedback regarding direction/use of p	personal Mode	el 700
claims they experienced a "safety" related issue with the	neir personal N	Model <del>700</del> 170
has not experienced a problem but wants firearm inspe	cted (fill out a	ddress) send to an RARC
If the customer references any concerns or problems ex the safety of the firearm, they should be advised to return		
Did they agree to return it to the factory?	ES	NO unknown
Consumer Name: Roy Ranges		INDONS
Address:		
Phone: <u>252-290-0353</u>		
Serial #:	170	
***Send an ARS label***		
Comments:		
Gun had FSR 2 wiks ago.	No dan	nage
No injury		

of

Is the customer ealling as a result of the broadcast? YES NO Unknown  Initial tone/Attitude of the caller:  Angry at Remington Supportive of Remington  Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***	Date: 11210 CSR: De 11
Initial tone/Attitude of the caller:	
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  The Consumer Name:  Phone:  Serial #:  Serial #:	
Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Phone:  Serial #:	Angry at CNBC for airing Supportive of CNBC
Inquisitive about Remington positionCalling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO WARDOWN  Consumer Name:	Nature/Purpose of Call:
Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Phone:  Phone:  Serial #:	Calling to offer support (pro-Remington)
Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Phone:  Phone:  Serial #:	Inquisitive about Remington position
General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Phone:  Phone:  Serial #:	· ·
seeking company feedback regarding direction/use of personal Model 700  has not experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO WARDOW Address:  Phone:	Customer Owns a Model 700:
Leaims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  Serial #:	General concern of safety with personal model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:	seeking company feedback regarding direction/use of personal Model 700
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:	claims they experienced a "safety" related issue with their personal Model 700
the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
Consumer Name: Jex (NX)  Address:  Phone: jkxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	
Consumer Name: Jex (NX)  Address:  Phone: jkxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	Did they agree to return it to the factory? YES NO War war
Phone: jbox 004@century+e1.nef	
Serial #:	Address:
Serial #:	· · · · · · · · · · · · · · · · · · ·
Serial #:	Phone:
***Send an ARS label***	and the second second
	***Send an ARS label***
Comments:	Comments:
m/700, 243 win., FSR - wants eyon reported	m/700, 243 win., FSR - wants of in repaired
,	Serial #:  ***Send an ARS label***  Comments:

Date: 11 2 10 CSR: Doll
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
— Calling to offer support (pro-Remington)  — Inquisitive about Remington position  — Calling to provide broadcast feedback  — Calling to provide broadcast feedback  — Per Defek Worklins —  Customer was arrowy, hostile
Calling to provide broadcast feedback E threatening
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 200
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  (YES)  NO
Consumer Name: Jaiwes Williams
Address: 694 milby Pd
Elizabethtown, ky 42701
Phone: $\frac{270-358-8079}{}$
Serial #: <u>na m1788</u> 33-250
***Send an ARS label***
Comments:
He antacted Derek Workins @ E-town
Estated he had FSR w/his m/788.
Confidential-Subject to Protective Order Bledsoe v. Remington LS 10

Date: 11 2 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO worknown
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position ~ \( \subseteq \tau \)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Lany Kennopr
Address: HC 34 Tox 354
Laristran Lav 24901
Phone: 304-497 3639
Serial #: 6591683 m/100 50-06
***Send an ARS label***
Comments: FS12 (2) 11/2/10
Sighting in Qua todal & had FSK.
No danner. Mainjung

# 700 Log Sheet - 2010 CNBC Story

Date: 11211
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Cauls Kersherer
Address: <u>EDI louisiaira Alac</u>
Combilard, MD 21502
Phone: 240-522-0612 (cell 4)
Serial #: n/a m/700 ATOL 22-350
***Send an ARS label*** *
Comments: He Stated he is was atraid of little
Lyrs. ago-had FSR - he has holt-lock an gun lo claninge - No in Juny
lu claringe - No intury

\*

Date: 11   2   10   CSR: Anita
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: <u>Clo806436</u>
***Send an ARS label***
Comments:
Age of furearm - wanted to know

Date: 11/2/10 CSR: Elijah
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Anthony Romano
Address: 50 Westchester Dr
Backy Point, NY 11778
Phone:
Serial #: B658 1360
***Send an ARS label***
Comments:

Date: 11/2/10 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: MIKE BUCZEK
Address: 8409 Halahad In.
Harisburg, NC 28075
Phone: 704-455-3025
Serial #: <u>6375552</u>
***Send an ARS label***
Comments: Referred them to Paducah

Date: 11 2 2010	CSR: Anit	a		
Is the customer calling as a result of the	he broadcast? (	YES	O	
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remir	ıgton	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regardin	ig direction/use o	of persona	al Model 700	
claims they experienced a "safety" i	related issue with	ı their per	sonal Model 700	
has not experienced a problem but v	wants firearm ins	pected (f	ill out address) send to an	RARC
If the customer references any concer the safety of the firearm, they should	-	-	<u>-</u>	
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name: +OH CiqC	linero	_		
Address: <u>a8a8 Sout</u>	h Stateli	ne		
Texarkano	2,TX 75	<u>5</u> 01		
Phone: $903-794$	-9589	_		
Serial #: Bid not have	- Sen #			
***Send an ARS label***				
Comments:	<b>7</b> : 1			
Sent AZS t	o ship t	8 0	ports world	

Date: 11/2/10 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
John W.
***Send an ARS label***
Comments:

Date: 11 2 10 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Ocen Former 710 Recal
Address: 819 Cheroilee Bluch
Knoxuille TN 37919
Phone: 850-712-7714
Serial #: 71069998
***Send an ARS label***
Comments:
Sent ARS to Ship Firearm to

Date:   1   2   10   CSR: Saw
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Todd Wolf
Address:
07039
Phone: 973-760-5928
Serial #:
***Send an ARS label***
Comments:
checking in states of AKS label
5100

Date: _	11/2/10	CSR: S	ave_	
Is the cu	stomer calling as a result of t	the broadcast?	YES NO	
Initial to	one/Attitude of the caller:			
Ang	ry at Remington	X Supportive	of Remington	
Ang	ry at CNBC for airing	Supportive	of CNBC	
Nature/I	Purpose of Call:			
X Calli	ing to offer support (pro-Remir	ngton)		
Inqu	isitive about Remington position	on		
Calli	ing to provide broadcast feedba	ack		
Custome	er Owns a Model 700:			
X Gene	eral concern of safety with pers	sonal model 700		
seek	ing company feedback regarding	ng direction/use	of personal Moo	iel 700
clain	ns they experienced a "safety"	related issue with	n their personal	Model 700
has r	not experienced a problem but	wants firearm ins	pected (fill out	address) send to an RARC
	stomer references any concer y of the firearm, they should			n relation to the operation of duct Service, Ilion NY).
Did they	agree to return it to the factor	ory?	YES	NO
Consume	r Name:		<del></del>	
Address:				
	NJ			
Phone:	973-568-70	91		
Serial #:				
***Send	an ARS label***			
Commen				
<u>wa</u>	uts to send 7	00 in fol	stock	<u>upa</u> pade
	1 < 1 1 0			

Date: 11-2-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Brent Eggers
Address: 8932 Coyote St
Address: 1932 Coyote St  Littletan Co 80126
Phone: 303-947-4974
Serial #: A 6261998
***Send an ARS label***
Comments: Sent to Ahlman's

Date: 11-2-10 CSR: Danny
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
$\underline{\mathcal{K}}$ claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments: 770 fsR - 2129	

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:  FSR - 7129

Date: 1/2/10	CSR:	<u> </u>		~
Is the customer calling as a result of	of the broadcast?	YES (SO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remingto	on	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Res	mington)			
Inquisitive about Remington pos	sition			
Calling to provide broadcast fee	dback		,	
Customer Owns a Model 700:				
▶ General concern of safety with p	personal model 700			
✓ seeking company feedback regard  — seeking	rding direction/use	of personal N	Model 700	
claims they experienced a "safet	y" related issue with	n their perso	nal Model 700	
has not experienced a problem b	ut wants firearm ins	pected (fill o	out address) send	to an RARC
If the customer references any con the safety of the firearm, they shou	_	-		-
Did they agree to return it to the fa	actory?	YES	NO	
Consumer Name:		_	•	
Address:				
		<del></del> -		
Phone:				
Serial #:	·			
***Send an ARS label***				
Comments:				
76230301	(			

Date: 11 2 10 CSR:	Inne		
Is the customer calling as a result of the broadcas	t No		
Initial tone/Attitude of the caller:			
Angry at Remington Suppor	tive of Reming	ton	
Angry at CNBC for airing Suppor	tive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700		
seeking company feedback regarding direction/	ise of personal	Model 700	
claims they experienced a "safety" related issue	with their pers	onal Model 700	
has not experienced a problem but wants firearn	n inspected (fill	out address) send to an	RARC
If the customer references any concerns or probl the safety of the firearm, they should be advised t	-	-	
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
	<del></del>		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11/02 CSR: Logt~
Is the customer calling as a result of the broadcast? VES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES (NO)
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:
Quec Llans

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11/01	· .	CSR: Las	<i>λ</i>		
Is the customer	calling as a result of t	he broadcast?	YES NO		
Initial tone/Atti	tude of the caller:				
Angry at Re	mington	Supportive	of Remingto	n .	
Angry at CN	BC for airing	Supportive	of CNBC		
Nature/Purpose	of Call:				
Calling to of	fer support (pro-Remin	ngton)			
Inquisitive a	bout Remington position	on <sup>*</sup>			
Calling to pr	ovide broadcast feedba	ack			
Customer Owns	a Model 700:			•	
General cond	cern of safety with pers	sonal model 700			
seeking com	pany feedback regardir	ng direction/use	of personal M	Iodel 700	
claims they e	experienced a "safety":	related issue wit	h their person	al Model 700	
has not exper	rienced a problem but v	wants firearm in	spected (fill o	ut address) send to an RARC	
		•	-	l in relation to the operation roduct Service, Ilion NY).	0
Did they agree to	o return it to the facto	ory?	YES	NO	
Consumer Name:					
Address:			<u>_</u>		
			<del></del>		
Phone:			_		
Serial #:					
***Send an ARS	label***				
Comments:					
A				•	

Date: 11/02	CSR: Logan	
Is the customer calling as a result of the	e broadcast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Reming	ton)	
Inquisitive about Remington position	ı	
Calling to provide broadcast feedbac	k	
Customer Owns a Model 700:		
General concern of safety with perso	nal model 700	
seeking company feedback regarding	direction/use of personal Model 70	0
claims they experienced a "safety" re	lated issue with their personal Mode	el 700
has not experienced a problem but w	ants firearm inspected (fill out addre	ss) send to an RARC
If the customer references any concern the safety of the firearm, they should b		
Did they agree to return it to the factor	y? YES NO	)
Consumer Name:	<del></del>	
Address:		
Phone:	·	
Serial #:		
***Send an ARS label***		
Comments:		
Questions		

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation on the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Oid they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
**Send an ARS label***
Comments:
TRIJGET Questions

Date: 11/02	CSR:	cyfs		
Is the customer calling as a result of	the broadcast	? YES (NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Support	ive of Reming	gton	
Angry at CNBC for airing	Support	ive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	ington)	•	•	
Inquisitive about Remington posit	ion			
Calling to provide broadcast feedb	oack			
Customer Owns a Model 700:				
General concern of safety with per	rsonal model 70	00		•
seeking company feedback regard	ing direction/us	se of personal	Model 700	
claims they experienced a "safety'	'related issue v	vith their pers	onal Model 700	
has not experienced a problem but	wants firearm	inspected (fill	l out address) sen	d to an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fac	tory?	YES	(NO)	
Consumer Name:				
Address:				
	•	<del></del>		
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
Questions	,			

Date:	11/02	CSR: $\mathcal{E}$	11-		
Is the cus	tomer calling as a result o	f the broadcast?	YES NO		
Initial tor	ne/Attitude of the caller:	_			
Angry	y at Remington	Supportiv	e of Remingto	on	
Angry	y at CNBC for airing	Supportiv	e of CNBC		
Nature/P	urpose of Call:				
<del></del>	ng to offer support (pro-Ren	<del>-</del> ·			
Inquis	sitive about Remington posi	ition			
Callin	ng to provide broadcast feed	back			
Customer	Owns a Model 700:	· .			
Cener	ral concern of safety with pe	ersonal model 700	)		
seekir	ng company feedback regard	ding direction/use	of personal N	Model 700	
claims	s they experienced a "safety	" related issue w	th their person	nal Model 700	
has no	ot experienced a problem bu	nt wants firearm i	nspected (fill (	out address) send to	an RARC
	tomer references any conc of the firearm, they shoul	-	•		
Did they a	agree to return it to the fac	ctory?	YES	NO	
Consumer	Name:				
Address: .					
-					
Phone:	·				
Serial #: _					
***Send a	ın ARS label***				
Comment HA	s: Sant Go	~ IN.	Chec	hing.	

Date: 11 02 CSR: Eric
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: 16609315 - 2003
***Send an ARS label***
Comments:
17/073/00/0734

Date: 11/2/10 CSR:	1ats		
Is the customer calling as a result of the broadcas	t? YES NO	)	
Initial tone/Attitude of the caller:		•	
Angry at Remington Suppor	tive of Reming	ton	
Angry at CNBC for airing Suppor	tive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700		
seeking company feedback regarding direction/s	ise of personal	Model 700	
claims they experienced a "safety" related issue	with their pers	onal Model 700	
has not experienced a problem but wants firearn	n inspected (fill	out address) send to a	1 RARC
If the customer references any concerns or proble the safety of the firearm, they should be advised t			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
	<del></del>		
Phone:	<u>_</u>		
Serial #: 06806436			
***Send an ARS label***			
Comments:			

Date: 11-2-10 CSR: CHUCK
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Older model 200
Referred TO RAIC in State

Date: 11/2/10 CSR: Wath
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:S(674413)
***Send an ARS label***
Comments: Sinal # Check + Shp puple
Anno issue also - unrelated

Date: 1+2-10 CSR: AARON
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
Z General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: John Nobielo
Address:
Phone:
Serial #: <u>36806436</u>
***Send an ARS label***
Comments:

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11 - 2 - 10 CSR: AARON	
Is the customer calling as a result of the broadcast? VES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
✓ General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory?  YES	
Consumer Name: Steve Dillard	
Address:	
Phone: <u>Leo i - 693 - 0970</u>	
Serial #:	
***Send an ARS label***	
Comments:	
<del></del>	

	Date: Nov. 2, 2010 CSR; SDJ
	Is the customer calling as a result of the broadcast? YES(NO)
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO  Consumer Name: Name:
	Address: 106 6 th 5t.  CARDON Cliff IC. 61239
	Phone: 309 792 - 8850
	Serial #:
	***Send an ARS label***
	Comments:
	HAS 1960'S minuel that details tagger Adjustment, will take to Gander Mfm.
Confidential-Subject Bledsoe v. Remindt	t to Protective Order on

Date: 101, 2010 CSR: 501
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Mark. Wiskum
Address: 1204 / EVAN Cin
Soury City 50 5710
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-2-10 CSR: JJT
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  NO
Consumer Name: David Malinchak
Address: 359 Elm St.
Stirling NJ 07980
Phone: 908-626-0230
Serial #: A 659 8313
***Send an ARS label***
Comments:
website referral

Date:	11-2-10	CSR:	JUL			<u> </u>
Is the cus	stomer calling as a result o	of the broado	cast? YES	NO NO		
Initial to	ne/Attitude of the caller:					
Angr	y at Remington	Supp	portive of Re	mington		
Angr	y at CNBC for airing	Supp	portive of CN	TBC		
Nature/P	eurpose of Call:					
Calli:	ng to offer support (pro-Re	mington)			•	
Inqui	sitive about Remington pos	sition				
Callin	ng to provide broadcast fee	dback				
Custome	r Owns a Model 700:					
<u>v</u> Gene	ral concern of safety with p	ersonal mode	el 700			
seeki	ng company feedback rega	rding directio	n/use of pers	onal Mode	el 700	
claim	ns they experienced a "safet	y" related iss	ue with their	personal l	Model 700	
has n	ot experienced a problem b	ut wants firea	arm inspected	l (fill out a	ıddress) sen	d to an RARC
	stomer references any con y of the firearm, they shou					
Did they	agree to return it to the fa		YES		NO	
Consume	r Name:	- Dewa	ryre D	alts		
Address:	2039 E. Bo	obolin k	Ct.			
	Madison, 7	N 47	250			
Phone:	, :	<del></del>				
Serial #:	NA					
***Send	an ARS label***		•			
Commen iL	ts: website refa	erral				

Date: 11/2/10 CSR: San
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
N Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
X General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: 903-792-3736
Serial #:
***Send an ARS label***
Comments:
Has 5 700's & never had a problem
- referred to RAIL for inspection

Date:11 /2 /10 CSR:	Sarr		
Is the customer calling as a result of the broadcast?	YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supporti	ve of Reming	ton	
Angry at CNBC for airing Supporti	ve of CNBC		
Nature/Purpose of Call:			•
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 70	0		
seeking company feedback regarding direction/us	e of personal	Model 700	
claims they experienced a "safety" related issue w	ith their perso	onal Model 700	
has not experienced a problem but wants firearm i	nspected (fill	out address) send to an l	RARC
If the customer references any concerns or probler the safety of the firearm, they should be advised to			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone: 612-328-8321			
Serial #: D6278638 , C6634	1889		
***Send an ARS label***			
Comments:	·		
Date of manufach	VC		

Date: 11/2/10 CSR: (Jan)
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Tust Rusidus

Date: 1/2/10 CSR: AAdrey Tur
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Wanted info on SMP

Date:	CSR:				
Is the customer calling as a result of the	he broadcast? 🗸	YES NO			
Initial tone/Attitude of the caller:					
Angry at Remington	Supportive	of Remington			
Angry at CNBC for airing	Supportive	of CNBC			
Nature/Purpose of Call:					
Calling to offer support (pro-Remin	igton)				
Inquisitive about Remington position	on				
Calling to provide broadcast feedba	ck		·		
Customer Owns a Model 700:					
General concern of safety with pers	onal model 700				
seeking company feedback regarding	ng direction/use o	of personal Mode	el 700		
Aclaims they experienced a "safety":	related issue with	their personal l	Model 700		
has not experienced a problem but v	wants firearm ins	pected (fill out a	ddress) send to an RARC		
If the customer references any concer the safety of the firearm, they should	-	-	-		
Did they agree to return it to the factor	ory?	YES	NO		
Consumer Name:		_			
Address:		<del></del>			
Phone:					
Serial #:					
***Send an ARS label***					
Comments:					
Acidental Discharge Sent to Property					
damage 2129			<del></del>		

Date: 11/2/10 CSR: Anita
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: David Krocker
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #: A 667 6448
***Send an ARS label***
Comments:
Referred to Gravel Agray or Sociation funsmith
he is from Canada -

Date:	11/2/10	CSR:	Sar		_
Is the cust	omer calling as a result of	the broadcas	t? YES NO		
Initial ton	e/Attitude of the caller:				
Angry	at Remington	X Suppor	tive of Remingt	on	
Angry	at CNBC for airing	Suppor	tive of CNBC		
<u>Nature/Pu</u>	rpose of Call:				
Callin	g to offer support (pro-Remi	ngton)			
X Inquis	itive about Remington posit	ion			
Callin	g to provide broadcast feedb	ack		•	
Customer	Owns a Model 700:				
X Genera	al concern of safety with per	rsonal model	700		
seekin	g company feedback regard	ing direction/	use of personal!	Model 700	
claims	they experienced a "safety"	' related issue	with their perso	onal Model 700	
has no	t experienced a problem but	wants firear	n inspected (fill	out address) send	to an RARC
	omer references any conce of the firearm, they should				
Did they a	gree to return it to the fac	tory?	YES	NO	
Consumer	Name:				
Address: _		· · · · · · · · · · · · · · · · · · ·	<del></del>		
_					
Phone: _	479-883-	1372	<del></del>		
Serial #: _					
***Send a	n ARS label***				
Comment					
	ADD ADI. MIST	not so	ifetry of	new	
	ADO ADL MIST	- much	nased		

Date:	1-2-10	CSR:	Dan	ng	
	ner calling as a result of		YES NO		
Initial tone/A	attitude of the caller:				
Angry at	Remington	Supportive	of Remingto	on	•
Angry at	CNBC for airing	Supportive	of CNBC		
Nature/Purp	ose of Call:				
Calling to	o offer support (pro-Remi	ngton)			
Inquisitiv	e about Remington positi	on			
Calling to	provide broadcast feedb	ack			
Customer Ov	wns a Model 700:				
General c	concern of safety with per	sonal model 700			
seeking c	ompany feedback regardi	ng direction/use	of personal N	Model 700	
claims the	ey experienced a "safety"	related issue with	n their person	nal Model 700	
has not ex	xperienced a problem but	wants firearm ins	spected (fill o	out address) send t	o an RARC
	ner references any conce the firearm, they should				
Did they agre	ee to return it to the fact	ory?	YES	NO	
Consumer Na	me:	<del> </del>			
Address:		<del></del>	<del></del> ,		
			_		
Phone:	-		_		
Serial #:			<del></del>	,	
***Send an A	RS label***				
Comments:		1	,		
	General Main	tenance	questi	ens	

Date: 11-2-10 CSR: Danny
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments: Serviced Last year

Date: 1/2/10 CSR: CL#5
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES
Consumer Name:
Address:
Phone: 760-310-2830
Serial #:
***Send an ARS label***
World aftert to Gy the suc for 5.5t

Date:	CSR:	nic		
Is the customer calling as a result of the		YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remingto	n	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regarding	ng direction/use	of personal M	Iodel 700	
claims they experienced a "safety" r	related issue wit	th their person	al Model 700	
has not experienced a problem but v	vants firearm in	spected (fill o	ut address) send to an RAR	С
If the customer references any concer the safety of the firearm, they should				on of
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:				
Phone:				
Serial #: 6657460	06			
***Send an ARS label***				
Comments:	C #==	<b>=</b>		
Consumed about	2 adab	٠.		

Date: $11/02$ CSR: $2\alpha A \sim$
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:
unc Armedila Halmort and tight

Date: 11/02	CSR: Log	₩.		
Is the customer calling as a result of	the broadcast? (	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington	ı	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:		•		
Calling to offer support (pro-Rem	ington)			
Inquisitive about Remington posit	tion			
Calling to provide broadcast feed	oack			
Customer Owns a Model 700:				
General concern of safety with pe	rsonal model 700			
seeking company feedback regard	ling direction/use o	of personal Mo	odel 700	
claims they experienced a "safety"	"related issue witl	n their persona	ıl Model 700	
has not experienced a problem but	t wants firearm ins	pected (fill ou	it address) send to ar	ı RARC
If the customer references any conc the safety of the firearm, they should				
Did they agree to return it to the fac	tory?	YES	NO	
Consumer Name:				
Address:		<del></del>		
		<u> </u>		
Phone:				
Serial #:		<u>_</u>		
***Send an ARS label***				
Comments:				
Both LOCK Questions				

Date: 11-2-10	CSR: AAROI	<u>)                                    </u>	<del></del>
Is the customer calling as a result of the	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use of	of personal Mod	iel 700
L claims they experienced a "safety" r	related issue with	their personal	Model 700
has not experienced a problem but v	vants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name: Bill SHITE	ł	_	
Address:		_	
		_	
Phone:			
Serial #: <u>A6802250</u>			
***Send an ARS label***			
Comments:			
sent to 2129	I—Pety		

Date: _	11/2/10	CSR:	Travis		· —
Is the cu	stomer calling as a result of t	he broadca	ser YES NO	<b>O</b>	
Initial to	one/Attitude of the caller:				
Ang	ry at Remington	Suppo	rtive of Reming	gton	
Ang	ry at CNBC for airing	Suppo	rtive of CNBC	•	
Nature/	Purpose of Call:			•	
Call	ing to offer support (pro-Remir	igton)			
Inqu	nisitive about Remington position	on			
Call	ing to provide broadcast feedba	ıck			
Custom	er Owns a Model 700:				
🗠 Gen	eral concern of safety with pers	onal model	700		
seek	ing company feedback regardin	ng direction	use of personal	l Model 700	
∝ clair	ns they experienced a "safety"	related issu	e with their pers	sonal Model 700	
has 1	not experienced a problem but	wants firear	m inspected (fil	l out address) sen	d to an RARC
	stomer references any concer y of the firearm, they should	-	-		-
Did they	agree to return it to the factor	ory?	YES	NO	
Consume	er Name:				
Address:					
Phone:			<del></del> .		
Serial #:		- <del></del>			
***Send	an ARS label***				
Commer	nts:				
	FSR Z	129			

Date: 11-2-2010	CSR:	
Is the customer calling as a result of the	e broadcast? (YES) NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remingto	n
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Reming	ton)	
Inquisitive about Remington position	ı	
Calling to provide broadcast feedback	k	
Customer Owns a Model 700:		
General concern of safety with person	nal model 700	
seeking company feedback regarding	direction/use of personal N	Model 700
claims they experienced a "safety" re	lated issue with their person	nal Model 700
has not experienced a problem but wa	ants firearm inspected (fill o	out address) send to an RARC
If the customer references any concern the safety of the firearm, they should be	_	<del>-</del>
Did they agree to return it to the factor	y? YES	NO
Consumer Name: <u>Brad Rut</u>	ledge	
Address:		
Phone: 678-896-1146	<i>و</i>	
Serial #: NA		
***Send an ARS label***		•
Comments:		
website reterral		

Date:	11/2/10	CSR:	San		
Is the custor	mer calling as a result	of the broadca	st? (YES) NO		
Initial tone/	Attitude of the caller:				
Angry a	t Remington	Suppo	rtive of Remingt	on	·
Angry a	t CNBC for airing	Suppo	ortive of CNBC		
Nature/Puri	pose of Call:				
Calling t	to offer support (pro-Re	emington)			
Inquisiti	ve about Remington po	sition			
Calling t	to provide broadcast fee	edback			
Customer O	wns a Model 700:				
General	concern of safety with	personal model	700		
seeking	company feedback rega	arding direction	/use of personal l	Model 700	
claims th	ney expenenced a "safe	ty" related issu	e with their perso	onal Model 700	
has not e	experienced a problem l	but wants firear	m inspected (fill	out address) send	i to an RARC
	ner references any contact the firearm, they show				
Did they agr	ree to return it to the f	actory?	YES	NO	
Consumer Na	ame:				
Address:			<del></del>		
Phone:	304-497-3	3439			
Serial #:					
***Send an .	ARS label***				
Comments:					
<b>t</b>	SR - transt	Erred +	o product	- senices	<del>~</del>

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: Not. 2 7012 CSR: 501
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: GARY Fits Consider
Address: 56 Mt. Brock Rd.  LIVER MUNE, CD 80536
LIVERMONE, CD 80536
Phone: 970 - 434 - 256 Z
Serial #:
***Send an ARS label***
Comments:

Date: $\frac{1}{1} - 2 - 10$ CSR:	2Hu	k	
Is the customer calling as a result of the broadcast	? YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supporti	ive of Reming	ton	
Angry at CNBC for airing Supporti	ve of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 70	)0		
seeking company feedback regarding direction/us	se of personal?	Model 700	
claims they experienced a "safety" related issue v	vith their perso	onal Model 700	
has not experienced a problem but wants firearm	inspected (fill	out address) send to	an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to	-		-
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:	<del></del>		
Serial #:			,
***Send an ARS label***	*		
Comments:	_ *		
REDDING FOLICE S	rept	- <del></del>	
Francisco Consider the			

Date: 1/2/10 CSR: ()a	H5	·
Is the customer calling as a result of the broadcast? Y	ES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive or	f Remington	
Angry at CNBC for airing Supportive or	f CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		•
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use of	personal Model	. 700
claims they experienced a "safety" related issue with t	heir personal M	Iodel 700
has not experienced a problem but wants firearm inspe	ected (fill out ac	ldress) send to an RARC
If the customer references any concerns or problems en the safety of the firearm, they should be advised to retu		
Did they agree to return it to the factory?	YES 1	NO
Consumer Name:	-	
Address:	_	
Phone:	-	
Serial #:	_	
***Send an ARS label***		
Comments:	1.	
771 = 1,010 54 ch, a	10/20	

Date:	JIT	·	•
Is the customer calling as a result of the broadc	ast? YES NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Supp	ortive of Reming	gton	
Angry at CNBC for airing Supp	ortive of CNBC		
Nature/Purpose of Call:		·	•
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal mode	1 700		
seeking company feedback regarding direction	n/use of personal	Model 700	
claims they experienced a "safety" related issu	ue with their pers	onal Model 700	
has not experienced a problem but wants firea	rm inspected (fill	out address) send to an	RARC
If the customer references any concerns or pro the safety of the firearm, they should be advised	-	_	•
Did they agree to return it to the factory?	YES	NO	
Consumer Name:		bong	ant no
Address:		105	ead Of
	<del></del>	100	beeaus
Phone: 716-692-1131	<del></del>	of	ead Of because
Serial #:	·		
***Send an ARS label***			
Comments:			
website reterral		<u>.</u>	
•			

Date: 11210 CSR: #	Anita		
Is the customer calling as a result of the broadca	ast? YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supp	ortive of Remingto	n	
Angry at CNBC for airing Supp	ortive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal mode	1 700		
seeking company feedback regarding direction	use of personal M	Model 700	
claims they experienced a "safety" related issu	ie with their perso	nal Model 700	
has not experienced a problem but wants firear	rm inspected (fill	out address) send to an R	ARC
If the customer references any concerns or prolithe safety of the firearm, they should be advised			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:	<del></del>		
Serial #: <u>B6897809</u>	<del>-</del>		
***Send an ARS label***			
Comments:  Claims his frearm "	bired W	Soquety cn'	

Date: 11 2110 CSR: San
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone: <u>830-995-1387</u>
Serial #: <u>C6605329</u>
***Send an ARS label***
Comments:
date of manufacture

# 700 Log Sheet - 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
JON-IN-law had ISSNE, HEKED

17

Date: 11.2.18	CSR: Agrow		
Is the customer calling as a result of t	he broadcast? YES	NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of Re	mington	
Angry at CNBC for airing	Supportive of CN	√BC	
Nature/Purpose of Call:			•
Calling to offer support (pro-Remir	gton)		
Inquisitive about Remington position	on	•	
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
✓General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use of pers	sonal Model 700	
claims they experienced a "safety":	related issue with their	r personal Model 700	)
has not experienced a problem but v	vants firearm inspecte	d (fill out address) se	end to an RARC
If the customer references any concer the safety of the firearm, they should	_		-
Did they agree to return it to the factor	ory? YES	NO	
Consumer Name: John Kelley	<u></u>		
Address:			
· · · · · · · · · · · · · · · · · · ·			
Phone: 843 - 855 - 2	7.33		
Phone: <u>843 - 855 - 2</u> Serial #: <u>66.751448</u>			
***Send an ARS label***			
Comments:			

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date:	CSR:	Travis	·
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:		•	
Angry at Remington	Supportiv	e of Remington	
Angry at CNBC for airing	Supportiv	e of CNBC	
Nature/Purpose of Call:			e e
Calling to offer support (pro-Remin	ngton)		
Inquisitive about Remington position	DΠ		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
K General concern of safety with pers	onal model 700		
Y seeking company feedback regarding	ng direction/use	of personal Mo	del 700
claims they experienced a "safety":	related issue wi	th their personal	Model 700
has not experienced a problem but v	wants firearm in	spected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should	-	-	<u>-</u>
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:	······································	<del></del>	
Address:			
		<u> </u>	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
			<del></del>

Date: CSR:
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Ken Nance
Address:
Phone: 304-710-9040
Serial #:
***Send an ARS label***
Comments:
website referral

Date: CS	SR:	JT	<del></del>
Is the customer calling as a result of the	broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	_ Supportive o	f Remington	
Angry at CNBC for airing	_ Supportive o	f CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingto	on)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			•
Customer Owns a Model 700:			
General concern of safety with persona	d model 700		
seeking company feedback regarding d	lirection/use of	personal Mode	:1 700
claims they experienced a "safety" rela	ted issue with t	heir personal N	Model 700
has not experienced a problem but wan	ts firearm inspe	ected (fill out a	ddress) send to an RARC
If the customer references any concerns the safety of the firearm, they should be a	_	-	<u>-</u>
Did they agree to return it to the factory	? Y	ES	NO
Consumer Name:			
Address:			
Phone: 845-278-097			
Serial #: N/A -> new Sp	05 MO	del	
***Send an ARS label***			
Comments:			
Website referral	0		<del></del>

Date: 11/2/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Wantedinfo on SMP

#### 700 Log Sheet - 2010 CNBC Story

Date: 11/01 CSR: 1091
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
JUST GOT OUT of NUT HOUSE AND IS SCATED

Confidential-Subject to Protective Order

Bledsoe v. Remington

Date: 1/02 CSR: £10
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: Woz CSR: Enic
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
K General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Hion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: General Trytornothin Reguest

Date:	tuck	
Is the customer calling as a result of the broadcast?	XES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remingto	n
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use	of personal M	lodel 700
claims they experienced a "safety" related issue with	n their person	al Model 700
has not experienced a problem but wants firearm ins	pected (fill o	ut address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re		
Did they agree to return it to the factory?	YES	NO
Consumer Name:	apaga sama.	·
Address:		
Phone:	<del></del>	
Serial #:		
***Send an ARS label***		
Comments:  Model 721 Direc	teel	10

Date: 11-2-11 CSR: AARON
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name: Gil Brehalm
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #: 375951
***Send an ARS label***
Comments:

Date: 11/02/10 CSR:_	Wetts	
Is the customer calling as a result of the broad	lcast? YES NO	
Initial tone/Attitude of the caller:	Tirs	Firearms too
Angry at Remington Sup	pportive of Remingto	on
Angry at CNBC for airing Sup	pportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal mo	del 700	
seeking company feedback regarding direct	ion/use of personal N	Model 700
claims they experienced a "safety" related i	ssue with their perso	nal Model 700
has not experienced a problem but wants fir	earm inspected (fill (	out address) send to an RARC
If the customer references any concerns or puthe safety of the firearm, they should be advis		
Did they agree to return it to the factory?	YES	NO
Consumer Name:		
Address:		
Phone: 225-241 7872		
Seri <b>al#</b> .		
***Send an ARS label***		
Comments:		· / A
Supposedly heard har 5	ing thean	-31h ht
Af I a had a ritte a	nd he breedy	denote to looker //

Date: Nov. 2 2016 CSR: 58
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address: 708 Cherry PK.
<i></i>
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 1112110 CST	R:	an-	
Is the customer calling as a result of the b	roadcast? Y	ES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	_Supportive of	Remington	
Angry at CNBC for airing	_Supportive of	CNBC .	
Nature/Purpose of Call:			
Calling to offer support (pro-Remington	1)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal	model 700		
seeking company feedback regarding di	rection/use of	personal Mode	el 700
claims they experienced a "safety" relate	ed issue with t	heir personal l	Model 700
has not experienced a problem but want	s firearm inspe	cted (fill out a	iddress) send to an RARC
If the customer references any concerns of the safety of the firearm, they should be a			
Did they agree to return it to the factory?	Y	TES	NO
Consumer Name:			
Address:	<del></del>		
1.441.52			
Phone: 48-699-5242	<del> </del>		
Serial #:AULOSI78		-	
***Send an ARS label***			
Comments:			
date of hamif	acrure		

Date: 11/7/10 CSR: Sav-
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington \( \frac{\frac{1}{2}}{2} \) Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
X Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
X General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: George Cee
Address:
·
Phone: 202-727-1672
Serial #:
***Send an ARS label***
Comments:
to were able to determine consumer
LOAS FOR SULL SETT WY XMAINE PRO FATILIZZA

Date: 11-2-10 CSR: 12ann
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:  Bolt Lock Questions

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date:	_ CSR:	Travis	· · · · · · · · · · · · · · · · · · ·	_
Is the customer calling as a result	of the broadca	ast? YES NO		
Initial tone/Attitude of the caller:		\-		
Angry at Remington	Suppo	ortive of Remingt	on	
Angry at CNBC for airing	Suppo	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	emington)			
Inquisitive about Remington po	osition			
Calling to provide broadcast fee	edback			
Customer Owns a Model 700:				
<u>α</u> General concern of safety with	personal model	700		
seeking company feedback rega	arding direction	/use of personal ]	Model 700	
claims they experienced a "safe	ety" related issu	e with their perso	onal Model 700	
has not experienced a problem	but wants firear	m inspected (fill	out address) send	to an RARC
If the customer references any conthe safety of the firearm, they sho				
Did they agree to return it to the f	actory?	YES	NO	
Consumer Name:	-			
Address:				
		•		
Phone:		<del></del>		
Serial #:				
***Send an ARS label***				
Comments:				
66233769			<del></del>	

Date: 11 2 10 CSR: Augu
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Glen Scarborough
Address: 1120 Mckay Cir
Montgomen LA 71454
Phone: 318-613-4324 C 318-646-0844 H
Serial #: _Elo495445
***Send an ARS label***
States gun fired when bolt closed

Date: 11210 CSR: Andi
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Had accident with 100. Transferred
to product services.

Date: 11-2-10 CSR: J.B. Irving
Is the customer calling as a result of the broadcast? YES NO
Initial tone/A ttitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· ————————————————————————————————————
Phone:
Serial #:
***Send an ARS label***
Comments:
Question: Is my rifle included in SMP. No. It was made in 1990.
No. est was made in 1990.

Date: CSR:	JJT
Is the customer calling as a result of the broadcast?	? (YES) NO
Initial tone/Attitude of the caller:	
Angry at Remington Supporti	ive of Remington
Angry at CNBC for airing Supporting	ive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 70	00
seeking company feedback regarding direction/use	se of personal Model 700
claims they experienced a "safety" related issue w	vith their personal Model 700
has not experienced a problem but wants firearm i	inspected (fill out address) send to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to	<b>_</b>
Did they agree to return it to the factory?	YES NO
Consumer Name: <u>Jeremiah</u> Sals	sita
Address:	<del></del>
Phone: 432-249-0443	
Serial #:	
***Send an ARS label***	
Comments: Website referral	
1000000	

Date: 11-2-10	CSR: <u>5. E</u>	). Irv	ng
Is the customer calling as a result of t	he broadcast? (	YES) NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remir	ngton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ack		•
Customer Owns a Model 700:			
General concern of safety with pers	sonal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mo	del 700
claims they experienced a "safety"	related issue with	n their personal	Model 700
has not experienced a problem but	wants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concerthe safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:	· · · · · · · · · · · · · · · · · · ·		
Address:		_	
		_	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:	1 1 + 2	- ministor	700. tV.
Comments: General quotions ref	eved so		<del></del>

Date: 1/2/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Would like to participate in the
SMP program Sending rifle to Paducah Shooters

78

CALLING AS RESULT OF BROADCAST

Νo

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM ++++ 1111 17

Supportive of CNBC |

NATURE/PURPOSE OF CALL

Offer Support ++++ 111 8

Inquisitive on Rem position ++++///

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

Feedback ++++ 5

Safety Issue +++ ) | | |

No Problem w/ firearm / // 3

ARS SENT | | | 4

TO PRODUCT SERVICES + 11+ +11+ 13

Serial#CK HH +H+ +H+ 1111 64

## 700 Log Sheet - 2010 CNBC Story

II4954

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Hadrew Juneau Fired twice in his ha
Address: 975 St. Clair Rd.  Boyce, 1A 71409  Cleaning it & it Fred  Bumped bolt & it fired.
Serial #: grandy as gux he interited A6652105  ***Send an ARS label***
Comments:

Date: 4 3 10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Justin Flittie
Address: 22301 51st Ave INI.
trommat lake Terract, WA 98043
Phone: <u>206-498-6417</u> (CEII)
Serial #: 71482011
***Send an ARS label***
Comments:
0/2/10 had own @ range & had
FSR - wants a replacement - not a mITD

	Date: 11/3/10 CSR: DEI
	Is the customer calling as a result of the broadcast? YES NO unknown  Letter  Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC I \ CC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position \( \sum_{\lambda} \lambda \)
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO WINDOW
	Consumer Name: Kenneth Klem
	Address: 38 West war ANE
	Dea Park, Ky 11729
	Phone: <u>631-242-2609</u>
	Serial #:
	***Send an ARS label***
	Comments:
1	Unexplained discharge - No mention of damage a injump
1	Nanted to know what to do.

Date: (1/3/10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Wasty Brown
Address: 243 Trabox Golf Dr.
Halifax, PA 17032
Phone: 177-362-9585
Serial #: 6750480 m 1700 3006
***Send an ARS label***
Comments:
2415 ago - shot a hole in trade door
Unexplained discharge

Date: 11/3/10 CSR: 1911
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO United to the factory?
Consumer Name: Kerny Moure
Address:
Phone: Kmovie@bcbsal.org
Serial #:
***Send an ARS label***
Comments:
SR in the early 198015. Unloading givn in truck.
it to the in truck does & had ringing fors.

Date: 11 (3) 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO Work
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC V\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO UNKNOWN
Consumer Name: Bill Puccell
Address: OA
Phone: 303-947-9202
Serial #: n/a m/700 300 Win Mag
***Send an ARS label***
Comments:
Stated on voice mail that he had FSR.
left msq for him to call me back

Date: 11 3 10 CSR: Dell		
Is the customer calling as a result of the broadcast? YES (NO)		
Initial tone/Attitude of the caller:		
Angry at Remington Supportive of Remington		
Angry at CNBC for airing Supportive of CNBC		
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use of personal Model 700		
claims they experienced a "safety" related issue with their personal Model 700		
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC		
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).		
Did they agree to return it to the factory? (YES) NO		
Consumer Name: White wolf Sorry Ed		
Address: 2702 Lebanon Vd		
Manheim, PA 17545		
Phone: 717 665 6080		
Serial #: 6810020 mm mag		
***Send an ARS label***		
Comments:		
Eur purchased 35 yrs ago. Had FSA.		
Lot sure if the air is clean or not.		

	Date: 11510 CSR:	De 11	<u> </u>
	Is the customer calling as a result of the broadca	st? (YES) NO	
	Initial tone/Attitude of the caller:		
	Angry at Remington Suppo	rtive of Remington	nla
	Angry at CNBC for airing Suppo	rtive of CNBC	(1   00
	Nature/Purpose of Call:		
	Calling to offer support (pro-Remington)		
	Inquisitive about Remington position .	n	
	Calling to provide broadcast feedback		
	Customer Owns a Model 700:		
	General concern of safety with personal model	700	
	seeking company feedback regarding direction/	use of personal Mo	del 700
	claims they experienced a "safety" related issue	with their personal	l Model 700
	has not experienced a problem but wants firearn	n inspected (fill out	address) send to an RARC
	If the customer references any concerns or prob the safety of the firearm, they should be advised		
	Did they agree to return it to the factory?	YES	NO
	Consumer Name: D-R. Sullys (	<u>euns</u> miths	
	Address: 9483 1-light kild AVE	<u> </u>	
	Blue Ash, OH 4521	٠.	
	Phone: 513-984-6968 (W)	cki	
	Serial #: ha	m/700	30.06
*	¥ ***Send an ARS label*** ¥		
	Comments:		
	FBC-When day fired Deal	er seating	<del>}_</del>
	annin tu a consumer		

Date: 113 10 CSR: DE
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES (NO)
Consumer Name: EOWARD Jeft
Address:
lavidourg, TN
Phone: 931-993-3303
Serial #: Sold +he Gun in 2007 m 1700 270 Win
***Send an ARS label***
Comments:
FSR- he almost shot his son-did not have
aun insticted - he sold it in 2007

Date: 11 3 10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Missaula Mercantile & Pawa
Address: 5175 US Hoy 93 S.
missaula, try 1 39804
Phone: 406-251-3399
Serial #: G 6391931 m/700.270 wm.
***Send an ARS label*** axmen South @ yahw, com
Comments:
Desnit want gun liack
Doen't want gur liack

#4960

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Common Name 1 1 100 / 1 200
Address: 27 N Main Ave MS Best off 3 times when Newton NC 28658 justed off safety.
Phone: 828-326-0253
Serial #:
***Send an ARS label*** Fax 828-326-0386 Attn: Dala
Comments:

Date: 11/3/10 CSR: With
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address: 5h P
Address: Sh. P Phone:
Serial #: 6750480
***Send an ARS label***
Comments:

11-

	Date: 1/3/10 CSR: Elijah
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
720	Angry at Remington Supportive of Remington Supportive of CNBC
Moore	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory?  YES  NO
	Consumer Name:
	Address:
	· · · · · · · · · · · · · · · · · · ·
	Phone:
	Serial #:
	***Send an ARS label***
	Comments:

Date: 11/3/10 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:
Dealer Calling Osking questions Obout 700'S now to hypocheast & consumers
Thus now to handrant + hansimens

Date: 11 3 10 CSR: Anita
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: _ [7632 1105
***Send an ARS label***
Comments:

Date: $\frac{1/3/10}{}$	CSR:	Chr.s		
Is the customer calling as a result of the	e broadcast? (	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remingt	ton)			
Inquisitive about Remington position				
Calling to provide broadcast feedback	k .			
Customer Owns a Model 700:				
General concern of safety with person	nal model 700			
seeking company feedback regarding	direction/use o	f <u>personel</u> Mod	del 700	
claims they experienced a "safety" re	lated issue with	their personal	Model 7	700
has not experienced a problem but wa	ants firearm insp	pected (fill out	address)	send to an RARC
If the customer references any concerns the safety of the firearm, they should be	_	-		
Did they agree to return it to the factor	y?	YES	NO	
Consumer Name:		<del></del>		
Address:				
		<del>-</del> -		
Phone:		_		
Serial #:				
***Send an ARS label***				
Comments:  Asked if 700 had a	Transfer Bu	system	1.ke	H <b>4</b> R5
Don't think he owned a				

Date: 11/03	CSR: Los	Au		
Is the customer calling as a result of t	he broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	igton)			
Inquisitive about Remington position	no			
Calling to provide broadcast feedba	ick	•		
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regarding	ng direction/use	of personal Mo	del 700	
claims they experienced a "safety"	related issue wit	h their personal	Model 700	
has not experienced a problem but v	wants firearm ins	spected (fill out	: address) send to	an RARC
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:		<del></del>		
Phone:	<u> </u>			
Serial #: 5 6 444746	·	<del></del>		
***Send an ARS label***				
Comments:				
Buestions				

Date: 11-3-10 CSR: J.B. Irving
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
He bogun go off when safety was released.

Date: 11-3-10 CSR: J.B. Irving	
Is the customer calling as a result of the broadcast? (YES) NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	)
has not experienced a problem but wants firearm inspected (fill out address) s	end to an RARC
If the customer references any concerns or problems experienced in relation the safety of the firearm, they should be advised to return it to (Product Service)	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments: He has a 722 and will take in	
DAT SMP	

Date: 11-3-10	CSR: _ J.B	.Irvino	
Is the customer calling as a result of t	he broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remir	ngton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
General concern of safety with pers	sonal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mode	eI 700
claims they experienced a "safety"	related issue with	their personal l	Model 700
has not experienced a problem but	wants firearm ins	pected (fill out a	iddress) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		_	
Address:			
<del></del>			
Phone:		_	
Serial #:			
***Send an ARS label***			
Comments:		. 1	
in the Recall?	gur irclu	ded	·
in the Rocald?			

Date: Nov. 3, 2010 CSR: 50
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: /om House
Address: 2805 N. 329 St.  [ [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]
Phone: 269-375-4835
Serial #: 160 098
***Send an ARS label *** Yes to William & Gran Sight
Comments:

Date: 11310	CSR: Ani	ta	
Is the customer calling as a result of the	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mod	el 700
claims they experienced a "safety" i	related issue with	their personal l	Model 700
has not experienced a problem but v	wants firearm ins	pected (fill out a	address) send to an RARC
If the customer references any concer the safety of the firearm, they should	-	-	<del>-</del>
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		_	
Address:			
		_	
Phone:		_	
Serial #:			
***Send an ARS label***			
Comments: Referred them	to wil	liams	Eunsight

Date: CSR:	sava		
Is the customer calling as a result of the broadcast?	YES NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Supportive	of Reming	gton	
Angry at CNBC for airing Supportive	of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use	of personal	Model 700	
claims they experienced a "safety" related issue wit	h their pers	sonal Model 700	
has not experienced a problem but wants firearm in	spected (fil	l out address) send to a	n RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone: 904 273 3891			
Serial #:			
***Send an ARS label***			
Comments:			
	, A	1	

Date: 11310 CSR:	Savo	
Is the customer calling as a result of the broad	cast? YES NO	
Initial tone/Attitude of the caller:	_	
Angry at Remington Sup	portive of Remington	
Angry at CNBC for airing Sup	portive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
X Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
X General concern of safety with personal mod	lel 700	
seeking company feedback regarding direction	on/use of personal Model 700	
claims they experienced a "safety" related is:	sue with their personal Model 700	
has not experienced a problem but wants fire	earm inspected (fill out address) send to an RARC	
If the customer references any concerns or prothe safety of the firearm, they should be advise	oblems experienced in relation to the operation ed to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory?	YES NO	
Consumer Name: Cav   Stuvant		
Address:		
Palias, TX	<del></del>	
Phone: 972-247-4021	<u>(                                     </u>	
Serial #: 6780424		
***Send an ARS label***		
Comments:		
info about SMP -	referred to RARC	

Date: 11-3-10 CSR: Danny
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Thomas Oldfield
Address: PO Box 13
Howells NT 10932
Phone: 845 - 386 - 236/
Serial #:
***Send an ARS label***
Comments: Balt Lock questions

Date:	11/3/10	CSR:	Chais		
Is the custom	ner calling as a result of t	he broadcast?	YES NO		
Initial tone/A	ttitude of the caller:				
Angry at	Remington	Supportive	of Remington		
Angry at	CNBC for airing	Supportive	of CNBC		
Nature/Purp	ose of Call:				
Calling to	o offer support (pro-Remin	igton)			
Inquisitiv	e about Remington position	on			
Calling to	provide broadcast feedba	ck			
Customer Ox	wns a Model 700:				
General c	oncern of safety with pers	onal model 700			
seeking c	ompany feedback regardin	ng direction/use	of personal Mod	lel 700	
claims the	ey experienced a "safety" i	related issue with	h their personal	Model 700	
has not ex	xperienced a problem but v	wants firearm ins	spected (fill out	address) send to	an RARC
	er references any concer the firearm, they should	-	•		-
Did they agre	ee to return it to the facto	ory?	YES	NO	
Consumer Na	me:				
Address:			<u>,</u>		
Phone:					
Serial #:	56460512	(2003)	<del></del>		
***Send an A	RS labeI***				
Comments:					

Date: 11310 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Askind if his rifle had libliker

Date: 11-3-1() CSR:	LM	/	
Is the customer calling as a result of the broade	cast? YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supp	portive of Remingt	on	
Angry at CNBC for airing Supp	portive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal mode	el 700		
seeking company feedback regarding direction	n/use of personal I	Model 700	
claims they experienced a "safety" related iss	ue with their perso	nal Model 700	
has not experienced a problem but wants fire	arm inspected (fill	out address) send to	an RARC
If the customer references any concerns or pro the safety of the firearm, they should be advise			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:			
Serial #: <u>C6294590</u>			
***Send an ARS label***			
Comments:			
3mP		·	

Date: _11-3-10 C	SR: <u>AARON</u>		
Is the customer calling as a result of the	broadcast?	ES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	$ ot \angle$ Supportive of	Remington	
Angry at CNBC for airing	Supportive of	CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingto	on)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
∠ General concern of safety with person	al model 700		
seeking company feedback regarding of	direction/use of I	personal Mode	el 700
claims they experienced a "safety" rela	ated issue with th	neir personal N	Model 700
has not experienced a problem but war	nts firearm inspe	cted (fill out a	ddress) send to an RARC
If the customer references any concerns the safety of the firearm, they should be			
Did they agree to return it to the factory	? Y	ES (	NO)
Consumer Name: David Parker	-		
Address:			
Phone: <u>205-979-378</u>	9		
Serial #: <u>G 6443982</u>		-	
***Send an ARS label***			
Comments:			

Date:11/03	CSR: <u>Lo</u>	W	
Is the customer calling as a result of the	e broadcast? (	YES NO	
Initial tone/Attitude of the caller:		<u>.</u>	
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	ton)		
Inquisitive about Remington position			
Calling to provide broadcast feedback	Κ	u	
Customer Owns a Model 700:			
General concern of safety with person	nal model 700		
seeking company feedback regarding	direction/use o	f personal Mode	1 700
claims they experienced a "safety" re	lated issue with	their personal N	10del 700
has not experienced a problem but wa	ants firearm ins	pected (fill out a	ddress) send to an RARC
If the customer references any concern the safety of the firearm, they should be			
Did they agree to return it to the factor	y?	YES	NO
Consumer Name:		_	
Address:			
			·
Phone:		~_	
Serial #:		_	
***Send an ARS label***			
Comments:	1711		
Tin Foil HAT OWNER.	• • •		

Date: 11 03 10	CSR:	th	······
Is the customer calling as a result of th	e broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	111
Angry at CNBC for airing	Supportive	of CNBC	May Great
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	k		
Customer Owns a Model 700:			
General concern of safety with perso	onal model 700		
seeking company feedback regarding	g direction/use o	f personal Mod	el 700
claims they experienced a "safety" re	elated issue with	their personal	Model 700
has not experienced a problem but w	ants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concern the safety of the firearm, they should b			
Did they agree to return it to the factor	ry?	YES	NO
Consumer Name:		<u>.</u>	
Address:		_	
•		_	
Phone:			
Serial #:		<del></del>	
***Send an ARS label***			
Comments:  1/2, a New techies	1 but v	of h	kna

Date: 11/3 CSR: \( \int \lambda \) \( \text{CSR:} \)	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to	an RARC
If the customer references any concerns or problems experienced in relation to the the safety of the firearm, they should be advised to return it to (Product Service, Ilic	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date: 11-3-10 CSR: J.B. Irving
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
PA Police officer. General questions.  Resourced to Revivator 700. +V
Relevied to Resington 700. +V

Date: 11-3-10	CSR: <u>IB</u>	.Irvino	3	
Is the customer calling as a result of th	e broadcast? (	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Reming	gton)			
Inquisitive about Remington position	n			
Calling to provide broadcast feedbac	k.			
Customer Owns a Model 700:				
General concern of safety with perso	onal model 700			
seeking company feedback regarding	g direction/use o	f personal Mo	odel 700	
claims they experienced a "safety" re	elated issue with	their persona	l Model 700	
has not experienced a problem but w	ants firearm ins	pected (fill ou	t address) send to a	an RARC
If the customer references any concern the safety of the firearm, they should b				
Did they agree to return it to the factor	ry?	YES	NO	
Consumer Name:				
Address:		_		
Phone:	· .	_		
Serial #:				
***Send an ARS label***				
Comments: Older model . He	is going	to	<u> </u>	·

Date: 11/3/10 CSR: Weth
Is the customer calling as a result of the broadcast (YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC Supportive
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES
Consumer Name: Sidny Meroney
Address: 440 Colvin D-
Locust and GA 30248
Phone:
Serial #:
***Send an ARS label***
Comments:
The boll of Should be Torgether

Date: 11/03/10 CSR: 4
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Model 721 question Advised of inspection.

Date: 11-3-10 CSR:	Dan	ng	
Is the customer calling as a result of the broa	dcast? YES NO	)	
Initial tone/Attitude of the caller:	<u> </u>		
Angry at Remington Su	pportive of Reming	ton	•
Angry at CNBC for airing Su	pportive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback		•	
Customer Owns a Model 700:			
General concern of safety with personal mo	del 700		
seeking company feedback regarding direct	ion/use of personal	Model 700	
claims they experienced a "safety" related is	ssue with their pers	onal Model 700	
has not experienced a problem but wants fir	earm inspected (fill	out address) send to	an RARC
If the customer references any concerns or put the safety of the firearm, they should be advis	_		•
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del></del>		
Phone:	<del></del>		
Serial #: 71355609			
***Send an ARS label***			
Comments:  Model 770		·	

# \*\*\*\*\*Internal Use Only\*\*\*\*\* On Log Shoot 2010 CNRC St.

Date: 11-3-10 CSR: Ken
Is the customer calling as a result of the broadcast? YES NO
Initial tone/A ttitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: JEnny McGinner
Address:
Phone: (6/3) 732-252/
Serial #:
***Send an ARS label***
Comments:

Date: _//-3-1D	CSR:	J.B. Irvi	ng	_
Is the customer calling	as a result of the broade	east? YES NO		
Initial tone/Attitude of	the caller:			
Angry at Remingtor	ı Supp	ortive of Remingt	on	
Angry at CNBC for	airing Supp	oortive of CNBC		
Nature/Purpose of Call	<u>l:</u>			
Calling to offer supp	port (pro-Remington)			
Inquisitive about Re	mington position			
Calling to provide b	roadcast feedback			
Customer Owns a Mod	lel 700:			
General concern of	safety with personal mode	el 700		
seeking company fe	edback regarding directio	n/use of personal l	Model 700	
claims they experier	nced a "safety" related iss	ue with their perso	onal Model 700	
has not experienced	a problem but wants firea	arm inspected (fill	out address) send t	to an RARC
	ices any concerns or pro n, they should be advised	-		-
Did they agree to retur	n it to the factory?	YES	NO	
Consumer Name:				
Address:			·	
Phone:		<del>-</del>		
Serial #:		<del></del>		
***Send an ARS label*	***			
Comments:				
Wanted X-M	Park Pro triage.	7 to replace	<u>ee :</u>	
Dia Wolker Sty	le" tripaer:			

Date: 1/-3-10 CSR: 0 Huck
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
15 700 Models

Date: 11-3-10	CSR:	Roin		<u> </u>
Is the customer calling as a resu	lt of the broadca	st? YES N	O	
Initial tone/Attitude of the called	r:			
Angry at Remington	$\underline{\searrow}_{ ext{Suppo}}$	rtive of Reming	gton	
Angry at CNBC for airing	Suppo	rtive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-	Remington)			
Inquisitive about Remington	position			
Calling to provide broadcast t	feedback			
Customer Owns a Model 700:				
General concern of safety with	h personal model	700		
seeking company feedback re	garding direction	use of personal	Model 700	
claims they experienced a "sa	fety" related issue	with their pers	sonal Model 700	
has not experienced a problem	n but wants firear	m inspected (fil	l out address) send	l to an RARC
If the customer references any of the safety of the firearm, they sh	-	_		•
Did they agree to return it to the	e factory?	YES	NO	
Consumer Name: Brad D	onaway	<del></del>		
Address:				
		<del></del>		
Phone: 336 - 816 -	11052	<del></del>		
Serial #: <u>= &amp; 419052</u>				
***Send an ARS label***				
Comments:				
		·············	· · · · · · · · · · · · · · · · · · ·	

Date:	11-3-0	CSR: Rom
Is the cus	tomer calling as a result of t	the broadcast? YES NO
Initial tor	• ne/Attitude of the caller:	
Angr	y at Remington	Supportive of Remington
Angr	y at CNBC for airing	Supportive of CNBC
Nature/P	urpose of Call:	
Callir	ng to offer support (pro-Remi	ington)
Inqui	sitive about Remington positi	ion .
Callir	ng to provide broadcast feedb	pack
Customer	Owns a Model 700:	
Gener	ral concern of safety with per	rsonal model 700
seekir	ng company feedback regardi	ing direction/use of personal Model 700
claim	s they experienced a "safety"	related issue with their personal Model 700
has no	ot experienced a problem but	wants firearm inspected (fill out address) send to an RARC
		erns or problems experienced in relation to the operation of the advised to return it to (Product Service, Ilion NY).
Did they a	agree to return it to the fact	tory? YES NO
Consumer	Name:	
Address:		
-		
Phone:	772-918	8590
Serial #: _	668497	25
***Send a	nn ARS label***	
Comment		
	$\neg \cdot \cdot \cdot \leftarrow \cdot$	checkin Sound # 1

Date: 11 3 10 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Ihought the broadcast was inaccurate inst prochet
11)St PEDDRESSING This thoughts - thinks our processing

# 700 Log Sheet - 2010 CNBC Story

Date: 11-3-16 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:
600 any again - want to
( 'Ammante'

Confidential-Subject to Protective Order
Bledsoe v. Remington

LS 1154

Date: 11-3-10 CSR:	4/1		
Is the customer calling as a result of the broadcas	st? YES NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Support	rtive of Reming	ton	
Angry at CNBC for airing Support	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:		·	
General concern of safety with personal model	700		
seeking company feedback regarding direction/	use of personal	Model 700	
claims they experienced a "safety" related issue	with their perso	onal Model 700	
has not experienced a problem but wants firearm	n inspected (fill	out address) send to a	n RARC
If the customer references any concerns or probl the safety of the firearm, they should be advised t			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	<del></del>		
Address:			
Phone:		·	
Serial #: B6225459			
***Send an ARS label***			
Comments:			

Date: 11/3/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  (YES)  NO
Consumer Name: Stantey Renaud
Address: 21698 Drevel
Clinton Township, MJ 48036 Phone: (586)4634305
Serial #:
***Send an ARS label***
Comments: Asking about the SNP on his

Date: 113-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: 6 Lean Thomas
Address:
Phone: 850-376-0231
Serial #:
***Send an ARS label***
Comments:

Date: 11/03 CSR	:: <u>la</u>	AN	
Is the customer calling as a result of the br	oadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	ı
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)	)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal:	model 700		
seeking company feedback regarding dir	ection/use	of personal M	odel 700
claims they experienced a "safety" relate	d issue wit	h their persona	al Model 700
has not experienced a problem but wants	firearm ins	spected (fill or	nt address) send to an RARC
If the customer references any concerns of the safety of the firearm, they should be ad			
Did they agree to return it to the factory?		YES	NO
Consumer Name:			
Address:			
Phone:	<del></del>	<del></del>	
Serial #:			
***Send an ARS label***			
Comments:			
Questions		<u> </u>	

Date:/1/03	CSR:	Loghn		_
Is the customer calling as a result of	the broadca	ast? (YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supp	ortive of Remingt	on	
Angry at CNBC for airing	Supp	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	uington)			
Inquisitive about Remington posi	tion			
Calling to provide broadcast feed	back			
Customer Owns a Model 700:				
General concern of safety with pe	rsonal mode	1 700		
seeking company feedback regard	ling direction	vuse of personal	Model 700	
claims they experienced a "safety	" related issu	e with their perso	onal Model 700	
has not experienced a problem bu	t wants firea	rm inspected (fill	out address) send	to an RARC
If the customer references any conc the safety of the firearm, they shoul	-	-		-
Did they agree to return it to the fac	ctory?	YES	NO	
Consumer Name:				
Address:				
Phone:				
Serial #: 13 4409133				
***Send an ARS label***				
Comments:				
Questions				

Date: $1/-3-10$ CSR: $3$	12. <u>U</u>	-Ving	
Is the customer calling as a result of the broadca	st? YES NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Suppo	rtive of Reming	gton	
Angry at CNBC for airing Suppo	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700		
seeking company feedback regarding direction/	use of personal	Model 700	
claims they experienced a "safety" related issue	with their pers	onal Model 700	
has not experienced a problem but wants firearn	m inspected (fill	l out address) sen	id to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to	-		<u>-</u>
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			,
	*********		
Phone:	<del></del>		
Serial #:			
***Send an ARS label***			
Comments:			
wants new style trigge	27.		

Date: <u>Nov. 3, 2010</u>	CSR: <u>50/</u>	
Is the customer calling as a result of the	<u> </u>	
Initial tone/Attitude of the caller:		·
Angry at Remington	Supportive of Remington	on
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Reming	ton)	
Inquisitive about Remington position	ı	
Calling to provide broadcast feedback	k	
Customer Owns a Model 700:		
General concern of safety with person	nal model 700	
seeking company feedback regarding	direction/use of personal ?	Model 700
claims they experienced a "safety" re	lated issue with their perso	nal Model 700
has not experienced a problem but wa	ants firearm inspected (fill	out address) send to an RARC
If the customer references any concern the safety of the firearm, they should be		-
Did they agree to return it to the factor	ry? YES	NO
Consumer Name: LALLY ROG	<i></i>	
Address:	Cricle SE	
Keo Rancho	NM 87/24	
Phone: 505 270- 6	\$ 1032	
Serial #:		
***Send an ARS label***	Sports world	
Comments:		

	Date: 1/3/10 CSR: Fl. (ab)
	Is the customer calling as a result of the broadcast? YES
	Initial tone/Attitude of the caller:
6	Angry at Remington Supportive of Remington
1	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
	Consumer Name: Rudolph Buscher
	Address: 100 5 Bine
	Schamors MO G5024
	Phone:
	Serial #: W/A
	***Send an ARS label***
	Comments:  Sounded like he was being
	chacked by someone

Date: 11 3 10 CSR: An	Ha	<del>_</del>	
Is the customer calling as a result of the broadcast?	YES N	О	
Initial tone/Attitude of the caller:			
Angry at Remington Supportiv	e of Remin	gton	
Angry at CNBC for airing Supportiv	e of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700	)		
seeking company feedback regarding direction/use	e of persona	l Model 700	
claims they experienced a "safety" related issue w	ith their per	sonal Model 700	
has not experienced a problem but wants firearm is	nspected (fi	ll out address) send to an RARC	
If the customer references any concerns or problem the safety of the firearm, they should be advised to	-	•	of
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:	<del></del>		
Serial #: <u>86568611</u>			
***Send an ARS label***			
Comments:			

Date:	CSR:	JJT		_
Is the customer calling as a result of t	he broadcas	r? (YES) NO	)	
Initial tone/Attitude of the caller:		_		
Angry at Remington	Suppor	tive of Reming	gton	
Angry at CNBC for airing	Support	tive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	igton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 7	00		
seeking company feedback regardir	ng direction/u	se of personal	Model 700	
claims they experienced a "safety":	related issue	with their pers	onal Model 700	
has not experienced a problem but v	wants firearm	inspected (fil	l out address) send	l to an RARC
If the customer references any concer the safety of the firearm, they should	_	<del>-</del>		-
Did they agree to return it to the factor	•	YES	NO	
Consumer Name: Bary He	ndricks	00		
Address:				
Phone: 301-790-73 Serial #: 4-6260286	364			
Serial #: 67 6260286		<del></del>		
***Send an ARS label***				
Comments:				
website referral				

Date:	R:	nic	
Is the customer calling as a result of the b	roadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	_Supportive	of Remington	
Angry at CNBC for airing	_ Supportive	of CNBC	
Nature/Purpose of Call:			
Z Calling to offer support (pro-Remington	1)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal	l model 700		·
seeking company feedback regarding di	irection/use o	of personal M	odel 700
Z claims they experienced a "safety" relat	ed issue with	n their persons	al Model 700
has not experienced a problem but want	ts firearm ins	pected (fill ot	nt address) send to an RARC
If the customer references any concerns of the safety of the firearm, they should be a			
Did they agree to return it to the factory?		YES	NO
Consumer Name:			
Address:			
		_	
Phone:		<u> </u>	
Serial #:	····	<u> </u>	
***Send an ARS label***			
Comments: Product SUCS	-	·	

Date: 11-3-10 CSR: J.B.
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:  Parent with concern for his

Date: 11-3-10	CSR:	3. Irvin	19
Is the customer calling as a result of t	the broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remingto	on ·
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	ngton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
✓ General concern of safety with pers	sonal model 700		
seeking company feedback regarding	ng direction/use	of personal M	Iodel 700
claims they experienced a "safety"	related issue wit	h their persor	nal Model 700
has not experienced a problem but	wants firearm in	spected (fill o	out address) send to an RARC
If the customer references any concerthe safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		_	
Address:		_	
Phone:		_	
Serial #:		_	
***Send an ARS label***			
Comments:			
Concerned about trigger	. advised	tohave	
inspected by repair of	enter.		

Date: 11/03/10 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: 66406546
***Send an ARS label***
Comments:

Date: 11-3-1) CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: LVRRy THE
Address:
·
Phone: 305-477-1638
Serial #:
***Send an ARS label***
Comments:

Date: 11-3-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Martin Sercy
Address:
Phone: 334-487-9975
Serial #: <u>C6569190</u>
***Send an ARS label***
Comments:  Website referral

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Fred Anderson
Address: 4050 Rosebay Dr.
enino Hills, cA 91709
Phone: 909-393-0823
Serial #: B6275962
***Send an ARS label***
Comments:  Wels referra

Date: 11/3/10 CSR: Sava
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: 954-524-6686
Serial #:
***Send an ARS label***
Comments:
Pate of namifactive

Date: CSR:	Sam
Is the customer calling as a result of the broad	cast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington Supp	pportive of Remington
Angry at CNBC for airing Sup	oportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal mod	lel 700
seeking company feedback regarding direction	on/use of personal Model 700
claims they experienced a "safety" related iss	sue with their personal Model 700
has not experienced a problem but wants fire	earm inspected (fill out address) send to an RARC
If the customer references any concerns or prothe safety of the firearm, they should be advise	oblems experienced in relation to the operation of ed to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?	YES NO
Consumer Name:	
Address:	
Phone: 717-665-6689	
Serial #:	
***Send an ARS label***	
Comments:	
FSR - transferred to	s product Services

Date:	CSR: _	lanny		
Is the customer calling as a result of	the broad	cast? YES NO	)	
Initial tone/Attitude of the caller:		_		
Angry at Remington	Sup	portive of Reming	ton	
Angry at CNBC for airing	Sup	portive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	ington)			
Inquisitive about Remington posit	tion			
Calling to provide broadcast feed!	oack			
Customer Owns a Model 700:				
General concern of safety with pe	rsonal mod	el 700		
seeking company feedback regard	ling direction	on/use of personal	Model 700	
claims they experienced a "safety"	"related iss	sue with their pers	onal Model 700	
has not experienced a problem but	t wants fire	arm inspected (fill	out address) send	to an RARC
If the customer references any conc the safety of the firearm, they should				
Did they agree to return it to the fac	tory?	YES	NO	
Consumer Name:				
Address:				
		<del></del>		
Phone:		<del></del> .		
Serial #:				
***Send an ARS label***				
Comments: Product =	serv.			

Date:	CSR:	anny		
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	ington)			
Inquisitive about Remington posit	tion			
Calling to provide broadcast feedl	oack			
Customer Owns a Model 700:				
General concern of safety with pe	rsonal model 700			
seeking company feedback regard	ling direction/use	of personal Mo	del 700	
claims they experienced a "safety"	" related issue wit	h their personal	Model 700	
has not experienced a problem but	t wants firearm in	spected (fill out	address) send to an RARC	
If the customer references any conc the safety of the firearm, they should				
Did they agree to return it to the fac	tory?	YES	NO	
Consumer Name:				
Address:				
***************************************	· · · · · · · · · · · · · · · · · · ·			
Phone:		<del>_</del>		
Serial #: <u>C65285/3</u>		<del></del>		
***Send an ARS label***				
Comments:				
	· · · · · · · · · · · · · · · · · · ·		<del></del>	

Date: 11 3 10	csr: Ani	ta		
Is the customer calling as a result of the broadcast? (YES)NO				
Initial tone/Attitude of the caller:	`			
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remingt	ton)			
Inquisitive about Remington position				
Calling to provide broadcast feedback	ς .			
Customer Owns a Model 700:				
General concern of safety with person	nal model 700			
seeking company feedback regarding	direction/use o	f personal Moo	del 700	
claims they experienced a "safety" re	lated issue with	their personal	Model 700	
has not experienced a problem but wa	ants firearm insp	pected (fill out	address) send to an RAR	i.C
If the customer references any concerne the safety of the firearm, they should be	_	-		
Did they agree to return it to the factor	y?	YES	NO	
Consumer Name:		_		
Address:				
		_	·	
Phone:		_		
Serial #:		_		
***Send an ARS label***				
Comments:				
·	• •			

Date:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
✓ General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory?  YES  NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
Sedrials of ENT Y Mark DOD	

Date: <u>11-3-10</u>	CSR: AHKON	
Is the customer calling as a result of	the broadcast? YES NO	)
Initial tone/Attitude of the caller:		
Angry at Remington	X Supportive of Reming	gton
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Rem	ington)	
Inquisitive about Remington posit	ion	
Calling to provide broadcast feedb	back	
Customer Owns a Model 700:		
General concern of safety with per	rsonal model 700	
seeking company feedback regard	ing direction/use of personal	Model 700
claims they experienced a "safety"	' related issue with their pers	onal Model 700
has not experienced a problem but	: wants firearm inspected (fil	l out address) send to an RARC
If the customer references any conce the safety of the firearm, they should		-
Did they agree to return it to the fac	tory? YES	NO
Consumer Name: Ray He,	iey	
Address:		
<del></del>	· · · · · ·	
Phone: 707-487-087()		
Serial #: <u>C(e224565</u>	<del></del>	
***Send an ARS label***		
Comments:		

Date: 11-2-10	CSR: _A	ARGU		_
Is the customer calling as a	result of the broadca	ast? YES NO	)	
Initial tone/Attitude of the	caller:			
Angry at Remington	. X Suppo	ortive of Reming	ton	
Angry at CNBC for airing	ng Suppo	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support	(pro-Remington)			
Inquisitive about Remin	gton position			
Calling to provide broad	cast feedback			
Customer Owns a Model 7	<u>90:</u>			
△General concern of safet	y with personal model	700		
seeking company feedba	ck regarding direction	/use of personal	Model 700	
claims they experienced	a "safety" related issu	e with their pers	onal Model 700	
has not experienced a pro-	oblem but wants firear	m inspected (fill	out address) send	to an RARC
If the customer references the safety of the firearm, th	-	_		-
Did they agree to return it	to the factory?	YES	NO	
Consumer Name: 2		<del></del>		
Address:				
Phone:				
Serial #:?				
***Send an ARS label***				
Comments:				

Date: 1/3/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
Géneral concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Asking about issue with trigger

Date: 11/3/10	C	SR:	Chris		~
Is the customer calling as a	result of the	broadcast?	YES NO		
Initial tone/Attitude of the	caller:				
Angry at Remington	_	Supportiv	e of Remingto	on	
Angry at CNBC for airi	ng	Supportiv	e of CNBC		
Nature/Purpose of Call:					
Calling to offer support	(pro-Remingto	on)			
Inquisitive about Remin	gton position				
Calling to provide broad	lcast feedback				
Customer Owns a Model 7	00:				
General concern of safe	ty with person	al model 700	)		
seeking company feedba	ack regarding	direction/use	of personal N	Model 700	
claims they experienced	a "safety" rela	ated issue wi	th their perso	nal Model 700	
has not experienced a pr	oblem but war	nts firearm ir	aspected (fill	out address) send	to an RARC
If the customer references the safety of the firearm, the					
Did they agree to return it	to the factory	?	YES	NO	
Consumer Name:			<del>_</del>	,	
Address:			_		
			_		
Phone:		<u> </u>			
Serial #:			<del></del>		·
***Send an ARS label***					
Comments:	+ Who	at type	of tigger	do I have?	
700 SPS tact.				<del></del>	

Date: 11-3-10	CSR: J-B	.Irvina	
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use	of personal Mod	leI 700
claims they experienced a "safety":	related issue wit	h their personal	Model 700
has not experienced a problem but v	wants firearm ins	spected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should	-	-	<u> </u>
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:		<del></del>	
Phone:			
Serial #:		-	
***Send an ARS label***			
Comments:	Л	<b>,</b>	
General questions ab	out cax	Trugger	· · · · ·

## \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet - 2010 CNBC Story

Date: 1/03/10 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #
***Send an ARS label***
Comments:  FSR - Xhersho PS

Date: 11-3-10 CSR: Ctub
Is the customer calling as a result of the broadcast?
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Renel TO RARE Leve

Date: 11-3-10 CSR: CHuck
Is the customer calling as a result of the broadcast? (XES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:
Relevent to AH Charles

Date:
Is the customer calling as a result of the broadcast? YES NO Customer S
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:
gumsmith - customer contact
him to install x-mark

Date: /// 3 (1) CSR: ( )= (1)
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: 30400-01d que.
Address: Neve any public
fill yesterday.
Phone: Now it went off
Serial #:
***Send an ARS label***  3 har Sy itel?
Comments:  X hered to PS

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11/0-3 CSR: Log Lu
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Questions

Date: 11/03	CSR: LosA	N	
Is the customer calling as a result of the	he broadcast?	YES NO	
Initial tone/Attitude of the caller:	•		
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck	-	
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use o	f personal Mod	el 700
claims they experienced a "safety" i	related issue with	their personal	Model 700
has not experienced a problem but v	wants firearm ins	pected (fill out a	address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:	,	<del></del>	
		<del>-</del>	
Phone:	, , , , , , , , , , , , , , , , , , ,		
Serial #:		<del></del>	
***Send an ARS label***			
Comments:			
Bolt Lock questions			<del></del>

Date: 1-3-10 CSR: CHUCK
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:
7 UDDIO 700 EXTUST UV HOLUTO

Date: 11/3 CSR: 52.C
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:

## \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 1/3/10 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Vana's Free-us
Address:
·
Phone:
Serial #: 257669
***Send an ARS label***
Comments:

1/-4-361070+1=71-17-73+3=7(+177)15 AS RESULT OF BROADCAST

No /

ATTITUDE

Angry at Remington

Angry CNBC 11 (2)

Supportive of REM HHHHHH 15

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ## 111 (8

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

Feedback ### ### 11 (2)

Safety Issue ### 11 # 7

No Problem w/ firearm / 11

ARS SENT ////

To PRODUCT SERVICES | 1 | 1 | 6

Serial CK HH-HH/1

## 4982

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: <u>Crarg Janicki</u> FSR
Address: 4402 Angie Dr. no alterations  Tucker GA 30084 bought Frew
Tucker GA 3008Y bought it new
Phone: 770-934-3443
Serial #:
***Send an ARS label***
Comments:

Date: 11410 CSR: Dell		
Is the customer calling as a result of the broadcast? YES NO		
Initial tone/Attitude of the caller:		
Angry at Remington Supportive of Remington		
Angry at CNBC for airing Supportive of CNBC		
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use of personal Model 700		
claims they experienced a "safety" related issue with their personal Model 700 m L		
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC		
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).		
Did they agree to return it to the factory? (YES) NO		
Consumer Name: Bradley Patrick		
Address: 18 CR 711		
Corinth ms 38834		
Phone: 662 401 1776 (cell)		
Serial #: na m/700mL		
***Send an ARS label***		
Comments:		
MLis 10413.01d - Had FSR on 10/23/10		
te called a wk. gop & CSR told him to take to RAKC		

Date: 11410 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Doe Dorough
Address: 909 Gerald St
Henderson, TX 75654 903
Phone: 903 657 4236 (norme) 900-918-7061 (cell)
Serial #: $6281016$ m $ 700 30-06$
***Send an ARS label*** *
Comments: 11/2/10-Dealer was looking @ our.
opened bolt & the firing Pin dropped.
Dealer to consumer to call us.

Date: 11410 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: SECICIS SportS
Address: 2956 Georgia Huny 68N.
Sandrsville, GA 31082
Phone: 4.78552 1486 drsegers @ Dellsouth net
Serial #: 66916538 DYTOU, 7NM-08
***Send an ARS label***
Comments:
FSR-new gun

Date: 11 4 10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Mike AlVare 2
Address: 2771 S. Reed St.
Denver, Co 80227
Phone: 720-847-6427
Serial #: n/a m/100 7mm Mag
***Send an ARS label*** *
Comments:
FSR-1954 yr. When he dry fired
No damage - No liver

Date: 11/4/10 CSR: Dell				
Is the customer calling as a result of the broadcast? YES (NO)				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? (YES) NO				
Consumer Name: <u>Edwin Batchelder</u>				
Address: 175 Stillwater biodrap Rd				
Schaghticoke, Ny 12154				
Phone: 518-753-4221				
Serial #:				
***Send an ARS label***				
Comments:				
dry living the air. Inwart we had a recall.				
dry fring the ano. In wart we had a recall.				

## \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: Nov. 4 2010 CSR: 5DJ
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Moran Boccongelli
Address: III Spaine frold of N Univers NJ 07083
Phone: 973-568-7091
Serial #:
***Send an ARS label***
Comments:

	Date: 11/4/2010 CSR: Etijah
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
, 7a	Angry at Remington Supportive of Remington
1/60	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, <u>Hion NY</u> ).
	Did they agree to return it to the factory? YES NO
	Consumer Name: <u>destired</u> to give
	Address:
	Phone:
	Serial #:
	***Send an ARS label***
	Comments:
	said 2 of his rifles have
Confidential-Subject to	Protective Order  Note of the Midney of the Protective Order

Date: 11410 CSR: Anta
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: CSR: CSR: Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an R	ARC
If the customer references any concerns or problems experienced in relation to the oper the safety of the firearm, they should be advised to return it to (Product Service, Ilion N	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
Jaking 3 7005 TO Factory FOI	

Date: 11-4-10 CSR: J.B. Irving
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

## \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

	Date: 1/4/10 CSR: E17; ab	
	Is the customer calling as a result of the broadcast? YES NO	
	Initial tone/Attitude of the caller:	
	Angry at Remington Supportive of Remington	
100	Angry at CNBC for airing Supportive of CNBC	
	Nature/Purpose of Call:	
	Calling to offer support (pro-Remington)	
	Inquisitive about Remington position	
	Calling to provide broadcast feedback	
	Customer Owns a Model 700:	
	General concern of safety with personal model 700	
	seeking company feedback regarding direction/use of personal Model 700	
	claims they experienced a "safety" related issue with their personal Model 700	
	has not experienced a problem but wants firearm inspected (fill out address) send to an RA	RC
	If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Lion NY	
	Did they agree to return it to the factory? YES NO RAR	
	Consumer Name:	
	Address:	
	Phone:	
	Serial #:	
	***Send an ARS label***	
	Comments:	

Date: 11410 CSR: Anita
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
***Send an ARS label***  Comments: Neuer had problems - fin is 3 yrs. old per him -
aller will real vironise unather remaining
Told consumer they could return firearm for inspec

Date: 11410 CSR: Anita
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11410 CSR: Anito	2
Is the customer calling as a result of the broadcast? YES	S) NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of R	Remington
Angry at CNBC for airing Supportive of C	INBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of per	rsonal Model 700
claims they experienced a "safety" related issue with the	ir personal Model 700
has not experienced a problem but wants firearm inspected	ed (fill out address) send to an RARC
If the customer references any concerns or problems expethe safety of the firearm, they should be advised to return	
Did they agree to return it to the factory?	S NO
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

## \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date:	1114/10	CSR:	\$ Sa	n	
Is the cus	tomer calling as a result of t	he broadcast?	YES NO	)	
Initial ton	ne/Attitude of the caller:				
Angry	at Remington	Supportive	e of Reming	ton	
Angry	at CNBC for airing	Supportive	e of CNBC		
Nature/P	rpose of Call:				
Callin	g to offer support (pro-Remir	ngton)			
Inquis	sitive about Remington position	on			
Callin	g to provide broadcast feedba	nck			
Customer	Owns a Model 700:				
X Gener	al concern of safety with pers	sonal model 700	ı		
seekin	ig company feedback regardin	ng direction/use	of personal	Model 700	
claims	s they experienced a "safety":	related issue wi	th their perso	onal Model 700	
has no	ot experienced a problem but v	wants firearm in	spected (fill	out address) send	i to an RARC
	omer references any concer of the firearm, they should				
Did they a	gree to return it to the facto	ory?	YES	NO	
Consumer	Name: Kevin M	ulch			
Address: _	1079 2704	n Ave			
_	Rozel, KS	4757	4		
Phone: _	620-527-	4261			
Serial #: _	B62673	306	<del></del>		
***Send a	n ARS label***				
Comments	s:				
SM	ip -> referrer	d to RAI	C		•

Date:	CSR:	Lann	<del>}</del>
Is the customer calling as a result of t	he broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	on .		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mod	el 700
claims they experienced a "safety" i	related issue with	their personal	Model 700
has not experienced a problem but v	wants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		_	
Address:		_	
Phone:	<del></del>		
Serial #:			
***Send an ARS label***			
Comments: Product Serv.			·

## \*\*\*\*\*Internal Use Only\*\*\*\*\* 100 I on Shoot 2010 CNRC St

Date: 11/4/10		CSR:	Travis		
Is the customer calling	as a result of th	ie broadcas	t? (YES N	₹O	
Initial tone/Attitude of	the caller:				
Angry at Remington	n	Suppor	rive of Remin	ngton	
Angry at CNBC for	airing	Suppor	tive of CNBC	2	
Nature/Purpose of Cal	<u>l:</u> .				
Calling to offer sup	port (pro-Remin	gton)			
Inquisitive about Re	mington positio	n			
Calling to provide b	roadcast feedbac	ck			
Customer Owns a Moo	lel 7 <u>00:</u>				
_ ← General concern of	safety with perso	onal model 7	'00		
seeking company fe	edback regardin	g direction/u	ise of persona	al Model 700	
claims they experies	nced a "safety" r	elated issue	with their per	rsonal Model 700	
has not experienced	a problem but w	vants firearm	n inspected (f	ill out address) send to	an RARC
If the customer referenthe safety of the firearr					
Did they agree to retur	n it to the facto	ry?	YES	NO	
Consumer Name:					
Address:	<del></del>				
		·			
Phone:	· · · · · · · · · · · · · · · · · · ·				
Serial #:			<del></del>		
***Send an ARS label*	**				
Comments:					

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 780 SEVEN
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: ///4/20/7) CSR: 2000
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
L'claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
forwarded to product Derwee

Date: 11/4 CSR: Augl
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: CSR: Apre			
Is the customer calling as a result of the broadcast? (YES) NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback			
Calling to offer support (pro-Remington) Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

### \*\*\*\*\*Internal Use Only\*\*\*\*\* O. Log Shoot 2010 CNRC St

Date: 11-4-10 CSR: Roa
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: PAARICK WEDEMAN
Address:
Phone: 760 - 949 - 8311
Serial #:
***Send an ARS label***
Comments:

Date: 174-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700 2
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Roy Scatt
Address:
·
Phone: 907-625-2460
Serial #:
***Send an ARS label***
Comments:
VERY Pleasant to JALK 70.

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: JAGON (ANEXELY
Address:
Phone: $\frac{701-70-2638}{4.556335}$ Serial #: $\frac{4.556335}{5}$
***Send an ARS label***
Comments:

Date: 11-4-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<u> </u>
Phone:
Serial #:
***Send an ARS label***
Comments: (bus know Da Not Dwn 600

Date: 1/4/10 CSR: Andrew Turner			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
Wanting to have repair center to make sure triager is safe			
sure triager is safe			

Date: 11410 CSR: And	lcen t	ruel
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remington	
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position	. •	
Calling to provide broadcast feedback		•
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use	of personal Mod	el 700
claims they experienced a "safety" related issue with	n their personal	Model 700
has not experienced a problem but wants firearm ins	spected (fill out	address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re		
Did they agree to return it to the factory?	YES	NO
Consumer Name:	<del></del>	
Address:		
	_	
Phone:		
Serial #:		
***Send an ARS label***		
Comments:		
Taking gun to have tru	mgar -	<u>.                                    </u>
examined	<i>J</i> ,	

Date: 11- 4- 16	CSR: AARO	ν		
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	ngton)			
Inquisitive about Remington position	nc			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:				
2 General concern of safety with pers	sonal model 700			
seeking company feedback regardir	ng direction/use	of personal Mod	lel 700	
claims they experienced a "safety":	related issue with	h their personal	Model 700	
has not experienced a problem but v	wants firearm ins	spected (fill out	address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factor	orý?	YES	NO	
Consumer Name: Row Niede	++	_		
Address:		_		
·				
Phone: 334-584-9214	1			
Serial #: <u>C6794939</u>				
***Send an ARS label***				
Comments:				

Date: 11- 4-10	CSR: AARO	Ν	
Is the customer calling as a result of the	he broadcast? 🤇	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
∠General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mod	el 700
claims they experienced a "safety":	related issue with	their personal l	Model 700
has not experienced a problem but v	wants firearm ins	pected (fill out a	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name: Lary Tate		_	·
Address:		_	
	·		
Phone: 305-477-1638		_	
Serial #: <u>B66.40510</u>			
***Send an ARS label***			
Comments:			

Date: 1/4/10 CSR: Watts			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments: Serial # chak			

Date: 11 4 10 CSR	:: <u>L</u>	tts		-
Is the customer calling as a result of the br	oadcast? Y	ES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive of	f Remington		
Angry at CNBC for airing	Supportive of	f CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)	)			
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal i	model 700			
seeking company feedback regarding dire	ection/use of	personal Mode	el 700	
claims they experienced a "safety" relate	d issue with t	heir personal M	Model 700	
has not experienced a problem but wants	firearm inspe	ected (fill out a	ddress) send	to an RARC
If the customer references any concerns or the safety of the firearm, they should be ad				
Did they agree to return it to the factory?	Y	TES	NO	
Consumer Name:				
Address:		-		
Phone:				
		-		
Serial #:***Send an ARS label***		_		
Comments:	,,			

Date: 1/14/10 CSR: Walls
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-4-10	CSR: JB	, Irvi	<u>n</u> 3
Is the customer calling as a result of the	broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of	of Remington	
Angry at CNBC for airing	Supportive of	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	ton)		
Inquisitive about Remington position		• •	
Calling to provide broadcast feedback	· ·		
Customer Owns a Model 700:			
General concern of safety with person	nal model 700		
seeking company feedback regarding	direction/use o	f personal Mode	el 700
claims they experienced a "safety" re	lated issue with	their personal I	Model 700
has not experienced a problem but wa	ants firearm insp	pected (fill out a	address) send to an RARC
If the customer references any concern the safety of the firearm, they should be			
Did they agree to return it to the factor	y?	YES	NO
Consumer Name:			
Address:	· · · · · · · · · · · · · · · · · · ·	_	
		_	
Phone:			
Serial #:		<del></del>	
***Send an ARS label***			
Comments:	od A		
Year of Manufacture - 2	- Junes.		<u> </u>

Date: 11-4-10 CSR: JB. Irving
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Oid they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-4-10 CSR: 5	· B · ]	Irving	
Is the customer calling as a result of the broadcast	? YES NO	0	
Initial tone/Attitude of the caller:			
Angry at Remington Support	ive of Reming	gton	
Angry at CNBC for airing Support	ive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback		•	
Customer Owns a Model 700:			
General concern of safety with personal model 7	00		
seeking company feedback regarding direction/u	se of personal	Model 700	
claims they experienced a "safety" related issue v	vith their pers	sonal Model 700	
has not experienced a problem but wants firearm	inspected (fil	l out address) send to an RARC	
If the customer references any concerns or proble the safety of the firearm, they should be advised to			f
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<u> </u>		
	<del></del>		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

Date: 11 4 10	CSR:	ravis		
Is the customer calling as a result of	the broadcast? (	(YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	<u>&amp;</u> Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington posit	ion			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
K General concern of safety with per	sonal model 700			
<u>∞</u> seeking company feedback regard	ing direction/use	of personal Moo	del 700	
claims they experienced a "safety"	related issue wit	h their personal	Model 700	
has not experienced a problem but	wants firearm in	spected (fill out	address) send to	an RARC
If the customer references any conce the safety of the firearm, they should	-	-		-
Did they agree to return it to the fac-	tory?	YES	NO	
Consumer Name:	· · · · · · · · · · · · · · · · · · ·	<del></del>		
Address:		<del></del>		
· · · · · · · · · · · · · · · · · · ·			•	
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				

Date: CSR: Travns
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
zeeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11/4/10 CSR: Saw
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington \( \sum_{\text{Supportive of Remington}} \)
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
X Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: <u>623-975-4840</u>
Serial #:
***Send an ARS label***
Comments:
Has older 700 & never had any issues

Date: 11-4-10	CSR:	Dans	7	
Is the customer calling as a result of th	ne broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	e of Remingto	on	
Angry at CNBC for airing	Supportive	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	n			
Calling to provide broadcast feedbac	ck			
Customer Owns a Model 700:				
General concern of safety with person	onal model 700			
seeking company feedback regarding	g direction/use	of personal N	Model 700	
claims they experienced a "safety" r	elated issue wi	th their perso	nal Model 700	
has not experienced a problem but v	vants firearm in	spected (fill	out address) send	to an RARC
If the customer references any concer the safety of the firearm, they should be				
Did they agree to return it to the facto	ry?	YES	NO	
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				

Date: 1/4/10 CSR: 1 ravis
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
M. General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***

Comments:

Date: _	11/04	CSR:	g4N		
Is the cu	stomer calling as a result of t	the broadcast?	YES NO		
<u>Initial to</u>	ne/Attitude of the caller:				
Ang	ry at Remington	Supportive	of Remington		
Ang	ry at CNBC for airing	Supportive	of CNBC		
Nature/I	Purpose of Call:				
Calli	ing to offer support (pro-Remi	ngton)			
Inqu	isitive about Remington positi	on			
Calli	ing to provide broadcast feedb	ack			
Custome	er Owns a Model 700:				
Gene	eral concern of safety with per	sonal model 700			
seek	ing company feedback regardi	ng direction/use (	of personal Mod	el 700	
clain	ns they experienced a "safety"	related issue with	n their personal l	Model 700	
has r	not experienced a problem but	wants firearm ins	spected (fill out a	address) send to	an RARC
	stomer references any conce y of the firearm, they should				
Did they	agree to return it to the fact	ory?	YES	NO	
Consume	er Name:				
Address:					
		·			
Phone:			<del></del>		
Serial #:			<del></del>		
***Send	an ARS label***				
Commen	its:				
Ques	rior?				

Date: // 4 10 CSR: U+
Is the customer calling as a result of the broadcast? YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #: 86487764
***Send an ARS label***
Comments:
Fra Chicago. Sounded a little "fishy"

Date: Nov. 4, 2010 CSR: 5 BY
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: MAIK HAKUdovich
Address: 429 E. Confuel Ave  Alfa NJ. 08865
Phone:
Serial #: <u>C6385909</u>
***Send an ARS label***
Comments:

Date: 101. 4 7010 CSR: 508
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Edward Bog MATZ
Address: 757 REd Abbott Rd.
Chifford Town Ship PA 18470
Phone: 570-272-553
Serial #:
***Send an ARS label***
Comments:

Date: Nov. 4, 2010 CSR: 500
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: No MARME
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11410 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: C6369864 B6313054
***Send an ARS label***
Comments:
wanted to know it lighten date

Date:	
Is the customer calling as a result of the broadcast? YES (NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 70	00
claims they experienced a "safety" related issue with their personal Mod	lel 700
has not experienced a problem but wants firearm inspected (fill out addr	ess) send to an RARC
If the customer references any concerns or problems experienced in rel the safety of the firearm, they should be advised to return it to (Product	<u>-</u>
Did they agree to return it to the factory? YES NO	)
Consumer Name:	
Address:	
Phone: 417-852-4448	
Serial #:	
***Send an ARS label***	
Comments:	
Callie to mice a new trager anava +	moght it

Confidential-Subject to Protective Order Bledsoe v. Remington

Date: 1114110 CSR: Sarr
Is the customer calling as a result of the broadcast? (KES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
X Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
X General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: 440-259-5105
Serial #:
***Send an ARS label***
Comments:

Date: 11-4-10 CSR: Danny				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
·				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:  Heard about recall				

Date: 11/4 CSR: Anne				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Salling to offer support (pro-Remington)				
Calling to offer support (pro-Remington)  Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
·				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				

Date: 11/4 CSR: Ame				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				

Pate: 114 CSR: AML
s the customer calling as a result of the broadcast? YES NO
nitial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Vature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
rid they agree to return it to the factory? YES NO
onsumer Name:
ddress:
·
hone:
erial #:
**Send an ARS label***
omments: 1 Load of Shit "

Date:	CSR:	Chris		-
Is the customer calling as a result of t	he broadcast?	MESINO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	e of Remingtor	n .	
Angry at CNBC for airing	Supportive	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	igton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ick			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700	ı		
seeking company feedback regardir	ng direction/use	of personal M	odel 700	
claims they experienced a "safety":	related issue wi	th their person	al Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:				
•	·····			
Phone:				
Serial #: 56532900	(2005)			
***Send an ARS label***				
Comments:				
$\Lambda_{\bullet}$ 7				

Date:	CSR:			<del></del>
Is the customer calling as a result o	f the broadcast?	YES NO	)	
Initial tone/Attitude of the caller:			,	
Angry at Remington	Supportiv	e of Reming	ton	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Ren	nington)			
Inquisitive about Remington pos	ition			
Calling to provide broadcast feed	lback			
Customer Owns a Model 700:				
General concern of safety with pe	ersonal model 70	)		
seeking company feedback regard	ding direction/use	e of personal	Model 700	
claims they experienced a "safety	" related issue w	ith their pers	onal Model 700	
has not experienced a problem by	ut wants firearm i	nspected (fill	out address) send	to an RARC
If the customer references any cond the safety of the firearm, they should	_	-		-
Did they agree to return it to the fa	ctory?	YES	NO	
Consumer Name:				
Address:				
Phone:				
Serial #:		<del></del>		
***Send an ARS label***				
Comments: Asking of there	was are	call or	J	

Date: 11/4/10 CSI	R: Andr	en ta	rner	
Is the customer calling as a result of the b	roadcast?	(ES )NO		
Initial tone/Attitude of the caller:				
Angry at Remington	_ Supportive c	f Remington	1	
Angry at CNBC for airing	_Supportive o	f CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remington	n)			
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal	l model 700			
seeking company feedback regarding di	irection/use of	personal M	odel 700	
claims they experienced a "safety" relate	ed issue with	their person	al Model 700	
has not experienced a problem but want	ts firearm insp	ected (fill o	ut address) send to a	an RARC
If the customer references any concerns of the safety of the firearm, they should be a				
Did they agree to return it to the factory?		YES	NO	
Consumer Name:		-		
Address:	<del></del>	-		
		-		
Phone:				
Serial #:		-		
***Send an ARS label***				
Comments:	~ <i>~</i> .			
Sonding 100 citle to	~ 5 M			

Date:	<del></del>	CSR:	lgd-	<i>)</i>		<del></del>
Is the customer cal	lling as a result of t	he broadc	ast? (YE	s) no		
Initial tone/Attitud	le of the caller:					
Angry at Remi	ngton	Supp	ortive of F	Remington		
Angry at CNB(	C for airing	Supp	ortive of (	CNBC		
Nature/Purpose of	Call:					
Calling to offer	support (pro-Remin	ngton)				
Inquisitive above	ut Remington positio	on ·				
Calling to prov	ide broadcast feedba	ıck		-		
Customer Owns a	Model 700:					
General concer	n of safety with pers	onal mode	1 700			
seeking compan	ny feedback regardir	ng direction	n/use of pe	ersonal Mod	el 700	
claims they exp	perienced a "safety":	related issu	ie with the	eir personal l	Model 700	
has not experie	nced a problem but v	wants firea	rm inspec	ted (fill out a	address) sen	d to an RARC
If the customer ref the safety of the fir	· ·	_	_			_
Did they agree to r	eturn it to the facto	ory?	YE	2S	NO	
Consumer Name: _					•	
Address:						
		**************************************				
Phone:						
Serial #:						
***Send an ARS la	.bel***					
Comments:						
Questions						

Date: 11/4/10 CSR:	Jath		
Is the customer calling as a result of the broadcas	t? YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Support	rtive of Reming	on	
Angry at CNBC for airing Support	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			·
General concern of safety with personal model	700		
seeking company feedback regarding direction/	use of personal	Model 700	
claims they experienced a "safety" related issue	with their pers	onal Model 700	
has not experienced a problem but wants firearn	m inspected (fill	out address) send to	an RARC
If the customer references any concerns or prob the safety of the firearm, they should be advised	_		-
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del></del> .		
	·		
Phone:	<del></del>		
Serial #: 4463821			
***Send an ARS label***			
Comments:			
Seviel # check			

Date: $11 - 4 - 1$	<u>'D</u>	CSR:	.B.Ir	ving	<del></del>
Is the customer calli	ng as a result o	of the broadcast	YES NO	)	
Initial tone/Attitude	of the caller:		·		
Angry at Reming	ton	Support	ive of Reming	ton	•
Angry at CNBC	for airing	Support	ive of CNBC		
Nature/Purpose of C	<u> </u>				
Calling to offer s	upport (pro-Rei	mington)			
Inquisitive about	Remington pos	sition			
Calling to provid	e broadcast fee	dback			
Customer Owns a M	<u>lodel 700:</u>				
General concern	of safety with p	personal model 7	00		
seeking company	feedback regar	rding direction/u	se of personal	Model 700	
claims they expen	rienced a "safet	y" related issue	with their perso	onal Model 70	00
has not experience	ed a problem b	ut wants firearm	inspected (fill	out address)	send to an RARC
If the customer refer the safety of the fire					
Did they agree to ret	urn it to the fa	actory?	YES	NO	
Consumer Name:					
Address:					
<u> </u>					
Phone:		<del></del>	<del></del>		
Serial #:					
***Send an ARS lab	el***				
Comments:					
Safety Con	corns.				

4
Date: 11-Q - 10 CSR: AAIOIU
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Row Weaver
Address:
· ————————————————————————————————————
Phone: 302-227-0100
Serial #:
***Send an ARS label***
Comments:
Refered to Gunworks

Date: 14-4-10	CSR: AAKON		<del></del>	
Is the customer calling as a result of t	he broadcast	YES NO		
Initial tone/Attitude of the caller:		•		
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	ngton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	nck			
Customer Owns a Model 700:				
General concern of safety with pers	sonal model 700		٠,	
seeking company feedback regarding	ng direction/use o	f personal Mod	el 700	
X claims they experienced a "safety"	related issue with	their personal	Model 700	
has not experienced a problem but	wants firearm ins	pected (fill out	address) send to	an RARC
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name: Peter 18N	מי	<del></del>		
Address:		_		
		_		
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
Halfier S-	. + +	7199	•	

Date:	Row		
Is the customer calling as a result of the broadcas	t? YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Suppor	tive of Remingt	on	
Angry at CNBC for airing Suppor	tive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position	. *		
Calling to provide broadcast feedback		,	
Customer Owns a Model 700:			
General concern of safety with personal model	700		
seeking company feedback regarding direction/	use of personal	Model 700	
claims they experienced a "safety" related issue	with their perso	onal Model 700	
has not experienced a problem but wants firearn	n inspected (fill	out address) send to an I	RARC
If the customer references any concerns or probl the safety of the firearm, they should be advised t			
Did they agree to return it to the factory?	YES	NO	
Consumer Name: FAUL HACKER			
Address:	<del></del>		
Phone: 607-363-2527			
Serial #:	and the Control of th	new shadows.	
***Send an ARS label*** 2 (100) 74	nd Fire	Randomity)	
Comments: Fired without payo	ne tou	ching Gun)	
(Fired without payo	Cerial #	is + Cx/1 Bi	4

Date: 11/4/10 CSR:
Is the customer calling as a result of the broadcast? WES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
☐ General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
SmP

Date: 11410 CSR: Anita
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11410 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: did not haul
***Send an ARS label***
Comments:

Confidential-Subject to Protective Order Bledsoe v. Remington

Date: 1114	CSR:	Anne		
Is the customer calling as a result of t	he broadcas	st? YES N	VO	
Initial tone/Attitude of the caller:				
Angry at Remington	Suppor	tive of Remi	ngton	
Angry at CNBC for airing	Suppor	tive of CNB(	C	
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:	÷			
General concern of safety with pers	onal model '	700		
seeking company feedback regarding	ng direction/	use of person	al Model 700	
claims they experienced a "safety":	related issue	with their pe	rsonal Model 7	700
has not experienced a problem but v	wants firearn	n inspected (f	fill out address)	) send to an RARC
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:	·			
Address:		<del></del>		
	<del></del>			
Phone:				
Serial #:		<del></del>		
***Send an ARS label***				
Comments:				
				•

Date: 1/14/10 CSR:	latts		
Is the customer calling as a result of the broadcast	YES NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington Supporti	ve of Reming	ton	
Angry at CNBC for airing Supporti	ve of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)		•	
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 70	00		
seeking company feedback regarding direction/us	se of personal	Model 700	
claims they experienced a "safety" related issue v	vith their pers	onal Model 700	
has not experienced a problem but wants firearm	inspected (fill	out address) send t	o an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	·		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
Going to Grices to Inspection	·		

Date: 11-4-10	CSR:/A	(ON)		
Is the customer calling as a result of	f the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	X Supportiv	e of Remingto	n	
Angry at CNBC for airing	Supportiv	ve of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Ren	nington)			
Inquisitive about Remington pos	ition			
Calling to provide broadcast feed	lback			
Customer Owns a Model 700:				
∠ General concern of safety with pe	ersonal model 70	0		
seeking company feedback regard	ding direction/us	e of personal N	Iodėl 700	
claims they experienced a "safety	" related issue w	ith their person	nal Model 700	
has not experienced a problem bu	ıt wants firearm i	nspected (fill o	out address) send to an RAF	۲C
If the customer references any cond the safety of the firearm, they should	-	-	-	
Did they agree to return it to the fa	ctory?	YES	NO	
Consumer Name:				
Address:		·		
		<del></del> .		
Phone:		<u></u>		
Serial #:				
***Send an ARS label***				
Comments:				

	Date: CSR:
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
	Consumer Name: BRIAN CLINGER
	Address:
	Phone: 7/6-358-5750
	Serial #:
	***Send an ARS label***
	Comments:  (Reminister FAN 100 0/0)  MAN PRILES GO GO BILINGE DF THIS VI. 1
Confidential-Subject to	DAN PRILET GO UP BELINGE DF THIS VI

Date: 11413 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: REEL CLOWIZ
Address:
Phone: 784-882-7503 NL
Serial #: <u>B6317570 (1981)</u>
***Send an ARS label***
Comments:

Date: 11-24, 5 CSR: Roy
Is the customer calling as a result of the broadcast? (YES )NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Ron Burson
Address:
Phone: <u>580-225-5339</u>
Serial #: <u>F6310475</u>
***Send an ARS label***
Comments:

Date: CSR: Enic
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:

11-5-2010 1920 total CMIX
55+5: 60

CALLING AS RESULT OF BROADCAST

No ++11

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM

Supportive of CNBC /

NATURE/PURPOSE OF CALL

Offer Support ++++

Inquisitive on Rem position + 1 1 1

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

Feedback 1111

Safety Issue +++++ // /

No Problem w/ firearm /

ARS SENT /

To PRODUCT SERVICES 1-11-

5er, pl #CK +++ ++++ +++ 111/ 27

Date: 11510 CSR: 11011
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO Link $k \circ \sigma$ (U)
Consumer Name: John F. Strong
Address: 1802 Brentwood Dr.
Mountain Home, AR 72653
Phone:
Serial #:6610896
***Send an ARS label***
Comments:
Saw CNBC show, He now knows that he's
not the only one that has had FSR.

Date: 11/5/10 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: See attached Also submitted

#### 700 Log Sheet - 2010 CNBC Story

#4987

Date: CSR:		
Is the customer calling as a result of the broadcast YES NO		
Initial tone/Attitude of the caller:		
Angry at Remington Supportive of Remington		
Angry at CNBC for airing Supportive of CNBC		
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use of personal Model 700		
claims they experienced a "safety" related issue with their personal Model 700		
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC		
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).		
Did they agree to return it to the factory?  VES  NO  2 hd hand  Consumer Name: Telf Ou at 5		
Consumer Name.		
Address: 4 Wayne Dr. When closing bolt  Taylors, 50 29687 will fire		
Taylors, 50 29687 will fire		
Phone: $\frac{c-238-8325}{}$		
Serial #:		
***Send an ARS label***		
Comments:		

Date: 11/5/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO Hos been so
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: <u>David Quickenton</u>
Address: 586 Disane lake Rd.
Dunoburg, NY 12056
Phone: 518-895-2318
Serial #: <u>G6597011</u> .270 WSM m/700
***Send an ARS label***
Comments:
11/3/10 - FSR- No danage - No injuly
Stated the ligens it clean & has not been oftened

Date:	Mr.
Is the customer calling as a result of the broadcast? Y	ES NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of	Remington
Angry at CNBC for airing Supportive of	CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of p	personal Model 700
Claims they experienced a "safety" related issue with the	neir personal Model 700
has not experienced a problem but wants firearm inspe-	cted (fill out address) send to an RARC
If the customer references any concerns or problems ex the safety of the firearm, they should be advised to return	
$\rho$	ES NO
Consumer Name: Kyan Wheatley	700 BOLSS DM - 2 WKS ag
Address: 282 Merle Hul. Burlington ON Canada	
Phone: 905-320-7273	torgger-
Serial #:	· Gavehin Gravel
***Send an ARS label***	
Comments:	<i>y</i>
	Agency for hand.

#### 700 Log Sheet - 2010 CNBC Story

# 4991

Date: CSI	R:
Is the customer calling as a result of the bi	roadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington	)
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal	model 700
seeking company feedback regarding dir	rection/use of personal Model 700
claims they experienced a "safety" relate	ed issue with their personal Model 700
has not experienced a problem but wants	s firearm inspected (fill out address) send to an RARC
	r problems experienced in relation to the operation of dvised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?	YES NO WHEA VOU
Consumer Name: 600/ /40	Aller Fines bolt down.
Address: 100 East Scho	1455. bought and hand.
Phone: 785-524-330	0
Serial #: 6402989	<del></del>
***Send an ARS label***	
Comments:	

Date: 11510	CSR: Ani	+a	
Is the customer calling as a result of the	ne broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Wealling to offer support (pro-Remin	gton)		
Inquisitive about Remington positio	n		
Calling to provide broadcast feedbac	ck		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regardin	g direction/use	of personal Mod	el 700
claims they experienced a "safety" r	related issue with	n their personal	Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name:			
Address:			
Phone:			
Serial #: 26326865			
***Send an ARS label***			·
Comments:			
1. Makal Man brica			

Date:
Is the customer calling as a result of the broadcast? NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone: 307-473-2654
Serial #:
***Send an ARS label***
Comments:
- has older + newer 700's + never had any
issues

Date: 11510 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

700 Log Sheet – 2010 CNBC Story			
Date: 11510 CSR: Anita			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			

Comments:

\*\*\*Send an ARS label\*\*\*

Phone:

of

#### 700 Log Sheet - 2010 CNBC Story

Date:	11/05/10	CSR:	Saru	
Is the custome	er calling as a result of t	he broadcast?	YES NO	
Initial tone/At	ttitude of the caller:			
Angry at F	Remington	X Supportive	of Remington	
Angry at (	CNBC for airing	Supportive	of CNBC	
Nature/Purpo	se of Call:			
Calling to	offer support (pro-Remir	ngton)		•
<u> Inquisitive</u>	about Remington position	n		
Calling to	provide broadcast feedba	ck		
Customer Ow	ns a Model 700:			
∑General co	oncern of safety with pers	onal model 700		
seeking co	mpany feedback regardir	ng direction/use o	of personal Mode	el 700
claims they	y experienced a "safety"	related issue with	their personal l	Model 700
has not exp	perienced a problem but	wants firearm ins	pected (fill out a	address) send to an RARC
	or references any concer ne firearm, they should	-	•	relation to the operation of fuct Service, Ilion NY).
Did they agree	e to return it to the facto	ory?	YES	NO
Consumer Nam	ne:			
Address:			_	
			_	
	508-743-9	,		
Serial #:	F620436	7 (25	<u>v</u> 2)	
***Send an AI	RS label***			
Comments:				
heart	there was a	program	through	Dec. to swap
but to	indus -> 1	for med 1	n'en th	at only magro

Confidential-Subject to Protective Order Bledsoe v. Remington

Date: 11/5/11 CSR: Travis
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
<u>≪</u> General concern of safety with personal model 700
∠ seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  sawon internet "recall"
(177517

Date:	CSR:	Chris		
Is the customer calling as a result	of the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	e of Remingt	on	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	mington)			
Inquisitive about Remington pos	sition			
Calling to provide broadcast fee	dback			
Customer Owns a Model 700:				
General concern of safety with p	personal model 700	)		
seeking company feedback rega	rding direction/use	of personal	Model 700	
claims they experienced a "safet	y" related issue wi	th their perso	nal Model 700	
has not experienced a problem b	ut wants firearm ir	nspected (fill	out address) send to	an RARC
If the customer references any conthe safety of the firearm, they show				
Did they agree to return it to the fa	actory?	YES	NO	
Consumer Name:				
Address:				
Phone:				
Serial #: 566 33 338	(2008)			
***Send an ARS label***				
Comments:				

Date: CSR:			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES			
Consumer Name:			
Address:			
<del></del>			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
A natural r			

Date:			
Is the customer calling as a result of the broadcast? (YES) NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
G. coent of wh			

Date:	CSR:	II	<u> </u>
Is the customer calling as a result of th	ie broadcast	YES NO	
Initial tone/Attitude of the caller:	<i></i>		
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington positio	n		
Calling to provide broadcast feedbac	ck		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use	of personal Mod	el 700
claims they experienced a "safety" r	elated issue with	h their personal l	Model 700
has not experienced a problem but w	vants firearm ins	spected (fill out a	address) send to an RARC
If the customer references any concert the safety of the firearm, they should be			
Did they agree to return it to the facto	•	YES	NO
Consumer Name: <u>Ken Ra</u>	dulski		
Address: 15095 22 A	hip Mi	<u>.                                    </u>	
Phone: 586-795-46		<u>.</u>	
Serial #:			
***Send an ARS label***			
Comments: Website reterral			

Date:	CSR:	Anne		· ·- ·- ·- ·- ·- ·- ·- ·- ·- ·- ·- ·-	_
Is the customer calling as a result of t	he broadc	ast? YES	NO		
Initial tone/Attitude of the caller:					
Angry at Remington	Supp	ortive of Re	emington		
Angry at CNBC for airing	Supp	ortive of Cl	NBC		
Nature/Purpose of Call:			0.01	n av	0
Calling to offer support (pro-Remir	ngton)		Cul	ung b Lefta	ye
Inquisitive about Remington position	on	j)	ple		O .
Calling to provide broadcast feedba	ack	90	ا 100 أ	WHIC	gers
Customer Owns a Model 700:		$\mathcal{W}$	4	419	7
$\chi$ General concern of safety with pers	onal mode	1 700	,	•	
seeking company feedback regarding	ng direction	n/use of per	sonal Mod	el 700	
Zclaims they experienced a "safety"	related issu	ie with thei	r personal	Model 700	
has not experienced a problem but	wants firea	rm inspecte	ed (fill out	address) send	to an RARC
If the customer references any conce the safety of the firearm, they should	_	_			-
Did they agree to return it to the factor	ory?	YES	5	NO	
Consumer Name:					
Address:		<del></del>			
Phone:		<del></del>			
Serial #:	· · · ·				
***Send an ARS label***					
Comments:					

Date: 1-5-10 CSR: J.B. Inving	
Is the customer calling as a result of the broadcast? (YES) NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	i
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	n of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
Date of his 700. Questions about SMP.	•
about SMP.	

Date:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
X General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: <u>66855463</u>
***Send an ARS label***
Comments:

Date:	11-5-10	CSR: HARON
Is the	customer calling as a result of t	he broadcast? YES NO
Initial	tone/Attitude of the caller:	
A1	ngry at Remington	Supportive of Remington
A1	ngry at CNBC for airing	Supportive of CNBC
<u>Natur</u>	e/Purpose of Call:	
Cz	alling to offer support (pro-Remir	ngton)
Ind	quisitive about Remington positi	on .
Ca	alling to provide broadcast feedba	ack .
Custor	ner Owns a Model 700:	
<b>∠</b> Ge	eneral concern of safety with pers	sonal model 700
<u>,                                     </u>	eking company feedback regardii	ng direction/use of personal Model 700
cla	ims they experienced a "safety"	related issue with their personal Model 700
ha	s not experienced a problem but	wants firearm inspected (fill out address) send to an RARC
		rns or problems experienced in relation to the operation of be advised to return it to (Product Service, Ilion NY).
Did the	ey agree to return it to the factor	ory? YES NO
Consui	ner Name: Tim Swar	thort
.Addres	s: 761 Wallaceville	2 Rd
	Ciberty TX 77	
Phone:	832 - 824 -	1001
Serial #	<u> </u>	<del></del>
***Sen	d an ARS label***	
Comm	ents:	

Date: 11-5-10 CSR: Row
Is the customer calling as a result of the broadcast? (YES)NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? NO
Consumer Name: Shawe Sunder
Address:
Phone: 907-738-3288 AK
Serial #: 8040 682-1516
***Send an ARS label***
Comments:

Date: 11/5/10 CSR: Andrew Turag
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:  Tustomer stated rifle went off without  Tricaer heing pulled Transferred to

Date:	CSR:	Traos	-t- 4. · · · · · · · · · · · · · · · · · ·	-
Is the customer calling as a result of t	he broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	e of Remingto	on	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
@ General concern of safety with pers	onal model 70	O .		
α seeking company feedback regarding	ng direction/use	e of personal N	Model 700	
claims they experienced a "safety"	related issue w	ith their perso	nal Model 700	
has not experienced a problem but v	wants fīrearm i	nspected (fill	out address) send	to an RARC
If the customer references any concer the safety of the firearm, they should	_	_		-
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:				
	<del></del>			
Phone:				
Serial #:				
***Send an ARS label***				
Comments: C 6796717			•	
Internet "V	· · · · · · · · · · · · · · · · · · ·	0010		•

Date: 11 5 10 CSR: Anita
Is the customer calling as a result of the broadcast YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
Claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Jonsferred to Deel Christy 2/29

Date: Nov. 5, 7010 CSR: 501
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position $\mathcal{N}$
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Oyde Hudson
Address: 136 Chase Mendon Themesville GA 31757
Phone: 229-27-4837
Serial #:E6791694
***Send an ARS label***
Comments:  WANTED AGE OF RIFIE

$11/c$ $\leq 2$
Date: CSR: FICE
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
Ceneral concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 4/5 (10	CSR: Uay	<u>K</u>	
Is the customer calling as a result of the	broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive o	of Remington	(1)
Angry at CNBC for airing	Supportive o	of CNBC	believed CNBC
Nature/Purpose of Call:			
Calling to offer support (pro-Remingt	ton)		
Inquisitive about Remington position			
Calling to provide broadcast feedback	C		
Customer Owns a Model 700:			
General concern of safety with person	nal model 700		
seeking company feedback regarding	direction/use o	f personal Model	1 700
claims they experienced a "safety" re	lated issue with	their personal M	lodel 700
has not experienced a problem but wa	ents firearm insp	pected (fill out ac	ldress) send to an RARC
If the customer references any concerns the safety of the firearm, they should be	-	-	-
Did they agree to return it to the factor	y?	YES	NO
Consumer Name:	· · · · · · · · · · · · · · · · · · ·	_	•
Address:		_	
		_	
Phone:			
Serial #:		<u></u>	
***Send an ARS label***			
Comments:			

Date:	CSR:	S.B. Lru	ing	-
Is the customer calling as a result of	of the broadcas	st? (YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Suppo	rtive of Remingt	on	
Angry at CNBC for airing	Suppo	rtive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rer	nington)			
Inquisitive about Remington pos	ition			
Calling to provide broadcast feed	lback			
Customer Owns a Model 700:				
General concern of safety with p	ersonal model	700		
seeking company feedback regar	ding direction/	use of personal l	Model 700	
claims they experienced a "safety	y" related issue	with their perso	onal Model 700	
has not experienced a problem b	ut wants fiream	n inspected (fill	out address) send (	to an RARC
If the customer references any con the safety of the firearm, they shou				
Did they agree to return it to the fa	ctory?	YES	NO	•
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
Question: Will X-17	rark Pro	Trigger		
12 4 700	7	ø v		

Date: 175-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: 51€V€ Shewul
Address:
,
Phone: 760-529-7186
Serial #: 675 3169 (1969)
***Send an ARS label***
Comments:

Date: 4/5/10 CSR: Watt
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
FSR Xherrel & Robert

Date: Nov. 5, 2010 CSR: 501
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: KEVIN
Address:
·
Phone: 607 604 4018
Serial #:
***Send an ARS label***
WANTER date of MANATACHUE, 2000

Date: Nov 5, 700	CSR:	SNY			
Is the customer calling as a resul-	t of the broadcast'	YES NO			
Initial tone/Attitude of the caller	<u>:</u>				
Angry at Remington	Supporti	ve of Remington			
Angry at CNBC for airing	Supporti	ve of CNBC			
Nature/Purpose of Call:					
Calling to offer support (pro-R	lemington)				
Inquisitive about Remington p	osition				
Calling to provide broadcast fe	eedback				
Customer Owns a Model 700:					
General concern of safety with	ı personal model 70	00			
seeking company feedback reg	garding direction/us	se of personal Mo	odel 700		
claims they experienced a "saf	ety" related issue v	vith their persona	ıl Model 70	00	
has not experienced a problem	but wants firearm	inspected (fill ou	t address)	send to an RA	ARC .
If the customer references any co the safety of the firearm, they sho	_	-		-	
Did they agree to return it to the	factory?	YES	NO		
Consumer Name: Scoff	Muir	But	aufil Ai	ter deer	. SEASON
Address: 4077 B					
Ft. G.	entiot M	I 48059			
Phone:		<u>-</u>			
Serial #:					
***Send an ARS label*** YES	: WilliAms	Gusight			
Comments:	lark solu	ı fi.			

Date: Nov. 5, 2010 CSR: 5DJ
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Jonathan Contes
Address:
WEAVERHILE, NC 28787
Phone: 878-716-1264
Serial #:
***Send an ARS label***
Comments:

	Date: 11510 CSR: F1750
	Is the customer calling as a result of the broadcast? YES NO
_	Initial tone/Attitude of the caller:
X	Angry at Remington Supportive of Remington
\$	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory?  YES  NO
	Consumer Name: Chris Book
	Address: 1167 Bor XTrail
	Angleton, TX 77515
	Phone:
	Serial #:
	***Send an ARS label***
	Comments:

Date: CSR:
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: <u>E6324848 (199<b>8</b>)</u>
***Send an ARS label***
Comments:  Ashing about XMO trigger

Date: 11/5/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:  Calling to see if rifle was included

Date: 11/05	_ CSR:(	cost N		<del></del>
Is the customer calling as a result	of the broadcas	st? YES N	ю,	
Initial tone/Attitude of the caller:				
Angry at Remington	Suppo	rtive of Remin	gton	
Angry at CNBC for airing	Suppo	rtive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	mington)			
Inquisitive about Remington po	sition			
Calling to provide broadcast fee	:dback		•	•
Customer Owns a Model 700:				
General concern of safety with	personal model	700		
seeking company feedback rega	ırding direction/	use of persona	al Model 700	<b>*</b>
claims they experienced a "safe	ty" related issue	with their per	rsonal Model 700	
has not experienced a problem b	out wants firear	n inspected (fi	ill out address) se	nd to an RARC
If the customer references any conthe safety of the firearm, they show	-	-		-
Did they agree to return it to the f	actory?	YES	NO	
Consumer Name:		<del></del>		
Address:		, <u>-</u>		
		····		
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
Questions			<del></del>	

Date:	11/5/2010	CSR:	<u> </u>		•
Is the cu	stomer calling as a result of	the broadcast?	YES NO		
Initial to	ne/Attitude of the caller:				
Ang	y at Remington	Supportive	e of Remington	ı	
Ang	ry at CNBC for airing	Supportive	e of CNBC		
Nature/F	Purpose of Call:				
Calli	ng to offer support (pro-Remi	ington)			
X Inqu	isitive about Remington posit	ion			
Calli	ng to provide broadcast feedb	pack			
Custome	r Owns a Model 700:				
Gene	eral concern of safety with per	rsonal model 700			
. /	ng company feedback regard		=		
X claiп	ns they experienced a "safety"	' related issue wit	th their person	al Model 700	
has n	ot experienced a problem but	wants firearm in	spected (fill o	ut address) send to	an RARC
	stomer references any conce y of the firearm, they should	-	-		-
Did they	agree to return it to the fac	tory?	YES	NO	
Consume	r Name:				
Address:					
		<u>.</u>	<del></del>		
Phone:					
Serial #:					
***Send	an ARS label***				
Commen <	ts: Sant TO f	roduct	SUS		

Date: 11-5-10 CSR: J.B. Irving				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments: Supportive but general questions.				

Date: 11 5 10 CSR: Watt					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with personal model 700					
seeking company feedback regarding direction/use of personal Model 700					
claims they experienced a "safety" related issue with their personal Model 700					
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC					
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory? YES NO					
Consumer Name:					
Address:					
Phone:					
Serial #:					
***Send an ARS label***					
Comments:					
Wants to have and hissa inskilled					

Date: 11 5/10 CSR: £113an
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700 (said wife di
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Roser Mcintyse
Address: 10503 Windhauen Dr
Bostrop, LA 71220
Phone:
Serial #:
***Send an ARS label***
Comments: took to RARC to his

Date: 11/5/10 CSR: Travis	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
· · · · · · · · · · · · · · · · · · ·	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date: 11-5-16 CSR: AARON
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Robert Dastov
Address:
Phone: 864-306-7852
Serial #: D 6803689
***Send an ARS label***
Comments:

Date: 11 5 10 CSR: Dell
Is the customer-ealling as a result of the broadcast? YES (NO) Internet  email
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position \\ \(  \)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO Un Knaun
Consumer Name: Russ Gunter
Address:
Phone: <u>n/a raunter@poratello.us</u>
Serial #: <u>na</u> <u>m</u> 700
***Send an ARS label***
Comments:
FBC-twice this year
Wants to get it fixed

Date	11 5 10 CSR: Dell
Is the	ecustomer calling as a result of the broadcast? YES (NO)
Initia	l tone/Attitude of the caller:
A	Angry at Remington Supportive of Remington
A	angry at CNBC for airing Supportive of CNBC
<u>Natu</u>	re/Purpose of Call:
	Calling to offer support (pro-Remington)
I	equisitive about Remington position
0	alling to provide broadcast feedback
Custo	omer Owns a Model 700:
c	deneral concern of safety with personal model 700
50	eeking company feedback regarding direction/use of personal Model 700
<u>√</u> c	laims they experienced a "safety" related issue with their personal Model 700- $170$
h	as not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	customer references any concerns or problems experienced in relation to the operation of fety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did tl	ney agree to return it to the factory? YES NO (LINKNOW)
Consu	imer Name: Tererny Partoxett
	ess: 4111 Van Burgo Puc.
	Cheyenne, WY 62001
Phone	307-630-6410
	# nla - gun belans to his friend - m/770
	nd an ARS label***
Comr	nents:
	friend's my 770 was loaded &
hor	r closed and last - the an Ocal & Short a
1 5 (	closed me bolt - the own ared & shot a

#4997

#### \*\*\*\*\*Internal Use Only\*\*\*\*

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Michael Richter 700 Fires When Closi
Address: 309/ Man Hove
Jakertown RA 16/34 bolt
Phone: 724-456-2005
Phone: 129-936-2005 Serial #: E6313033 MM 56 @ Wind stream. net
***Send an ARS label***
Comments:

Date: 11-5-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: 5/Aarley W. 2502
Address:
Phone: 7/57-426-2907 Va
Serial #:
***Send an ARS label***
Comments:

Date: _	11/05	CSR: _ <del>S</del>	gh		_
Is the cu	stomer calling as a result of t	he broadcas	t? (YES) NO		
Initial to	ne/Attitude of the caller:	•			
Angr	y at Remington	Suppor	tive of Remingto	on	
Angr	y at CNBC for airing	Suppor	tive of CNBC		
Nature/F	Purpose of Call:				·
Calli	ng to offer support (pro-Remir	igton)			
Inqu	isitive about Remington position	on			
Calli	ng to provide broadcast feedba	ick			
Custome	r Owns a Model 700:				
Gene	eral concern of safety with pers	onal model 7	00		·.
seeki	ng company feedback regardir	ng direction/u	ise of personal M	Model 700	
clain	ns they experienced a "safety"	related issue	with their perso	nal Model 700	
has n	ot experienced a problem but	wants firearm	n inspected (fill	out address) send t	to an RARC
	stomer references any concer y of the firearm, they should				
Did they	agree to return it to the facto	ory?	YES	NO	
Consume	r Name:				
Address:			-		
			<del></del>		
Phone:					
Serial #:					
***Send	an ARS label***				
Commen	ts:		·		
<u>Que</u>	estions			_ <del></del>	

Date: CSR: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: E 625276 B
***Send an ARS label***
Comments:

Date: _	11-5-10	CSR: J.	B.Ir	vina
Is the cu	stomer calling as a result of t	he broadcast? (	YES NO	
Initial to	one/Attitude of the caller:			
Ang	ry at Remington	Supportive	of Remington	
Ang	ry at CNBC for airing	Supportive	of CNBC	
Nature/	Purpose of Call:			
Call	ing to offer support (pro-Remir	ngton)		
Inqu	nisitive about Remington position	on		
Call	ing to provide broadcast feedba	ack		
Custom	er Owns a Model 700:			
Gen	eral concern of safety with pers	sonal model 700		
seek	ing company feedback regardir	ng direction/use o	of personal Mod	el 700
clair	ms they experienced a "safety"	related issue with	their personal	Model 700
has 1	not experienced a problem but	wants firearm ins	pected (fill out	address) send to an RARC
	stomer references any concer by of the firearm, they should	-	_	_
Did they	agree to return it to the factor	ory?	YES	NO
Consume	er Name:		_	
Address:	·			
	www.company	·	_	
Phone:		·	<del></del>	
Serial #:				
***Send	an ARS label***			
Commen		word of b	how.	
Ha s	Oselieved every	Kool-aid	1 -Dro	leved to website

	Date: 11-5-10 CSR: Ctuck
	Is the customer calling as a result of the broadcast? OF NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
	Consumer Name:
	Address:
	Phone:
	Serial #:
	***Send an ARS label***
	Comments:
	1983 model Referrel
Confidential-Subject	

Date: 11-5-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Nature in pose of Can.
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: LEONARD HERbig
Address:
<u>56.</u>
Phone: 803-788-8974
Serial #:6576546
***Send an ARS label***
Comments:

Date: 11-5=13 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Tack Humphrey
Address:
<u> </u>
Phone: 937-252-1508
Serial #: (?)
***Send an ARS label***
Comments:
· · · · · · · · · · · · · · · · · · ·

Date:	CSR:	J. JT	
Is the customer calling as a result of t	he broadcast?	VES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	•
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ick		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mode	1 700
claims they experienced a "safety"	related issue with	their personal M	Model 700
has not experienced a problem but v	wants firearm ins	pected (fill out ac	ddress) send to an RARC
If the customer references any concer the safety of the firearm, they should	-	_	<u>-</u>
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name: Dan Bn	gant		father-in-law said it was a recal
Address:		_	it was a recali
		_	
Phone: 580-566-47	77		
Serial #: <u>6715932</u>			
***Send an ARS label***			
Comments:	,		
website referral; Gunsite	is take	ing to W	<u>m</u> s
Gunsite.			

Date:	_ CSR: <	<u>T</u>	<del></del>
Is the customer calling as a result	of the broadcast? (Y	res) NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of	Remington	
Angry at CNBC for airing	Supportive of	CNBC	
Nature/Purpose of Call:		,	
Calling to offer support (pro-Re	emington)	•	
Inquisitive about Remington po	sition		
Calling to provide broadcast fee	edback		
Customer Owns a Model 700:			
General concern of safety with p	personal model 700		
seeking company feedback rega	rding direction/use of	personal Model 700	
claims they experienced a "safe	ty" related issue with the	heir personal Model 700	t
has not experienced a problem b	out wants firearm inspe	ected (fill out address) se	nd to an RARC
If the customer references any cor the safety of the firearm, they shou			
Did they agree to return it to the factorist Consumer Name:  Address: 2530 Jon	Trunzo	ES) NO Padueah	J.
Bath, PA			
Phone: $\frac{l_010-83\eta-1}{2}$	•		
Serial #: <u>S628 350</u>		-	
***Send an ARS label***			
Comments: Website reterr	rd Aps li	ibel	

Date: 11 5/10	CSR:	Anita		· 
Is the customer calling as a result of t	the broadca	.st? (YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Suppo	ortive of Remingt	on	
Angry at CNBC for airing	Suppo	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack	•		
Customer Owns a Model 700:				
General concern of safety with per	sonal model	700		
seeking company feedback regardi	ng direction	/use of personal	Model 700	
claims they experienced a "safety"	related issu	e with their perso	onal Model 700	
has not experienced a problem but	wants firear	m inspected (fill	out address) send	to an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:		<del></del>		
Address:				
<del></del>				
Phone:		<del></del>		
Serial #:				
***Send an ARS label***				
Comments:  JUST WATS Y-	Maye	ProT	ci ggen p	ut in hisg

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington Not veally
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700 Multiple Hime
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Anthony Clecker
Address: 23710 Cty Rd. 7
Clanton, AL 35045 but just now
Phone: 205-389-7541 Carling in.  Orand tather
Serial #: 71328151 and works onguns
***Send an ARS label***
Comments:
web reserall

Date: 11/05 CSR: 2095~
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Ques +10 MS

3039 John 11/8/3010 HHT LHT LHT HHT LHH LHH LHH LHH LHH LHH
Calling to provide Broadcast Feedback  OWNS MODEL 700  General Concern

ARS SENT HH 1/

To PRODUCT SERVICES 1

5er, n0 #CK . 1111

Date: 1/8/10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position \\ \( \subseteq \text{\$\sigma} \)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Harrid 10ftis
Address:
Ruffin, NC
Phone: 3710-991-3971
Serial #:
***Send an ARS label***
Comments: Saw CNBC Stow
east yr. he had FSR - only happened once.
Naits his gunsmith to ader pen trigger

### 700 Log Sheet - 2010 CNBC Story

Date: 11810 CSR: 7011
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700 m L
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Daker
Address: 106 Futher Tech
Pionade, NC 27043
Phone: 336-325-2401-(hanc)
Serial #: mL233211 m/KomL .50
***Send an ARS label***
Comments:
FSR- no danage - No injung

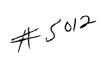
1.1167116

### 700 Log Sheet - 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Joe Doo - about 25yrs ald
Address: 29 Procks willed loughe yes ago coming to
Address: Syo-297-7/14  Consumer Name: 100 - 200 all of worked bold  Thomas: 540-297-7/14  Consumer Name: 100 - 200 all of worked bold  Thomas: 540-297-7/14  Thomas: 540-297-7/14
Thomas de la companya
Serial #: B6228267 1980
***Send an ARS label***
Comments: Wants new trigger

#### 700 Log Sheet - 2010 CNBC Story

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO had that were Consumer Name: Kein Fascler 700 BOL FSR His were
Consumer Name: Kein Faseler 700 BOL-FSR His Wee
Address: 2807 Irving Lan Dr. 2nd hand had it by
Pearland Marker, TX 77584
Phone: <u>713-917-9728</u> Kfaseler @mhinc.com
Serial #:
***Send an ARS label***
Comments:



Date:	10	CSR:	2			
Is the customer call	Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude	of the caller:					
Angry at Remin	gton	Supportive of F	Remington			
Angry at CNBC	for airing	Supportive of (	CNBC			
Nature/Purpose of (	Call:					
Calling to offer s	support (pro-Remin	gton)				
Inquisitive about	t Remington positio	on				
Calling to provid	de broadcast feedbac	ck				
Customer Owns a M	<u> 10del 700:</u>					
General concern	of safety with perso	onal model 700				
seeking company	y feedback regardin	g direction/use of pe	ersonal Model 70	)		
L claims they expe	rienced a "safety" r	elated issue with the	eir personal Mode	1 700		
has not experience	ced a problem but v	vants firearm inspect	ted (fill out addre	ss) send to an RARC		
If the customer refe the safety of the fire	_		•	tion to the operation of Service, Ilion NY).		
Did they agree to re	turn it to the facto	ory?	s) NO			
Consumer Name:			700	thinks he had a		
Address: 184	76 Thorough ce AL 3	Abred Or.	Kiring	pin closer profl		
Phone: 205	-795-6.	233				
Serial #: 6	366967	89				
***Send an ARS lab	oel***					
Comments:						

### 700 Log Sheet – 2010 CNBC Story

Date:	11/8/10	CSR:	Ch	
Is the custo	mer calling as a result of t	he broadcast?	YES NO	:
Initial tone/	Attitude of the caller:			
Angry a	at Remington	Supportive of	of Remington	
Angry a	at CNBC for airing	Supportive	of CNBC	
Nature/Pur	pose of Call:			
Calling	to offer support (pro-Remin	gton)		
Inquisit	ive about Remington position	on		
Calling	to provide broadcast feedba	ck		
Customer C	Owns a Model 700:			
General	concern of safety with pers	onal model 700		
seeking	company feedback regardir	ng direction/use of	personal Mode	1 700
claims t	hey experienced a "safety"	related issue with	their personal M	Model 700
has not e	experienced a problem but v	vants firearm insp	ected (fill out a	ddress) send to an RARC
	mer references any concer f the firearm, they should			relation to the operation of act Service, Ilion NY).
Did they ag	ree to return it to the facto	ory?	YES	NO
Consumer N ealer: Bl Address:	lact/and 6900 CtyRd	limmer 181	- 700 - ,970	bought new 18
7	Taylor TX 7	6574	_	
Phone:	512-365-13 A6565226	06	- 1 black	and gun Decewi
	ARS label***	C/Fid/		Com
Comments:				
				<del></del>

## 700 Log Sheet - 2010 CNBC Story

#50/8

Date:
s the customer calling as a result of the broadcast? YES NO
nitial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
f the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Oid they agree to return it to the factory?  YES  NO
Consumer Name: Nick Deplaces 700 CH FSK
Address: 6019 12th AveNort 2ndhand
hone: 701-728-6376
erial #:
**Send an ARS label***
Comments:

#### 700 Log Sheet - 2010 CNBC Story

Date:	11/8/10	CSR:	M		
Is the custon	ner calling as a result of t	he broadcast? (	YES NO		
Initial tone/	Attitude of the caller:				
Angry at	Remington	Supportive	of Remington		
Angry at	CNBC for airing	Supportive	of CNBC		
Nature/Purp	oose of Call:				
Calling t	o offer support (pro-Remin	gton)			
Inquisitiv	ve about Remington position	on			
Calling to	o provide broadcast feedba	ck			•
Customer O	wns a Model 700:				
General	concern of safety with pers	onal model 700			
seeking o	company feedback regardir	ng direction/use o	f personal Mode	el 700	
claims th	ney experienced a "safety":	related issue with	their personal N	Model 700	
has not e	xperienced a problem but v	wants firearm insp	pected (fill out a	ddress) send to	an RARC
	ner references any concer the firearm, they should				
Did they agr	ee to return it to the facto	ory?	YES	NO	1 11/1.
Consumer Na	· •	landson	/	before yes	/
	CRI Box 8			lor bol	of Closin
	Alexandria A	0 63430	<u>2</u>		
<del></del> :	1060-754-61	166	_, ,		107
Serial #:	E638518		bought 2	ought n	7/
***Send an A	ARS label***		6	ought h	2W
Comments:	box +A	RS			
//:	56897	^			

## 700 Log Sheet - 2010 CNBC Story

Date:	CSR:
Is the customer calling as a result of the	ne broadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remin	gton)
Inquisitive about Remington positio	n
Calling to provide broadcast feedback	ck
Customer Owns a Model 700:	
General concern of safety with person	onal model 700
seeking company feedback regardin	g direction/use of personal Model 700
claims they experienced a "safety" r	elated issue with their personal Model 700
has not experienced a problem but w	vants firearm inspected (fill out address) send to an RARC
	ns or problems experienced in relation to the operation of oe advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the facto	ry? YES NO few months ago,
Consumer Name: Bert Mills	Happened few norths ago, was sighting in FSR
Address: 3025 Jug	UKI V CONT
Lake Choles LA	706/1 no red, added reco.
Phone: 337-855-43	
Serial #: <u>C6508534</u>	190 Kmaf-new
***Send an ARS label***	
Comments:  ARS 1 box	

#### 700 Log Sheet - 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory and YES NO NEW
Consumer Name: For Vondale 7,260 FSR y extends
Address: 608 Mtn Ave,
Walkalla ND 58282
Phone: $701-549-3609$
Serial #: 7758598 00
***Send an ARS label***
Comments: 5x ARS

### 700 Log Sheet - 2010 CNBC Story

Date: CSR:	<i>O</i> 2
Is the customer calling as a result of the broadcast?	YES NO
Initial tone/Attitude of the caller:	
Angry at Remington Supporti	ve of Remington
Angry at CNBC for airing Supporti	ve of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 70	0
seeking company feedback regarding direction/use	e of personal Model 700
claims they experienced a "safety" related issue w	ith their personal Model 700
has not experienced a problem but wants firearm i	nspected (fill out address) send to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to	
Did they agree to return it to the factory?	YES NO
Consumer Name: Nathan Corvell	_ 700 Standing in bac
Address: 187 Whisparing Wind	of truck, thred
Georgetown TX 786	33 When he toucked Hosn't used it sin
Phone: 5/2-864-01	38 Hasat usea it sin
Serial #: 6372497 1970	· 
***Send an ARS label***	
Comments:	
box 2ARS	<del></del>
1156680	

Date:/	1/8/10	_ CSR:	4	
Is the custom	er calling as a result	of the broadcast? YES	5 NO	:
Initial tone/A	ttitude of the caller:			
Angry at	Remington	Supportive of R	emington	
Angry at	CNBC for airing	Supportive of C	NBC	
Nature/Purp	ose of Call:			
Calling to	o offer support (pro-Re	emington)		
Inquisitiv	e about Remington po	osition		
Calling to	provide broadcast fee	edback		
Customer Ox	wns a Model 700:			
General c	oncern of safety with	personal model 700		
seeking c	ompany feedback rega	arding direction/use of per	rsonal Model 700	,
claims the	ey experienced a ''safe	ety" related issue with thei	ir personal Model 700	
has not ex	sperienced a problem	but wants firearm inspect	ed (fill out address) send	to an RARC
		ncerns or problems expo		
	ee to return it to the f		bounk	tnew
Consumer Na	$\Omega I I$	Magee	ESP	700 25-
Address:	425 5, (	6th-Ave	put sy	a stk
0545 Ga	loway NJ	08205		
	609-652-	6821	ML 30-06 X	2
Serial #:	E6740	763 101	bruised t	
***Send an A	.RS label***	.*	shot day be	fore woutpr
Comments:	10x + 1	ARS	Jest very le	
11565	20	· _		

	Date: 11 9 10 CSR: Dell
	Is the customer calling as a result of the broadcast? (YES) NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
•	General concern of safety with personal model 700
,	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES (NO)
	Consumer Name: Oliver Newsme
	Address: 1291 Bay Cop SW
	Olympia, WA 98512 Off_lama@comcost.ne
	Phone: 360-451-1034
:	Serial #: _ E6976960
米:	***Send an ARS label*** *
	Comments:
E	Siz- No damage-No injuly
(	wants to sant own to RARC in OR.

]	Date: 11810 CSR: Dell
]	Is the customer calling as a result of the broadcast? YES (NO)
]	Initial tone/Attitude of the caller:
-	Angry at Remington Supportive of Remington
-	Angry at CNBC for airing Supportive of CNBC
]	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
-	Inquisitive about Remington position had
-	Calling to provide broadcast feedback
9	Customer Owns a Model 700:
-	General concern of safety with personal model 700
-	seeking company feedback regarding direction/use of personal Model 700
Ž	claims they experienced a "safety" related issue with their personal Model 700
-	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
1	Did they agree to return it to the factory? YES NO
	Consumer Name: I can Vollard
ż	Address: PO Ex 275 104 N. Rad Rud
	Carcada, 40 6-1020
	Phone: 660-463-7573 (home)
S	Serial #: $\frac{6886654}{M70030-06}$
*	***Send an ARS label*** * Orlog. out of
(	Comments:
5	ighting rifle in Had FSR 11/1/10.
	No injury - No damage
1 .	West a language 1151 aura

	Date: 11810 CSR: DE 11
	Is the customer calling as a result of the broadcast? (YES) NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position h
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory?  YES  NO
	Consumer Name: John McClain
	Address: 1714 Hussian
	Holoton, TX 77003
	Phone: 713-705-6248 (FII #
	Serial #: <u>n/a</u> <u>no/100 30-06</u>
¥	***Send an ARS label***
	Comments:
	Inherited gun. Had FSR on 11/6/10
į	No demage - No injuga

Date: 11-8-10 CSR: JB I	rvina
Is the customer calling as a result of the broadcast? YES	) NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Re	emington
Angry at CNBC for airing Supportive of Cl	NBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of per	sonal Model 700
claims they experienced a "safety" related issue with their	r personal Model 700
has not experienced a problem but wants firearm inspecte	d (fill out address) send to an RARC
If the customer references any concerns or problems expe the safety of the firearm, they should be advised to return	
Did they agree to return it to the factory? YES	S NO
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
Question: Is there a recall on	1 my

Date: 11-8-10	CSR: JB	Irvin	<u>a</u>	
Is the customer calling as a result of the	he broadcast? (	YES NO		
Initial tone/Attitude of the caller:	•			
Angry at Remington	Supportive	of Remingtor	1	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	igton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regarding	ng direction/use o	of personal M	odel 700	
claims they experienced a "safety" i	related issue with	their persona	al Model 700	
has not experienced a problem but v	wants firearm ins	pected (fill ou	it address) send to	an RARC
If the customer references any concerthe safety of the firearm, they should	-	-		-
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:		_		
		_		
Phone:		_		
Serial #:		<del></del>		
***Send an ARS label***				
Concerned about safety	- after s	ceima sh	ow.	

Date: 11 8 10 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  Suf + Soull # check

Date: 1/08/10 CSR: Walts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
Claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #: 6372497
***Send an ARS label***
Comments:  Advised it at all "45 sens ago"  Vheyel by DC

Date: 1/8 CSR: Eric
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: _ [= 66 75 \$68
***Send an ARS label***
Comments:

Date: 11/08	CSR:	LaAN		
Is the customer calling as a result	of the broadcas	st? (YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Suppo	rtive of Remingt	on	
Angry at CNBC for airing	Suppo	rtive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	emington)			
Inquisitive about Remington po	sition			
Calling to provide broadcast fee	edback			
Customer Owns a Model 700:				
General concern of safety with	personal model	700		
seeking company feedback rega	arding direction/	use of personal ?	Model 700	
claims they experienced a "safe	ty" related issue	with their perso	onal Model 700	
has not experienced a problem l	but wants firear	n inspected (fill	out address) send t	o an RARC
If the customer references any conthe safety of the firearm, they show				
Did they agree to return it to the f	actory?	YES	NO	
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
TAKING tO GANDE	L MIN.	IN WI		

Date:	11/08	CSR: Lg	4~	
Is the cus	stomer calling as a result of t	he broadcast? (	YES NO	
Initial to	ne/Attitude of the caller:	`		
Angr	y at Remington	Supportive	of Remington	ı
Angr	y at CNBC for airing	Supportive	of CNBC	
Nature/P	urpose of Call:		·	
Calli	ng to offer support (pro-Remir	ngton)	,	
Inqui	sitive about Remington position	on		
Calli:	ng to provide broadcast feedba	ack		
Custome	r Owns a Model 700:			
Gene	ral concern of safety with pers	sonal model 700		
seeki	ng company feedback regardin	ng direction/use	of personal M	odel 700
claim	as they experienced a "safety"	related issue wit	h their persona	al Model 700
has n	ot experienced a problem but	wants firearm in	spected (fill or	at address) send to an RARC
	stomer references any concer y of the firearm, they should			in relation to the operation of oduct Service, Ilion NY).
Did they	agree to return it to the facto	ory?	YES	NO
Consume	r Name:			
Address:			<u> </u>	
			<del></del>	
Phone:				
Serial #:		-		
***Send	an ARS label***			
Commen	ts:			
TAK	RAIL RAIL	?(		

Date:11/08 C	SR:	fgh		
Is the customer calling as a result of the	broadcas	t? YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Suppor	tive of Remington	1	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remingt	on)			
Inquisitive about Remington position				
Calling to provide broadcast feedback	:			
Customer Owns a Model 700:				
General concern of safety with person	al model ?	700		
seeking company feedback regarding	direction/t	ase of personal M	odel 700	
claims they experienced a "safety" rel	ated issue	with their persona	al Model 700	
has not experienced a problem but wa	nts firearn	n inspected (fill ot	it address) send t	o an RARC
If the customer references any concerns the safety of the firearm, they should be				
Did they agree to return it to the factory	??	(YES)	NO	
Consumer Name:				
Address:		<del></del> .		
Phone:				
Serial #:		<del></del>		
***Send an ARS label***				
Comments:  Ph SCNDING Cor No.	, Trla	c FN e		

Date: 1/8/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-8-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Provid 5mith
Address:
GA
Phone: 678-643-2153
Serial #: <u>F6526,485 (1888)</u>
***Send an ARS label***
Comments:

Date:	CSR:	Chris		<u></u>
Is the customer calling as a result o	f the broadca	st? (YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Suppo	rtive of Remingt	on	
Angry at CNBC for airing	Ѕирро	nive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Ren	nington)			
Inquisitive about Remington pos	ition			
Calling to provide broadcast feed	lback			
Customer Owns a Model 700:				
General concern of safety with p	ersonal model	700	÷	
seeking company feedback regar	ding direction/	use of personal !	Model 700	
claims they experienced a "safety	y" related issue	with their perso	onal Model 700	
has not experienced a problem by	it wants fireari	n inspected (fill	out address) sen	d to an RARC
If the customer references any conthe safety of the firearm, they should	-	-		•
Did they agree to return it to the fa	ctory?	YES	NO	
Consumer Name:	····	<del> </del>		
Address:	<del></del>	<del></del>		
		<del>-</del>		
Phone:	<del>-</del>			
Serial #: Model Seven S#	5765989	5 (2004)		
***Send an ARS label***				
Comments:				

Date: ///8/10	csr: An	re	
Is the customer calling as a result of the	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use	of personal Mo	del 700
claims they experienced a "safety" r	related issue wit	h their personal	Model 700
has not experienced a problem but v	vants firearm in:	spected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:		_	
	- · · · · · · · · · · · · · · · · · · ·		
Phone:		<del></del>	
Serial #:			
***Send an ARS label***			
Comments:  "Paniched When x	Pay) ar	ticle 11	<u>.</u>

Date:	11/8/10	CSR:	une		
Is the cus	tomer calling as a result of	the broadcast?	YES NO	)	
Initial tor	ne/Attitude of the caller:				
Angr	y at Remington	Supportive	of Reming	gton	
Angr	y at CNBC for airing	Supportive	of CNBC		
Nature/P	urpose of Call:				
Callin	ng to offer support (pro-Remi	ngton)			
Inqui	sitive about Remington positi	on			
Callir	ng to provide broadcast feedb	ack			
Customer	Owns a Model 700:				
Gener	ral concern of safety with per	sonal model 700			
seekir	ng company feedback regardi	ng direction/use	of personal	Model 700	
claim	s they experienced a "safety"	related issue with	n their pers	onal Model 700	
has no	ot experienced a problem but	wants firearm ins	spected (fil	l out address) send to an RARC	,
				ed in relation to the operation (Product Service, Ilion NY).	n of
Did they a	agree to return it to the fact	ory?	YES	NO	
Consumer	Name:				
Address:					
			_		
Phone:			<del></del>		
Serial #: _	E6792303				
***Send a	an ARS label***				
Comment DU	s: aler refusing for unsafe trig	3 to tak	e gu	in as trade	
ju y	for unsafe trig	zgers		<del></del>	

Date: 11/8/3010 CSR:		
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportiv	e of Remingtor	n
Angry at CNBC for airing Supportiv	e of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
✓ Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700	)	
seeking company feedback regarding direction/use	of personal M	odel 700
claims they experienced a "safety" related issue wi	th their person	al Model 700
has not experienced a problem but wants firearm in	ispected (fill o	ut address) send to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to r	-	• • • • • • • • • • • • • • • • • • •
Did they agree to return it to the factory?	YES	NO
Consumer Name:	<u>.</u>	
Address:		
Phone:		
Serial #:		
***Send an ARS label***		
Comments:		
Best gud he has Ever	ONNED	

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:  LOVES his REMINETONS

Date:					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with personal model 700					
seeking company feedback regarding direction/use of personal Model 700					
claims they experienced a "safety" related issue with their personal Model 700					
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC					
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory? YES NO					
Consumer Name:					
Address:					
903-566-6685					
Phone: (6527026 6525171					
Serial #:					
***Send an ARS label***					
Comments:					
sent 700's into factory for inspection;					
Checking on vegant time.					

Date:	11/8/10	CSR:	San	
Is the custon	ner calling as a result of t	the broadcast?	YES NO	NA
Initial tone/	Attitude of the caller:			
Angry at	Remington	Supportive	of Remington	i.
Angry at	CNBC for airing	Supportive	of CNBC	
Nature/Purp	ose of Call:			
Calling to	o offer support (pro-Remi	ngton)		•
Inquisitiv	ve about Remington positi	on		
Calling to	o provide broadcast feedb	ack		
Customer O	wns a Model 700:			
General o	concern of safety with per	sonal model 700		
seeking o	ompany feedback regardi	ng direction/use (	of personal Mo	odel 700
claims th	ey experienced a "safety"	related issue with	n their persona	al Model 700
has not e	xperienced a problem but	wants firearm ins	pected (fill or	it address) send to an RARC
		-	-	in relation to the operation of oduct Service, Ilion NY).
Did they agr	ee to return it to the fact	ory?	YES	NO
Consumer Na	me:		_	
Address:				
		· · · · · · · · · · · · · · · · · · ·		
Phone:	972-489	1-1387	<del></del>	
Serial #:				
***Send an A	ARS label***			
Comments:				
_ Calli	g to price	EA high	er t g	ulshish
who a	could adjus	t his cu	iment	Magain

Date: BLO CSR: & Love
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: 512-260-3607
Serial #:
***Send an ARS label***
Comments:
wanted to order X-hack po EA thegen

Date: 11/0/10	CSR:	Sav	<u>N</u>	/ — · ·		
Is the customer calling as a resu	ılt of the broadcas	st? YES	NO	NA		
Initial tone/Attitude of the calle	<u>r:</u>			, , ,		
Angry at Remington	Suppor	rtive of Re	mingtor	1		
Angry at CNBC for airing	Suppo	rtive of CN	√BC			
Nature/Purpose of Call:						
Calling to offer support (pro-	Remington)					
Inquisitive about Remington	position					
Calling to provide broadcast	feedback					
Customer Owns a Model 700:						
General concern of safety wi	th personal model	700				
seeking company feedback re	garding direction/	use of per	sonal M	odel 700		
claims they experienced a "sa	ıfety" related issue	with their	: person	al Model 700		
has not experienced a problem	n but wants firearr	n inspecte	d (fill o	nt address) send to an RARC		
If the customer references any of the safety of the firearm, they sh					1 01	
Did they agree to return it to th	e factory?	YES		NO		
Consumer Name:						
Address:						
		<u>_</u>				
Phone: 770-749-9600						
Serial #: 6670201	Ц					
***Send an ARS label***						
Comments:			,			
Date of Manufacture	+ mode	1 66	>			

Date: 1/8/2010 CSR: Elijah
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did-they agree to return it to the factory? YES NO PARC
Consumer Name:
Address: Dedined togive
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: CSR:	tijah		
Is the customer calling as a result of the broadcast?	YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supportive	of Remington		
Angry at CNBC for airing Supportive	of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use o	f personal Model	700	
claims they experienced a "safety" related issue with	their personal M	odel 70	0
has not experienced a problem but wants firearm insp	pected (fill out ad	ldress) s	end to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to ref			
Did they agree to return it to the factory?	YES	NO	RARC
Consumer Name:	_		
Address: Declined togice	<u>-</u>		
Phone:	_		
Serial #:	<u> </u>		
***Send an ARS label***			
Comments:			
		_	

Date: Nov. 8, 20/0 CSR: SDJ					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with personal model 700					
seeking company feedback regarding direction/use of personal Model 700					
claims they experienced a "safety" related issue with their personal Model 700					
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC					
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory? YES NO					
Consumer Name: John Dellon					
Address: 226 Prailey Rel Winiston Solon, NC 27107					
Winston Solon, NC 27107					
Phone: 336-767-7700					
Serial #:					
***Send an ARS label***					
Comments:					
Will take to Garden Mf. in Greenshow Ne					
La La chroked					

Date:	11-8-2010	CSR:	TT	
Is the cus	tomer calling as a result of	the broadcast? YES	NO	
Initial ton	ne/Attitude of the caller:			
Angry	y at Remington	Supportive of Ren	nington	
Angry	y at CNBC for airing	Supportive of CNI	3C	
Nature/Pu	urpose of Call:			
Callin	ng to offer support (pro-Remi	ngton)		
Inquis	sitive about Remington positi	on		
Callin	g to provide broadcast feedb	ack		
Customer	Owns a Model 700:			
Gener	al concern of safety with per	sonal model 700		
seekin	ng company feedback regardi	ng direction/use of perso	nal Model 700	)
claims	s they experienced a "safety"	related issue with their p	ersonal Mode	1 700
has no	ot experienced a problem but	wants firearm inspected	(fill out addre	ss) send to an RARC
	tomer references any conce of the firearm, they should			
Did they a	agree to return it to the fact	ory? YES	NO	
Consumer	Name: Reginald	Ration (Psy	(ho)	
Address: _	60 Countr	ſ		·
_	East Greenby	h NY/2001		
Phone: _	518-477-81	73		
Serial #:	66365533	(1982)		
***Send a	n ARS label***			
Comments	s:			·
	•			

Date: 11/8/10 CSR: Trans Is the customer calling as a result of the broadcast (YES) NO Initial tone/Attitude of the caller: \_\_\_ Angry at Remington \_\_\_ Supportive of Remington \_\_\_ Angry at CNBC for airing \_\_\_ Supportive of CNBC Nature/Purpose of Call: \_\_\_ Calling to offer support (pro-Remington) \_\_\_ Inquisitive about Remington position \_\_\_ Calling to provide broadcast feedback Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700 \_\_\_ claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY). YES Did they agree to return it to the factory? NO Consumer Name: Address: Phone: \*\*\*Send an ARS label\*\*\* Comments:

FSR - 2129

Date:	(1   8/10	CSR:	Travis			
Is the cus	stomer calling as a result of	the broadcast?	YES NO			
Initial to	ne/Attitude of the caller:					
Angr	y at Remington	Supportive	of Remington			
Angr	y at CNBC for airing	Supportive	of CNBC			
Nature/P	urpose of Call:					
Callin	ng to offer support (pro-Remi	ngton)				
Inqui	sitive about Remington positi	on				
Callii	ng to provide broadcast feedb	ack				
Custome	r Owns a Model 700:					
Y Gene	ral concern of safety with per	sonal model 700				
Seeki     Seeki	ng company feedback regardi	ng direction/use	of personal Mod	el 700		
claim	s they experienced a "safety"	related issue with	h their personal	Model 700		
has n	ot experienced a problem but	wants firearm ins	spected (fill out	address) send to an RARC		
	tomer references any conce of the firearm, they should			relation to the operation of luct Service, Ilion NY).		
Did they	agree to return it to the fact	ory?	YES	NO		
Consumer	Name:	-				
Address:	Address:					
Phone:						
Serial #:						
***Send	an ARS label***					
Commen	ts: SmP					
	21.4		<del></del>	<del></del>		

Date: 11-8-10 CSR: J.B. Irving	·
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) s	end to an RARC
If the customer references any concerns or problems experienced in relation the safety of the firearm, they should be advised to return it to (Product Service)	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	•
***Send an ARS label***	
Comments:	
Someone was telling him about the show. Advised to check out website for rebuttal.	
add to heck out website for rebuttal.	antive

Date: 11-8-10 CSR: J.B. Irving
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  -De may gun under RECALL?

Date: _	11-8-10	CSR: JE	3 Irvin	10	
Is the cu	stomer calling as a result of	the broadcast? (	YES NO		
Initial to	one/Attitude of the caller:				
Ang	ry at Remington	Supportive	of Remingto	n	
Ang	ry at CNBC for airing	Supportive	of CNBC		
Nature/I	Purpose of Call:				
Calli	ing to offer support (pro-Remi	ngton)			
Inqu	isitive about Remington positi	on			
Calli	ing to provide broadcast feedb	ack			
Custome	er Owns a Model 700:				
Gene	eral concern of safety with per	sonal model 700			
seek	ing company feedback regardi	ng direction/use	of personal M	Todel 700	
clain	ns they experienced a "safety"	related issue wit	h their person	al Model 700	
has r	not experienced a problem but	wants firearm in	spected (fill o	ut address) send to an RARC	
	stomer references any conce y of the firearm, they should				n of
Did they	agree to return it to the fact	ory?	YES	NO	
Consume	er Name:		<del></del>		
Address:					
			<del>_</del>		
Phone:			<del></del>		
Serial #:					
***Send	an ARS label***				
Commen	its:				
Vory	inquisitive, trying	1 to pin	me dou	m.	٠
	disand it he is come	sared, sand	to RARC	ADTAGE inspection.	

Date: 11-8-10	CSR: J.B	. Irvi	ng
Is the customer calling as a result of the	e broadcast? (	YES NO	
Initial tone/Attitude of the caller:	-		
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	țton)		
Inquisitive about Remington position	ı		
Calling to provide broadcast feedbac	k		
Customer Owns a Model 700:			
General concern of safety with person	nal model 700		
seeking company feedback regarding	g direction/use o	of personal Mod	del 700
claims they experienced a "safety" re	elated issue with	their personal	Model 700
has not experienced a problem but wa	ants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concern the safety of the firearm, they should be			
Did they agree to return it to the factor	·y?	YES	NO
Consumer Name:		_	
Address:			
		_	
Phone:		<del></del>	
Serial #:		<del></del>	
***Send an ARS label***			
Comments:			
Has concern for de	zughter	using	· 
ri Ola	÷	$\mathcal{O}$	

Date: 1/8/10 CSR: Walts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:
Bolt close Giring. Claims to have
Shot the hant house.

Date: 11/8/10 CSR: Watts	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700 770	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory?  YES  NO  NO	1
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments: Lecall Austion. 770 model,	

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #: <u>C6366967</u>
***Send an ARS label***
Comments: Froduct Sucs

Date: CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	ı of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #: 7/074188	
***Send an ARS label***	
Comments:	

Date: 11/8 CSR: \( \int \text{CSR} \)
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
L Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
k seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Will TAKE TO GANDER

Date: 11/8 CSR: Enc						
Is the customer calling as a result of the broadcast? YES NO						
Initial tone/Attitude of the caller:						
Angry at Remington Supportive of Remington						
Angry at CNBC for airing Supportive of CNBC						
Nature/Purpose of Call:						
Calling to offer support (pro-Remington)						
Inquisitive about Remington position						
Calling to provide broadcast feedback						
Customer Owns a Model 700:						
General concern of safety with personal model 700						
seeking company feedback regarding direction/use of personal Model 700						
claims they experienced a "safety" related issue with their personal Model 700						
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC						
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	f					
Did they agree to return it to the factory? YES NO						
Consumer Name:						
Address:						
Phone: $\frac{1}{(518252525253)}$ Serial #: $(518252525253)$						
Serial #;						
***Send an ARS label***						
Comments:						

Date: 11/8 CSR: 5/1/
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Product SUS

Phone: Serial #: C6306236 - 1988  ***Send an ARS label***	Date:	11/08	CSR: _	nic		-
Angry at Remington Supportive of Remington Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:	Is the custom	ner calling as a result of t	the broadcast?	YES	O	
	Initial tone/A	Attitude of the caller:				
Nature/Purpose of Call:  — Calling to offer support (pro-Remington)  — Inquisitive about Remington position  — Calling to provide broadcast feedback  Customer Owns a Model 700:  — General concern of safety with personal model 700  — seeking company feedback regarding direction/use of personal Model 700  — claims they experienced a "safety" related issue with their personal Model 700  — has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  ———————————————————————————————————	Angry at	Remington	Supporti	ve of Reming	gton	
Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  CG3 OB3 F-1988  ***Send an ARS label***	Angry at	CNBC for airing	Supporti	ve of CNBC		
Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  Co300034 - 1988  ***Send an ARS label***	Nature/Purp	ose of Call:				
Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  CG3000234 — 1988  ***Send an ARS label***			•			
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  CG3 GG3 G-3 G-1988  ***Send an ARS label***	Inquisitiv	e about Remington position	on			
General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  COBODOBO — 1988  ***Send an ARS label***	Calling to	provide broadcast feedba	ick			
seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	Customer O	wns a Model 700:				
claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:   CG30034 — 1988  ***Send an ARS label***	General c	concern of safety with pers	sonal model 70	0		
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  CG30034 - 1988  ***Send an ARS label***	seeking c	ompany feedback regardir	ng direction/us	e of personal	Model 700	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  CG300230 - 1988  ***Send an ARS label***	claims the	ey experienced a "safety"	related issue w	ith their pers	ional Model 700	
the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #: CG300336 - 1988  ***Send an ARS label***	has not ex	xperienced a problem but	wants firearm i	nspected (fil	l out address) send t	o an RARC
Consumer Name:		•	-	-		-
Address:  Phone:  Serial #: C630035 - 1988  ***Send an ARS label***	Did they agre	ee to return it to the facto	ory?	YES	NO	
Phone: Serial #: C6306236 - 1988  ***Send an ARS label***	Consumer Na	me:		<del></del>		
Serial #: <u>C6300234</u> - 1988  ***Send an ARS label***	Address:	<u> </u>				
Serial #: <u>C6300234</u> - 1988  ***Send an ARS label***						
***Send an ARS label***	Phone:					
	Serial #:	2630023,	$\phi - 1$	988		
Comments:	***Send an A	ARS label***	,			
	Comments:					
				<u></u>	<del></del>	

Date: 1/8 CSR: ERic				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
Ceneral concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
·				
Phone:				
Serial #: 636649 D				
***Send an ARS label***				
Comments:  Jeels Better about Gon Now				

Date: 11-8-18 CSR: CHUCK
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  To Plane of Control Port TV
Explained about Rainington 700,TV

Date: 11-8-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: MAKK ROY
Address:
<del></del>
Phone:
Serial #: B6414105 (1587)
***Send an ARS label***
Comments:

Date: 11-8-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: DAriel Thompson
Address:
Phone: 381-910-9179  Serial #: 66441586
Serial #: 66441586
***Send an ARS label***
Comments:

Date: 1 + 8 10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: FRank BEST
Address:
Phone: 910 - 594 - 1828  Serial #: 6418434 1971 (700) 17 Reu  ***Send an ARS label***  (700) 3006
Serial #: 6418434 1971 (700) 17 Rev
***Send an ARS label***
Comments:

Date: CSR:				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
$\frac{}{}$ claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
<u> </u>				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
Transfer to Product Service				

Date: _///8	CSR:	Anne		<u>-</u>	
Is the customer calling as a result of t	he broadca	ast? YES	NO		
Initial tone/Attitude of the caller:					
Angry at Remington	Suppo	ortive of Re	mington		
Angry at CNBC for airing	Suppo	ortive of CN	NBC		
Nature/Purpose of Call:					
Calling to offer support (pro-Remin	igton)				
Inquisitive about Remington position	on				
Calling to provide broadcast feedba	ck				
Customer Owns a Model 700:					
General concern of safety with pers	onal model	700			
seeking company feedback regarding	ng direction	vuse of pers	onal Model	700	
claims they experienced a "safety":	related issu	e with their	personal M	odel 700	
has not experienced a problem but v	wants firear	m inspected	d (fill out ad	dress) send to an RARC	3
If the customer references any concer the safety of the firearm, they should					n of
Did they agree to return it to the factor	ry?	YES	1	VO	
Consumer Name:					
Address:			•		
Phone:					
Serial #:					
***Send an ARS label***					
Comments:					
				_	

C. C1. 2.1

10/10/10

#### 700 Log Sheet - 2010 CNBC Story

Date:	_ csr: AM	ne_
Is the customer calling as a resul	t of the broadcast? (YE	S) NO
Initial tone/Attitude of the caller	<u>:</u>	
Angry at Remington	Supportive of R	Remington
Angry at CNBC for airing	Supportive of C	CNBC
Nature/Purpose of Call:		
Calling to offer support (pro-I	Remington)	
Inquisitive about Remington I	position	
Calling to provide broadcast f	eedback	
Customer Owns a Model 700:		
General concern of safety with	h personal model 700	
seeking company feedback re	garding direction/use of pe	ersonal Model 700
claims they experienced a "sa	fety" related issue with the	eir personal Model 700
has not experienced a problem	ı but wants firearm inspect	ted (fill out address) send to an RARC
=		perienced in relation to the operation of n it to (Product Service, Ilion NY).
Did they agree to return it to the	· · · · · · · · · · · · · · · · · · ·	ES NO
Consumer rearne.	- Allen	
Address:	CA 92071	
Santee,	CA 92071	
Phone:		
Serial #: <u> </u>	<b>-</b> 	
***Send an ARS label***		
Comments:		
	<u> </u>	

10110110

Date: 11/3/10 CSR:	Sur
Is the customer calling as a result of the broadcast?	YES NO LA
Initial tone/Attitude of the caller:	N(77
Angry at Remington Supportive	e of Remington
Angry at CNBC for airing Supportive	e of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	ı
seeking company feedback regarding direction/use	of personal Model 700
claims they experienced a "safety" related issue wi	th their personal Model 700
has not experienced a problem but wants firearm in	ispected (fill out address) send to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to r	•
Did they agree to return it to the factory?	YES NO
Consumer Name:	
Address:	<del></del>
Phone: 518-642-9061	
Serial #: E6781919	
***Send an ARS label***	
Comments:	
Date of nannfacture, what	trigger? - is it
adjustable 1 rataril	

Date: 11/8/10 CSR:	2015			
Is the customer calling as a result of the broadcast?	YES NO			
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of	of Remington			
Angry at CNBC for airing Supportive of	of CNBC			
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
(X General concern of safety with personal model 700				
x seeking company feedback regarding direction/use of	f personal Model 700			
claims they experienced a "safety" related issue with	their personal Model 700			
has not experienced a problem but wants firearm insp	pected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory?	YES NO			
Consumer Name:	<del>-</del>			
Address:	_			
Phone:	_			
Serial #:	_			
***Send an ARS label***				
Comments:				
	<u> </u>			

# 700 Log Sheet – 2010 CNBC Story

Date:	CSR:	Travis		_
Is the customer calling as a resu	ilt of the broadca	st? YES NO		
Initial tone/Attitude of the calle	<u>r:</u>			
Angry at Remington	Suppo	rtive of Remingt	on	
Angry at CNBC for airing	Suppo	rtive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-	Remington)			
Inquisitive about Remington	position			
Calling to provide broadcast	feedback			
Customer Owns a Model 700:		•		
General concern of safety with	th personal model	700		
seeking company feedback re	egarding direction/	use of personal l	Model 700	
claims they experienced a "sa	afety" related issue	with their perso	nal Model 700	
has not experienced a probler	n but wants fiream	n inspected (fill	out address) send	to an RARC
If the customer references any of the safety of the firearm, they sh				
Did they agree to return it to the	e factory?	YES	NO	
Consumer Name:				
Address:				
Phone:		<del></del>		
Serial #:				·
***Send an ARS label***				
Comments:				
5MP			<del></del>	

Confidential

# 700 Log Sheet - 2010 CNBC Story

Date: $l_1/f/l_0$ CS	SR:	avis	· · ·
Is the customer calling as a result of the	broadcast	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	_ Supportive	of Remington	
Angry at CNBC for airing	_ Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingto	on)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with persona	al model 700		
seeking company feedback regarding d	lirection/use o	f personal Mod	el 700
claims they experienced a "safety" rela	ited issue with	their personal	Model 700
has not experienced a problem but wan	its firearm ins	pected (fill out	address) send to an RARC
If the customer references any concerns the safety of the firearm, they should be a			
Did they agree to return it to the factory?	?	YES	NO
Consumer Name:		_	
Address:		_	
· · · · · · · · · · · · · · · · · · ·		_	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
7. Colons Voseh		<del></del>	<del></del>

Remington

Confidential

Date: 11/8/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Walne Shifflett
Address: 558 Wad Haven Lh
Elkton, VA 22827
Phone: <u>540-248-8688</u>
Serial #: 6518252 m/700 .270 win
***Send an ARS label***
Comments:
FBC & FSR No danage - No injuly
Steads (1 lane X 1157 130)

\* Needs a box \* 1157130

Remingion

Confidential-Subject to Protective Order Bledsoe v. Remington

Date: $11 8 10$ CSR: $De11$
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  (YES)  NO
Consumer Name: Tave Feigley
Address: 14472 Holbus Rd
Hancode, MD 21750
Phone: $301 - 6078 - 6639$
Serial #: <u>G6522903</u> <u>m/100,300</u> WSM  ***Send an ARS label*** * Trought USCO
***Send an ARS label*** * Troucht USCO
Comments:
FBC - No danage - No injury
· · · · · · · · · · · · · · · · · · ·

Confidential

5010

10/19/10

\*

Date: Nov. 8, 2010 CSR: 50	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? YES NO	
Consumer Name: Justin He said Dell has he	./
Address:	xto.
Phone: <u>706 - 498 - 6417</u>	
Serial #:	
***Send an ARS label***	
Comments:	
STATED DELL has sent AN ALS, RECIEVED	
LABOL ON This date, is sending 770 BACK	
line sull	

Date: 11/2/10 CSR: Andrew Tynner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Cust asking if rifle was included in the S.MP. Gave SN#

Date: 11/3/10	csr: And	rew Tuca	<u>C</u>
Is the customer calling as a result of	the broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remi	ngton)		
Inquisitive about Remington positi	lon		
Calling to provide broadcast feedb	ack		
Customer Owns a Model 700:			,
General concern of safety with per	sonal model 700		
seeking company feedback regard	ing direction/use o	of personal Mode	el 700
claims they experienced a "safety"	related issue with	their personal l	Model 700
has not experienced a problem but	wants firearm ins	pected (fill out a	address) send to an RARC
If the customer references any conce the safety of the firearm, they should			
Did they agree to return it to the fact	tory?	YES	NO
Consumer Name:			
Address:		_	
		_	
Phone:		_	
Serial #:	·	<del></del>	
***Send an ARS label***			
Comments:		. 0	Л
Transferred to Produce	t Seiblices	Plained	1 /
citle tired without	+ triangle	hoing or	11904

12 /
Date: 11-8-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Bob JORGENSEN
Address: 31 DAKLEDOG TEKRALE
Brunscoick ME OUDII (cxt.)
Phone: 207-725-2723
Serial #:
***Send an ARS label***
Comments:
CONSULUS to the POETLAND ME.  (Police DEPHINIMENT) HE IS 10040 AGAIDST
( Police DEPHINIVEDT ) HE IS 100% AGAIDST

Χ

HEIS 100% AGAIDST

Date: 11810 CSR: Anita	<del></del>
Is the customer calling as a result of the broadcast? (YES) NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
laims they experienced a "safety" related issue with their personal Model	700
has not experienced a problem but wants firearm inspected (fill out address	) send to an RARC
If the customer references any concerns or problems experienced in relation the safety of the firearm, they should be advised to return it to (Product Se	
Did they agree to return it to the factory? YES NO	
Consumer Name: Jimmy Baller	
Address: 176 Butner Rd.	
Pinnacle, NC 27043	
Phone: 336-325-2401	
Serial #: Mc 233211	
***Send an ARS label***	
Comments: <u>Claims Frearm will Fire without p</u>	uling trigger
Jons Lerred to Ohristy Dell- 2129	)

Date: 11810 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: M71573785
***Send an ARS label***
Comments:
owns model 770 - Conferned about

som m floriscom

	Date: 11810 CSR: Anita
	Is the customer calling as a result of the broadcast? (YES) NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
	Consumer Name:
	Address:
	· · · · · · · · · · · · · · · · · · ·
	Phone:
	Serial #: 6843017
	***Send an ARS label***
	Comments:
	Never had problems with soggethen firearm -
Confidential-Subject to	rational him is he is comparable to show to Alhmons

Bledsoe v. Remington

CALLING AS RESULT OF BROADCAST

YES HAT HHT LHH HHT LHT LHT 111

NO 144

ATTITUDE

Angry at Remington 1111

Angry CNBC 1

Supportive of REM HT HHT HHT HHT HHT 111

Supportive of CNBC 1

NATURE/PURPOSE OF CALL

Offer Support

Calling to provide Broadcast Feedback ///

Inquisitive on Rem position 14++1

OWNS MODEL 700 🚽

General Concern- HHT HHT HHT HHT LHH HHT 1111

Feedback HH LLH

Safety Issue ## ### ### 111

No Problem w/ firearm / | | |

ARS SENT HH

TO PRODUCT SERVICES 1111

Serial #CK HHIII

Date:	11/9/10	CSR:	Sara		
Is the custom	er calling as a result of t	the broadcast?	YES NO		
Initial tone/A	ttitude of the caller:				
Angry at	Remington	Supportive	of Remington		
Angry at	CNBC for airing	Supportive	of CNBC		
Nature/Purp	ose of Call:				
Calling to	o offer support (pro-Remi	ngton)			
Inquisitiv	e about Remington positi	on			
Calling to	provide broadcast feedb	ack			
Customer Ov	vns a Model 700:				
General c	oncern of safety with per	sonal model 700			
seeking co	ompany feedback regardi	ng direction/use o	of personal Mo	del 700	
claims the	ey experienced a "safety"	related issue with	n their personal	Model 700	, •
has not ex	sperienced a problem but	wants firearm ins	pected (fill out	address) send to an R	ARC
	er references any conce the firearm, they should	_	-	-	
Did they agre	ee to return it to the fact	ory?	YES	NO	
Consumer Na	me:		_		
Address:			_		
· .			_		
Phone:	620-473-	3226	<del>_</del>		
Serial #:	66743880	4			
***Send an A	RS label***				
Comments:					
Date	of manufac	ture		· 	

Date:	11/9/10	CSR:	Sava	
Is the customer	calling as a result of th	ne broadcast?	YES NO	
Initial tone/Attit	ude of the caller:			
Angry at Re	mington	Supportive	of Remington	
Angry at CN	BC for airing	Supportive	of CNBC	
Nature/Purpose	of Call:			
Calling to of	fer support (pro-Remin	gton)		•
Inquisitive a	bout Remington positio	n		
Calling to pr	ovide broadcast feedba	ck		
Customer Owns	a Model 700:			
∑ General cond	ern of safety with perso	onal model 700		
seeking com	pany feedback regardin	g direction/use o	of personal Mode	el 700
$\perp$ claims they e	xperienced a "safety" r	elated issue with	n their personal M	Model 700
has not exper	ienced a problem but v	vants firearm ins	pected (fill out a	ddress) send 10 an RARC
		_	-	relation to the operation of uct Service, Ilion NY).
Did they agree to	return it to the facto	ry?	YES	NO
Consumer Name:	Louis	Cershner	_	
Address:	901 Lanisia	ing Ale	<u>-</u>	
	Cunberland	MD 21	502	
Phone:	240-622- K	0612	_	
Serial #:	NIA		· 	
***Send an ARS	label***			
Comments:				
Already	dealing up	Rodict ?	service.	called
bach to	check on	box +	ava. re	pair time

Date: Nov. 9, 2010 CSF	ı: <u>50</u> 0		<del>_</del>
Is the customer calling as a result of the br	oadcast? YES NO	)	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of Reming	gton	
Angry at CNBC for airing	Supportive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)	)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal	model 700		
seeking company feedback regarding dir	ection/use of personal	Model 700	
claims they experienced a "safety" relate	d issue with their pers	sonal Model 700	
has not experienced a problem but wants	firearm inspected (fil	l out address) send	i to an RARC
If the customer references any concerns or the safety of the firearm, they should be ad			
Did they agree to return it to the factory?	YES	NO	
Consumer Name: Logil Qusic			
Address: 4808 Con	·l'		
Pray Town	X77521		
Phone: 28/- 427	3522		
Serial #: <u> </u>			
***Send an ARS label***			
Comments:	Mimi mh	dela r	2004

Date: Nov. 9, 70/0 CSR: 50/
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Robert Mc Donwold
Address: 18621 1)AG
Defroit, MI 48218
Phone: 313, 538 8849
Serial #:
***Send an ARS label***
Comments:  Souding to Williams Gun Sight

Date:	CSR:	Dan	7	
Is the customer calling as a result	of the broadc	ast? YES N	O	
Initial tone/Attitude of the caller:				
Angry at Remington	Supp	ortive of Remin	gton	
Angry at CNBC for airing	Supp	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	mington)			
Inquisitive about Remington pos	sition			
Calling to provide broadcast fee	dback			
Customer Owns a Model 700:				
General concern of safety with p	ersonal mode	1 700		
seeking company feedback regar	rding directio	n/use of persona	l Model 700	
claims they experienced a "safet	y" related iss	ue with their per	sonal Model 700	
has not experienced a problem b	ut wants firea	rm inspected (fi	ll out address) sen	d to an RARC
If the customer references any con the safety of the firearm, they shou	-	•		-
Did they agree to return it to the fa	ictory?	YES	NO	
Consumer Name:	· .			
Address:				
Phone:				
Serial #:		<del></del>		
***Send an ARS label***				
Comments:				
		·		

Date: 11-9-10	CSR:	Danny	
Is the customer calling as a result of the	ne broadcast?(	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	•
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	g direction/use	of personal Mode	1 700
claims they experienced a "safety" i	elated issue wit	h their personal N	10del 700
has not experienced a problem but v	vants firearm ins	spected (fill out a	ddress) send to an RARC
If the customer references any concer the safety of the firearm, they should b			
Did they agree to return it to the factor	ery?	YES	NO
Consumer Name:			
Address:			
<del> </del>		· —	
Phone:			
Serial #:	· · · · · ·		
***Send an ARS label***			
Comments: Taking to Gan	der Mti	1	

Date:	CSR:/	Dann	7	_
Is the customer calling as a result of the	ne broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remingto	n	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	n			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regarding	g direction/use	of personal M	Iodel 700	
claims they experienced a "safety" i	related issue wit	h their person	al Model 700	
has not experienced a problem but v	wants firearm in	spected (fill o	ut address) send	to an RARC
If the customer references any concer the safety of the firearm, they should	-	•		-
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:	· · · · · · · · · · · · · · · · · · ·			
Phone:	Ch	<del>_</del>		
Serial #:	78			
***Send an ARS label***				
Comments:				
Drop of at Door	r in 1	LION		

Date: 11 9 10	CSR:	Sam		-
Is the customer calling as a result of t	he broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	e of Reming	ton	
Angry at CNBC for airing	Supportive	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	ngton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:				
General concern of safety with pers	sonal model 700			
seeking company feedback regarding	ng direction/use	of personal	Model 700	
claims they experienced a "safety"	related issue wi	th their perso	onal Model 700	
has not experienced a problem but	wants firearm in	spected (fill	out address) send	to an RARC
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:				
Phone: 256-217-8	3019			
Serial # B 10764982		<del></del>		
***Send an ARS label***				
Comments:				
Date of Man	.facture	· <del></del>		

Date: 11/9/10 CSR: 8an
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: 325-660-3955
Serial #:
***Send an ARS label***
Comments:
770 FSR- transferred to product
Scho ice of

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing X Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Calling to provide broadcast feedback
Customer Owns a Model 700:
X General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Steve Milkowski Smilkowski@ comcast.
Address: 22151 Atwater Canyon Lane
Caty, TX 77494 281- Phone: 281-465-3100 / 813-7270
Phone: 291-465-3100 / 613-7270
Serial #:S6524819
***Send an ARS label***
Comments:
Believes Walter trigger is unsafe + wants his trigger
smitched but at no charac . believes everything in the

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
X General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
MN
Phone: <u>1051-295+663</u>
Serial #:
***Send an ARS label***
Comments:
- called because he heard there was a recall
+ believes his fream is unsafe - referred to KARI

Date:	11/9/10	CSR:	Saru	
Is the custom	er calling as a result of t	he broadcast?	YES NO	
Initial tone/A	ttitude of the caller:			
Angry at	Remington	Supportive	of Remington	
Angry at	CNBC for airing	Supportive	of CNBC	
Nature/Purp	ose of Call:			
Calling to	o offer support (pro-Remir	igton)		
Inquisitiv	e about Remington position	on		
Calling to	provide broadcast feedba	ıck		
Customer Ov	vns a Model 700:			
X General c	oncern of safety with pers	sonal model 700		
seeking co	ompany feedback regardii	ng direction/use o	of personal Mod	el 700
claims the	ey experienced a "safety"	related issue with	their personal l	Model 700
has not ex	perienced a problem but	wants firearm ins	pected (fill out a	address) send to an RARC
	er references any conce he firearm, they should			relation to the operation of luct Service, Ilion NY).
Did they agre	ee to return it to the facto	ory?	YES	NO
Consumer Na	me:			
Address:			<del></del> ,	
		· · · · · · · · · · · · · · · · · · ·	_	
Phone:	336-767-	7700		
Serial #:				
***Send an A	RS label***			
Comments:				
Never 1	and a probler	W 700	5 but i	10W
is atom	aid to prim	handle	mon-	referred to KAK.

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments: SMP Program

Date:	_ CSR:	Chris		_
Is the customer calling as a result	of the broadc	ast? YES NO	1	
Initial tone/Attitude of the caller:				
Angry at Remington	Supp	ortive of Reming	ton	
Angry at CNBC for airing	Supp	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	emington)			
Inquisitive about Remington po	osition			
Calling to provide broadcast fee	edback			
Customer Owns a Model 700:				
General concern of safety with	personal mode	1700-710		
seeking company feedback rega	arding direction	n/use of personal	Model 700	
claims they experienced a "safe	ety" related issu	ie with their pers	onal Model 700	
has not experienced a problem	but wants firea	rm inspected (fill	out address) send	i to an RARC
If the customer references any co the safety of the firearm, they sho				
Did they agree to return it to the	factory?	YES	NO	
Consumer Name:				
Address:		<del></del>	•	
W				
Phone:		<del></del> .		
Serial #:				
***Send an ARS label***				
Comments:				
		···		

Date: 1//9/20/D CS	R: Dam
Is the customer calling as a result of the b	roadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington	n) ·
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal	model 700
seeking company feedback regarding d	rection/use of personal Model 700
claims they experienced a "safety" relat	ed issue with their personal Model 700
has not experienced a problem but want	s firearm inspected (fill out address) send to an RARC
	or problems experienced in relation to the operation of dvised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?	YES NO
Consumer Name:	
Address:	
Phone:	<del></del>
Serial #:	
***Send an ARS label***	
Comments:	
	· · · · · · · · · · · · · · · · · · ·

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: ///5/2010 CSR: 700
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  2 as X mark pro

Date:	CSR:	FAUL		
Is the customer calling as a result of	the broadcast?	YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
	sonal model 700			
seeking company feedback regardi	ng direction/use	of personal Mo	del 700	
claims they experienced a "safety"	related issue wit	h their persona	l Model 700	
has not experienced a problem but	wants firearm in	spected (fill ou	t address) send to an RARC	2
If the customer references any conce the safety of the firearm, they should				n of
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:		_		
Address:				
		·		
Phone:		<del></del>		
Serial #:		<del></del>		
***Send an ARS label***				
Comments:				

Date: CSR:
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
deneral concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: John Eberle
Address: 401 Cedarview Dr.
Dickson, TN 37055
Phone: (615-441-460)
Serial #:
***Send an ARS label***
Comments:
remantani relacite vecerral

Date:	11-9-10	CSR:	JIT		_
Is the cust	omer calling as a result of tl	he broadcast?(	YES NO		
Initial tone	e/Attitude of the caller:				
Angry	at Remington	Supportive	of Remington	l	
Angry	at CNBC for airing	Supportive	e of CNBC		
Nature/Pu	rpose of Call:				
	g to offer support (pro-Remin	gton)			
Inquis	itive about Remington positic	on			
Calling	g to provide broadcast feedba	ck			
Customer	Owns a Model 700:				
Genera	al concern of safety with pers	onal model 700			
seekin	g company feedback regardin	ng direction/use	of personal Mo	odel 700	
claims	they experienced a "safety":	related issue wi	th their persona	al Model 700	
has not	t experienced a problem but v	wants firearm in	spected (fill or	it address) send	to an RARC
	omer references any concer of the firearm, they should				
Did they a	gree to return it to the facto	ory?	YES	NO	
Consumer :	Name: Tal Hen	ry		•	ı
Address: _				Sending	to,
_	Jeorgia	·		Padu	rech
Phone: _	478-289-714	1		sending Padu S	w.
Serial #: _	NA			5	mp
***Send ar	n ARS label***				
Comments					
	10/2 raferocal				

Date: _	11-9-10	CSR:	<u>JJ1</u>	<u>.                                    </u>	<del>-</del>
Is the co	ustomer calling as a result	of the broadcast?	YES NO	)	
Initial t	one/Attitude of the caller:				
Ang	gry at Remington	Supportiv	e of Reming	ton	
Ang	gry at CNBC for airing	Supportiv	e of CNBC		
<u>Nature/</u>	Purpose of Call:				
Cal	ling to offer support (pro-Re	mington)			
Inqu	uisitive about Remington po	sition			
Call	ling to provide broadcast fee	dback			
Custom	er Owns a Model 700:				
Gen	neral concern of safety with p	personal model 700	)		
seel	ting company feedback rega	rding direction/use	of personal	Model 700	
clair	ms they experienced a "safet	ty" related issue wi	th their pers	onal Model 700	
has	not experienced a problem b	out wants firearm in	ispected (fill	l out address) send	to an RARC
	istomer references any cor ty of the firearm, they shou				
Did the	y agree to return it to the fa	actory?	YES	NO	
Consum	er Name:				
Address	:		<del></del>		
Phone:		54	<del></del>		
Serial #:	336-474-	1650 2			
***Send	l an ARS label***				
Comme					
<u></u> i\lambda	ch referral				

Date: 11910 CSR: Anta
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: M. KC FUSSEL
Address: 1918 Inay Hickman Rd
Union City, IN 38261
Phone:
Serial #:
***Send an ARS label***
Comments:  Lansferred to Dell Christy 2129

Date: 11910 CSR: Mita	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	ı of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date: 11910 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial # No Serial # - Will Caul DOCK
***Send an ARS label***
Comments:

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 119	110	CSR: Ani	<u>a</u>		
Is the customer	r calling as a result of t	he broadcast?	YES NO		
Initial tone/Att	titude of the caller:			•	
Angry at R	emington	Supportive	of Remington		
Angry at C	NBC for airing	Supportive	of CNBC		
Nature/Purpos	se of Call:				
Calling to	offer support (pro-Remin	ngton)	•		
Inquisitive	about Remington position	on			
Calling to p	provide broadcast feedba	ack			
Customer Own	ıs a Model 700:				
General con	ncem of safety with pers	sonal model 700			
seeking cor	npany feedback regardi	ng direction/use	of personal Mod	lel 700	
claims they	experienced a "safety"	related issue wit	h their personal	Model 700	
has not exp	erienced a problem but	wants firearm in	spected (fill out	address) send to an RARC	
	_	•	•	n relation to the operation duct Service, Ilion NY).	. 0
Did they agree	to return it to the fact	ory?	YES	NO	
Consumer Name	e:				
Address:		· · · · · · · · · · · · · · · · · · ·			
		<u> </u>	<del></del> .		
Phone:					
Serial #:			·	,	
***Send an AR	S label***		•		
Comments:					

	Date: 11-9-10 CSR:
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	X Angry at Remington Supportive of Remington
•	Initial tone/Attitude of the caller:  Angry at Remington  Supportive of Remington  Angry at CNBC for airing  Supportive of CNBC  Supportive of CNBC  Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
	Consumer Name:
	Address:
	Phone:
	Serial #:
	***Send an ARS label***
	Comments:
	mad about rebate didn't
Confidential-Subject t	to Protective Order

Date: 11-9-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: BIII  Address: RE 100 SU
Phone:
Serial #: Yar (San San San San San San San San San San
***Send an ARS label***
Comments:
Find out which triper

Date: 11-9-10 CSR	«· Un
Is the customer calling as a result of the bro	oadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington S	Supportive of Remington
Angry at CNBC for airing S	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	)
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal n	model 700
seeking company feedback regarding dire	ection/use of personal Model 700
claims they experienced a "safety" related	d issue with their personal Model 700
has not experienced a problem but wants	firearm inspected (fill out address) send to an RARC
	r problems experienced in relation to the operation of lvised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?	YES NO
Consumer Name:	
Address:	
Phone:	<del></del>
Serial #:	
***Send an ARS label***	•
Comments:	,
710 Fire When	both chase
Enwarded to pro	` · · · · · · · · · · · · · · · · · · ·

Date: CSR: Row	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
✓ Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	. of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments: Wender to chack Serial #	
OUTHER TO COOK ST.	

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11-9-10 CSR: Row	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory?	
Consumer Name: Jim Sni. +4	
Address:	
Phone: 615-867-7434 7N	
Serial #:6287347	
***Send an ARS label***	
Comments:	

Date: 11-9-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
N. ( There are of Calls
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Ron GORCHECS
Address:
Phone: 920-420-9167
Serial #: 66565259
***Send an ARS label***
Comments:

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11-9-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: <u>256-737-9473</u>
Serial #:
***Send an ARS label***
Comments:

Date:	CSR: Dell	·
Is the customer calling as a result of	of the broadcast? (YES) NO	
Initial tone/Attitude of the caller:	•	
Angry at Remington	Supportive of Remington	€.
Angry at CNBC for airing	Supportive of CNBC	nla
Nature/Purpose of Call:		
Calling to offer support (pro-Rer	mington) .	
Inquisitive about Remington pos	sition	
Calling to provide broadcast feed	Y .	
Customer Owns a Model 700:		
General concern of safety with p	personal model 700	
seeking company feedback regar	rding direction/use of personal M	Iodel 700
claims they experienced a "safet	y'' related issue with their person	al Model 700
has not experienced a problem b	ut wants firearm inspected (fill o	ut address) send to an RAR(
If the customer references any con the safety of the firearm, they shou		
Did they agree to return it to the fa	actory? (YES)	NO
Consumer Name: Toyle W	oris	
Address: 318 CR 28	56	
Rising Star, Tx	(76471	
Phone: 254-643-11		
Serial #: <u>Alde 06 9 30</u>	<u>m/100</u> .	243
***Send an ARS label***	,	
Comments:		
FBC - 25 yrs. 0	ιαυ	
Patit the close-		4

#5031

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Mark Walden 700 - 4 yrs. old
Address: 1/205 Marsh Wren Cir. His yr. trig was pull
Boint 1X 75762 about 12165. Local
Phone: 903-283-2404 gunsnith adjusted. +
Serial #:
***Send an ARS label*** Mi walder @ release.
Comments: embargmail. Com
looking for us to put X-hack Pro or.
box 1157471

# 700 Log Sheet - 2010 CNBC Story

#5035

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO 6049 ht 2009
Did they agree to return it to the factory? (YES) NO bought 2009  Consumer Name: Tohn Dimmitt 7 7 mm - Sat Dishort
Address: 18 O'Neill Dr. range - FSK Huice
Bellavista, AR 72714 no afterations to trige
Phone: Bellavista, AR 72714  1900 no alterations to trigo hunted whit last yr. who problem problem.
Serial #: 7779442 2005 problem
***Send an ARS label*** Fax to 479-254-7556
Comments:
box 1157444

# 700 Log Sheet - 2010 CNBC Story

#5031

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: John Zane brother war using gun
Address: 526 Parkview Dr. put gun on safety of Blueridge UA 24064 it fired.
Phone:  Serial #: 1972  ***Send an ARS label***  Jean Zanta and and and and and and and and and an
Comments:

# 700 Log Sheet - 2010 CNBC Story

#5034

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Dexel History 700 - had Mys
Address: POBox 45 3507 Flatter FSR  Act WV. 25843 trigger never attered  Phone: 304 673-0468  Serial #: P6397293 New
thent WU. 25843 Kd. Fragor never aftered
Phone: 304 673 - 0468
Serial #: 97 E6397293 New
***Send an ARS label***
Comments:
put new trigger in @ \$35.00

# 700 Log Sheet - 2010 CNBC Story

Date: 11 9 10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES (NO)
Consumer Name: Shawn Clark
Address:
Phone: 403-546-3885
Serial #: MT00 7mm &p.
***Send an ARS label***
Comments:
Saw CNBC show. Never had a problem
WHI last yr. Gun flood on bolt opening.

Confidential-Subject to Protective Order Bledsoe v. Remington

Date: 11/9	CSR:	ine_	
Is the customer calling as a result of th	e broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	gton)		·
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	k		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use o	f personal Mod	el 700
claims they experienced a "safety" re	elated issue with	their personal	Model 700
has not experienced a problem but w	ants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concern the safety of the firearm, they should b			
Did they agree to return it to the factor	ry?	YES	NO
Consumer Name:		_	1.
Address:	·	_	
·		_	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

Date:	CSR:	Iul_			
Is the customer calling as a result of the broadcast? (YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington	Supportive	of Remington			
Angry at CNBC for airing	Supportive	of CNBC			
Nature/Purpose of Call:					
Calling to offer support (pro-Reming	aton)				
Inquisitive about Remington position	n				
Calling to provide broadcast feedbac	k				
Customer Owns a Model 700:					
General concern of safety with person	onal model 700				
seeking company feedback regarding	g direction/use o	of personal Mod	lel 700		
claims they experienced a "safety" re	elated issue witl	n their personal	Model 700		
has not experienced a problem but w	ants firearm ins	pected (fill out	address) send to an RARC		
If the customer references any concert the safety of the firearm, they should b					
Did they agree to return it to the factor	ry?	YES	NO		
Consumer Name: John Woor	re_	·			
Address:		- To	6265536		
Phone:					
Serial #:		<del></del>			
***Send an ARS label***					
Comments:					
		<u>:</u>	<del></del>		

Date: 11/9/10 CSR: Anne
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Therefore the position of the provide broadcast feedback
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 119 CSR: Anne	
Is the customer calling as a result of the broadcast? YES	NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Re	emington
Angry at CNBC for airing Supportive of CN	NBC
Nature/Purpose of Call:  — Calling to offer support (pro-Remington)  — Inquisitive about Remington position  — Calling to provide broadcast feedback  Customer Owns a Model 700:  — General concern of safety with personal model 700  — seeking company feedback regarding direction/use of personal stream inspected a "safety" related issue with their has not experienced a problem but wants firearm inspected.	r personal Model 700
If the customer references any concerns or problems expentive safety of the firearm, they should be advised to return it	
Did they agree to return it to the factory? YES	NO
Consumer Name:	•
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date: 11/9 CSR: 4	Inne		
Is the customer calling as a result of the broadcas	t? YES (NO		
Initial tone/Attitude of the caller:			
	tive of Reming	ton	
X Angry at CNBC for airing Suppor	tive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 7	700		
seeking company feedback regarding direction/u	ise of personal	Model 700	
claims they experienced a "safety" related issue	with their perso	onal Model 700	
has not experienced a problem but wants firearm	n inspected (fill	out address) send to an l	RARC
If the customer references any concerns or proble the safety of the firearm, they should be advised t			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del></del>		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

Date:	11/9	CSR: AU	ne_	
Is the custo	omer calling as a result of th	ne broadcast?	YES NO	Internet
Initial tone	e/Attitude of the caller:			
Angry	at Remington	Supportive	of Remington	
Angry	at CNBC for airing	Supportive	of CNBC	
Nature/Pu	rpose of Call:			
Calling	g to offer support (pro-Remin	gton)	•	
Inquisi	tive about Remington positio	n		
Calling	g to provide broadcast feedba	ck		
Customer	Owns a Model 700:			
Genera	l concern of safety with pers	onal model 700		
seeking	g company feedback regardin	g direction/use	of personal Mod	el 700
claims	they experienced a "safety" r	related issue with	h their personal	Model 700
has not	experienced a problem but v	vants firearm ins	spected (fill out	address) send to an RARC
	omer references any concer of the firearm, they should l	_	-	n relation to the operation of fuct Service, Ilion NY).
Did they ag	gree to return it to the facto	ory?	YES	NO
Consumer 1	Name:			
Address: _				
Phone: _				
Serial #:				
***Send ar	n ARS label***			
Comments	:			
				···

Date: 1/9/10 CSR: Walts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Oid they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
**Send an ARS label***
Comments:  X mark 00 Durchase

Date: 11/9/10 CSR: Wats
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Necell Queha Sont Sevial check
Ilecal Unehan July, seval Check

Date: 11/9/10 CSR: /	Jath		
Is the customer calling as a result of the broadc	ast? YES NO	, I	
Initial tone/Attitude of the caller:			
Angry at Remington Supp	ortive of Reming	ton	
Angry at CNBC for airing Supp	ortive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal mode	1 700		
seeking company feedback regarding direction	n/use of personal	Model 700	
claims they experienced a "safety" related issu	e with their perso	onal Model 700	
has not experienced a problem but wants firea	rm inspected (fill	out address) send to	an RARC
If the customer references any concerns or prothe safety of the firearm, they should be advised			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	<del></del>		
Address:	· · · · · · · · · · · · · · · · · · ·		
Phone:	<del></del>		
Serial #: <u>C6361841</u>	<u> </u>		
***Send an ARS label***			
Comments:			
Sienal Charle			

Date:	11/9/10	CSR:	Chris		
Is the custo	omer calling as a result of	f the broadcast	? YES NO	?	
Initial tone	Attitude of the caller:				
Angry	at Remington	Ѕирропі	ve of Remingt	non	
Angry	at CNBC for airing	Supporti	ve of CNBC		
Nature/Pu	rpose of Call:				
Calling	to offer support (pro-Ren	nington)			
Inquisi	tive about Remington posi	tion			
Calling	to provide broadcast feed	back			
Customer	Owns a Model 700:				
Genera	l concern of safety with pe	ersonal model 70	00		
seeking	company feedback regard	ding direction/us	se of personal	Model 700	
claims	they experienced a "safety	" related issue v	with their perso	onal Model 700	
has not	experienced a problem bu	t wants firearm	inspected (fill	out address) send	l to an RARC
	mer references any conc f the firearm, they shoul	-	-		<b>A</b>
Did they ag	ree to return it to the fac	ctory?	YES	NQ	
Consumer N	Name:			•	
Address: _	· · · · · · · · · · · · · · · · · · ·				
_					
Phone: _					
Serial #:	259213	(1967)			
***Send an	ARS label***				
Comments:					
SMP	sent to Gand	lev Mtn in N	C		

Date: 11 9 10 CSR: 1011
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Ar.gry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700 100 L
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address: Taking to
- Ky wadwah Shooters
Phone:
Serial #: ML055368 m/700 mL.50
***Send an ARS label***
Comments:
Trigger has been sensitive - Fired on
Copins Bolt

Date: 11 9 10 CSR: Dell				
Is the customer calling as a result of the broadcast? YES (NO)				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory?  YES  NO				
Consumer Name: Tory Picole				
Address: BE12 Paurs Rd				
Hamshire, TX 77622				
Phone: 461-550-0430				
Serial #:				
***Send an ARS label***  Dought Local				
Comments:				
FBC - happened once recently				
No daniere No many				

Date: 11 9 (0	CSR:	)ell		
Is the customer calling as a result of the broadcast? (YES) NO				
Initial tone/Attitude of the caller:				
Angry at Remington	Supporti	ve of Remington	i pao.	
Angry at CNBC for airing	Supporti	ve of CNBC	nla	
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	on	nla		
Calling to provide broadcast feedba	ck	• •		
Customer Owns a Model 700:				
General concern of safety with pers	onal model 70	0		
seeking company feedback regarding	ng direction/us	e of personal Mo	del 700	
claims they experienced a "safety" i	related issue w	ith their personal	Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factor	ory?	(YES)	NO	
Consumer Name: MAXIX BY	ace			
Address: 108 NE Timber	lidge Tr	<u> </u>		
Waysha, ras	3934			
Phone: 601-433-452	0			
Serial #: <u>645286</u>	· · · · · · · · · · · · · · · · · · ·	00/700	30-06	
***Send an ARS label***				
Comments:				
tad FSR yrs. ago				

s the customer calling as a result of the broadcast? (YE\$ NO
nitial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700 121
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
f the customer references any concerns or problems experienced in relation to the operation of he safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Oid they agree to return it to the factory? YES NO
Consumer Name: Tale Hesselhauf Words a 2016
Address: 122 lake Powll Dr (Walce)
W. Marioe, LA 71292
Phone: H:318-855-4056 760 554 9110 (CEILH)
Perial #:
**Send an ARS label*** 🗡 🧪
Comments:
poradic 1392 while they firing

Date: 11910 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Grea Tackson
Address: 3000 Red Silphered
Course, TN 38526
Phone: 731-926-5583
Serial #: 56274272 m/700 570
***Send an ARS label***
Comments:
Delayed Ging
No in used - No damage

Date: $11-9-10$	CSR: J.F	3. Iri	ling
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of	of Remington	
Angry at CNBC for airing	Supportive of	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	ngton)		
Inquisitive about Remington positi	on		•
Calling to provide broadcast feedba	ack		•
Customer Owns a Model 700:			
General concern of safety with per-	sonal model 700		
seeking company feedback regardi	ng direction/use o	f personal Mode	el 700
claims they experienced a "safety"	related issue with	their personal l	Model 700
has not experienced a problem but	wants firearm insp	pected (fill out a	address) send to an RARC
If the customer references any conce the safety of the firearm, they should			
Did they agree to return it to the fact	ory?	YES	NO
Consumer Name:			
Address:			
		<del>_</del>	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:	4		A
to website.	tire show	. Referer	<u>rd</u>
to website.		<b>v</b>	

Date: 11910 CSR: De			
Is the customer calling as a result of the broadcast?	YES NO		
Initial tone/Attitude of the caller:			
Supportive	of Remington		
Angry at CNBC for airing Supportive	of CNBC	nla	
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position	a		
Calling to provide broadcast feedback	·-		
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use o	of personal Mod	el 700	
claims they experienced a "safety" related issue with	their personal	Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory?	YES	NO	
Consumer Name: Francis Trongison	_		
Address: III W. Shelaton Park &	was the same of th		
Granstoro, NC 2740	6		
Phone: 336-614-5769			
Serial #: 037050 (Dom: 1967)	1788	30-30	
***Send an ARS label***			
Comments:			
20 yrs, ago - Husbard experience	d FCQ		
No injuir - No don vice			

Date: $11-9-10$ CS	SR: J.B	. Iruin	<del>^</del>
Is the customer calling as a result of the l	broadcast? Y	ES) NO	
Initial tone/Attitude of the caller:			
Angry at Remington	_ Supportive of	Remington	
Angry at CNBC for airing	_ Supportive of	CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingto	n)		
Inquisitive about Remington position		-	
Calling to provide broadcast feedback			
Custømer Owns a Model 700:			
General concern of safety with persona	al model 700		
seeking company feedback regarding of	lirection/use of p	ersonal Mode	el 700
claims they experienced a "safety" rela	ited issue with th	neir personal M	Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns the safety of the firearm, they should be			
Did they agree to return it to the factory	? Y	ES	NO
Consumer Name:			
Address:			
Phone:			
Serial #:		-	
***Send an ARS label***			
Comments:	a.		2002
Question: lo my. g.	in unds	en Wir	wall

Date: 11/9/10 CSR: (10-16)
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: 903-283-2404
Serial #: <u>\$65(5946</u>
***Send an ARS label***
Comments:
FSR. Doscribes having susmith change tisse-
from 1215 pull earlier the con-

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11/9 CSR: Enc				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
Phone:				
Serial #:A6492133				
***Send an ARS label***				
Comments:				

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11/9 CSR: \( \int \text{\$\ilde{\chi}_1\$}			
Is the customer calling as a result of the broadcast? YES	NO.		
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Re	mington		
Angry at CNBC for airing Supportive of CN	NBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback	•		
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of pers	sonal Model 700		
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES	NO		
Consumer Name:			
Address:			
Phone:			
Serial #: 86590469			
***Send an ARS label***			
Comments:			
General			

Date:	CSR:	Edic		
Is the customer calling as a result o	f the broadcas	t? (YES NO		
Initial tone/Attitude of the caller:		The contract of the contract o		
Angry at Remington	∑ Suppor	tive of Remingt	on	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Ren	nington)			
Inquisitive about Remington pos	ition	. •		
Calling to provide broadcast feed	lback			
Customer Owns a Model 700:				
General concern of safety with po				
seeking company feedback regar	ding direction/	ise of personal	Model 700	
claims they experienced a "safety	'' related issue	with their perso	onal Model 700	
has not experienced a problem by	it wants firearn	n inspected (fill	out address) sen	d to an RARC
If the customer references any cond the safety of the firearm, they should				
Did they agree to return it to the fa	ctory?	YES	NO	
Consumer Name:	·			
Address:				
	<del></del>			
Phone:	*			
Serial #:				
***Send an ARS label***				
Comments:				
	-			

Date: 1/9 CSR: ENC
Is the customer calling as a result of the broadcast? XES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #: 6286631
***Send an ARS label***
Comments:

Date: 11/9 CSR: \( \int \text{NiC} \)					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with personal model 700					
seeking company feedback regarding direction/use of personal Model 700					
claims they experienced a "safety" related issue with their personal Model 700					
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC					
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory? YES NO					
Consumer Name:					
Address:					
Phone: \					
Serial # 7779442					
***Send an ARS label***  Comments:  Gov Yet					
Comments: own Yet					

Date: CSR:					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with personal model 700					
seeking company feedback regarding direction/use of personal Model 700					
claims they experienced a "safety" related issue with their personal Model 700					
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC					
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory? YES NO					
Consumer Name:					
Address:					
· · · · · · · · · · · · · · · · · · ·					
Phone:					
Serial #: 06591089 - 2000 16243176 - 1998					
***Send an ARS label***					
Comments: TAKin TO Garden For Inspection					

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:

2129

	Date:	CSR: _	EMIC	·	
	Is the customer calling a	as a result of the broad	cast? YES NO		
	Initial tone/Attitude of t	<u>he caller:</u>			
	Angry at Remington	Sur	portive of Remingt	on	
/	Angry at CNBC for a	airing Sup	portive of CNBC	•	
	Nature/Purpose of Call:				
	Calling to offer supp	•			
	Inquisitive about Res	-			
	Calling to provide br				
	Customer Owns a Mode	el 700:			
	General concern of s.	afety with personal mod	iel 700		
/	seeking company fee	dback regarding directi	on/use of personal	Model 700	
•	claims they experience	ced a "safety" related is	sue with their perso	onal Model 700	
	has not experienced a	problem but wants fire	earm inspected (fill	out address) send to	an RARC
	If the customer reference the safety of the firearm				
	Did they agree to return	it to the factory?	YES	NO	
	Consumer Name:			1 /	
	Address:		<i>+</i>	two Ref	
	Phone:		<del></del>		
	Serial #:		<del></del>		
	***Send an ARS label**	*			
	Comments:	5 Pran.	+ $C$	_	

Date: 1- 9-10	CSR:	tuck		
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	n ·			
Calling to provide broadcast feedbac	ck			
Customer Owns a Model 700:				
General concern of safety with person	onal model 700			
seeking company feedback regardin	g direction/use o	f personal Mode	el 700	
claims they experienced a "safety" r	elated issue with	their personal !	Model 700	
has not experienced a problem but w	vants firearm ins	pected (fill out a	ddress) send to an RARC	
If the customer references any concer the safety of the firearm, they should b				
Did they agree to return it to the facto	ry?	YES	NO	
Consumer Name:		_		
Address:		_		
		_		
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
- MADE	in Te	200	<del></del>	

Date: 11-9-10 CSR: 0 Hult
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments: ROL VZ Hodel

Date: 11-9-10 CSR: CHuck
s the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Referred to Guy WORKS

Date: 11-9-2010 CSR: C. Hull
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments: Explained SM Program

Date: _11-9-10	CSR: AARON		
Is the customer calling as a result of th	e broadcast	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of	of Remington	
Angry at CNBC for airing	Supportive o	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	ck .		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use of	f personal Mode	1 700
claims they experienced a "safety" re	elated issue with	their personal N	10del 700
has not experienced a problem but w	ants firearm insp	ected (fill out a	ddress) send to an RARC
If the customer references any concern the safety of the firearm, they should b			
Did they agree to return it to the factor	ry?	YES	NO
Consumer Name: Total Bates		_	
Address:		_	
		_	
Phone: 480 - 838 - 28	29/	_	
Serial #: 76237922		<del></del>	
***Send an ARS label***			
Comments:			

Date: 11-9-10	CSR: AARON	×:	
Is the customer calling as a result of the	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of	of Remington	
Angry at CNBC for airing	Supportive of	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	cķ		
Customer Owns a Model 700:			
X General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use of	personal Mode	el 700
claims they experienced a "safety" i	related issue with	their personal!	Model 700
has not experienced a problem but v	wants firearm insp	ected (fill out a	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	<b>\$</b> 9
Consumer Name: Mellise Killgo	re	_	
Address:		_	
Phone: <u>443-615-5235</u>		_	
Serial #:		_	
***Send an ARS label***			
Comments:			

Date: 11-09-10 CSR: AHRON			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory?  YES			
Consumer Name: ORlando Grecco			
Address:			
Phone: 845-33/-0073			
Serial #:			
***Send an ARS label***			
Comments:			

Date: 8 11-9-10	CSR:
Is the customer calling as a result of th	e broadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	$\overline{\mathcal{X}}$ Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Reming	gton)
Inquisitive about Remington position	1
Calling to provide broadcast feedbac	k
Customer Owns a Model 700:	
General concern of safety with perso	onal model 700
seeking company feedback regarding	g direction/use of personal Model 700
claims they experienced a "safety" re	elated issue with their personal Model 700
has not experienced a problem but w	ants firearm inspected (fill out address) send to an RARC
	as or problems experienced in relation to the operation of e advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factor	ry? YES NO
Consumer Name: Kim Podnos	ζ
Address:	
Phone: 72\$ - 265 - 2	761
Serial #: _ R C. 530 927	·
***Send an ARS label***	
Comments:	

Date: 11-9-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nationa/Dummaga of Calls
Nature/Purpose of Call:  Calling to offer support (pro-Remington)
Inquisitive about Remington position
·
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
RI- and GIDUS

Date: 11-9-10 CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	
Did they agree to return it to the factory? YES NO	
Consumer Name: Will take to	
Address: Polson	_
Phone:	
Serial #: 6931973	
***Send an ARS label***	
Comments:	

Date: 1100 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
to CNBC sepecial

Date: 11610 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Clark Angarano
Address: 29 Marble Cir.
Rochester, AJY 14615
Phone: 585-309-9002 (a) #)
Serial #: m\no
***Send an ARS label***  Baght New 3 wis ago
Comments:
Delayed firing @ the cance
Delayed firing @ the range No damage - No injury

Date:	11/9	CSR:	Anne		_
Is the cus	tomer calling as a result of t	he broadcas	t? (YES) NO	)	
Initial ton	ne/Attitude of the caller:				
Angry	y at Remington	Suppor	tive of Reming	ton	
Angry	y at CNBC for airing	Suppor	tive of CNBC		
Nature/Pr	urpose of Call:				
Callin	ng to offer support (pro-Remir	igton)			
Inquis	sitive about Remington position	n		٠	
Callin	g to provide broadcast feedba	ck			
Customer	Owns a Model 700:				
Gener	al concern of safety with pers	onal model	700		
seekir	ng company feedback regardin	ng direction/	ise of personal	Model 700	
claims	s they experienced a "safety"	related issue	with their pers	onal Model 700	
has no	ot experienced a problem but	wants firearn	n inspected (fil	l out address) sen	d to an RARC
	tomer references any concer of the firearm, they should	-	-		•
Did they a	agree to return it to the facto	ory?	YES	NO	
Consumer	Name:		<del> </del>		
Address:					
-			<del></del>		
Phone:			<del></del>		
Serial #: _					
***Send a	n ARS label***				
Comment	s:				

Date: 11/9/2010 CSR: Dam
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  ND 13548 with his

Date: 11-9-10 CSR: AARON	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington X Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return to (Product Service, Ilion NY).	of
Did they agree to return it to the factory?  YES  NO	
Consumer Name:	
Address:	
Phone:	
Serial #: B/e (051/e7/e	
***Send an ARS label***	
Comments:	

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Steve Farnsworth
Address: 1227 Whiskey Hollow
West, TX 76691
Phone:
Serial #: A6758128 + E6770417
***Send an ARS label***
Comments:

Date:			
Is the customer calling as a result of the broadcast? YES NO	÷		
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model	700		
claims they experienced a "safety" related issue with their personal M	odel 700		
has not experienced a problem but wants firearm inspected (fill out ad	dress) send to an RARC		
If the customer references any concerns or problems experienced in r the safety of the firearm, they should be advised to return it to (Produ			
Did they agree to return it to the factory?	4O		
Consumer Name: James Harris			
Address: 3401 Ranassas Rd.			
Cookville TN 38506			
Phone:			
Serial #: 66901554			
***Send an ARS label***			
Comments:			
	<del>-</del>		

Date: 11/10/10	CSR:	<u></u>	<del></del>
Is the customer calling as a result of	of the broadcast? YI	ES NO	:
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of	Remington	
Angry at CNBC for airing	Supportive of	CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Res	mington)		
Inquisitive about Remington pos	sition		
Calling to provide broadcast feed	dback		
Customer Owns a Model 700:	·		
General concern of safety with p	personal model 700		
seeking company feedback regard	rding direction/use of p	personal Model 700	
claims they experienced a "safet	y" related issue with th	neir personal Model 700	
has not experienced a problem b	ut wants firearm inspec	cted (fill out address) sen	d to an RARC
If the customer references any con the safety of the firearm, they shou			
Did they agree to return it to the fa	actory? YI	ES NO	<i>A</i> 1
Consumer Name: <u>Jeff</u>		700 BDC.	- bung A 25 x18
Address:	,	safety hard	to work-new
MN	! 	at tsk	
Phone: 763-757-1	1702	jammed.	his thumb, A
Serial #: <u>C621723</u>	3 1988	Gorder M	Ito-he's takin
***Send an ARS label***		to Hen	for repair.
Comments:		doernt	for repair.
			·

#5096

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
<u>Customer Owns a Model 700:</u>
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Kelly Faris 700,243
Address: 2009 Horizon CX 10 yrs ago it happen
Phone: 704-577-6706
***Send an ARS label*** Fax: 704-821-9590
Comments:

## 700 Log Sheet - 2010 CNBC Story

	Date: 11/10/10 CSR: Dell
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position \( \cap \)
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? (YES) NO
	Consumer Name: Zack Lloyd
	Address: 209 Caldwal St.
Sulphi	r Spring 5 , TX 75462 Phone: 903-243-0958 (Cell #) 2mfF
	Phone: 903-243-0958 (Cell #) RMEF
	Phone: 103-24-5-09-50 (CEIT #) RMEF Serial #: 56464343 m/700 .300 SAWM
	***Send an ARS label***  bught new
	Comments:
	ESR-3 mbs ago - No daneige - No injuly
	· · · · · · · · · · · · · · · · · · ·

 $*N\epsilon eds$  a box \*1158021 Confidential-Subject to Protective Order

Date: 11 10 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Robert Himel
Address: 1507 Texas Ave.
Bostrop, LA 71220 both plro1@ suddenlink.nc-
Phone: 318 292 6/16
Serial # A6719874 M1700 1.270 Win
***Send an ARS label***
Comments:
fires when open holt - last year.

	Date:
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
·	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Deale!	Did they agree to return it to the factory? YES NO FSR
Bun	Consumer Name: Curtis Daniel 760 XHZ went to
	Address: bdoyle-Dhotmailcom sight in Satet
seards it uch	bore not aguite right
	Phone: 0580-361-2825  Serial #: 66992155  brass sticks in 661.
	***Send an ARS label*** Bot Gunsmithing -> 580-369-3772
	Comments: Nov. Slasor in 2 weeks, 20th
loutial Outs are	guider hunters.
lential-Subject to∃	Protective Orger

Date:	_ CSR:	BIL	rvina	_
Is the customer calling as a result	of the broadcas	t? YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Suppor	tive of Remingt	on	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	emington)			
Inquisitive about Remington po	osition			
Calling to provide broadcast fe	edback			
Customer Owns a Model 700:				
General concern of safety with	personal model	700		
seeking company feedback reg	arding direction/\	ise of personal l	Model 700	
claims they experienced a "safe	ety" related issue	with their perso	nal Model 700	
has not experienced a problem	but wants firearn	n inspected (fill	out address) send	to an RARC
If the customer references any co the safety of the firearm, they sho				
Did they agree to return it to the	factory?	YES	NO	
Consumer Name:		<del></del> -		
Address:				
		<u>.</u>		
Phone:				
Serial #:				
***Send an ARS label***				
Comments:		4		
General concern for Referred to we	on seeing	show.		
Referred to we	boits.			

Date: $1/-10-10$	SR: J.J	3.I	rving.	·
Is the customer calling as a result of the	broadcast?	YES N	)	
Initial tone/Attitude of the caller:	,			
Angry at Remington	Supportive	of Reming	gton	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remingt	on)			
Inquisitive about Remington position				
Calling to provide broadcast feedback	:			
Customer Owns a Model 700:				
General concern of safety with person	al model 700			
seeking company feedback regarding	direction/use	of personal	Model 700	
claims they experienced a "safety" rel	ated issue wit	h their pers	onal Model 700	)
has not experienced a problem but wa	nts firearm in	spected (fil	l out address) se	end to an RARC
If the customer references any concerns the safety of the firearm, they should be	-	-		-
Did they agree to return it to the factory	,?	YES	NO	
Consumer Name:				
Address:		•		
Phone:		<del></del>		
Serial #:				
***Send an ARS label***				
Comments:				
Governal aventions about	A rolot	in of an	ux.	

Date:	SR:	nio	· 
Is the customer calling as a result of the	broadcast?	YES NO	
Initial tone/Attitude of the caller:		-	
Angry at Remington	Supportive o	of Remington	
Angry at CNBC for airing	Supportive o	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingto	on)		
$\underline{X}$ Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with persona	al model 700		
seeking company feedback regarding o	direction/use of	f personal Mod	el 700
claims they experienced a "safety" rela	ated issue with	their personal	Model 700
has not experienced a problem but war	nts firearm insp	ected (fill out	address) send to an RARC
If the customer references any concerns the safety of the firearm, they should be			
Did they agree to return it to the factory	?	YES	NO
Consumer Name:		_	
Address:	· · · · · · · · · · · · · · · · · · ·	-	
	·	-	
Phone:		_	
Serial #:		_	
***Send an ARS label***			
Comments:  General Que	stion	N.	

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #: A3206954
***Send an ARS label***
Comments:  Will Take To Conter.

Date: 1/10 CSR: 57.0			
Is the customer calling as a result of the broadcast? (YES) NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
MAS ADjusted Theors - will Get Charled.			

Date: 11/10 CSR: ENIC
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: A6796814
***Send an ARS label***
Comments:

Date: 10/11 CSR: 5/10
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: A 603 34214
***Send an ARS label***
My De SMP - Does not know

Date: CSR:
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: <u>B658915</u> )
***Send an ARS label***
SN Chedl.

Date: 11-10-10 CSR: CHuch
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
1981 7an

Date: 11-10-10 CSR: AADON
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES N●
Consumer Name: <u>LAVON</u> Web6
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: CSR:	M	
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remington	1
Angry at CNBC for airing Supportive	of CNBC	·
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		)
General concern of safety with personal model 700		guns)
seeking company feedback regarding direction/use	of personal Mo	odel 700
claims they experienced a "safety" related issue wit	h their persona	al Model 700
has not experienced a problem but wants firearm in	spected (fill ou	nt address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re-	•	•
Did they agree to return it to the factory?	YES	NO
Consumer Name:	_	
Address:	_	
	_	
Phone:		
Serial #:	<del></del>	
***Send an ARS label***		
Comments:		
2 mp		

Date: 11-10-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
X Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: TOOY BG WLON
Address: 5169 115th 5E
Everett WA 98108
Phone:
Serial #: 1
***Send an ARS label***
Comments:
want safatu in sportion

Date: // - / O - / O CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: <u>E600735</u>
***Send an ARS label***
Comments:
Sm?

Date: 11-10-10 CSR:	W		
Is the customer calling as a result of the broadcast?	YES N	Ō	
Initial tone/Attitude of the caller:			
Angry at Remington Supportive	of Remin	egton	
Angry at CNBC for airing Supportive	of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use	of persona	al Model 700	
Claims they experienced a "safety" related issue wit	h their per	rsonal Model 700	
has not experienced a problem but wants firearm in	spected (fi	ill out address) send to an RARC	
If the customer references any concerns or problems the safety of the firearm, they should be advised to re			)f
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	_		
Address:			
Phone:		Product	
Serial #:		Service	
***Send an ARS label***	•		
Comments:			
200 - 300 SAUM Fire 1	vne		
A 110 1 C = 506 10	(). ~		

Date: 11-10-10 CSR: Ron
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: 7, M ROSENbuks
Address: 121 BR, -HARY LA
JETTERSON, 0 H. 44047
Phone: 440-576 0622
Serial #: <u>(653678</u> (1990)
***Send an ARS label***
Comments:
Lumas Trice check-0

Date: _	11/10/10	. CSR:	Chris	
_	ustomer calling as a result o			)
Initial t	one/Attitude of the caller:			
Ang	gry at Remington	Suppor	tive of Reming	ton
An	ery at CNBC for airing	Suppor	tive of CNBC	
<u>Nature</u>	Purpose of Call:			
Cal	ling to offer support (pro-Re	mington)		
Inq	uisitive about Remington pos	sition		
Cal	ling to provide broadcast fee	dback		
Custom	er Owns a Model 700:			
Ger	neral concern of safety with p	personal model	700	•
see	king company feedback rega	rding direction/	use of personal	Model 700
clai	ms they experienced a "safet	ty" related issue	with their pers	onal Model 700
has	not experienced a problem b	out wants firearr	n inspected (fil	l out address) send to an RARC
				eed in relation to the operation o (Product Service, Ilion NY).
Did the	y agree to return it to the fa	actory?	YES	NO
Consum	er Name:		<del></del>	
Address	:			
Phone:				
Serial #:	A6408193	(1977)	)	
***Send	l an ARS label***			
Comme	nts:			

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· ————————————————————————————————————
Phone:
Serial #:
***Send an ARS label***
Comments:

Date:	11/10/10	CSR:	Chris		-
Is the cus	tomer calling as a result of		acros ()	)	
Initial tor	ne/Attitude of the caller:				
Angr	y at Remington	Supportive	e of Reming	ton	
Angr	y at CNBC for airing	Supportiv	e of CNBC		
Nature/P	urpose of Call:				
Callir	ng to offer support (pro-Rem	ington)			
Inqui	sitive about Remington posit	tion			
Callir	ng to provide broadcast feedl	oack			
Customer	Owns a Model 700:				
Gener	ral concern of safety with pe	rsonal model 700	٠		
seekir	ng company feedback regard	ling direction/use	of personal	Model 700	
claim	s they experienced a "safety"	" related issue wi	th their pers	onal Model 700	
has no	ot experienced a problem bu	t wants firearm in	spected (fil	l out address) send	to an RARC
	tomer references any conc of the firearm, they should	-	_		-
Did they a	agree to return it to the fac	tory?	YES	NO	
Consumer	Name:		<del></del>		
Address:					
		<del></del>			
Phone:	¢		<del></del>		
Serial #: _	6232142	2 (1969)			
***Send a	n ARS label***	,			
Comment	s: MP				
			<del></del>		

Date: (1/10/10
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-10-10 CSR: Danny
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Steve Williams
Address: 660 Village Parkway
Fredrickshurg Va, 22406
Phone: 203-543-1127
Serial #:
***Send an ARS label***
Comments:

Date:	CSR:	Dans	7	_
Is the customer calling as a result of	f the broadc	ast? YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Ѕирр	ortive of Remingt	on	
Angry at CNBC for airing	Supp	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Ren	uington)			·
Inquisitive about Remington posi	tion			
Calling to provide broadcast feed	back			
Customer Owns a Model 700:				
General concern of safety with pe	ersonal mode	1 700		
seeking company feedback regard	ling direction	vuse of personal	Model 700 ·	
claims they experienced a "safety	" related issu	e with their perso	onal Model 700	
has not experienced a problem bu	it wants firea	rm inspected (fill	out address) send	to an RARC
If the customer references any conc the safety of the firearm, they shoul				
Did they agree to return it to the fac	ctory?	YES	NO	
Consumér Name:		·		
Address:		<del></del>		
Phone:		<del> </del>		
Serial #:				
***Send an ARS label***				·
Comments: Product Se	rvice			

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700 770
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC.
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Istuah Govaon sent ALS
Address: 105 Styles St. States buro, GA 3046/
Phone: 9B-486-06/
Serial #:
***Send an ARS label***
Comments:  he's full of it. Bought  Dannshing

Date: 11 0 0 CSR: A	nita		_
Is the customer calling as a result of the broadcas	st?(YES)NO		
Initial tone/Attitude of the caller:			
Angry at Remington Support	rtive of Remingt	on	
Angry at CNBC for airing Support	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)		•	
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700		
seeking company feedback regarding direction/	use of personal ]	Model 700	
claims they experienced a "safety" related issue	with their perso	onal Model 700	
has not experienced a problem but wants firearr	n inspected (fill	out address) send	to an RARC
If the customer references any concerns or proble the safety of the firearm, they should be advised	-		•
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:  JUST Ogneral Guestions-	- doesr	10+_	

Date: 11 10 10 CSR: Anit	<u>a</u>
Is the customer calling as a result of the broadcast? (Y	ES) NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of	Remington
Angry at CNBC for airing Supportive of	CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of	personal Model 700
claims they experienced a "safety" related issue with the	heir personal Model 700
has not experienced a problem but wants firearm inspe	ected (fill out address) send to an RARC
If the customer references any concerns or problems ex the safety of the firearm, they should be advised to retu	
Did they agree to return it to the factory?	YES NO
Consumer Name:	
Address:	
Phone:	
Serial #:	· -
***Send an ARS label***	
Comments:  Old not want to Send Fired	em in until

Date: 11 10 10 CSR: Ani	ta	
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remington	
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use	of personal Mo	del 700
claims they experienced a "safety" related issue wit	h their personal	Model 700
has not experienced a problem but wants firearm in	spected (fill out	address) send to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to re-		
Did they agree to return it to the factory?	YES	NO
Consumer Name:		
Address:	_	
Phone:	<del></del>	,
Serial #: <u>360209</u>		
***Send an ARS label***		
Comments:		
wanted to Know when fire	arm wa	<b>≙</b> _

Date: 11 10 10 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Gay Heenor
Address:
Phone:
Serial #: Old not have
***Send an ARS label***
Comments:
Granspersed to Deel Christy 2129

Date: 11 10 10 CSR: Anita			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone:			
Serial #: A6698080			
***Send an ARS label***			
Comments:			
Reffered to RAKC			

Date: 111010 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11 10 10 CSR: Ani+a
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: <u>Baugha</u> Hoover
Address: Augusta
wilmer, MN 56201
Phone: 320-214-0813
Serial #: 6373160
***Send an ARS label***
Comments:
Claims a problem w Doit -
Reffered to Alhman's

Date:1110 10	an	- 1970 days	
Is the customer calling as a result of the broadcast?	YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of	of Remington		
Angry at CNBC for airing Supportive of	of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:		·	
X General concern of safety with personal model 700			
seeking company feedback regarding direction/use o	f personal Mode	el 700	
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm insp	pected (fill out a	ddress) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	<b>.</b>		
Address:		•	
Richmond, KY	_		
Phone: <u>959-623-6754</u>			
Serial #:			
***Send an ARS label***			
Comments:			
James Jam VCD - all: to	3000 ic	h	

Date: CSR:
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: 717-877-9827
Serial #:
***Send an ARS label***
Comments: SMP in fo

Date:	CSR: S	d16	
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	X Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remir	ngton)		
★ Inquisitive about Remington position  **The Company of the	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
General concern of safety with pers	sonal model 700		
x seeking company feedback regarding	ng direction/use	of personal Mod	lel 700
claims they experienced a "safety"	related issue wit	h their personal	Model 700
has not experienced a problem but	wants firearm in	spected (fill out	address) send to an RARC
If the customer references any concerthe safety of the firearm, they should			
Did they agree to return it to the fact	ory?	YES	NO
Consumer Name:			
Address:		<del></del>	
		<del></del>	
Phone: 518-371-524	5	_	
Serial #:			
***Send an ARS label***			
Comments:			
Has new 770 for m	'S 5000 a	Concena	· d

Date: 11 10 10	csr: And	Inau Turni	RV
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	ngton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
General concern of safety with pers	sonal model 700		
seeking company feedback regarding	ng direction/use (	of personal Mode	el 700
claims they experienced a "safety"	related issue with	their personal l	Model 700
has not experienced a problem but	wants firearm ins	pected (fill out a	address) send to an RARC
If the customer references any concerthe safety of the firearm, they should	-	-	<b>-</b>
Did they agree to return it to the fact	ory?	YES	NO
Consumer Name:		_	
Address:		_	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
wanted to participate in	Softy Med	Fication_	<u>.                                    </u>

· .	Date: 11/10/10 CSR: Andrew Turner
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
,	Consumer Name:
	Address:
	Phone:
	Serial #:
	***Send an ARS label***
	Wanted to know what type of trigger was
Confidential-Subject	

Date: 1/10/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 260 (10)
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 1110 CSR: ANTON	Turna			
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Rem	ington			
Angry at CNBC for airing Supportive of CNE	3C			
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of person	nal Model 700			
claims they experienced a "safety" related issue with their p	ersonal Model 700			
has not experienced a problem but wants firearm inspected	(fill out address) send to an RARC			
If the customer references any concerns or problems experie the safety of the firearm, they should be advised to return it				
Did they agree to return it to the factory? YES	NO			
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments: Calling to support Reminister	·			

# 700 Log Sheet - 2010 CNBC Story Is the customer calling as a result of the broadcast? (YES) Initial tone/Attitude of the caller: Supportive of Remington \_ Angry at Remington Angry at CNBC for airing \_ Supportive of CNBC Nature/Purpose of Call: Calling to offer support (pro-Remington) Inquisitive about Remington position \_\_\_ Calling to provide broadcast feedback Customer Owns a Model 700: General concern of safety with personal model 700 \_\_\_ seeking company feedback regarding direction/use of personal Model 700 \_\_\_ claims they experienced a "safety" related issue with their personal Model 700 \_\_\_\_ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY). Did they agree to return it to the factory? YES NO Consumer Name: Address: \_ Phone: \*\*\*Send an ARS label\*\*\* Comments: ifle for SN

Date: 1110 CSF	R: Anne		
Is the customer calling as a result of the br	roadcast? (YES)	NO	
Initial tone/Attitude of the caller:	,	,	
Angry at Remington	Supportive of Remi	ngton	
Angry at CNBC for airing	Supportive of CNB	С	
Nature/Purpose of Call:			
Calling to offer support (pro-Remington	)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal	model 700		
seeking company feedback regarding dir	rection/use of person	nal Model 700	
claims they experienced a "safety" relate	ed issue with their pe	ersonal Model 700	
has not experienced a problem but wants	s firearm inspected (	fill out address) send	l to an RARC
If the customer references any concerns of the safety of the firearm, they should be ac			-
Did they agree to return it to the factory?	YES	NO	
Consumer Name:		•	
Address:			
Phone:			
Serial #:			,
***Send an ARS label***			
Comments:			
•			

Date: 11/10 CSR: Anal					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of					
the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory?  YES  NO					
Address:					
Phone:					
Serial #:					
***Send an ARS label***					
Comments:					

Date:	>	CSR:	Travis		
Is the customer cal	ling as a result of	the broadcast?	YES NO		
Initial tone/Attitud	e of the caller:				
Angry at Remir	ngton	Supportiv	e of Remingto	on	
Angry at CNBC	C for airing	Supportive	e of CNBC		
Nature/Purpose of	Call:				
Calling to offer	support (pro-Remi	ington)			
Inquisitive abou	at Remington positi	ion		1	
Calling to provi	de broadcast feedb	eack			
Customer Owns a	Model 700:		•		
General concern	n of safety with per	sonal model 700	1		
x seeking compar	y feedback regard	ing direction/use	of personal N	Model 700	
claims they exp	erienced a "safety"	related issue wi	th their perso	nal Model 700	
has not experien	nced a problem but	wants firearm in	spected (fill o	out address) send to	an RARC
If the customer ref the safety of the fir	•	-	-		-
Did they agree to r	eturn it to the fact	tory?	YES	NO	
Consumer Name: _					
Address:					
			<u>_</u>		
Phone:			- <u>-</u>		
Serial #:					
***Send an ARS la	bel***		•		
Comments:					
				·	

Date: 11/10/10 CSR: F17/W
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address: Dans Gun Service Report
2215 Emery Ave
Phone: Pesht-go W1 54157
Serial #:AG299496
***Send an ARS label***
Comments:

1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
11/11/2010 " HIT HIT HET HIT HIT HIT
CALLING AS RESULT OF BROADCAST
Yes 444 444 1111
No ////
ATTITUDE
Angry at Remington
Angry CNBC
Supportive of REM 1444 1144
Supportive of CNBC
NATURE/PURPOSE OF CALL
Offer Support 4/4/
Inquisitive on Rem position 1111
Calling to provide Broadcast Feedback
OWNS MODEL 700
General Concern - HHT + HTT + H   1
Feedback + + + + + + + + + + + + + + + + + + +
Safety Issue ++++ (
No Problem w/ firearm
ARS SENT '//

To PRODUCT SERVICES / /

5er, 20#CK

	•	•
Date: 11 11 10	CSR: Dell	
Is the customer calling as a result of	f the broadcast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	610
Angry at CNBC for airing	Supportive of CNBC	nla
Nature/Purpose of Call:		
Calling to offer support (pro-Ren	nington) .	•
Inquisitive about Remington posi	tion na	
Calling to provide broadcast feed	back	
Customer Owns a Model 700:		
General concern of safety with pe	ersonal model 700	
seeking company feedback regard	ding direction/use of personal Mode	el 700
claims they experienced a "safety	" related issue with their personal !	Model 700
has not experienced a problem bu	nt wants firearm inspected (fill out a	address) send to an RARC
If the customer references any cond the safety of the firearm, they should		
Did they agree to return it to the fa	ctory? (YES)	NO
Consumer Name: Fredrick	Meiners Jr.	
Address: 1690 1-141, 10	88	
Mandeyille, LF	1 70448	
Phone: <u>985-626-3</u>		
Serial #: 6751357	m/700,	.243
***Send an ARS label***	Criginal	WALT
Comments:		
FBC - Coun't remen	wher when it	_
happened Hodan	nace - No injuly.	
ny - 1150771	- ,	

Date:	_ CSR:	J.B.Irvii	ng	<del></del>
Is the customer calling as a result	of the broadca	st? YES NO	)	
Initial tone/Attitude of the caller:				
Angry at Remington	Suppo	rtive of Reming	ton	
Angry at CNBC for airing	Suppo	rtive of CNBC	٠	
Nature/Purpose of Call:				
Calling to offer support (pro-Re	mington)			
Inquisitive about Remington pos	sition			
Calling to provide broadcast fee	dback			
Customer Owns a Model 700:				
General concern of safety with p	personal model	700		
seeking company feedback regar	rding direction/	use of personal	Model 700	
claims they experienced a "safet	y" related issue	with their perso	onal Model 700	
has not experienced a problem b	ut wants firearr	n inspected (fill	out address) ser	nd to an RARC
If the customer references any con the safety of the firearm, they shou				
Did they agree to return it to the fa	actory?	YES	ΝO	
Consumer Name:				
Address:				·
		<del></del> -		
Phone:				
Serial #:			·	
***Send an ARS label***				
Comments:				
General concern for	or pately			

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date:	CSR: Ja	ts	
Is the customer calling as a result of t	he broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use	of personal Moo	lel 700
claims they experienced a "safety"	related issue with	h their personal	Model 700
has not experienced a problem but v	wants firearm ins	spected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:		· 	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
Calling about the	Show.		<u>.                                    </u>

Date: 11/11/10 CSR: Lgs	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RAR	С
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	on of
Did they agree to return it to the factory?	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
Claims I+ Just coes off!	

Date: 11/11 CSR: Lat
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:
QUENTAIN

Date:	CSR:		<del></del>	
Is the customer calling as a result of t	the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	_			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:				
General concern of safety with per	sonal model 700			
seeking company feedback regardi	ng direction/use	of personal Mo	odel 700	
claims they experienced a "safety"	related issue wit	h their persona	il Model 700	
has not experienced a problem but	wants firearm in	spected (fill ou	t address) send	to an RARC
If the customer references any conce the safety of the firearm, they should	_	-		-
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:				
Address:				
	<del></del>	<del></del>		
Phone:		<del></del>		
Serial #: <u>Clo 3969</u> (	52			
***Send an ARS label***				
Comments:				

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-11-16 CSR: <u>AARON</u>
Is the customer calling as a result of the broadcast?
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
X General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name: Brandon BRYSON
Address:
<del></del>
Phone: 706-356-9895
Serial #: <u>G(0479953</u>
***Send an ARS label***
Comments:

Date: 11-11-1() CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-11-10 CSR:
Is the customer calling as a result of the broadcast? YES NO weard about
Is the customer calling as a result of the broadcast? YES NO near about 1  Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet - 2010 CNRC Sto

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: MARGIET SPITERS
Address:
Phone: 903-520-2536
Serial #:
***Send an ARS label***
Comments:
Commence.

Date: 11-11-10 CSR: Pop
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: JOHN SCESS
Address:
<del></del>
Phone: 516-606-6722
Serial #:
***Send an ARS label***
Comments:

Date: 11-11-70 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO  Consumer Name: SIEUE WHILACE  Address:
Phone: 832-636-1000  Serial #: 56711607  ***Send an ARS label***  Comments:

Date: 1111) CSR: Ron	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) se	nd to an RARC
If the customer references any concerns or problems experienced in relation t the safety of the firearm, they should be advised to return it to (Product Service)	
Did they agree to return it to the factory? YES NO	
Consumer Name: ASA M(KIUN)	
Address:	
Phone: $\frac{716 - 694 - 3786}{9607446}$	
***Send an ARS label***	
Comments:	

Is the customer calling as a result of the broadcast? YES NO
15 the customic caning as a result of the broadcast. 125 10
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: MIChael WES-1 FALL
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #: <u>E6358758 E68833</u> 04
***Send an ARS label***
Comments:

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date:	11-11-10	CSR:	Ron.		
	mer calling as a result of t				
Initial tone/	Attitude of the caller:	/			
Angry a	t Remington	Suppor	tive of Remingtor	1	
Angry a	t CNBC for airing	Suppor	tive of CNBC		
Nature/Pur	pose of Call:				
Calling	to offer support (pro-Remir	ngton)			
Inquisiti	ive about Remington position	on			
Calling	to provide broadcast feedba	ack			
General seeking claims the has not existence the custor the safety of	ner references any concer f the firearm, they should	ng direction/ related issue wants firearn rns or probl be advised t	with their personal M with their personal in inspected (fill or ems experienced to return it to (Pr	al Model 700  ut address) send to an RARC  in relation to the operation coduct Service, Ilion NY).	ι <b>οί</b>
	ree to return it to the factor	•	YES	Ю	
Address: Phone:	Albany K. 606-387 -				
Serial #:	64 88 42 8	0 (	1972)		
***Send an	ARS label***				
Comments:					

Date:
s the customer calling as a result of the broadcast? YES NO
nitial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
f the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Oid they agree to return it to the factory? YES NO
Consumer Name:
ddress:
hone:
erial #:
**Send an ARS label***
Comments:
Asking about twiser replacement XMP style

### 700 Log Sheet - 2010 CNBC Story

Date: CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
✓ claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? YES NO	
Consumer Name: Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
Said someone has adjusted trigger.	

Transfer to Product Services

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
One General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-11-2010 CSR	:_JJT		
Is the customer calling as a result of the bro	oadcast? (YES) NO		
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of Reming	con	
Angry at CNBC for airing	Supportive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal r	nodel 700		
seeking company feedback regarding dire	ection/use of personal	Model 700	
claims they experienced a "safety" related	d issue with their pers	onal Model 700	
has not experienced a problem but wants	firearm inspected (fill	out address) send t	o an RARC
If the customer references any concerns or the safety of the firearm, they should be ad	_		•
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
·			
Phone: 610-694-0420	····		
Serial #: <u>56363096</u>			
***Send an ARS label***			
Comments:			
web referral			

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11 11 10 CSR: Anita	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	,
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model	700
claims they experienced a "safety" related issue with their personal Mo	odel 700
has not experienced a problem but wants firearm inspected (fill out add	iress) send to an RARC
If the customer references any concerns or problems experienced in retthe safety of the firearm, they should be advised to return it to (Production).	
Did they agree to return it to the factory? YES	TO O
Consumer Name:	
Address:	
Phone:	
Serial #: (65730a6 + 7140973	
***Send an ARS label***	
Comments:	
wanted to know age of firearms + if	<del>-</del>

Date: 11 11 10 CSR: Anita
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: \(\tag{107\tag{3}}\)
***Send an ARS label***
Comments:
Referred to KARC

Date: 11/11/10 CSR: Anta
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: na
***Send an ARS label***
Comments:
Iransferred to 2129 Dell Christy

Date: 11110 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
•
Phone:
Serial #: <u>C67971011</u>
***Send an ARS label***
Jonsfuned to Dell Christy 2129

Date: 11 11 10 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Refferred to RARC - wanted to have

### 700 Log Sheet - 2010 CNBC Story

Date: Nov. 11, 2010 CSR: 50
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: DAVI'd LEdford
Address: 3255 S. Livella Rd
<u>Lizella, GA 31052 - 4128</u>
Phone: 498-935-8379
Serial #:
***Send an ARS label***
Comments:  Notes porte, customes still gun

Confidential-Subject to Protective Order
Bledsoe v. Remington

## 700 Log Sheet - 2010 CNBC Story

#5059

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO XES-YES. a  Consumer Name: Jay Lowinsky — 700 Fred Whe
Consumer Name: Jay Lowinsky -700 Fred Whe
Address: 8/1 Rice Creek Terrace bolt touched, safety
Friendly MN 55432 30-06
Phone: 612-719-1575
Serial #:
***Send an ARS label***
Comments:

Date: CSR:	Travis	
Is the customer calling as a result of the broa	dcast? (YES)	) <sub>NO</sub>
Initial tone/Attitude of the caller:		
Angry at Remington Su	apportive of Res	mington
Angry at CNBC for airing Su	ipportive of CN	NBC
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
(Seneral concern of safety with personal mo	odel 700	
O seeking company feedback regarding direct	tion/use of pers	sonal Model 700
claims they experienced a "safety" related i	issue with their	personal Model 700
has not experienced a problem but wants fire	rearm inspected	d (fill out address) send to an RARC
If the customer references any concerns or p the safety of the firearm, they should be advi		
Did they agree to return it to the factory?	YES	NO
Consumer Name:		
Address:		
Phone:	<del> </del>	
Serial #:		
***Send an ARS label***		
Comments:		

# \*\*\*\*\*Internal Use Only\*\*\*\*\* 700 Log Sheet – 2010 CNBC Story

Date: 11-140 CSR: Rew
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Robins REEMS
Address:
· · · · · · · · · · · · · · · · · · ·
Phone: 706-754-6222
Serial #:
***Send an ARS label***
Comments:

# 700 Log Sheet - 2010 CNBC Story CSR: YEŚ Is the customer calling as a result of the broadcast? Initial tone/Attitude of the caller: \_\_\_\_ Supportive of Remington \_ Angry at Remington \_\_\_ Supportive of CNBC \_ Angry at CNBC for airing Nature/Purpose of Call: Calling to offer support (pro-Remington) ✓ Inquisitive about Remington position \_\_\_ Calling to provide broadcast feedback Customer Owns a Model 700: General concern of safety with personal model 700 \_\_\_\_ seeking company feedback regarding direction/use of personal Model 700 \_\_\_ claims they experienced a "safety" related issue with their personal Model 700 \_\_\_ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY). Did they agree to return it to the factory? YES NO Consumer Name: Phone: Serial #: \_\_\_\_\_ \*\*\*Send an ARS label\*\*\* Comments: citles were includ

### 700 Log Sheet - 2010 CNBC Story

Date: 11 12 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
✓ claims they experienced a "safety" related issue with their personal Model 700 110
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: LAIS INFEE
Address: PO Bx 150961
Ely, NV 89315
Phone: 775 289 1930 (name)
Serial #: 71295354 m/710, 300 wm
***Send an ARS label***
Comments:
FBC - when dry fling - a mo- act.

A. Ed. 11

10/10/10

### 700 Log Sheet - 2010 CNBC Story

Date: 111210 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: John Taylor
Address: PO BOX 1853
Springedale, Alk 72765
Phone: 479-790-6017
Serial #: <u>n/a</u> <u>m/700</u> 7mm wag
***Send an ARS label***
Comments:
FSR-last hunting secon
No damage - No injury

. . . . . . .

of

Date: 11/12/10 CSR: Dell	
Is the customer calling as a result of the broadcast? YES (NO)	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700-770	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? (YES) NO	
Consumer Name: Daxon Collis	
Address: 100 Herrydon Dr.	
NineH Six, SC 29666	
Phone: 864 993 9647	
Serial #: $\frac{71936111}{0000000000000000000000000000000000$	
***Send an ARS label***	
Comments:	
FBC - 11/11/10	

Date: 11 12 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Dohua Vincent
Address: 3 Mallison Falls Rd
Windham, NE CYCLA
Phone: 207 650 6830
Serial #: <u>C6883247</u> m1700, .270
* ***Send an ARS label*** * Color
Comments:
11/11/10 - FSR - No donoge - No injury
News a box $-1159140$ , Confidential-Subject to Protective Order Bledsoe v. Remington

Date: 11 17 10 CSR: Woth	······································
Is the customer calling as a result of the broadcast? YES	NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Rem	mington
Angry at CNBC for airing Supportive of CN	ВС
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of person	onal Model 700
claims they experienced a "safety" related issue with their	personal Model 700
has not experienced a problem but wants firearm inspected	l (fill out address) send to an RARC
If the customer references any concerns or problems exper the safety of the firearm, they should be advised to return it	
Did they agree to return it to the factory? YES	NO
Consumer Name:	·
Address:	
Phone:	
Serial #: A630 7816	
***Send an ARS label***	
Comments: Senal #Check	

Date: 1/12/10 CSR: (Val)
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #: 66438229
***Send an ARS label***
Comments:
wife saw show, theshear will back pushish by kanak po to set he all lack
pully by kank po to set he all seek

Is the customer calling as a result of the broadcast? YES NO  Initial tone/Attitude of the caller:  Angry at Remington Supportive of Remington  Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:	Date: CSR:	
Angry at RemingtonSupportive of RemingtonAngry at CNBC for airingSupportive of CNBC  Nature/Purpose of Call: Calling to offer support (pro-Remington)Inquisitive about Remington positionCalling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  laims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:	Is the customer calling as a result of the broadcast? YES NO	
	Initial tone/Attitude of the caller:	
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	Angry at Remington Supportive of Remington	
Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  Serial #:  ***Send an ARS label***	Angry at CNBC for airing Supportive of CNBC	
Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:	Nature/Purpose of Call:	
Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	Calling to offer support (pro-Remington)	
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  AdA ARS label***	Inquisitive about Remington position	
General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  AdA ARS label***	Calling to provide broadcast feedback	
seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:   Ada ARS label***	Customer Owns a Model 700:	
claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:   AdRS label***	General concern of safety with personal model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:   Ada ARS label***	seeking company feedback regarding direction/use of personal Model 700	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  Serial #:  ARS label***	claims they experienced a "safety" related issue with their personal Model 700	
the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	has not experienced a problem but wants firearm inspected (fill out address) send to an l	RARC
Consumer Name:  Address:  Phone:  Serial #:	•	
Address:  Phone:  Serial #:	Did they agree to return it to the factory? YES NO	
Phone:  Serial #:  \( \sum_{\text{QQ}} \sum_{\text{QQ}} \sum_{\text{QQ}} \)  ***Send an ARS label***	Consumer Name:	
Serial #:  \( \int \int \int \int \int \int \int \int	Address:	
Serial #:  \( \int \int \int \int \int \int \int \int		
***Send an ARS label***	Phone:	
	Serial #:	
Comments:	***Send an ARS label***	
	Comments:	

Date:	11/12	CSR:	Eni	<u> </u>	
Is the cus	tomer calling as a result of	the broadca	st? YES N	4O	
Initial ton	ne/Attitude of the caller:	2			
Angry	at Remington	Suppo	rtive of Remi	ngton	
Angry	at CNBC for airing	Suppo	rtive of CNB(	2	
Nature/Pr	urpose of Call:				
Callin	g to offer support (pro-Remi	ngton)			
Inquis	sitive about Remington positi	on			
Callin	g to provide broadcast feedb	ack			
Customer	Owns a Model 700:				
Gener	al concern of safety with per	sonal model	700		
seekir	ng company feedback regardi	ng direction	use of person	al Model 700	
\(\sum_{\text{claims}}\)	s they experienced a "safety"	related issue	e with their pe	rsonal Model 700	)
has no	ot experienced a problem but	wants firear	m inspected (f	ill out address) se	nd to an RARC
	tomer references any conce of the firearm, they should	-	-		-
Did they a	gree to return it to the fact	ory?	YES	NO	
Consumer	Name:		<del></del>		
Address:		<del> </del>			
-					
Phone:		<del></del>			
Serial #: _				÷	
***Send a	n ARS label***				
Comment	<b>5:</b>	Λ.	ſ		
200	Stainless	y lode	1ct 5	US.	

Date: 1/12	SR:			•
Is the customer calling as a result of the	broadcast	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive o	of Remington		
Angry at CNBC for airing	Supportive o	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remingt	on)			
Inquisitive about Remington position				
Calling to provide broadcast feedback	:			
Customer Owns a Model 700:				•
General concern of safety with person	nal model 700			
seeking company feedback regarding	direction/use of	f personal Mo	del 700	
claims they experienced a "safety" rel	ated issue with	their personal	l Model 700	
has not experienced a problem but wa	nts firearm insp	ected (fill out	t address) send to	o an RARC
If the customer references any concerns the safety of the firearm, they should be				
Did they agree to return it to the factory	y?	YES	NO	
Consumer Name:		_		
Address:		_		
		_		
Phone:		<b>-</b> ,		
Serial #:		_		
***Send an ARS label***				
Comments:				

Date: CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
M Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
X seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an R.A.	·RC
If the customer references any concerns or problems experienced in relation to the operathe safety of the firearm, they should be advised to return it to (Product Service, Ilion NY	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date: WIZ CSR: Eric	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RAI	RC.
If the customer references any concerns or problems experienced in relation to the operation to the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY)	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone: Serial #: (02) 8749	
Serial #: (02) 8 / 4 7	
***Send an ARS label***	
Comments:	

Date:	11/12	CSR:	108	4~		
Is the custor	ner calling as a result of t	he broadc	ast? (	ES NO		
Initial tone/	Attitude of the caller:					
Angry a	t Remington	Supp	ortive o	f Remingt	on	
Angry a	t CNBC for airing	Supp	ortive o	f CNBC		
Nature/Pur	pose of Call:					
Calling	to offer support (pro-Remir	igton)				
Inquisiti	ve about Remington position	no				
Calling t	to provide broadcast feedba	ck				
Customer O	wns a Model 700:					
General	concern of safety with pers	onal mode	I 700			
seeking	company feedback regardir	ng direction	use of	personal M	Model 700	
claims th	ney experienced a "safety"	related issu	e with	their perso	nal Model 700	
has not e	experienced a problem but v	wants firea	rm insp	ected (fill	out address) se	nd to an RARC
	ner references any concer the firearm, they should					
Did they agr	ree to return it to the facto	ory?	7	YES	NO	
Consumer N	ame:			_		
Address:		<del></del>		=		
				-		
Phone:				<del></del>		
Serial #:			<del> </del>	_		
***Send an	ARS label***					
Comments:						
Questi	1025					

Date: 11/12 CSR: Lass
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
(Duestions

Date: 11-12-09 CSR	: AARYN
Is the customer calling as a result of the bro	padcast? FES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal r	nodel 700
seeking company feedback regarding dire	ection/use of personal Model 700
claims they experienced a "safety" related	d issue with their personal Model 700
has not experienced a problem but wants	firearm inspected (fill out address) send to an RARC
<del>-</del>	problems experienced in relation to the operation of vised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?	YES NO
Consumer Name: Mark Haman	·
Address:	
	······································
Phone: 2/7-224-6923	
Serial #: <u>B6370197</u>	
***Send an ARS label***	
Comments:	

Date: 11-1	2-10	CSR: AHIZON	<u>/</u>		
Is the custon	ner calling as a result of	the broadcast?	YES NO		
Initial tone/	Attitude of the caller:				
Angry at	Remington	Supportive	of Remingto	on	
Angry at	: CNBC for airing	Supportive	of CNBC		
Nature/Purp	oose of Call:				
Calling t	o offer support (pro-Rem	ington)			
Inquisiti	ve about Remington posit	tion			
Calling t	o provide broadcast feedt	oack			
Customer O	wns a Model 700:				
K General of	concern of safety with pe	rsonal model 700			
seeking o	company feedback regard	ling direction/use	of personal M	Model 700	
claims th	ney experienced a "safety"	" related issue wit	h their perso	nal Model 700	)
has not e	xperienced a problem but	t wants firearm in	spected (fill	out address) se	end to an RARC
	ner references any conc the firearm, they should	<b>-</b>	-		<b>-</b>
Did they agr	ee to return it to the fac	etory?	YES	NO	
Consumer Na	ame: <u>Steve Kap</u>	BNIKIS			
Address:			_		
		·			
Phone: 7	27-934-6816	<b>D</b> -			
Serial #: _S	(1416565				
***Send an .	ARS label***				
Comments:					
م ای بر	FREAKEN FOOLS	h ald the	host T		

Date: 11-12-16	CSR: ANDON		<del></del>
Is the customer calling as a result of the	ne broadcast?	NO NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive o	f Remington	
Angry at CNBC for airing	X Supportive o	f CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:	·		
General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use of	personal Mode	1 700
claims they experienced a "safety" r	related issue with	their personal N	10del 700
has not experienced a problem but v	vants firearm insp	ected (fill out a	ddress) send to an RARC
If the customer references any concer the safety of the firearm, they should b			
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name: Kanpos, Rog	elio	_	
Address:		_	
		_	
Phone: 405 - 753 - 8664		_	
Serial #:		<del></del>	
***Send an ARS label***			
Comments:			
			<del></del>

Date: 11-12-10	CSR: AARON	
Is the customer calling as a result of the	ne broadcast? YES	NO
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Rem	ington
Angry at CNBC for airing	Supportive of CNE	3C
Nature/Purpose of Call:		
Calling to offer support (pro-Remin	gton)	
Inquisitive about Remington position	on	
Calling to provide broadcast feedba	ck	
Customer Owns a Model 700:		
General concern of safety with pers	onal model 700	
seeking company feedback regarding	g direction/use of person	nal Model 700
claims they experienced a "safety"	elated issue with their p	ersonal Model 700
has not experienced a problem but v	vants firearm inspected (	(fill out address) send to an RARC
If the customer references any concer the safety of the firearm, they should		
Did they agree to return it to the factor	ory? YES	NO
Consumer Name: Robert Vaclo	~~	
Address:	·	
	···	
Phone: 330-757-4663	····	
Serial #: 144064		
***Send an ARS label***		
Comments:		

Date: 11-10-10 CSR: (LM)
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to-return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial <del>#</del> :
***Send an ARS label***
Comments:

Date: 11 / 12 - 16 CS	R:		·
Is the customer calling as a result of the b	roadcast? YE	S NO	
Initial tone/Attitude of the caller:			
Angry at Remington	_ Supportive of F	Remington	
Angry at CNBC for airing	_Supportive of (	CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remington	1)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal	l model 700		
seeking company feedback regarding di	rection/use of pe	ersonal Mode	el 700
claims they experienced a "safety" relat	ed issue with the	eir personal M	Model 700
has not experienced a problem but want	s firearm inspec	ted (fill out a	ddress) send to an RARC
If the customer references any concerns of the safety of the firearm, they should be a	-		<b>-</b>
Did they agree to return it to the factory?	YE	es	NO
Consumer Name:			
Address:	·		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
identify X-	mark	C'Ya	

Date: 11-10-1() CSR:	UM	<i>J</i>	_
Is the customer calling as a result of the broadcast	YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supporti	ve of Reming	ton	
Angry at CNBC for airing Supporti	ve of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 70	)0		
seeking company feedback regarding direction/us	se of personal	Model 700	
claims they experienced a "safety" related issue v	vith their perso	onal Model 700	
has not experienced a problem but wants firearm	inspected (fill	out address) send	to an RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del></del>		
Phone:	<u>_</u>		
Serial #: 272			
***Send an ARS label***			
Comments:			
fire on its own t	<u> 1005</u>	rèred	
La Ocaduct			

Date: 11-10-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Cosach Gunsmithing
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-10-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: A6743162 + C6301214
***Send an ARS label***
Comments:  Soft - Advised to contact
CACCVRI

Date: CSR: Com
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: LARRY Flock. S
Address:
Phone: $\frac{870 - 215 - 2341}{F.6274857}$ (2003)
***Send an ARS label***
Comments:

Date: 1+12-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Rev Slethten
Address:
4507 m 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Phone: 502-241-1184
Serial #: 6286400
***Send an ARS label***
Comments:

Date:	11/12/10	CSR:	Chris		
Is the custon	mer calling as a result o	f the broadcast?	YES NO	ı	
	Attitude of the caller:				
Angry a	t Remington	Supportive	of Remingt	ton	
Angry a	at CNBC for airing	Supportive	of CNBC		
Nature/Pur	pose of Call:				
Calling	to offer support (pro-Ren	nington)			
Inquisit	ive about Remington pos	ition			
Calling	to provide broadcast feed	iback			
Customer C	Owns a Model 700:		-		
1 .	concern of safety with pe				
√ seeking	company feedback regar	ding direction/use	of personal	Model 700	
claims t	hey experienced a "safety	y'' related issue wit	h their perso	onal Model 700	
has not a	experienced a problem bu	it wants firearm in	spected (fill	out address) send to	an RARC
	mer references any cond f the firearm, they shou				
Did they agr	ree to return it to the fa	ctory?	YES	NO	·
Consumer N	ame:		<del></del>		
Address:			<del></del>		
Phone:			<del></del>	•	
Serial #:					
***Send an	ARS label***				
Comments:					

Date:	CSR:	Chris	
Is the customer calling as a result of the	ne broadcast? (	YES NO	
Initial tone/Attitude of the caller:	/		
Angry at Remington	✓ Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
✓ Inquisitive about Remington position	n		
Calling to provide broadcast feedba	ck´		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	g direction/use o	f personal Mode	1 700
claims they experienced a "safety" r	elated issue with	their personal N	1odel 700
has not experienced a problem but v	vants firearm ins	pected (fill out a	ddress) send to an RARC
If the customer references any concer the safety of the firearm, they should		_	-
Did they agree to return it to the factor	ry?	YES	NO
Consumer Name:		_	
Address:	· · · · · · · · · · · · · · · · · · ·	<del></del>	
· · · · · · · · · · · · · · · · · · ·		<del>-</del>	
Phone:		_	
Serial #:			
***Send an ARS label***			
Comments:			
			_

Date: 11/12/10	CSR:	Sam		-
Is the customer calling as a	result of the broadcast	? YES NO		
Initial tone/Attitude of the c	aller:			
Angry at Remington	Support	ive of Reming	ton	
Angry at CNBC for airin	g Support	ive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (	pro-Remington)			
Inquisitive about Reming	ton position			
Calling to provide broads	ast feedback			
Customer Owns a Model 70	<u>0:</u>			
General concern of safety	with personal model 7	00		
seeking company feedbac	k regarding direction/u	se of personal	Model 700	
claims they experienced a	ı "safety" related issue	with their pers	onal Model 700	
has not experienced a pro	blem but wants firearm	inspected (fil	l out address) send	to an RARC
If the customer references a the safety of the firearm, the		_		•
Did they agree to return it to	o the factory?	YES	NO	
Consumer Name: Stot	t Allain			
Address: Rtc 2	BOX 275			
- Fairnu	ont, WV 26	554		
Phone: <u>304-53</u>	4-3953			
Serial #:				
***Send an ARS label***				
Comments:				
inform sup of	- new product	t contact	og reques	トフ

Date:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an	RARC
If the customer references any concerns or problems experienced in relation to the op the safety of the firearm, they should be advised to return it to (Product Service, Ilion )	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone: 715-532-3216	
Serial #: 610744400	
***Send an ARS label***	
Comments:	
Upset his LH SPS doesn't have extremally	

Date: 11/10/10 CSR: Anita	
Is the customer calling as a result of the broadcast? (YES) NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RAR	С
If the customer references any concerns or problems experienced in relation to the operation that the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	on of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date: 11 12 10	CSR: An	ta		
Is the customer calling as a result of t	he broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington	•	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	ngton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:		·		
General concern of safety with pers	sonal model 700			
seeking company feedback regarding	ng direction/use	of personal Mod	lel 700	
claims they experienced a "safety"	related issue witl	their personal	Model 700	
I has not experienced a problem but	wants firearm ins	pected (fill out	address) send to an RAR(	)
If the customer references any concerthe safety of the firearm, they should	-	_	•	n of
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:		_		
		_		
Phone:	<u>-</u>	_		
Serial #:		<u> </u>		
***Send an ARS label***				
Comments:				

Date: No/ 12, 2010 CSR: SD
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Rick Boyarko
Address: 4103 E PINE LAKE Rd
New Spang field, OH 44443
Phone: 330-542-7960
Serial #: 240301, C62/2294
***Send an ARS label***
Comments:
·

Date: 11 12 10	) CSR:	De 11	
Is the customer calling	as a result of the broado	east? YES NO	- Friends &
Initial tone/Attitude of	the caller:		( (
Angry at Remingtor	Supp	portive of Remington	1
Angry at CNBC for	airingSupp	portive of CNBC	
Nature/Purpose of Call	<u>i</u>		
Calling to offer supp	port (pro-Remington)		
✓ Inquisitive about Re	mington position		
Calling to provide b	roadcast feedback		
Customer Owns a Mod	el 700:		
General concern of	safety with personal mode	el 700	
seeking company fe	edback regarding directio	on/use of personal M	odel 700
claims they experien	nced a "safety" related iss	ue with their person	al Model 700
has not experienced	a problem but wants fires	arm inspected (fill ot	it address) send to an RARC
			in relation to the operation of oduct Service, Ilion NY).
Did they agree to retur	n it to the factory?	(YES)	NO
Consumer Name: <u>Jos</u>	seph Doty		
Address: 1905	Virginia Pl.		
	ve, TX 760	193	
Phone: 817-	517-9688		
Serial #: 5 6 6 0	14263	100/100	. 308
***Send an ARS label*	**		
Comments:			
Stated he had	FSK this yo. &	Shot a li	ole
in dear stand.			

### 700 Log Sheet - 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Kobert Hooker 700 ADL - 3 WKs 090
Address: 1265 Spanding Rd. Chambered and put on sa
St Johnsbury VT 05819 FSR, Lingers clear of tr.
Phone: 802 - 748 - 4818
Serial #: G6751744 2008
***Send an ARS label***   Cuzc(arie & Kong Kong. Com
Comments:

#5076

Date: 11/12/10	SR:	M	
Is the customer calling as a result of the	broadcast?	YES NO	:
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive o	f Remington	
Angry at CNBC for airing	Supportive o	f CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingt	on)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with person	al model 700		
seeking company feedback regarding	direction/use of	personal Mod	el 700
claims they experienced a "safety" rel	ated issue with	their personal l	Model 700
has not experienced a problem but war	nts firearm insp	ected (fill out a	address) send to an RARC
If the customer references any concerns the safety of the firearm, they should be			
Did they agree to return it to the factory	?	(ES)	NO
Consumer Name: Frank Sch/	eft	- When	push safety of it fire
Address: 1796 Facon Lake		- Stated	d ·
Phone: 936-7/4-3449		- 1.14	hole inceiling when he sh in house.
Serial #:	used-R	who shop fe	assible he night have hit &
***Send an ARS label***		n	low Lecar
Comments:			
			<del></del>

### 700 Log Sheet - 2010 CNBC Story

Date: 1//12/10 CSR:	2h
Is the customer calling as a result of the broadcast?	VES NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive o	f Remington
Angry at CNBC for airing Supportive o	f CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of	personal Model 700
claims they experienced a "safety" related issue with	their personal Model 700
has not experienced a problem but wants firearm insp	ected (fill out address) send to an RARC
If the customer references any concerns or problems e the safety of the firearm, they should be advised to retu	
Did they agree to return it to the factory?	YES NO
Consumer Name: Vincent Del Brocco	To 700 POL 22-250-When
Address: 1667 Winding View	he goes to close both it
San Antonio TX 78260	he goes to close both it some times fires. Just
Phone: 830-980-5552	started this year.
Serial #: 261294 1967 - neu	2 Hasn't really shot it in
***Send an ARS label***	pyra until this year.
Comments:	in i Lat or catelle
	before shooting after
	before shooting after    Dut oil inchange
	put oil in charise

### 700 Log Sheet - 2010 CNBC Story

Date: 1/12/10 CSR:_	Ch.
Is the customer calling as a result of the broade	east? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington Supp	portive of Remington
Angry at CNBC for airing Supp	portive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal mode	el 700
seeking company feedback regarding direction	n/use of personal Model 700
claims they experienced a "safety" related iss	ue with their personal Model 700
has not experienced a problem but wants fire	arm inspected (fill out address) send to an RARC
If the customer references any concerns or prothe safety of the firearm, they should be advise	oblems experienced in relation to the operation of d to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?	YES NO
Consumer Name: Rusphy Bonds	700,270-1996
Address: 6306 Rockentek	Fired when closing both
Hunble Wartooth TX 773	96 Now-hought
Phone: C 281-794-0992	New-bought no alteration to it.
Serial #: <u>E6265174</u>	
***Send an ARS label***	•
Comments:	
box JARS	· .
1158739	

Date: 11/12/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: William Tutokey 722 - When cleaning
Consumer Name: William Tutokey 722 - When cleaning Address: 1/2/0 Unser Ch yesterday, Fire
Bakerstield (A 93306 2nd hand.
Phone: 661-374-4566 2Nd Nana
Serial #:
***Send an ARS label***
Comments:

Date: 11 12 10 CSR: DEI
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Hound Maitens
Address: To waterfood Tr.
Mills Piver, NC 25159
Phone: 628-991 1246
Serial #: n/a M700 . ada
***Send an ARS label***
Comments:
tod gun a while. Two k gun to range an 11/11/10
FSP @ range - No day rage, No miny
bought wed.

Date: 11/12/10 CSR:	Travis		
Is the customer calling as a result of the broadcas	st? (YES) NO		
Initial tone/Attitude of the caller:	<u> </u>		
Angry at Remington Support	rtive of Reming	on	
Angry at CNBC for airing Support	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:		,	
General concern of safety with personal model	700		
seeking company feedback regarding direction/	use of personal	Model 700	
claims they experienced a "safety" related issue	with their pers	onal Model 700	
has not experienced a problem but wants firearn	n inspected (fill	out address) send to a	n RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	- Varyage		
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
\$ 86615 203			

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
<u>Or</u> claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: FSQ - 2129

Date: 11/12/10 CSR: Travis
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
** seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
address customer grestions.
address customer questions.

Date: CSR:	rans		
Is the customer calling as a result of the broadcast?	YES N		
Initial tone/Attitude of the caller:			
Angry at Remington Supportive	ve of Remin	gton	
Angry at CNBC for airing Supportive	ve of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position	·		
Calling to provide broadcast feedback		·	
Customer Owns a Model 700:			
General concern of safety with personal model 70	0		
∠ seeking company feedback regarding direction/use	e of personal	Model 700	
claims they experienced a "safety" related issue w	ith their per	sonal Model 700	
has not experienced a problem but wants firearm i	nspected (fil	I out address) send to an	RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
wanting & on XMP trigger			

Date: 11-15-10 CSR: Ren
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington) Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: DAUE GISAND
Address:
Phone: 360-413-9855
Phone: $360-413-9855$ Serial #: $56374258$
***Send an ARS label***
Comments:

Date: 11/15/10	CSR:	=++5			
Is the customer calling as a result of the broadcast YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington	Supportive	of Remington			
Angry at CNBC for airing	Supportive	of CNBC			
Nature/Purpose of Call:					
Calling to offer support (pro-Remin	gton)				
Inquisitive about Remington position	n				
Calling to provide broadcast feedba	ck	•			
Customer Owns a Model 700:					
General concern of safety with person	onal model 700				
seeking company feedback regarding	g direction/use	of personal Mod	lel 700		
claims they experienced a "safety" r	related issue wit	h their personal	Model 700		
has not experienced a problem but v	vants firearm ins	spected (fill out	address) send to an RARC		
If the customer references any concer the safety of the firearm, they should b	-	_	•		
Did they agree to return it to the facto	ory?	YES	NO		
Consumer Name:					
Address:		_	·		
	<u> </u>	_			
Phone:	<del></del>	<u>_</u>			
Serial #: <u>C6219400</u>		<u></u>			
***Send an ARS label***					
Chicky for 5	hpp.	o succession			

# 700 Log Sheet - 2010 CNBC Story

Date: 1//15/10 CSR: Jam
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Wantes to make sure his
Wanted to make sure his Trigger is ANX-Mark pro

Daminatan

Confidential

10/19/10

Date:	11/15/10	CSR:	Chr		
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/	Attitude of the caller:				
Angry at	t Remington	Support	ive of Remingt	:on	
Angry at	t CNBC for airing	Support	ive of CNBC		
Nature/Puri	pose of Call:				·
Calling t	to offer support (pro-Remi	ngton)			
Inquisiti	ve about Remington positi	on			
Calling t	o provide broadcast feedb	ack			·
Customer O	wns a Model 700:				
General	concern of safety with per	sonal model 7	00		
seeking o	company feedback regardi	ng direction/u	se of personal	Model 700	
claims th	ney experienced a "safety"	related issue	with their perso	onal Model 700	
has not e	experienced a problem but	wants firearm	inspected (fill	out address) send	to an RARC
	ner references any conce the firearm, they should	-	-		-
Did they agr	ee to return it to the fact	ory?	YES	NO	
Consumer Na	ame:		<del></del>		
Address:		<u></u>	<del></del>		
		<del></del>	<del></del>		
Phone:					
Serial #:	66426675	(2001	<u>f)</u>		
***Send an	ARS label***				
Comments:					

Date: 11 15 10	CSR: Anita		
Is the customer calling as a result	of the broadcast? YES N	Ю	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of Remin	ıgton	
Angry at CNBC for airing	Supportive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Re	emington)		
Inquisitive about Remington po	osition		
Calling to provide broadcast fee	edback		
Customer Owns a Model 700:			
General concern of safety with	personal model 700		
seeking company feedback rega	arding direction/use of persona	al Model 700	
claims they experienced a "safe	ety" related issue with their per	rsonal Model 700	
has not experienced a problem	but wants firearm inspected (f	ill out address) send to an	RARC
If the customer references any co the safety of the firearm, they sho			
Did they agree to return it to the f	factory? - YES	NO	
Consumer Name:			
Address:			
Phone:		•	
Serial #:			
***Send an ARS label***			
Comments:	Deed Christy	2129	

Date: 11 15/10	CSR: An	ita	
Is the customer calling as a result of t		YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remi	ngton)		
Inquisitive about Remington positi	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
General concern of safety with personal	sonal model 700		
seeking company feedback regardi	ng direction/use	of personal Mo	del 700
claims they experienced a "safety"	related issue wit	h their personal	Model 700
has not experienced a problem but	wants fîrearm in	spected (fill out	address) send to an RARC
If the customer references any conce the safety of the firearm, they should	-	-	<b>-</b>
Did they agree to return it to the fact	ory?	YES	NO
Consumer Name:			
Address:		<u></u>	
	<u> </u>		
Phone:		<del></del>	
Serial #: <u>86076092</u>			
***Send an ARS label***			
Comments:		•	
wanted to find a	st when	fireaci	m was
midd Claims fue	orm fure	I was	pulling

Date: 111510	CSR: Ani	ta	<del> </del>	_
Is the customer calling as a result of	f the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	e of Remingto	n	
Angry at CNBC for airing	Supportive	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rer	nington)			
Inquisitive about Remington pos	ition			
Calling to provide broadcast feed	lback			
Customer Owns a Model 700:		,		
General concern of safety with p	ersonal model 700			
seeking company feedback regar	ding direction/use	of personal N	fodel 700	
claims they experienced a "safety	y'' related issue wi	th their person	nal Model 700	
has not experienced a problem by	it wants firearm in	spected (fill o	out address) send	to an RARC
If the customer references any conthe safety of the firearm, they should				
Did they agree to return it to the fa	ctory?	YES	NO	
Consumer Name:				
Address:				
Phone:				
Serial #:		<del></del>		
***Send an ARS label***				
Comments:				

11-16-2010

CALLING AS RESULT OF BROADCAST

38+4=42

Yes ++++ ++++ ++++ ++++ / 11

No | | | |

ATTITUDE

Angry at Remington |

Angry CNBC

Supportive of REM [ ]

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support

Inquisitive on Rem position

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern ++++ ++++ | |

Feedback | |

No Problem w/ firearm 1 [

ARS SENT |

TO PRODUCT SERVICES + 1 1 1 1 1

Serial CK HH ATT HHI

## 700 Log Sheet - 2010 CNBC Story

Date: 11/16/10 CSR: D&11
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700m L
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Kenny Smell
Address: 58252 Medaw Circle Blud
Den Haven, MI 48048
Phone: 586-359-1727
Serial #:
***Send an ARS label***  ***Ought wad
Comments:
FSR- Cauple of who ago- No darrage No injuly

10/10/10

Date: Nov. 16, 2010 CSR: SDV
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Pexis Rows
Address: 980 Gesham Ave
Myette, MS 38650
Phone: 662 507-5381
Serial #: 6781359, D62302224
***Send an ARS label***
Comments:

Date: 1	1/16/10	CSR: Anit	-a		
Is the cus	tomer calling as a result of t	the broadcast? (	YES) NO		
Initial tor	ne/Attitude of the caller:	·			
Angr	y at Remington	Supportive	of Reming	ton	
Angr	y at CNBC for airing	Supportive	of CNBC		
Nature/P	urpose of Call:				
Callin	ng to offer support (pro-Remi	ngton)			
Inqui	sitive about Remington positi	on			
Callin	ng to provide broadcast feedba	ack			
Custome	Owns a Model 700:		•		
Gener	ral concern of safety with per	sonal model 700			
seekii	ng company feedback regardi	ng direction/use	of personal	Model 700	
claim	s they experienced a "safety"	related issue wit	h their perso	onal Model 70	00
has no	ot experienced a problem but	wants firearm in	spected (fill	out address)	send to an RARC
	tomer references any conce of the firearm, they should	-	-		<u>-</u>
Did they	agree to return it to the fact	ory?	YES	NO	
Consumer	Name:				
Address:		<del></del>			
Phone:					
Serial #: _	A6409155				
***Send a	n ARS label***				
Comment		•			
Fice	arm JOHS und	er Smp	- Re-	ferred	Con Sumer
tn. (	South Would.	- 110 1: 00	$\alpha$ in	$\wedge \kappa$	

Date: 11/16/10 CSR: Anita
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #: <u>80768</u> ]
***Send an .ARS label***
Comments:
Referred to RARC - williams finsight

Date: 11/16/10 CSR: Anita	
Is the customer calling as a result of the broadcast? $(\widetilde{YE})$	S NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of R	Remington
Angry at CNBC for airing Supportive of C	CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	•
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of pe	ersonal Model 700
claims they experienced a "safety" related issue with the	eir personal Model 700
has not experienced a problem but wants firearm inspect	ted (fill out address) send to an RARC
If the customer references any concerns or problems exp the safety of the firearm, they should be advised to return	
Did they agree to return it to the factory?	S NO
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking-company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Mike LEN ANHOW
Address:
Springfield, MO 65802
Phone: 417-881-1937
Serial #:
***Send an ARS label***
Comments:

Date: 11-14-	0	CSR:	157	<del></del>
Is the customer ca	alling as a result of	the broadcast?	YES NO	
Initial tone/Attitu	de of the caller:			
Angry at Rem	ington	Supportive	e of Remington	
Angry at CNE	C for airing	Supportive	e of CNBC	
Nature/Purpose o	of Call:			
Calling to offe	er support (pro-Remi	ngton)		
Inquisitive abo	out Remington positi	ion		
Calling to pro	vide broadcast feedb	pack .		
Customer Owns a	Model 700:			
General conce	rn of safety with per	rsonal model 700		
seeking compa	any feedback regardi	ing direction/use	of personal Mod	lel 700
claims they ex	perienced a "safety"	' related issue wi	th their personal	Model 700
has not expend	enced a problem but	wants firearm in	spected (fill out	address) send to an RARC
				n relation to the operation of duct Service, Ilion NY).
Did they agree to	return it to the fact	tory?	YES	NO
	William		Koph	
Address: 680'	24 Beebe	2 Perl		
$\overline{M}$	iles, MI	49120		
Phone: 26	9-845-0	328	<del></del>	
Serial #: A Le	9-845-0	(1979	<u> </u>	
***Send an ARS l				
Comments:				

Date:	11/16/10	CSR:	Travis		_
Is the cust	omer calling as a result of	the broadcast	t? YES NO	)	
Initial ton	e/Attitude of the caller:		•		
Angry	at Remington	Support	rive of Remingt	OII	
Angry	at CNBC for airing	Suppor	tive of CNBC		
Nature/Pu	rpose of Call:				
Callin	g to offer support (pro-Remi	ington)			
Inquis	itive about Remington posit	ion			
Calling	g to provide broadcast feedb	ack			
Customer	Owns a Model 700:				
Genera	al concern of safety with per	rsonal model 7	700		
seekin	g company feedback regard	ing direction/u	ise of personal l	Model 700	
claims	they experienced a "safety"	'related issue	with their perso	onal Model 700	
has no	t experienced a problem but	wants firearm	n inspected (fill	out address) send	to an RARC
	omer references any conce of the firearm, they should	_	-		*
Did they a	gree to return it to the fac	tory?	YES	NO	
Consumer :	Name:				
Address: _					
_					
Phone: _					
Serial #: _					
***Send ai	n ARS label***				
Comments					
	recall"	smp info		<del></del>	

Date: 11/16/10 CSR: Andrew Jumpy	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	)
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	n of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
Sending ritle for SMP	

Date: 11/16 CSR: Last
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:
Questions

Date:11-16-10	CSR:	JBIrvi	ing	
Is the customer calling as a result of t	he broado	east? YES N	40	
Initial tone/Attitude of the caller:		·		
Angry at Remington	Supp	ortive of Remi	ngton	
Angry at CNBC for airing	Supp	ortive of CNB(	C	
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	n			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal mode	1 700		
seeking company feedback regarding	g directio	n/use of persona	al Model 700	
claims they experienced a "safety"	related iss	ue with their pe	rsonal Model 700	
has not experienced a problem but v	vants firea	rm inspected (f	ill out address) sen	d to an RARC
If the customer references any concer the safety of the firearm, they should	_	-		-
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:		<del></del>		
Address:				
		·		
Phone:				
Serial #:				
***Send an ARS label***				
Comments:	SMA	D		
Sording in for	<u> </u>	1	<del></del>	

Date: 1/1/1/10 CSR: Wetts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #: 1625-812 ( / A6686288
***Send an ARS label***
Comments:
Serial # deck

Date:	CSR: LL	th	
Is the customer calling as a result of th	ie broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington positio	n ·		
Calling to provide broadcast feedbac	ck .		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use o	of personal Mod	iel 700
claims they experienced a "safety" r	elated issue with	their personal	Model 700
has not experienced a problem but w	ants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concert the safety of the firearm, they should be			
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name:			
Address:		_	
Phone:		<u></u>	
Serial #: 13 7711		<del></del> .	
***Send an ARS label***			
Comments:			
Westerk RARC's	can. S	at bo	<del>-</del>
Vertect RARC's			

## 700 Log Sheet - 2010 CNBC Story

Date: 1/16/10 CSR: Latts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
3 Killes. One will FSR occasionally.

Kred Get to PS.

Date: 11/16/10 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: 156261792
***Send an ARS label***
Comments: Senal # check

# \*\*\*\*\*Internal Use Only\*\*\*\*\* I an Chast 2010 CND C Store

Date: 11-16-10 CSR: 11
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· ————————————————————————————————————
Phone:
Serial #:
***Send an ARS label***
Comments:
3mp

Date: 11-16-10	CSR:
Is the customer calling as a result of t	the broadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remin	ngton)
Inquisitive about Remington position	ion
Calling to provide broadcast feedba	ack
Customer Owns a Model 700:	•
General concern of safety with pers	rsonal model 700
seeking company feedback regarding	ing direction/use of personal Model 700
claims they experienced a "safety":	related issue with their personal Model 700
has not experienced a problem but v	wants firearm inspected (fill out address) send to an RARC
	erns or problems experienced in relation to the operation of be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factor	tory? YES NO
Consumer Name:	
Address:	
Phone:	
Serial #:	<del>-</del>
***Send an ARS label***	
Comments:	) /
100 - has ti	red-transfér
to product s	50,M1,TCP

Date: 11-16-10 CSR: 4
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-16-10 CSR: 750			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone: 304-678-4008  Serial #: 6676 4874			
Serial #:			
***Send an ARS label***			
Comments:			

Date: 1716 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Tim Daugherly
Address:
Phone: <u>573-578-0578</u> Serial #: <u>B6748716</u> ***Send an ARS label***
Comments:

Date: Nov. 16, 7010 CSR: 500
Is the customer calling as a result of the broadcast? YES
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name: Jim
Address: 1809 Tapec Cock C/
NAShulle, TN 37221
Phone: 615-414-1702
Serial #:
***Send an ARS label***
Comments:

Date: Nov. 16, 2010 CSR: SDd
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: RRYAN POWER
Address: 653 Middlett De
MAKERE, OH 43537
Phone: 419-891-0669
Serial #:
***Send an ARS label***
Comments:

Date: 11/16/10 CSR: Ani+Q
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: 26702503
***Send an ARS label***
Comments: Wanked to knowy finearm falls under SMP

Date: 11/16	CSR: Lo	Av		
Is the customer calling as a result of	the broadcast'	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supporti	ve of Remingto	nc	
Angry at CNBC for airing	Supporti	ve of CNBC		
N				
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack		·	
Customer Owns a Model 700:				
General concern of safety with per	sonal model 70	00		
seeking company feedback regardi	ng direction/us	e of personal N	Model 700	
claims they experienced a "safety"	related issue w	ith their perso	nal Model 700	
has not experienced a problem but	wants firearm	inspected (fill	out address) send to	an RARC
If the customer references any conce the safety of the firearm, they should				
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:				
Address:				
Phone:		——		
Serial #:				
***Send an ARS label***				
Comments:				
It JUST LOES off By	TASFIL	<b>!</b> '		
00 01	- V I V - V IIV		<del> </del>	

Date: 1//6 CS	SR: Lay	1N	
Is the customer calling as a result of the	oroadcast?	(ES) NO	
Initial tone/Attitude of the caller:			
Angry at Remington	_Supportive or	f Remington	
Angry at CNBC for airing	_Supportive o	f CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingto	n)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with persona	l model 700		
seeking company feedback regarding d	irection/use of	personal Mod	el 700
claims they experienced a "safety" rela	ted issue with t	heir personal !	Model 700
has not experienced a problem but wan	ts firearm inspe	ected (fill out	address) send to an RARC
If the customer references any concerns the safety of the firearm, they should be a	_	-	_
Did they agree to return it to the factory?	? (S	ES	NO
Consumer Name:	·		
Address:		<u>-</u>	
Phone:			
Serial #:		_	
***Send an ARS label***	÷		
Comments:			
710 Sust went of		<del></del>	<u> </u>

Date: _//- 16-10	CSR: JB	Irvil	na
Is the customer calling as a result of the	ne broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of	of Remington	
Angry at CNBC for airing	Supportive of	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use of	personal Mo	odel 700
claims they experienced a "safety" r	elated issue with	their persona	ıl Model 700
has not experienced a problem but v	vants firearm insp	ected (fill ou	at address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name:	·	_	
Address:		_	
		<del>-</del>	
Phone:	<u>.</u>	_	
Serial #:		_	
***Send an ARS label***			
Comments: Calling about the	· recall	77	·
Colling about the He purchased gun use	I and may	perde	t in to be checked out

Date: 11-16-10	CSR: J.B	. Irvir	19
Is the customer calling as a result of t	the broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	ngton)		
Inquisitive about Remington positi	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
General concern of safety with personal	sonal model 700		
seeking company feedback regardi	ng direction/use o	of personal Mod	lel 700
claims they experienced a "safety"	related issue with	their personal	Model 700
has not experienced a problem but	wants firearm ins	pected (fill out	address) send to an RARC
If the customer references any conce the safety of the firearm, they should			
Did they agree to return it to the fact	ory?	YES	NO
Consumer Name:			
Address:		_	
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
General concern of	ter seeing	show.	· 
I - Dandte udbrita	las ourse i	Ros	

Date: 1/1/10 CSR: Watt
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: (alling about "that reall"

Is the customer calling as a result of the broadcast? YES NO  Initial tone/Attitude of the caller:  Angry at Remington Supportive of Remington Angry at CNBC for airing Supportive of CNBC
Angry at Remington Supportive of Remington
Anory at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Hock mechanism

Date: 11 10 10 CSR:	Dell	
Is the customer calling as a result of the broadca	ast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Suppo	ortive of Remington	
Angry at CNBC for airing Suppo	ortive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model	1 700	
seeking company feedback regarding direction	n/use of personal Model 700	
claims they experienced a "safety" related issu	ue with their personal Model 700	
has not experienced a problem but wants firear	rm inspected (fill out address) send to an	RARC
If the customer references any concerns or prob the safety of the firearm, they should be advised		
Did they agree to return it to the factory?	(YES) NO	
Consumer Name:		
Address:	See attach Taper	ed
	Taper	
Phone:		
Serial #:		
***Send an ARS label****		•
Comments:		

\*

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Steve Curtis 700-FSR bought in
Address: 487 Mill Creek Lp.
Sumall MS 39482
Phone: 601-758-4577
Serial #:
***Send an ARS label***
Comments:



Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO 30-06- hew Consumer Name: Mark Stephenson 700 loyrs. Haditload
Consumer Name: Mark Stephenson 700 loyrs. Haditload
Address: 3899 Woodhan Clicked rafety Att it  Troy ATT 48084 Fired.
Troy ATT 48084 Fired.
Phone: 248-321-2624
Serial #:
***Send an ARS label***
Comments: box J ARS

. - . - . - .

Date: 11/16/2010 CSR: Jam
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial ≓:
***Send an ARS label***
Comments:

#5107

Date:	11/16/10	CSR:	M		
Is the custome	er calling as a result of	the broadcast?	YES NO		:
Initial tone/A	ttitude of the caller:				
Angry at I	Remington	Supporti	ve of Remingte	on -	
Angry at (	CNBC for airing	Supporti	ve of CNBC		
Nature/Purpo	ose of Call:				
Calling to	offer support (pro-Remi	ngton)			
Inquisitive	e about Remington positi	on			
Calling to	provide broadcast feedb	ack			
Customer Ow	ns a Model 700:				
General co	oncern of safety with per	sonal model 70	0		
seeking co	ompany feedback regardi	ng direction/us	e of personal N	Model 700	
claims the	y experienced a "safety"	related issue w	ith their perso	nal Model 700	ı
has not ex	perienced a problem but	wants firearm i	nspected (fill	out address) se	end to an RARC
	er references any conce he firearm, they should				
Did they agree	e to return it to the fact	ory?	YES	NO	bought 25%
Consumer Nan	ne: Chris Jon	es	<del></del> .	700	^
Address:S	5000 N The	underla	<del></del>	FSR.	this year.
C	slumbia ho	65202		Able :	this year. to duplicate
Phone:	73-819-51	7/		Also C	an s
Serial #:	na ena	il: will	iam.	not m	oditied
***Send an Al	73-819-51  1/a CMa.  RS label***	jon	es 1962 6	gnail.co	1m
Comments:	,				
	<del></del>	<del></del>		<del></del> -	

## 700 Log Sheet - 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #: 66328465 - C6336866
***Send an ARS label***
Comments:
Not wanting to SEND Then
in at this time

Confidential

10/19/10

Paminatan

Date: 11/10/10	CSR: Dell	<del></del>
Is the customer calling as a result of the	e broadcast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Reming	ton)	
Inquisitive about Remington position		
Calling to provide broadcast feedbac	k	
Customer Owns a Model 700:		
General concern of safety with perso	nal model 700	
seeking company feedback regarding	direction/use of personal Mo	del 700
claims they experienced a "safety" re	lated issue with their personal	l Model 700
has not experienced a problem but w	ants firearm inspected (fill out	address) send to an RARC
If the customer references any concern the safety of the firearm, they should be		<u> </u>
Did they agree to return it to the factor	` \ /	NO
Consumer Name: Michael L	valliett_	
Address: 9871 Eugla T	70	
Tomah , WI	54660	
Phone: 608 312 2802	(home #)	
Serial #: <u>G6660557</u>	m/100 c7	DL, 30-06
***Send an ARS label***	orig, owne	
Comments:	•	
ESTR-11/16/10 Noda	rage-No injury	
Remington	Confidential 511	3 10/19/10

#### 700 Log Sheet - 2010 CNBC Story

Date: 11 16 10 CSR: Dell	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? (YES) NO	
Consumer Name: Jeromy Sans	
Address: 1262 Clifton Park	
(as Vagas, NV 89110	
Phone: 702 326 5931	
Serial #: 368602 m/700, 30-06	
***Send an ARS label***	
Comments:	
FSR-1/16/10-dry firing-used gun	
Remington Confidential 10/	'19 <i>i</i>

**Confidential-Subject to Protective Order** Bledsoe v. Remington

Remington

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
✓ Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES
Consumer Name:
Address:
Phone:
Serial #: 2647 4634
***Send an ARS label***
Comments:

Confidential 10/19/10

Reminoton

11-17-2010

CALLING AS RESULT OF BROADCAST

Yes + + + + + + + + + + + + + + + | 1

No ++++ 1/1

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM+++++++++++

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support | | | | | |

Inquisitive on Rem position | | | |

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern + + + + + + + + | | )

Feedback + 1

Safety Issue ++++ | | | | | |

No Problem w/ firearm

ARS SENT ++++

Serarl # ck +++++++

## 700 Log Sheet - 2010 CNBC Story

Date:	11/17	CSR:	hne	
Is the cus	stomer calling as a result of t	he broadcast	YES NO	
Initial to	ne/Attitude of the caller:			
Angr	y at Remington	Support	ive of Remington	
Angr	y at CNBC for airing	Support	ive of CNBC	
Nature/P	urpose of Call:			
Callin	ng to offer support (pro-Remin	ngton)		
Inqui	sitive about Remington positi	on		
Callin	ng to provide broadcast feedba	ack		
Custome	r Owns a Model 700:			
Gene	ral concern of safety with pers	sonal model 70	00	
. /	ng company feedback regardings they experienced a "safety"			
has n	ot experienced a problem but	wants firearm	inspected (fill out	address) send to an RARC
	tomer references any concer of the firearm, they should			relation to the operation of uct Service, Ilion NY).
Did they	agree to return it to the fact	•	YES	NO
Consumer	Name: Won Fru	anks		
Address:	702 G +	775	LA	
	23can wb	a 1 m	L4 <b>9</b> 829	
Phone:	N/27/	- 5750 - 4	<del></del>	
Serial #: _	DO 21 61	0_1	<del></del>	
	an ARS label***			
Comment	:S:			
	٠			<del></del> .

Remington

Confidential

## 700 Log Sheet - 2010 CNBC Story

Date: 11/17 CSR: Aune
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

### 700 Log Sheet - 2010 CNBC Story

Date: 11/17 CSR: Anne
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***  Serial H
Comments:
·

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

#### 700 Log Sheet - 2010 CNBC Story

Date: 11-17-10	CSR:	M/		
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regardir	ng direction/use	of personal Mo	del 700	
claims they experienced a "safety"	related issue wit	h their personal	Model 700	
has not experienced a problem but v	wants firearm in	spected (fill out	address) send to an RARC	
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:		<del></del>		
Address:	<u></u>	_		
Phone:		_		
Serial #:				
***Send an ARS label***				
Comments:				
direction for 1	loni	og at	Cigo	
0/10/100:00:		- ·	~ <u>)</u>	

Confidential

### 700 Log Sheet - 2010 CNBC Story

Date: 1/-17-10	CSR: <u>Aaro</u> a	<u>,                                      </u>		
Is the customer calling as a result of th	e broadcast?	YES NO	·	
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive of	of Remington	ı	
Angry at CNBC for airing	Supportive of	of CNBC	. •	
Nature/Purpose of Call:				
Calling to offer support (pro-Reming	gton)			
Inquisitive about Remington position	n			
Calling to provide broadcast feedbac	ck .			
Customer Owns a Model 700:				
≺ General concern of safety with person	onal model 700			
seeking company feedback regarding	g direction/use o	f personal Mo	odel 700	
claims they experienced a "safety" r	elated issue with	their persona	il Model 700	
has not experienced a problem but w	ants firearm insp	pected (fill ou	it address) send to an RARC	
If the customer references any concern the safety of the firearm, they should b				
Did they agree to return it to the factor	ry?	YES	NO	
Consumer Name: Rob Thorton		_		
Address:		_		
		-		
Phone:	<del></del>	<del></del>		
Serial #:		_		
***Send an ARS label***				
Comments:				
			<u>.                                    </u>	

Confidential

Remington

### 700 Log Sheet - 2010 CNBC Story

Date:	CSR:	gAN_		_
Is the customer calling as a result of th	ie broadcast?	YES NO	)	
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	ve of Reming	ton	
Angry at CNBC for airing	Supporti	ve of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington positio	n			
Calling to provide broadcast feedbac	ck			
Customer Owns a Model 700:				
General concern of safety with person	onal model 70	0		
seeking company feedback regardin	g direction/us	e of personal	Model 700	
claims they experienced a "safety" r	elated issue w	ith their pers	onal Model 700	
has not experienced a problem but w	vants firearm i	nspected (fill	out address) send	to an RARC
If the customer references any concert the safety of the firearm, they should b	_	_		-
Did they agree to return it to the facto	ry?	YES	NO	
Consumer Name:				
Address:				
Phone:				
Serial #:		<del></del>		
***Send an ARS label***				
Comments:				
Que\$tions	<del></del>			
	<del></del>			
Remington	Confide	ntial		10/19/.

Remington

### 700 Log Sheet - 2010 CNBC Story

Date: U/17 CSR: Face
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  General Questin

Confidential

Remington

# 700 Log Sheet - 2010 CNBC Story

Date: 11/17/18	CSR:	· · · · · · · · · · · · · · · · · · ·	
Is the customer calling as a result of	the broadcast? YES	NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of Remi	ington	
Angry at CNBC for airing	Supportive of CNB0	3C	
Nature/Purpose of Call:			
Calling to offer support (pro-Remi	ngton) .		
Inquisitive about Remington positi	оп		
Calling to provide broadcast feedb	ack		
Customer Owns a Model 700:			
General concern of safety with per	sonal model 700		
seeking company feedback regardi	ng direction/use of person	nal Model 700	
claims they experienced a "safety"	related issue with their pe	personal Model 700	
has not experienced a problem but	wants firearm inspected (i	(fill out address) send to an RARC	
If the customer references any conce the safety of the firearm, they should		to (Product Service, Ilion NY).	,
Did they agree to return it to the fact  Consumer Name:   Mike Har	•	700 ADL-close bo	icle Kim. It
Address: 3154 Oscar Temple TX 7		Joo ADL -close bo Jit firer, 1st to book it to a gum Jen sent them an	re smitt
Phone: 254-541-6		of Rem Sent theman	d
Serial #: 6519265	·	1 mass continues	•
***Send an ARS label***		fied whom bolt a	)( OS EC
Comments:			
Remington	Confidential	10/19/10	ı

Remington

## 700 Log Sheet - 2010 CNBC Story

Date: CSR:
Is the customer calling as a result of the broadcast? YES
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an _ARS label***
Comments:  2129 - fire in bolt closure

Confidential

10/19/10

m - 1. .....

Date: William CSR: Travis
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
O General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Robert Stardt
Address: ZI Ross Leve
East Normach NY 11732
Phone: 516-574-1951
Serial #:
***Send an .ARS label***
Comments:
A 6297274 A

Causdantial

10/10/10

Date: 11/17/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Roger Heikes
Address: 2008 May fair
Selina, KS @ 67401
Phone:
Serial #:
***Send an ARS label***
Comments:
·

Confidential

**Confidential-Subject to Protective Order** Bledsoe v. Remington

Remington

Date: 111710 CSR: 101
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Darrell Connor
Address: 3833 G 14 Rd
Palisarle (0 81576
Phone: 970-464-2646
Serial #:
***Send an ARS label***
Comments:
Delayed firing last season - No damage/No injury
Remington Confidential 6123 10/19/1

	Date: 11 17 10 CSR: Dell
	Is the customer calling as a result of the broadcast? YES NO - Internet
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
•	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? (YES) NO
	Consumer Name: Jodie Vaine
	Address: To Tx 923/624 @ mcClury + we.
	Bartraisville, WV 25504
	Phone: 304-638-7674 (CEII#)
	Serial #: <u>86419995</u> m1700, .223
	***Send an ARS label***
	Comments:
	FSE-No damage/No injury
	Daughter was structure it last year
}	Remington Confidential 10/19/10
	5121

### 700 Log Sheet - 2010 CNBC Story

5120

Date: 11/17/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Therard Fole 4,243 Fired was a fety
Address: XISS Landstar Ur. 11/10 Gun perting on
South west prone (Tr. 100)
Phone: 269-615-1495 49315 (ap, sate Ty or, and ay)
Phone: 26/6/3-1993  Serial #: A4093612 1985 Las walking ont of
***Send an ARS label*** 2nd Land was dr it clicked.
Comments:   Grandpa orig. owner

#### 700 Log Sheet - 2010 CNBC Story

5/19

Date:	//o CSR: (/u	
Is the customer calling as a r	result of the broadcast? YES NO	
Initial tone/Attitude of the ca	aller:	
Angry at Remington	Supportive of Remingto	n
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (p	pro-Remington)	
Inquisitive about Remingt	ton position	
Calling to provide broadc	ast feedback	
Customer Owns a Model 700	<u>0:</u>	
General concern of safety	with personal model 700	
seeking company feedbac	k regarding direction/use of personal M	Iodel 700
claims they experienced a	"safety" related issue with their person	al Model 700
has not experienced a pro	blem but wants firearm inspected (fill o	ut address) send to an RARC
	ny concerns or problems experienced sy should be advised to return it to (P	roduct Service, Ilion NY).
Did they agree to return it to Harler's Consumer Name:	ors Warner 70	NO 605 NEW other
Address: 708 E.	Phule Deer Rd. UT 84722	day came back from hunding released the safety + it fine
Phone: <u>435-57</u>	4-0306 L	ived in AK + didn't use
Serial #: 28873	A CONTRACTOR OF THE CONTRACTOR	it much.
***Send an ARS label***	Y	
Comments: 6 ox 4 1/6035	ARS	
Remington	Confidential	10/19/10

	700 102 0	HCCC 201	o Cribe Sto	11	5/18
Date:	10	CSR:	Cm		· · · <b>ø</b>
Is the customer calling	as a result of t	he broadcast?	YES NO		
Initial tone/Attitude of	the caller:				
Angry at Remington	n	Supportiv	e of Remington		
Angry at CNBC for	airing	Supportiv	e of CNBC		
Nature/Purpose of Cal	<u>l:</u>				
Calling to offer sup	port (pro-Remin	igton) .			
Inquisitive about Re	emington positic	on			
Calling to provide b	roadcast feedba	ck			
Customer Owns a Moo	<u>lel 700:</u>				
General concern of	safety with pers	onal model 700	)		
seeking company fe	edback regardir	ng direction/use	of personal Model	1700	
claims they experien	nced a "safety":	related issue wi	th their personal M	[odel 700	
has not experienced	a problem but v	wants firearm ir	ispected (fill out ac	ldress) send to	an RARC
If the customer referenthe safety of the firearr	•	•	-		•
Did they agree to retur	n it to the facto	ory?		NO	- r ,, ,
Consumer Name:	Jason 1	horgan	_ 700	12211	Treball, change
Address:				Fireball.	FSR
_Clyd	le NC	28721		s done	it sincehel
Phone: <b>828</b>	-627-	9742			s occasionally
Serial #:		2nd h	and persupi	l test s	change trigger
***Send an ARS label*	*** /	bough	F i	wort sho	oot
Comments:	1				
			·		
				_	
Remington		Confiden	tial		10/19/10

## 700 Log Sheet - 2010 CNBC Story

5116

Date:			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory?  Consumer Name: Trans Howard 700 30-06 Steyre old			
Address: 2672 Scotts Ferry Rd. Sunday hunting + pulled trig.  Appling GAT 30802 nothing happened, went to  Phone: 706-301-5982 open bolt + it fired.			
Appling GAT 30802 nothing happened, went to			
Phone: 706-301-5982 open bolt + it tired.			
Serial #: Dry Fired it later & click			
***Send an ARS label*** /01/16-000/48 was loud			
Comments:			

Confidential

Remingson

## 700 Log Sheet - 2010 CNBC Story

Date: 17 7010 CSR: 5D/
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #: <u>66754012</u>
***Send an ARS label***
Wanted Centeral into, gave Address
of web site

Remineton

Confidential

Date: Nov. 17, 2010 CSR: SOV
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: <u>B6B3338</u> 6233236
***Send an ARS label***
Comments: WANTER TO Check AGE of Pittes

Date: Nov. 17, 2010 CSR: 504
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
National Properties of Calls
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Wants to send in ADL to Replace Hugger w/ NEW X MARK /10 Ass. Hugger
HIGGER W/ NEW XMAK /10 As. HISSER

## 700 Log Sheet - 2010 CNBC Story

Date: Nov. 17 2010 CSR: SOJ
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Jast wanted to check recall

Confidential

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Remington

Date: 11-17-10 CSR:
Is the customer calling as a result of the broadcast? YES
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES
Consumer Name: Connie Seibert (thought it was Address: 242 Park Ave.
Ludlow, Ky
Phone: 859-241-7844
Serial #:
***Send an ARS label***
Comments:
weben, referral

# 700 Log Sheet - 2010 CNBC Story

Confidential

#### 700 Log Sheet - 2010 CNBC Story

Date: 11/17/2010 CSR:	Tavis	
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remington	
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700	(	
seeking company feedback regarding direction/use of	of personal Mode	1 700
claims they experienced a "safety" related issue with	ı their personal N	Model 700
has not experienced a problem but wants firearm ins	pected (fill out a	ddress) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re		
Did they agree to return it to the factory?	YES	NO
Consumer Name:	<del></del>	
Address:	<del></del>	
	<del></del>	
Phone:	_	
Serial #:	_	
***Send an ARS labeI***		
Comments:		
FSR 2129	<del></del>	

Confidencial

## 700 Log Sheet - 2010 CNBC Story

Date: CSR:				
Is the customer calling as a result of the broadcast? VES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Cailing to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
· · · · · · · · · · · · · · · · · · ·				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
SENT TO PODDUCT SErvices				

Confidential

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Pominotan

Date: 11/17/2010 CSR: Va		<del></del>	
Is the customer calling as a result of the broadcast?	YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington	e of Reming	ton	
Angry at CNBC for airing Supportiv	e of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700	)		
seeking company feedback regarding direction/use	of personal	Model 700	
claims they experienced a "safety" related issue wi	th their pers	onal Model 700	
has not experienced a problem but wants firearm in	ispected (fill	out address) send to an	RARC
If the customer references any concerns or problem the safety of the firearm, they should be advised to r	-	-	
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	<del></del>		•
Address:			
	<del></del>		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:		•	
hoom with his	11. LE	<u> 13</u>	
hoor with his			

1000000

700 Log Sheet - 2010 CNBC Story			
Date:			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory?			
Consumer Name: Sary Elliston			
Address: 314 / QU / DES Chapel Re			
DOIENTN 37058			
Phone: <u>931-627-3167</u>			
Serial #: 7/14//			
***Send an ARS label*** PIEA dy reguestes			
Comments:			

## 700 Log Sheet - 2010 CNBC Story

Date: 11/17/2010 CSR:	m	
Is the customer calling as a result of the broadcast	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive of	of Remington	
Angry at CNBC for airing Supportive of	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use or	f personal Mode	el 700
claims they experienced a "safety" related issue with	their personal M	Model 700
has not experienced a problem but wants firearm insp	ected (fill out a	ddress) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to ret		
Did they agree to return it to the factory?	YES	NO
Consumer Name:	-	
Address:	_	
· · · · · · · · · · · · · · · · · · ·	_	
Phone:	_	
Serial #:		
***Send an ARS label***		
Comments: Said Reministed Was	+1,11	
thall		<del>_</del>

Confidential

#### 700 Log Sheet - 2010 CNBC Story

Date: _///7	CSR: An	ne_		
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	n			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regarding	ng direction/use o	of personal Mode	el 700	
claims they experienced a "safety";	related issue with	their personal !	Model 700	
has not experienced a problem but v	wants firearm ins	pected (fill out a	address) send to an RARC	
If the customer references any concer the safety of the firearm, they should	-	_	<u>-</u>	
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:		<u> </u>		
Address:		_		
		<del></del>		
Phone:	<del></del>	<del></del>		
Serial #:				
***Send an ARS label***				
Comments:				

Confidential

10/10/10

Date:	CSR:	Chris	5	
Is the customer calling as a result of the	he broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remingto	n	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	n			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700	•		
seeking company feedback regarding	g direction/use	of personal M	Model 700	
claims they experienced a "safety" i	related issue with	h their persoi	nal Model 700	
has not experienced a problem but v	vants firearm ins	spected (fill o	out address) ser	nd to an RARC
If the customer references any concer the safety of the firearm, they should	_	_		
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:		<del></del>		
Address:		<del></del>		
,				
Phone:	( cook	_		
Serial #: <u>E6553072</u>	(1999)			р. Ж
***Send an ARS label***				45,
Comments:				
_Age				
			<del></del>	
Reminoson	Confident	ial		10/19/10

Date: MINIO CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Calling to offer support of

Date: 11/17/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:
Calling to support for the Remington

## 700 Log Sheet - 2010 CNBC Story

Date: HAVEW WAR
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Hosking about age and of ritle

Confidential

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Daminaton

Date:				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
Phone:				
Serial #:AGD35Q914				
***Send an ARS label***				
Comments:				
Date Chiam				
·				

Confidential

**Confidential-Subject to Protective Order** Bledsoe v. Remington

Reminston

### 700 Log Sheet - 2010 CNBC Story

Date:	CSR:	Mic	
Is the customer calling as a result of the	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
X seeking company feedback regarding	ng direction/use	of personal Mod	del 700
claims they experienced a "safety":	related issue wi	h their personal	Model 700
has not experienced a problem but v	wants firearm in	spected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should	_	_	<b>-</b>
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		<del></del>	
Address:		<del></del>	
		_	
Phone:			
Serial #: <u>E6639226</u>	)		
***Send an ARS label***			
Comments:			

Confidential

## 700 Log Sheet - 2010 CNBC Story

Date:	CSR:	57-1		
Is the customer calling as a result of t	the broadcas	t? YES NO		
Initial tone/Attitude of the caller:		_		
Angry at Remington	Suppor	tive of Reming	con	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per	sonal model 7	700		
seeking company feedback regardi	ng direction/ı	ise of personal	Model 700	
claims they experienced a "safety"	related issue	with their person	onal Model 700	
has not experienced a problem but	wants firearn	n inspected (fill	out address) send to	an RARC
If the customer references any conce the safety of the firearm, they should	_	_		-
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:	·			
Address:		·		
		<del></del>		
Phone:				
Serial #:		<del></del>		
***Send an ARS label***				
Comments:  Greneral Info			<u> </u>	

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

#### 700 Log Sheet - 2010 CNBC Story

Date: 1/1/7/10 CSR: Wetts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Surt celling & FYI.

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remineton

Date:11-17-10	CSR: AHRON	
Is the customer calling as a result of the	e broadcast? YĐS N	0
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remin	gton
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Reming	ton)	
Inquisitive about Remington position	1	
Calling to provide broadcast feedbac	k	
Customer Owns a Model 700:		
X General concern of safety with person	nal model 700	·
seeking company feedback regarding	direction/use of persona	1 Model 700
claims they experienced a "safety" re	slated issue with their per	sonal Model 700
has not experienced a problem but we	ants firearm inspected (fi	ll out address) send to an RARC
If the customer references any concern the safety of the firearm, they should be	. <del>-</del>	-
Did they agree to return it to the factor	y? YES	<b>K</b> 0
Consumer Name: FRANK Shahan		
Address:	····	
	<del></del>	
Phone: 304-621-0094		
Serial #: <u><b>B6444052</b></u>		·
***Send an ARS label***		
Comments:		
		<del></del>

Confidential

10/19/10

D ----in -+ 0 m

#### 700 Log Sheet - 2010 CNBC Story

Date: 11 17 10 CSR: DE!
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
✓ Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model-700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: <u>JG Horner</u>
Address: 7921 Fantail Dr.
Las Viegos, NV 89084
Phone: 200-526-1476
Serial #: 27054
***Send an ARS label***
Comments:
Has both-lock & had FSR
Remington Confidential 5\25

**Confidential-Subject to Protective Order** Bledsoe v. Remington

Date: 11 17 10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington  Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  NO
Consumer Name: Harold Sniper
Address: 363 5. Washington Ave.
Piscodominy NT 08854
Phone: 732-433-75-10 (cf(1#)
Serial #: C6212908 m/700 1 . 30 · 06
***Send an ARS label***  6(10), Owner
Comments:
FSR-lat fall-Nodanage-no injung
Remington Confidential 5124 10/19/10

5/26

Date:	11/17/10	CSR:	m	<u> </u>	<del></del>	•
Is the custo	omer calling as a result of	the broadcast?	YES NO	O		
Initial tone	e/Attitude of the caller:					
Angry	at Remington	Supportiv	e of Reming	ton		
Angry	at CNBC for airing	Supportiv	e of CNBC			
Nature/Pu	rpose of Call:					
Calling	g to offer support (pro-Remi	ington)				
Inquisi	tive about Remington posit	ion			·	
Calling	g to provide broadcast feedb	ack				
Customer	Owns a Model 700:					
Genera	l concern of safety with per	rsonal model 700	1			
seeking	g company feedback regard	ing direction/use	of personal	Model 700		
claims	they experienced a "safety"	' related issue wi	th their pers	onal Model 700	)	
has not	experienced a problem but	wants firearm in	ispected (fil	l out address) se	end to an RARC	
	omer references any conce of the firearm, they should	-	-	Product Sorvice	on Thom NIV	
_	gree to return it to the fac	tory? A 5 eU	YES	NO	Veterar	-/over Ren Zyrr. ag o
Consumer l	, ,	T. Smith		30-06	ed stk. S	ca-in-law
	741 Wilder		· ·	shot it	safety w	en-in-law as always the
	atting wille UT		— (j	I de la	- orun she	11- 40 cd J-J
Phone: _	802-282-6	1552		Handed h	in loaded	lgun. It
Serial #:			<del></del>	FSL'd.		70100
***Send ar	ı ARS label***		,	last w	k saw c	WSC.
Comments	:					
		·		<del></del>		
Remington		Confiden	tial		J	0/19/10

Date: 111710 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Mike Harbin.
Address: 482 Plauvier
Hodgenville, Ky 42748
Phone: <u>670-358-9998</u>
Serial #: <u>F16848601</u> <u>M</u> 100,243
***Send an ARS label***
Comments:
No incident - Has had for about 50 yes
No incident - Has had for about 50 yrs  Saw ty show & is warried  eeds a box # V 1160194 confidential 5115  10/19/10
Remington DOX * 1160194 Confidential 5115

## 700 Log Sheet - 2010 CNBC Story

Date: 11-17-10 CSR: JB	Irvino	3	
Is the customer calling as a result of the broadcast?	YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supportive	of Remington		
Angry at CNBC for airing Supportive	of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use	of personal Mo	odel 700	
claims they experienced a "safety" related issue with	ı their persona	l Model 700	
has not experienced a problem but wants firearm ins	pected (fill ou	t address) send to an R	ARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	<del></del>		
Address:			
	<del></del>		
Phone:	_		
Serial #:			
***Send an ARS label***			
Comments:	1		
wanted to make sure it.	had		٠
new trigger system.			

Remineton

Confidential

### 700 Log Sheet - 2010 CNBC Story

5/23

Date: 11/17/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: John H. Young Last xr. FSR's twice
Address: 678 Goff Ferry Ad Fort
dsden AL 35903 11 1 1/4 lot
Phone: 256-492-6397 Has bolt lack
Serial #: Whatever to make it sate
***Send an ARS label***
Comments:

Confidential

Remington

Date: 17-10	CSR:	-M)	
Is the customer calling as a result of the	e broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingt	ton)		
Inquisitive about Remington position	ı		
Calling to provide broadcast feedback	k		
Customer Owns a Model 700:			
General concern of safety with person	nal model 700		
seeking company feedback regarding	direction/use o	f personal Mode	el 700
claims they experienced a "safety" re	lated issue with	their personal?	Model 700
has not experienced a problem but wa	ants firearm ins	pected (fill out a	address) send to an RARC
If the customer references any concerns the safety of the firearm, they should be	-	_	<del>-</del>
Did they agree to return it to the factor	y?	YES	NO
Consumer Name:			
Address:		_	
		_	
Phone:		_	
Serial #: (39935	3	<del></del>	
***Send an ARS label***			
Comments:			
AGR	············		·
. U	· · · · · · · · · · · · · · · · · · ·		

Reminston

Confidential

Date: 11-17-10 CSR: 5BIrving
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
<del></del>
Phone:
Serial #:
***Send an ARS label***
Comments:
No problems, just concerned because
No problems, just concerned because  his son is going to be using it. advised to send in if concerned
Remington Confidential 10/19/10

Date: NOV. 17. 2010 CSR: SOJ
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments: WANTED TO Check AGE ON PHE
<del>-</del>

Confidential

Daminotan

Date: 1+17/0 CSR: Ren
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Tom Thuson
Address:
Phone: 218-809-4085
Phone: $\frac{218 - 809 - 4085}{56364756776248731}$ ***Sand an APS label***
***Send an ARS label***
Comments:
when was this bun unde
T6248731

Confidential

**Confidential-Subject to Protective Order** Bledsoe v. Remington

Remington

11-18-2010

,526 total calls

CALLING AS RESULT OF BROADCAST

27+5=32

Yes +1/1-11 +1+1-1/1-11

No 1111

**ATTITUDE** 

Angry at Remington

Angry CNBC

Supportive of REM

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support 11

Inquisitive on Rem-position + + + | | |

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern ++++ + ++++

Feedback

Safety Issue ++++ | | | |

No Problem w/ firearm /

ARS SENT +1

Seriplate MHH 111

Date:	CSR:	
Is the customer calling as a result of the	broadcast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remingt	con)	
Inquisitive about Remington position		
Calling to provide broadcast feedback	C	
Customer Owns a Model 700:		
General concern of safety with person	nal model 700	
seeking company feedback regarding	direction/use of personal Model 700	
claims they experienced a "safety" re	lated issue with their personal Model 700	
has not experienced a problem but wa	ants firearm inspected (fill out address) send to an RAI	RC
	s or problems experienced in relation to the operate advised to return it to (Product Service, Ilion NY)	tion of
Did they agree to return it to the factor	e advised to return it to (Product Service, Ilion NY)  y?  YES  NO  Fire on booth	na reares
Consumer Name: Bob Phase,	tield Fire on boott	dosing
Address:		
Phone:		
Serial #: A 6 27/178	176	4
***Send an ARS label*** W L	a deservat want to ship It. I'm	iay Call
Comments:	le doernot want to ship it. I'm he back.	
Remington	Confidential	10/19/10

#### 700 Log Sheet - 2010 CNBC Story

5138

Date: 11/18/10	CSR:	<u> </u>	
Is the customer calling as a result of	the broadcast? YES	NO	
Initial tone/Attitude of the caller:		•	
Angry at Remington	Supportive of Rea	mington	
Angry at CNBC for airing	Supportive of CN	TBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remi	ngton).		
Inquisitive about Remington positi	ion		
Calling to provide broadcast feedb	pack		
Customer Owns a Model 700:			
General concern of safety with per	rsonal model 700		
seeking company feedback regardi	ing direction/use of pers	onal Model 700	
claims they experienced a "safety"	related issue with their	personal Model 700	
has not experienced a problem but	wants firearm inspected	l (fill out address) send to an R	ARC
If the customer references any conce the safety of the firearm, they should			
Did they agree to return it to the fact  Consumer Name: <u>Kevin</u> W		700 90-06	Ares on
Address: 1025 W. 3	ord 54	safety released lost year down His uncle ga	we. thad FSR
Phone: $8/8-673-3$	_	His uncle ga	ive it to him
Serial #: 363/58		Wants Bt ren	icved
***Send an ARS label***	,	·	
Comments:  Box J ARS	1160950		
Remington	Confidential		10/19/10

Remington

#### 700 Log Sheet - 2010 CNBC Story

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Reminston

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 7.00
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Lester Robbins
Address:
Emory, TX
Phone: 903-474-9414 75440
Serial #: NA -> Mtn Rifle LSS
***Send an ARS label***
Comments:
was told by friend that gun willgo off at anytime -> CABC 7 internet report
off at anytime -> CABC 7 internet report

Remineton

Confidential

Date:	CSR: AM	AL	·
Is the customer calling as a result of the	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:	·		
Calling to offer support (pro-Remin	igton)		·
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	ng direction/use o	f personal Mod	lel 700
claims they experienced a "safety":	related issue with	their personal	Model 700
has not experienced a problem but v	wants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should	_	_	_
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		_	
Address:		_	
	<del></del>		
Phone:		_	
Serial #:		_	
***Send an ARS label***	•		
Comments:			
	<del></del> -		· <del></del>

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
x seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:

100000

Date:	CSR:	20	· ·
Is the customer calling as a result of th	ne broadcast?	YES Y	)
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:	÷		
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington positio	n .		
Calling to provide broadcast feedbac	ek		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regardin	g direction/use c	f personal Mode	1 700
claims they experienced a "safety" r	elated issue with	their personal M	1odel 700
has not experienced a problem but w	vants firearm ins	pected (fill out ac	idress) send to an RARC
If the customer references any concert the safety of the firearm, they should t			
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name:		<del></del>	
Address:	<del> </del>		
	<del></del>	<del></del>	
Phone:		_	
Serial #: 1060 8/		· 	
***Send an ARS label***			
Comments:			
			<del></del>

10/10/10

Date:	11/18/10	CSR:	)an			
Is the custor	mer calling as a result of t	he broadcast?(	YEŞ) NO			
	Attitude of the caller:					
Angry a	Angry at RemingtonSupportive of Remington					
Angry a	t CNBC for airing	Supportive	of CNBC			
	_					
Nature/Pur	pose of Call:					
Calling	to offer support (pro-Remir	ngton)				
Inquisiti	ive about Remington positio	on				
Calling	to provide broadcast feedba	ack				
Customer C	)wns a Model 700:					
General	concern of safety with pers	sonal model 700		•		
seeking	company feedback regardin	ng direction/use o	of personal Mo	del 700		
claims tl	hey experienced a "safety"	related issue with	n their persona	l Model 700		
has not s	experienced a problem but	wants firearm ins	spected (fill ou	t address) send to an RARC		
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).						
Did they agr	ree to return it to the facto	ory?	YES	NO		
Consumer N	ame:					
Address:		· 				
		<u> </u>				
Phone:			<u> </u>			
Serial #:						
***Send an	ARS label***					
Comments:						
twa	MEDE	VOW WI	red his	<del></del>		
Was	MEDE					

Confidential

Daminaton

Date: 1/18/2010 CSR: 200
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
QUESTIONS about the x mark ped

Confidential

10/19/10

Date:	csr: <u>J.B</u>	Irvina	<b>)</b>	
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Reming	ton)		,	
Inquisitive about Remington position	1			
Calling to provide broadcast feedbac	k			
Customer Owns a Model 700:				
General concern of safety with perso	nal model 700			
seeking company feedback regarding	direction/use o	f personal Mode	el 700	
claims they experienced a "safety" re	elated issue with	their personal l	Model 700	
has not experienced a problem but w	ants firearm insp	pected (fill out a	iddress) send to an RARC	
If the customer references any concern the safety of the firearm, they should be	<b>-</b>	-	-	
Did they agree to return it to the factor	y?	YES	NO	
Consumer Name:		_		
Address:		_		
		_		
Phone:		_		
Serial #:				
***Send an ARS label***				
Comments: He has gun in for SM that gun will be	AP. Waii safe w	to quara	aleo.	
	<i>U</i> /		<del>7</del>	

Confidential

Paminatan

## 700 Log Sheet - 2010 CNBC Story

Confidential

Peminaton

### 700 Log Sheet - 2010 CNBC Story

Date: ////////////////////////////////////	SR: Wet	5	
Is the customer calling as a result of the	broadcast?	YES NO	
Initial tone/Attitude of the caller:	. ,		
Angry at Remington	Supportive o	of Remington	
Angry at CNBC for airing	Supportive o	of CNBC	
Nature/Purpose of Call:		,	
Calling to offer support (pro-Remingto	on)		
Inquisitive about Remington position			
Calling to provide broadcast feedback	:		
Customer Owns a Model 700:			
General concern of safety with person	al model 700		
seeking company feedback regarding	direction/use of	personal Mode	1 700
claims they experienced a "safety" rela	ated issue with	their personal N	10del 700
has not experienced a problem but was	nts firearm insp	ected (fill out a	ddress) send to an RARC
If the customer references any concerns the safety of the firearm, they should be			
Did they agree to return it to the factory	??	YES	NO
Consumer Name:		_	
Address:		_	
		_	•
Phone:		_	
Serial #:			
***Send an ARS label***			
Comments:			
			_
			_

Confidential

Reminaton

### 700 Log Sheet - 2010 CNBC Story

Date: 11 16 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO - Intermet
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  (YES)  NO
Consumer Name: Jared Tenideton
Address: <u>260 Geranium</u>
Ruckersville, VA 229106
Phone: 434-985-8385
Serial #: 600793 ro 700, 30-06
***Send an ARS label***
Comments:
11/18/10-FSR-shot hole in truck door
No injuly

Remington

Confidential

## 700 Log Sheet - 2010 CNBC Story

Date: 11 18 10 CSR: Dell
Is the customer ealling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700 rm
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: 500+ AC+Z
Address: 132 Oscar Lane
Speedwell, TIN 37870
Phone: 423-494-7683
Serial #:
***Send an ARS label***
Comments: No dod e
comments: No det le FSR-1 time - No danverge No mjury

Confidential

Remington

### 700 Log Sheet - 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Jones Grainger last Sat-poked out the
Address:
Phone: 660-864-3446 truck sit Fired.
Serial #:
***Send an ARS label*** \( \forall \)
Comments:
toox

Confidential

Remington

## 700 Log Sheet – 2010 CNBC Story

5133

Date:	11/18/10	CSR:	2	· 	
Is the cust	comer calling as a result o	of the broadcast? Y	ES NO		
Initial ton	e/Attitude of the caller:				
Angry	at Remington	Supportive of	Remington		
Angry	at CNBC for airing	Supportive of	CNBC		
Nature/Pu	irpose of Call:				
Callin	g to offer support (pro-Rer	mington).			
Inquis	itive about Remington pos	ition			
Callin	g to provide broadcast feed	dback			
Customer	Owns a Model 700:				
Gener	al concern of safety with p	ersonal model 700		•	
seekin	g company feedback regar	ding direction/use of I	personal Model 700		
claims	they experienced a "safet	y" related issue with th	neir personal Model	700	
has no	t experienced a problem b	ut wants firearm inspe	cted (fill out addres	s) send to an RARC	
	omer references any con of the firearm, they shou	_	-	-	
Did they a	gree to return it to the fa	actory? Ý	ES NO	used	
Consumer	Name: Brian	K. Hill	700	FSR-heigh	od
Address: _	64 5. Par		while	e but recen	Hy
_	Salem Mo	65560	d:d		
	573-729-			•	
Serial #: _	E644790	0/			
***Send a	n ARS label***				
Comments	5:				
				•	

Remington

Confidential

## 700 Log Sheet - 2010 CNBC Story

Date: 11/18/10 CSR: Anita			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			
wanted to know what year firearm was manifactured			

Confidential

10/10/10

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Docto Bisson
Address: 30 Sodom RO
Melvin Village, NH 03850
Phone:
Serial #:6656951U
***Send an ARS label***
Comments:
<u> </u>

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Remington

Date:	CSR:	Inne	
Is the customer calling as a result of th	ie broadcast	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive (	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	ck		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regardin	g direction/use o	f personal Mode	el 700
claims they experienced a "safety" r	elated issue with	their personal?	Model 700
has not experienced a problem but w	ants firearm insp	pected (fill out a	ddress) send to an RARC
If the customer references any concert the safety of the firearm, they should be	_	_	<del>-</del>
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name:	<del></del>	-	
Address:			
		-	
Phone:	/	-	
Serial #: E6205615 / E681	18214		
***Send an ARS label***		•	
Comments:			

Confidential

Date: 11 19 CSR: Anne
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:  Serial #:  Serial #:
Phone:
Serial #:
***Send an ARS label***
Comments:

Confidential

Date: 11810 CSR: And Pu	Turne	<u> </u>
Is the customer calling as a result of the broadcast? YE	S) NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive of I	Remington	
Angry at CNBC for airing Supportive of (	CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use of pe	ersonal Model	700
claims they experienced a "safety" related issue with the	eir personal Mo	odel 700
has not experienced a problem but wants firearm inspec	ted (fill out add	dress) send to an RARC
If the customer references any concerns or problems exp the safety of the firearm, they should be advised to return		
Did they agree to return it to the factory?	es n	₹O
Consumer Name:		
Address:		
Phone:		-
Serial #:		
***Send an ARS label***		
Dealer was calling for info	on	

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## 700 Log Sheet - 2010 CNBC Story

Date: 11-18-10 CSR:	M	<del></del>
Is the customer calling as a result of the broadcast?	YES NO	_ )
Initial tone/Attitude of the caller:	5	riend
Angry at Remington Supportive	of Remington	
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700	^ 116.1	1.700
seeking company feedback regarding direction/use o	i personal Mod	el /00
claims they experienced a "safety" related issue with	their personal	Model 700
has not experienced a problem but wants firearm ins	pected (fill out a	address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re-	<del>-</del>	-
Did they agree to return it to the factory?	YES	NO
Consumer Name:	_	
Address:	<del>_</del>	
Phone:	<del>_</del>	
Serial #:		
***Send an ARS label***		·
Comments:		
SMP		<del></del>
1		

Commission

Date: 11-18-10	CSR: J.BI	rving		
Is the customer calling as a result of t	he broadcast? (	YES NO		
<u>Initial tone/Attitude of the caller:</u>				
Angry at Remington	Supportive	of Remingt	on	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	igton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regarding	g direction/use o	of personal N	Model 700	
claims they experienced a "safety" i	related issue with	their perso	nal Model 700	
has not experienced a problem but v	wants firearm ins	pected (fill	out address) send to	an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:	<del>.</del>			
Address:	····			
<del></del>	·	_		
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
Concerned w/ safety of	f hit Mo	del 700	) <u>.                                    </u>	•
9				

Confidential

n ....i.....

10/10/10

11-19-20	01	O
----------	----	---

2092 total

37 veel of

233

CALLING AS RESULT OF BROADCAST 38 + 3 = 35

No +++

**ATTITUDE** 

Angry at Remington

Angry CNBC

Supportive of REM ## | |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ////

Inquisitive on Rem position + 1 1 1

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern +++++++||

Feedback ) 1 11

Safety Issue + 1 | | |

No Problem w/ firearm ) ) ·

ARS SENT 4411

To PRODUCT SERVICES 111 / 11

serial ck ++++ ++++

## 700 Log Sheet - 2010 CNBC Story

Date: 11 9 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700 600
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: John Music
Address: 30103 3441 Ave. 5.
164, WA 98580
Phone: 253-843-0594 or 253-307-6925
Serial #: A6371996 m/600 mohawk, 306
***Send an ARS label***
Comments:
FSIZ-tavice - last time uses 20 yrs, ago
Remington Confidential 5\50

**Confidential-Subject to Protective Order** Bledsoe v. Remington

Date: 11 1910 CSR: Dell	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	
Did they agree to return it to the factory? (YES) NO	
Consumer Name: Tracy Soile	
Address: 3969 10th St.	
Faiclo ND 58 Wa	
Phone: 101-212-5434 (COII)	
Serial #: G6895606 M/700 XHR Time Mag	
***Send an ARS label***	
Comments:	
11/19/10 - FSR- son cut finger on Safety	
from recoil	
Remington Confidential 5\5\	0

Date: 11 19 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO) OFFICE TV E. CAVERNITHS
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  (YES)  NO
Consumer Name: <u>Walter Stowe</u>
Address: 9011 Stagley Dr.
Wilmington, NC 28412
Phone: 910-538-0443 (C(1) #)
Serial #: <u>66653192</u> m/700, 270 Win
***Send an ARS label***
Comments:
FSR-last Season No damage-No injuy
te heard we were replacing triggers for free
Remington Confidential 5149 10/19/10

## \*\*\*\*\*Internal Use Only\*\*\*\* 700 Log Sheet - 2010 CNBC Story Is the customer calling as a result of the broadcast? YES NO Initial tone/Attitude of the caller: \_\_ Angry at Remington \_\_\_ Supportive of Remington \_\_\_\_ Angry at CNBC for airing \_\_\_\_ Supportive of CNBC Nature/Purpose of Call: Calling to offer support (pro-Remington) Inquisitive about Remington position \_\_\_ Calling to provide broadcast feedback Customer Owns a Model 700: General concern of safety with personal model 700 \_\_\_\_ seeking company feedback regarding direction/use of personal Model 700 \_\_\_ claims they experienced a "safety" related issue with their personal Model 700 \_\_\_ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY). Did they agree to return it to the factory? YES NO Consumer Name: Address: \_\_\_\_\_ Phone:

\*\*\*Send an ARS label\*\*\*

Comments:

to the fire position. Transferred to Product Services

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Date: 1-19-10 CSR: CHULL
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Heard ABout ON line 2004 700
2004 700

Confidential

10/19/10

Pominaton

Date:	vavis	
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remington	
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
☑ General concern of safety with personal model 700		
seeking company feedback regarding direction/use	of personal Mo	odel 700
claims they experienced a "safety" related issue wit	h their persona	l Model 700
has not experienced a problem but wants firearm in	spected (fill ou	t address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re	-	•
Did they agree to return it to the factory?	YES	NO
Consumer Name:	<del></del>	
Address:	_	
Phone:		
Serial #:		
***Send an ARS label***		
Comments:		
		· ·

Date: Nov. 19 7010 CS	R:	A	
Is the customer calling as a result of the b	roadcast?	ES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	_Supportive o	f Remington	
Angry at CNBC for airing	_ Supportive o	f CNBC	
Nature/Purpose of Call:		٢	
Calling to offer support (pro-Remingtor	1)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			•
General concern of safety with personal	l model 700		
seeking company feedback regarding di	irection/use of	personal Mode	1 700
claims they experienced a "safety" relat	ed issue with	their personal N	Model 700
has not experienced a problem but want	is firearm insp	ected (fill out a	ddress) send to an RARC
If the customer references any concerns of the safety of the firearm, they should be a	_	-	-
Did they agree to return it to the factory?		YES	NO
Consumer Name:	<u></u>	_	
Address:	<del></del>	_	
		-	
Phone:	· · · · · · · · · · · · · · · · · · ·	_	
Serial #:		<del></del>	
***Send an ARS label***			
Comments:  Lust wanted into			
Just wanted into	<u> </u>		

Confidential

10/10/10

Date: Nov. CSR: SI	<b>Y</b>
Is the customer calling as a result of the broadcast? YES	NO
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Rem	nington
Angry at CNBC for airing Supportive of CNI	вС
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of person	onal Model 700
claims they experienced a "safety" related issue with their p	personal Model 700
has not experienced a problem but wants firearm inspected	(fill out address) send to an RARC
If the customer references any concerns or problems experi the safety of the firearm, they should be advised to return it	<u> </u>
Did they agree to return it to the factory? YES	(NO)
Consumer Name:	
Address:	
Phone:	
Serial #: 46480792	
***Send an ARS label***	
Comments:  Merking Age	

Considerial

### 700 Log Sheet - 2010 CNBC Story

Date:	CSR:			
Is the customer calling as a result of	of the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Reming	on	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Re	nington)			
Inquisitive about Remington pos	ition			
Calling to provide broadcast fee	iback			
Customer Owns a Model 700:				
General concern of safety with p	ersonal model 700			
seeking company feedback regard	ding direction/use	of personal	Model 700	
claims they experienced a "safet	y" related issue with	h their perso	onal Model 700	
has not experienced a problem b	ut wants firearm ins	spected (fill	out address) send t	o an RARC
If the customer references any con the safety of the firearm, they shou				
Did they agree to return it to the fa	ctory?	YES	NO	
Consumer Name: MARK				
Address:		<del></del>		
and Que				
Phone: 970-948-0	1306	_		
Serial #:				
***Send an ARS label***				
Comments:				
Remington	Confident	ial		10/19/

Remington

Date: 11-19-2010 CSR: Dannz
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Scott Barta
Address: 25541 Sawn!
Lake Forest, Ca 92630
Phone: 949-331-6393
Serial #: <u>A6265339</u>
***Send an ARS label***
Comments: Wants XMP adjust. trigger replacement

Confidential

Daminotan

Confidential

Rominaton

Date: CSR:	Janny	
Is the customer calling as a result of the broadcast?	ES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive o	f Remington	
Angry at CNBC for airing Supportive o	f CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position	••	
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use of	personal Mod	el 700
claims they experienced a "safety" related issue with	heir personal	Model 700
has not experienced a problem but wants firearm insp	ected (fill out	address) send to an RARC
If the customer references any concerns or problems e the safety of the firearm, they should be advised to retu	_	<del>-</del>
Did they agree to return it to the factory?	YES	NO
Consumer Name:	-	
Address:	-	
	-	
Phone:	-	
Serial #:	_	
***Send an ARS label***		
Comments:		
Taking to Gander Mtn	<del></del>	<del></del>
		<del></del>

Confidential

**Confidential-Subject to Protective Order** Bledsoe v. Remington

Raminaton

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Depopulate la tur 700's

~-...±1......1

### 700 Log Sheet - 2010 CNBC Story

Date: $11/19/10$ CS	R:	Chris	
Is the customer calling as a result of the b	roadcast? (	YES NO	
Initial tone/Attitude of the caller:		_	
Angry at Remington	_ Supportive	of Remington	
Angry at CNBC for airing	_Supportive	of CNBC	
Nature/Purpose of Call:		,	
Calling to offer support (pro-Remington	n)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal	l model 700		
seeking company feedback regarding di	irection/use o	f personal Mo	del 700
claims they experienced a "safety" relat	ed issue with	their personal	Model 700
has not experienced a problem but want	s firearm ins	pected (fill out	address) send to an RARC
If the customer references any concerns of the safety of the firearm, they should be a	_	_	
Did they agree to return it to the factory?		YES	NO
Consumer Name:	<del></del>	_	
Address:		-	
	<del></del>	_	
Phone:			
Serial #:	·		
***Send an ARS label***			
Comments:			

Confidential

Rominaton

### 700 Log Sheet - 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Confidential

Remineton

Date: 11-19-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: BRAL BOSS
Address:
<del></del> ·
Phone: 573-885-7734
Serial #:
***Send an ARS label***
Comments:

Confidential

n ....i.. ...

## 700 Log Sheet - 2010 CNBC Story

Date:/	17-19-10	CSR:	Ren	
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/	Attitude of the caller:			
Angry at	Remington	Supporti	ve of Remington	
Angry at	CNBC for airing	Supporti	ve of CNBC	
Nature/Purp	oose of Call:			
Calling t	o offer support (pro-Remin	gton)		
Inquisitiv	ve about Remington positic	n		
Calling to	o provide broadcast feedba	ck		
Customer O	wns a Model 700:			•
General	concern of safety with perso	onal model 70	0	
seeking o	company feedback regardin	g direction/us	e of personal Mo	del 700
claims th	ney experienced a "safety" r	related issue w	ith their personal	l Model 700
has not e	xperienced a problem but v	vants firearm	nspected (fill out	t address) send to an RARC
	ner references any concer the firearm, they should l			n relation to the operation of duct Service, Ilion NY).
Did they agr	ee to return it to the facto	ry?	YES	NO
Consumer Na	ame: TOM Kie	K5		a.
Address:			<u> </u>	
Phone:	1989-733-1	5087		
Serial #:	635459	2 19	70	
***Send an A	ARS label***			
Comments:				
	<del></del>			

Confidential

### 700 Log Sheet - 2010 CNBC Story

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: W. Llynn Cupic
Address:
Phone: 724-667-3840
Serial #: 352072 (67)
***Send an ARS label***
Comments:

Confidential

Dancinatan

Date: 11-19-10	CSR: Anron		
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	``
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remir	igton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:		٠.	
General concern of safety with person	sonal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mod	el 700
claims they experienced a "safety"	related issue with	their personal :	Model 700
has not experienced a problem but	wants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should	-	_	•
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name: Shelby 1705	ic	_	
Address:		<u> </u>	
		_	
Phone: <u>304-922-9992</u>		<del>_</del>	
Serial #: <u>E 63460743 - D Co</u>	233580	<del></del>	
***Send an ARS label***			
Comments:			

10/10/10

Date: CSR:			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
·			
Phone:			
Serial #: _ E 6653192			
***Send an ARS label***			
Product SUS			

CSR:(	nic		
he broadcast?	YES NO		
Supportiv	e of Remingto	n	
Supportiv	e of CNBC		
ngton)			
on			
ack			
sonal model 700	)		
ng direction/use	e of personal M	fodel 700	
related issue w	ith their persor	aal Model 700	
wants firearm i	nspected (fill c	out address) send to a	in RARC
_	_		-
ory?	YES	NO	
	<del></del>		,
	Supportive	Less to the broadcast? YES NO  Supportive of Remingto  Supportive of CNBC  Supportive of CNBC  Supportive of Personal Market  Sonal model 700  In direction/use of personal Market  Sonal model 700  In direction/	Supportive of Remington Supportive of CNBC  agion)  ack  conal model 700  ag direction/use of personal Model 700  related issue with their personal Model 700  wants firearm inspected (fill out address) send to a construction of the beadvised to return it to (Product Service, Rio part)?  YES NO

Date:	11/19	CSR:	ai	
Is the custom	ner calling as a result of t	he broadcast? (	YES NO	
Initial tone/	Attitude of the caller:	•		
Angry at	Remington	Supportive	of Remington	
Angry at	CNBC for airing	Supportive	of CNBC	
Nature/Purp	oose of Call:			
Calling t	o offer support (pro-Remir	ngton)		
A Inquisiti	ve about Remington positi	on		
Calling t	o provide broadcast feedba	ack		
Customer O	wns a Model 700:			
General of	concern of safety with pers	sonal model 700		
seeking o	company feedback regardi	ng direction/use o	of personal Mod	el 700
claims th	ey experienced a "safety"	related issue with	their personal	Model 700
has not e	xperienced a problem but	wants firearm ins	pected (fill out	address) send to an RARC
	ner references any conce the firearm, they should			relation to the operation of luct Service, Ilion NY).
Did they agr	ee to return it to the fact	ory?	YES	NO
Consumer Na	ime:		<del></del>	
Address:			_	
			_	
Phone:	·			
Serial #:	-667223C	7		
***Send an .	ARS label***			
Comments:				
Gen I	INFO -			

Date:	11/19	. CSR:	€ Ric	<u> </u>	
Is the custon	ner calling as a result of	the broadcas	st? YES NO	) .	
Initial tone/	Attitude of the caller:				
Angry at	Remington	Suppo	rtive of Reming	ton	
Angry at	: CNBC for airing	Suppo	rtive of CNBC	·	
Nature/Purp	oose of Call:				
Calling t	o offer support (pro-Rem	ington)			
Inquisiti	ve about Remington posit	ion		•	
Calling t	o provide broadcast feedb	oack			
Customer O	wns a Model 700:				
General	concern of safety with per	rsonal model	700		
seeking of	company feedback regard	ling direction	use of personal	Model 700	
claims th	ney experienced a "safety'	" related issue	e with their pers	sonal Model 700	
has not e	xperienced a problem but	t wants firear	m inspected (fil	l out address) ser	d to an RARC
	ner references any conce the firearm, they should	_	<del>-</del>		-
Did they agr	ee to return it to the fac	tory?	YES	NO	,
Consumer Na	ame:		<del></del> .		
Address:			<del></del>		
Phone:					
Serial # 6	288955				
***Send an .	ARS label***				•
Comments:					
				<del></del>	

### 700 Log Sheet - 2010 CNBC Story

Date: 11/19/18 CSR: Cotts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Wife on his back about setting a Kant
a Kont

Confidential

77 .......

10/19/10

Date:	11/19	CSR:	me	<del></del>
Is the cust	omer calling as a result of th	ne broadcast?	YES NO	
Initial ton	e/Attitude of the caller:			
Angry	at Remington	Supportive	of Remington	
Angry	at CNBC for airing	Supportive	of CNBC	. 2 1BA
Callin Inquis Callin Customer Gener seekin claims has no	g to offer support (pro-Remin itive about Remington position g to provide broadcast feedba  Owns a Model 700:  al concern of safety with persist g company feedback regarding they experienced a "safety":  t experienced a problem but we	on  ck  onal model 700  ig direction/use of the control of the con	n their personal ! pected (fill out a	Model 700 address) send to an RARC
	omer references any concer of the firearm, they should !			
Did they a	gree to return it to the facto	ory?	YES	NO
Consumer	Name:		_	
Address: _			- - G	6488794
Phone: _			_	
Serial #: _			<del></del> -	
***Send a	n ARS label***			
Comments	<b>::</b>			
		· · · · · · · · · · · · · · · · · · ·	- · · · · · · · · · · · · · · · · · · ·	·

Date: 11/19 CSR: April
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
Localisms they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: <u>Plean Schroeder</u>
Address: 3145. Hahos
Butte, MT 59701
Phone: 406-498-9020
Serial #:
***Send an ARS label***
Comments:
·

Date:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to a	n RARC
If the customer references any concerns or problems experienced in relation to the of the safety of the firearm, they should be advised to return it to (Product Service, Ilion	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Confidential

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### 700 Log Sheet - 2010 CNBC Story

Date: 11 19 10	csr: <u>De</u>		<del></del>
Is the customer calling as a result o	f the broadcast? Y	ES (NO)	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of		G
Angry at CNBC for airing	Supportive of	CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Ren	nington)		
Inquisitive about Remington posi	tion \	a	
Calling to provide broadcast feed	back		
Customer Owns a Model 700:			
General concern of safety with pe	ersonal model 700		
seeking company feedback regard	ding direction/use of p	ersonal Model 700	
claims they experienced a "safety	" related issue with th	eir personal Model	700
has not experienced a problem bu	ıt wants firearm inspe	cted (fill out addres	s) send to an RAR
If the customer references any cond the safety of the firearm, they should			
Did they agree to return it to the fa	ctory?	ES) NO	
Consumer Name: Thorys P	irpske		
Address: <u>1871</u> S. H	arrah Rd		
Harrah, (	OK 73045	·~	
Phone: 405-391-75	516 (hume	)	
Serial #: A6317217	<u>0</u>	1700, 3	ω <sub>6</sub>
***Send an ARS label***	·	rig, owner	
Comments:		s.	
FSR-2 yrs. ago	- Hole in	tailacte o	f truck
•			

Confidential-Subject to Protective Order Bledsoe v. Remington

	Date: 11 19 10 CSR: Dell
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? (YES) NO
	Consumer Name: Steve Harasta
	Address: 904 MCIvor Rd
	Phelos, Ny 1453à
	Phone: 315 789 0309
	Serial #: na m/700, 270 Win.
*	***Send an ARS label*** * Orio . auner
	Comments:
	FSR-11/18/10-No.damage No injum
	Remington Confidential 5 14 5 10/19/10

Date: 11 19 10 CSR: De 11
Is the customer calling as a result of the broadcast? YES NO Interpretation
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Paul Petrarca
Address: 500 Walnut St.
Vandergrift, PA 15690
Phone: 724-566-2096 (home)
Serial #: A6673078 m/100, 30-06
***Send an ARS label***  ((')) Ourer
Comments:
545. ago - FSR.
Remington Confidential 543 10/19/10



Date: 11-19-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700    Multiple fines   claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Chris Polombo
Address: 2151 Ruth St.
East Tawas, MI 48730
Phone: 989 - 820-0970
Serial #: D6 604723
***Send an ARS label***
Comments: Web veferral

10410410

Date: CSR:	JJT		
Is the customer calling as a result of the broadca	ast? YES NO	· )	
Initial tone/Attitude of the caller:			
Angry at Remington Suppo	ortive of Reming	ion	
Angry at CNBC for airing Suppo	ortive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	1 700		
seeking company feedback regarding direction	v/use of personal	Model 700	
claims they experienced a "safety" related issu	e with their pers	onal Model 700	
has not experienced a problem but wants firear	m inspected (fil	l out address) send to	in RARC
If the customer references any concerns or prob the safety of the firearm, they should be advised			
Did they agree to return it to the factory?	YES	NO	
Consumer Name: Curtis Sain	<del></del>		
Address:			
Phone: <u>Sb460726</u>	<del></del>		
Serial #: 318-654-4040			
***Send an ARS label***			
Comments:			
webveferal			

### 700 Log Sheet - 2010 CNBC Story

Date: ///19/10 CSR:	Jatts		
Is the customer calling as a result of the broadcast	? YES N	О	
Initial tone/Attitude of the caller:			
Angry at Remington Support	ive of Remin	gton	
Angry at CNBC for airing Support	ive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 7	00		
seeking company feedback regarding direction/u	se of persona	ıl Model 700	
claims they experienced a "safety" related issue	with their per	sonal Model 700	
has not experienced a problem but wants firearm	inspected (fi	ll out address) send to an RAF	≀C
If the customer references any concerns or proble the safety of the firearm, they should be advised to			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del></del>		
Phone:	<u> </u>		
Serial #:			
***Send an ARS label***			
Comments:			
		· ·	

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Reminosan

10/19/10

11-22-2010 2919 total CA/15 32+8=40

CALLING AS RESULT OF BROADCAST

NO ++++ 111

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM ++++ 1

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ++++ 1

Inquisitive on Rem position 1111

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern +++++++++

Feedback 11/

Safety Issue ++++ ++++ ++++ |

No Problem w/ firearm

To PRODUCT SERVICES ++++ 111+ +++++1111

SeripOst ++++ ++++ 11

Date: 11-72-10 CSR: K	。 。 ん	<del></del>
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remington	n
Angry at CNBC for airingSupportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use	of personal M	Iodel 700
claims they experienced a "safety" related issue wit	h their person	al Model 700
has not experienced a problem but wants firearm in	spected (fill o	ut address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re	-	-
Did they agree to return it to the factory?	YES	NO
Consumer Name: TROY GRATKE	<del></del>	
Address:	_	
	<del></del>	
Phone: 320-250-2505		
Serial #:		
***Send an ARS label***		
Comments:		

Confidential

10/19/10

Date: _	11/22/10	CSR:	Tans	
Is the c	ustomer calling as a result of	the broadcast	YES XO	
Initial t	one/Attitude of the caller:			
An	gry at Remington	Supportive	of Remington	
An	gry at CNBC for airing	Supportive	of CNBC	
<u>Nature</u>	Purpose of Call:			
Cal	lling to offer support (pro-Rem	ington)		
Inq	uisitive about Remington posit	ion		
Cal	lling to provide broadcast feedb	pack		
Custon	ner Owns a Model 700:			
Ges	neral concern of safety with pe	rsonal model 700		
see	king company feedback regard	ing direction/use	of personal Mod	del 700
clai	ims they experienced a "safety"	' related issue wit	h their personal	Model 700
has	not experienced a problem but	wants firearm in	spected (fill out	address) send to an RARC
	ustomer references any conce ety of the firearm, they should	-	-	
Did the	y agree to return it to the fac	tory?	YES	NO
Consum	ner Name:		<u></u>	
Address	: <u></u>		<del></del>	
Phone:				
Serial #	:			
***Sen	d an ARS label***			
Comme	_			
	FSR 12 19	19 - 2129		

20. I

10/10/10

Date: 11/10 22	CSR: An	ne		
Is the customer calling as a result of the	ne broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington position	מכ			·
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:				
General concern of safety with pers	onal model 700			
seeking company feedback regarding	ng direction/use o	f personal Mod	lel 700	
Claims they experienced a "safety":	related issue with	i their personal	Model 700	
has not experienced a problem but v	vants firearm ins	pected (fill out	address) se	nd to an RARC
If the customer references any concer the safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:				
			2817	G
Phone:		_ 2	2011	
Serial #:	····			
***Send an ARS label***				
Comments:				
	<del></del>	<del></del>	<del></del>	

Date: 11/22 CSR: Anne
Is the customer cailing as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
key experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Yaul Haruff
Address: 330 Ilidian Lake Or
Rainbow City AL 35906
Phone: 256. 442. 3928
Serial # A 18 8 8 9 8 3 2
***Send an ARS label***
Comments:
·

Date:	CSR:	Chris	
Is the customer calling as a result of the	ie broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with pers	onal model 700		
seeking company feedback regarding	g direction/use o	of personal Model	700
claims they experienced a "safety" i	related issue with	n their personal M	odel 700
has not experienced a problem but v	wants firearm ins	pected (fill out ad	dress) send to an RARC
If the customer references any concer the safety of the firearm, they should	<b>-</b>	-	-
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:			
	7/7		
Phone:		<del></del>	
Serial #: 5630323	(1996)		
***Send an ARS label***			
Comments: Age			_
			<del>_</del>

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

10/19/10

Date:	,
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
f the customer references any concerns or problems experienced in relation to the operation he safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Oid they agree to return it to the factory? YES NO	
Consumer Name: Lawy Smith	
Address:	
Phone:	
Serial #:	
**Send an ARS label***	
Comments:	
Transfer to Product Service	
·	

Confidential

Remington

10/19/10

Date: 11-20 CSR: L		
Is the customer calling as a result of the broadcast?	YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Supportive	of Remington	
Angry at CNBC for airing Supportive	of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal model 700		
seeking company feedback regarding direction/use o	f personal Mo	del 700
claims they experienced a "safety" related issue with	their personal	Model 700
has not experienced a problem but wants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concerns or problems the safety of the firearm, they should be advised to re-	-	
Did they agree to return it to the factory?	YES	NO
Consumer Name:	_	
Address:		
	<del>_</del>	
Phone:	_	
Serial #:		
***Send an ARS label***		
Comments:		

Is the customer calling as a result of the broadcast? YES NO Initial tone/Attitude of the caller: \_\_\_ Supportive of Remington \_\_\_ Angry at Remington Supportive of CNBC Angry at CNBC for airing Nature/Purpose of Call: Calling to offer support (pro-Remington) \_\_\_ Inquisitive about Remington position \_\_\_ Calling to provide broadcast feedback Customer Owns a Model 700: \_ General concern of safety with personal model 700 \_ seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700 \_\_\_ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY). Did they agree to return it to the factory? YES NO Consumer Name: Address: \_\_\_\_ Phone: Serial #: \_\_\_\_\_\_ \*\*\*Send an ARS label\*\*\* Comments:

Date: 11-00 CSR:	1/	<u>)                                    </u>	
Is the customer calling as a result of the broadcast?	YES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Supporti	ve of Remingto	n	
Angry at CNBC for airing Supporti	ve of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 70	0		
seeking company feedback regarding direction/us	e of personal M	10del 700	
claims they experienced a "safety" related issue w	ith their persor	nel Model 700	
has not experienced a problem but wants firearm i	inspected (fill o	out address) send to an RARC	
If the customer references any concerns or problem the safety of the firearm, they should be advised to			of
Did they agree to return it to the factory?	YES	NO	
Consumer Name:	<del></del>		
Address:			
Phone:		•	
Serial #: 36468668			
***Send an ARS label***			
Comments:			
		<del></del>	

Date: _//- 22-/0	CSR: <u>AA</u>	20V		_
Is the customer calling as a re	sult of the broadca	st? YES NO		
Initial tone/Attitude of the cal	ler:			
Angry at Remington	X Suppo	rtive of Remingt	on	
Angry at CNBC for airing	Suppo	ortive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pr	o-Remington)			
Inquisitive about Remingto	on position			
Calling to provide broadca	st feedback			
Customer Owns a Model 700	i.			·
General concern of safety	with personal model	700		
seeking company feedback	regarding direction	/use of personal :	Model 700	
claims they experienced a	'safety" related issu	e with their perso	onal Model 700	
has not experienced a prob	lem but wants firear	m inspected (fill	out address) send	to an RARC
If the customer references an the safety of the firearm, they		<del>-</del>		-
Did they agree to return it to	the factory?	YES	6	
Consumer Name: Ralph C	pogoto			
Address:				
		<del></del>		
Phone: 914-962-8	3169	<del></del>	· .	
Serial #:		<del></del>		
***Send an ARS label***				
Comments:				

Confidential

10/19/10

n .. .:.....

Date: 11-22-10 CSR: AARON
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
∠ General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Garside, Robert
Address:
Phone: 801-966-0909
Serial #:
***Send an ARS label***
Comments:

Date:	CSR:	1.	
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	e of Remington	
Angry at CNBC for airing	Supportiv	e of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remi	ngton)		
Inquisitive about Remington positi	on		
Calling to provide broadcast feedb	ack		
Customer Owns a Model 700:			
General concern of safety with per	sonal model 700	ı	
seeking company feedback regardi	ng direction/use	of personal Mod	lel 700
claims they experienced a "safety"	related issue wi	th their personal	Model 700
has not experienced a problem but	wants firearm ir	nspected (fill out	address) send to an RARC
If the customer references any conce the safety of the firearm, they should	•	_	
Did they agree to return it to the fact	ory?	YES	NO
Consumer Name:		· · · · · ·	
Address:			
	·		
Phone:	· · · · · · · · · · · · · · · · · · ·		
Serial #:	·		
***Send an ARS label***			
Comments: Product Sc	15		

Date:	CSR:	/avis	
Is the customer calling as a result of th	ne broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety":	elated issue with	ı their personal l	Model 700
has not experienced a problem but v	vants firearm ins	pected (fill out a	eddress) send to an RARC
If the customer references any concer the safety of the firearm, they should b			
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name:		_ <del>_</del>	·
Address:			
		<del></del>	
Phone:	·	_	
Serial #:			
***Send an ARS label***			*
Comments: 71090518	- FSR	- 2129	
710 - 11090518	• • • •		<u> </u>

Date: $\frac{116310}{\text{CSR}}$ CSR: $\frac{De11}{\text{CSR}}$
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Capal Stout
Address: Joseph W. Wing 16
my Proport, mit 48892
Phone: 989-1015-10495 (CEII)
Serial #: $\frac{1}{2}$ $\frac{1}$
***Send an ARS label***
Comments:
11/20/10: Harring dror. It was old &
triagrer wouldn't pull. He grand the lott &
11/20/10: Harting decr. It was cold & tracer worldors full the around the last & it fired into the air. Remingson  Confidential 5/79  10/19/10

Date: 11 29 10 CSR:	•
Is the customer calling as a result of the broadcast? YES (NO)	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	·
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	7 <i>0</i>
has not experienced a problem but wants firearm inspected (fill out address) send to	an RARC
If the customer references any concerns or problems experienced in relation to the the safety of the firearm, they should be advised to return it to (Product Service, Ili	•
Did they agree to return it to the factory? (YES) NO	
Consumer Name: Brian (Nation)	
Address: 1148 Cooker St	
Cas Bay, C12 97420	
Phone: 541 267 2137 (work)	
Serial #: 715 30606 M1770, 7mm No	<sup>7</sup> 01
***Send an ARS label***	)
Comments:	
Fired whofe on - 11/21/10 - Tripper Grand trake	
No dance into injury	
Remingion Confidential 5176	10/19/10

Date: 11 22 10 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Max Glickman
Address: 60 Havidun Rd
Hope Well Junce, NY 12533
Phone: 945-257-2609 (home)
Serial #:
***Send an ARS label***
Comments:
-SR-Th 1979- No damage, No Injury
Saw to show & doesn't trust ritle
Remineron Confidential KITY 10/19/10

Date: 10210 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Midopl O' Ripn
Address: 411 N. 49th St
Muskager, OK 74401
Phone: 918-1087-4743 (home)
Serial # $0/a$ $11/100, 25-06$
***Send an ARS label***
Comments:
11/21/10-ESR- No danage, No injuly
Remington Confidential 5173 10/19/10

Date: 11 20 10	CSR: Dell	
Is the customer calling as a result of	f the broadcast? (YES) NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	ş
Angry at CNBC for airing	Supportive of CNBC	nla
Nature/Purpose of Call:		
Calling to offer support (pro-Ren	nington).	
Inquisitive about Remington posi	ition	
Calling to provide broadcast feed	Back	
Customer Owns a Model 700:		
General concern of safety with pe	ersonal model 700	
seeking company feedback regard	ding direction/use of personal Mode	1 700
claims they experienced a "safety	" related issue with their personal N	Model 700
has not experienced a problem bu	it wants firearm inspected (fill out a	ddress) send to an RARC
If the customer references any cond the safety of the firearm, they should		
Did they agree to return it to the fa	ctory? (YES)	NO
Consumer Name: Werdelin	Schede	
Address: In Box 973	··	
Dighton, KS (	-1839	
Phone: <u>620-3971-58</u>	349	
Serial #:	- $m/700,3$	STUWIN O
***Send an ARS label***	mito, a	10 luin (2)
Comments:		
FBC-3 415. ago	No damage No	io'j u ry
Really add when	FIE happened	
Remington	Confidential	10/19/10

Date: 11/22/10 CSR: _	Dell	
Is the customer calling as a result of the broad	deast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Sup	pportive of Remington	
Angry at CNBC for airing Sup	pportive of CNBC	na
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position	nla	
Calling to provide broadcast feedback	$\eta \omega$	
Customer Owns a Model 700:		
General concern of safety with personal mo	del 700	
seeking company feedback regarding direct	ion/use of personal Mod	el 700
claims they experienced a "safety" related is	ssue with their personal l	Model 700
has not experienced a problem but wants fir	earm inspected (fill out a	address) send to an RARC
If the customer references any concerns or puthe safety of the firearm, they should be advis	<del>-</del>	<del>-</del>
Did they agree to return it to the factory?	(YES)	NO
Consumer Name: Richard White	2	
Address: 56 Brank Cove Vo		
weaverribe, NC	<u> 26 16 1</u>	
Phone: <u>975-45 4078 (h</u>	Orune)	
Serial #: <u>G(150832</u> ***Send an ARS label***	M70, 25	7 WHI by
***Send an ARS label***	hought und	
Comments:		
Shoring lost all & had a F	SK	
Two much play in tricycl		
	Confidential 5\	10/19/10

Date: 11/52/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES To French fold him we had justilents
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position   \( \sum_{\chi} \)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Javier Gonzales
Address: 9945 SW 164th TETRICE
Miani, FL 33157
Phone: 305-926-3955
Serial #: 6288552 m/100, 3006
Serial #: <u>6268553</u> <u>m/100</u> 3006 ***Send an ARS label*** bought wed
Comments:
FSR-lasthuming Stason
No drimary - No 1.1 july
Remington Confidential 5 \ \( \sqrt{5} \) 10/19/10

### 700 Log Sheet - 2010 CNBC Story

Date:	CSR:
Is the customer calling as a result of the	he broadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remin	gton)
Inquisitive about Remington positio	on
Calling to provide broadcast feedbac	ck
Customer Owns a Model 700:	
General concern of safety with person	onal model 700
seeking company feedback regardin	ng direction/use of personal Model 700
claims they experienced a "safety" r	related issue with their personal Model 700
has not experienced a problem but v	wants firearm inspected (fill out address) send to an RARC
<del>-</del>	ens or problems experienced in relation to the operation of the advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the facto	ory? YES NO
Consumer Name:	
Address:	
Phone:	
Serial #: <u>E 6333784</u>	· 
***Send an ARS label***	
Comments:	
	· · · · · · · · · · · · · · · · · · ·

Confidential

10/19/10

n. Bulling

Date: 11-22-10 CSR: Ren
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Dion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address: 352 Lynnord (A
Post Fulls ID 83854
Phone: 208-819-6307
Serial #: 196438785
***Send an ARS label***
Comments: Gur discharge when snFely
WAS TALON OFF

Date: 11-27-10 CSR: R62
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  NO
Consumer Name: DEBRA TAYLOR
Address:
· · · · · · · · · · · · · · · · · · ·
Phone: 607-658-9310
Serial #: 237 230 (66)
***Send an ARS label***
Comments: Shot there BED 11/21/10

Date: 11-22-10 CSR: Pon
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  NO
Consumer Name: (DREY JuickK
Address:
Phone: (7/5) 458-4603 (1977)
Serial #:
***Send an ARS label***
Comments:

Date: WZZ CSR: Em
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Ni de la Thurston of Callin
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Product SUCS

Date: 1/22 CSR: 5/10
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: Product SUS

Date: 11 6310 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
Claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: MI Hon Chambley Jr.
Address: 1632 Roba Cir.
Tuscalusa, AL 35405
Phone: 205 966 7160
Serial #:
***Send an ARS label***  Dought used
Comments:
FBC-11/20/10 @ gunsmith
No danagre- No injury
Remington Confidential 5 10/19/1

Date: 11/22/10 CSR: Dell	
Is the customer calling as a result of the broadcast? YES (NO)	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	
Did they agree to return it to the factory? YES NO	
Consumer Name: <u>Jarrell's</u>	
Address: Flytnikevin Smith	
Address: <u>Flytnikevin Smith</u> 415 449 St. NE Pare, NT 58301	
Phone: 101-66a-9133	
Phone: $\frac{101 - 1000 - 91110}{100 - 91100}$ Serial #: $\frac{100 - 1000 - 91100}{100 - 300}$	
***Send an ARS label***	
Comments:	
Dealer - Cust. brought gun brok to them.	
Curt claimed it fired on safe	
Remingson Confidential 5/4/ 10/19/1	0

Date: CSR:	Dell
Is the customer calling as a result of the broadca	ast? YES (NO)
Initial tone/Attitude of the caller:	
Angry at Remington Suppo	ortive of Remington
Angry at CNBC for airing Suppo	ortive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	Na
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model	1 700
seeking company feedback regarding direction	n/use of personal Model 700
claims they experienced a "safety" related issue	he with their personal Model 700 $110$
has not experienced a problem but wants firear	rm inspected (fill out address) send to an RARC
If the customer references any concerns or prob the safety of the firearm, they should be advised	blems experienced in relation to the operation of to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?	(YES) NO
Consumer Name: Neil Woody	
Address: B By 1027	
Androws, NC 25901	
Phone: 698-341-0424 (00	011()
Serial #: 11090518	m/710, 2-10
***Send an ARS label***	·
Comments:	
FSR-4 a 5 times. No dans	age - No injury
Remington Conj	nfidential 5159 10/19/10

#### 700 Log Sheet - 2010 CNBC Story

5178

Date: 1/22/18 CSR: M	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	_
Did they agree to return it to the factory? YES NO 2006-24ed Consumer Name: Ron Dremsek 700 Mta 7ma-08 Lam	<i>የ</i> ሶን
Consumer Name: Kon Dremsek 700 Mtn 7mm-08 Lam	- 1
Address: 211 Stark Ave, Had heavy pull so he	1081 I :L
10.00° / WA / (/) / / / 10.0 he bought	- ,9
Serial #: 5657349/ 2006  ***Send an ARS label***  Comments:  Phone: 112 102 2020  Frey adjusted  Peer hunting -flippe  Safety + ;t fired,  Dealer	d
***Send an ARS label***  Safety + ; t tired,	
Comments: Dealer 1/6/1962	
Remington Confidential 10/19/10	

#### 700 Log Sheet - 2010 CNBC Story

5177

Date: 11/22/16 CSR:_	M	·
Is the customer calling as a result of the broad	least? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Sup	pportive of Remington	
Angry at CNBC for airing Sup	pportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position		
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal mod	lel 700	
seeking company feedback regarding directi	on/use of personal Model 700	
claims they experienced a "safety" related is	sue with their personal Model 700	
has not experienced a problem but wants fire	earm inspected (fill out address) send to an RAR	RC .
If the customer references any concerns or pr the safety of the firearm, they should be advis		
Did they agree to return it to the factory?	YES NO	* .
Consumer Name: Larry Smith	The other day he	vent to
Address: RR. 319 133 SM18	KIN INN I WILL ON LE	position
no 65	028 bolt down it	Tireas
Phone: 573-763-5544	~ loyers. ago it has	appened Vida
Serial #: 6485,437 1972 ***Send an ARS label*** \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	<u>. 7</u> 60 .270	inspect
***Send an ARS label*** \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	phtused prs. ago	,
Comments:		
Remington C	onfidential	10/19/10

### 700 Log Sheet - 2010 CNBC Story

5/69

Date: 11/22	CSR:
Is the customer calling as a result of th	e broadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remins	gton).
Inquisitive about Remington position	n
Calling to provide broadcast feedbac	k
Customer Owns a Model 700:	
General concern of safety with perso	onal model 700
seeking company feedback regarding	g direction/use of personal Model 700
claims they experienced a "safety" r	elated issue with their personal Model 700
has not experienced a problem but w	ants firearm inspected (fill out address) send to an RARC
	ns or problems experienced in relation to the operation of oe advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the facto	
Consumer Name: Tanner	
Address: 3602 Rolling Abilere TX	Green Dr. Ach 34
721 110 1	
Phone: 325-1668-6	609
Serial #: 4737837	
***Send an ARS label***	
Comments:	

Confidential

Remington

#### 700 Log Sheet - 2010 CNBC Story

5/68

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Eduin Polidor 660,308
Address: 100 Nakonis put 1st shell in
take Orion, MI 98362 chanber + it tired
Phone: 248-643-2538
Serial = 1// 1 \to 1 \to 1 \to 1 \to 1
***Send an ARS label*** Y 2nd hime this yt.
Comments:
box + AKS
11:61837

Confidential

Remington

#### 700 Log Sheet - 2010 CNBC Story

700 Log Sheet - 2010 CNBC Story 5/67	
Date: 11/22/10 CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	
Did they agree to return it to the factory? YES NO Sex 10 - new	
Consumer Name: Nelson Phills 70055- treestand Sats.	ζ
Address: 7576 Shyland Dr.	
$(rree \wedge ) (rree \wedge ) (rre$	
Phone: 864-313-5783 Not altered	
Phone: 864-3/3-5783 Not altered  Serial #:	
Serial #: Shot it in.  ***Send an ARS label***  Sight it in.	
Comments:	

Remington

Confidential

#### 700 Log Sheet - 2010 CNBC Story

5163

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO had yet.
Consumer Name: Ken Elder 700,270 1/21 FSR
Address: 368 Fob James Dr. happened twice
Valley AL 36854 napperen
Phone: 334-756-5700
Serial #: <u>C6347632 1989</u>
***Send an ARS label***
Comments:
·

Confidential

Remington

#### 700 Log Sheet - 2010 CNBC Story

5/	62
Date: 1/12/10 CSR: (//L	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an	RARC
If the customer references any concerns or problems experienced in relation to the op the safety of the firearm, they should be advised to return it to (Product Service, Ilion I	
Did they agree to return it to the factory?  YES  NO	1
Consumer Name: Timothy Konar 700 discharge	ed 1 14
Address: 104 Zimmerman Ln. 1st time when	closing bolt
Address: 104 Zimmerman Ln. 1st kine when Portage PH 15946 str 2nd sitting on	har lap, he
Phone: 814-736-8536 Moved	
Serial #: 644/144 1470 25-06	
***Send an ARS label***	
Comments:  bax + ARS	
1161725	

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remington

#### 700 Log Sheet - 2010 CNBC Story

Date: 11/22/16	CSR:	
Is the customer calling as a result o	f the broadcast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remingto	π
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Ren	nington)	
Inquisitive about Remington posi	ition	
Calling to provide broadcast feed	lback	
Customer Owns a Model 700:		•
General concern of safety with p	ersanal model 700	
seeking company feedback regard	ding direction/use of personal M	Iodel 700
claims they experienced a "safety	y" related issue with their person	al Model 700
has not experienced a problem by	ut wants firearm inspected (fill o	ut address) send to an RARC
If the customer references any cond the safety of the firearm, they should	<u> </u>	roduct Service, Ilion NY).
Did they agree to return it to the fa	ctory? YES	NO Sat 2nd hand
Consumer Name: Tonsy	Johnston 7	00 FSR had 3 yrs
Address:		
Phone:		
Serial #: 6354963	1970	
***Send an ARS label***		
Comments:		
Comments.		
		<del></del>
Remington	Confidential	10/19/10

Remington

#### 700 Log Sheet - 2010 CNBC Story

Date: 11/22/10 CSR: M	757
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	•
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	•
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an	RARC
If the customer references any concerns or problems experienced in relation to the op the safety of the firearm, they should be advised to return it to (Product Service, Ilion)	eration of Vandsort
Did they agree to return it to the factory? YES NO	NY). Vandsot had hand yes.
Consumer Name: War Perkins 700 when held	ofted it ago
Address: 2609 Fine Circle Dr	+ 4 boxer
Phone: 601-941-9955 Aes Lad.	gh It since
Serial #: n/a nes kad.	1.
***Send an ARS label***	
Comments: 1/6/600	
Remington Confidential	10/19/10

Remington

Date: 11   22   10   C	sr: <u>Dell</u>	
Is the customer calling as a result of the	broadcast? YES (NO)	
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	
Angry at CNBC for airing	Supportive of CNBC	m
Nature/Purpose of Call:		
Calling to offer support (pro-Remingto	n) .	
Inquisitive about Remington position	nla	
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with person	al model 700	
seeking company feedback regarding	direction/use of personal Mod	el 700
claims they experienced a "safety" rel	ated issue with their personal l	Model 700
has not experienced a problem but was	nts firearm inspected (fill out a	address) send to an RARC
If the customer references any concerns the safety of the firearm, they should be		
Did they agree to return it to the factory		NO
Consumer Name: Doyald Day	1	
Address: 118 Rodar R	<u>d</u>	
I'M. Masurt, PA	15666	
Phone:	38 (crd)	
Serial #: <u>C6938112</u>	m/700;	346
***Send an ARS label***	Original amund	•
Comments:		
1/17/10: FSR - No	damage, Noi	Djuy -
Remington	Confidential	- 519/19/10

11-23-2010 Total colls 2562

CALLING	Δς	RESULT.	TOF	BRO	ADO	٦Δ ۲٦

Yes +++++++11

No + | |

ATTITUDE

Angry at Remington

Angry CNBC

Supportive of REM / [

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support 1/1

Inquisitive on Rem position / \ |

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern ++++ | | | |

Feedback | |

Safety Issue ++++ ++++ |

No Problem w/ firearm

ARS SENT +++ ///

TO PRODUCT SERVICES ++++ ++++ 1

5/N Ckek ++++++1

Date: 11-23-12 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: LANCE D. ARNS
Address:
Phone: 402-395-5031
Serial #: 86747246 (1980)
***Send an ARS label***
Comments:

Date: 11-23-10 CSR: RON
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:A 6333913
***Send an ARS label***

Comments:

Date: 11-23-10 CSR: Row
Is the customer cailing as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: DOW MANAFFEY
Address:
Phone: 281-731-9868
Serial #:
***Send an ARS label***

Comments:

Date: 17-23-10 CSR: Ron
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Robert S. Reno
Address:
· · · · · · · · · · · · · · · · · · ·
Phone: 913-433-3449
Serial #:
***Send an ARS label***
Comments:

Date: 17-23-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Cailing to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: PAIRIZK Duffy
Address:
Phone: 570-614-9663
Serial #:
***Send an ARS label***
Comments:

Date: 17-23-10 CSR: Row
Is the customer cailing as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Dion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Charle would not dive Last NAME
Address:
Phone: 207-314-9059
Serial #: <u>A6336784</u>
***Send an ARS label***
Comments:

Date: 11 33 10 CSR	: Dell	
Is the customer calling as a result of the bro	oadcast? YES (NO)	Friends told him to call
Initial tone/Attitude of the caller:		
Angry at Remington	Supportive of Remington	•
Angry at CNBC for airing	Supportive of CNBC	nla
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position	nla	
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal i	nodel 700	
seeking company feedback regarding dire	ection/use of personal Mo	del 700
claims they experienced a "safety" related	d issue with their persona	l Model 700
has not experienced a problem but wants	firearm inspected (fill ou	t address) send to an RARC
If the customer references any concerns or the safety of the firearm, they should be ad	-	-
Did they agree to return it to the factory?	(YES)	NO
Consumer Name: Jeff Shylton		
Address: 300 S. Thumben		
minden, NE 65	959	
Phone: 348 850 1673 (	(113)	
Serial #: 176435632	m/700	, 25-06
***Send an ARS label***	bought	wed
Comments:		
SR on Mail W & sh	xt a hile	
in his truck		
Remington	Confidential (	5/92 10/19/10

### 700 Log Sheet - 2010 CNBC Story

5191

Date: 11/23/16	CSR:	·	·
Is the customer calling as a result of the	e broadcast? YES N	VO.	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of Remi	ngton	
Angry at CNBC for airing	Supportive of CNBO	C	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	ton).		
Inquisitive about Remington position	l.		
Calling to provide broadcast feedback	k		
Customer Owns a Model 700:			
General concern of safety with person	nal model 700		
seeking company feedback regarding	direction/use of person	al Model 700	
claims they experienced a "safety" re	lated issue with their pe	rsonal Model 700	
has not experienced a problem but we	ants firearm inspected (f	all out address) send to	an RARC
If the customer references any concern the safety of the firearm, they should be			*
Did they agree to return it to the factor	y? YES	) NO 4	yrs -new
Consumer Name: Konnie	avenscroft	7 7mm-08	(12/11)
Address: 129 Arran Rd		Yth hant in	AL-doughter
Seale AL 36		Father Hip	ged safety off
Phone: 706-575-54	9 affer3:30	while she	sed safety off was holding to ther not touchin
Serial #:		it fired w	ther not touchin
***Send an ARS label***		Doesn't group	at all.
Comments:	مما	, , , , , , , , , , , , , , , , , , ,	
(11051) 1/62422	KS		
Remingson	Confidential		10/19/10
*************			20/27/20

700 Log Sheet - 2010 CNBC Story
Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
∠ claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO  NO  NO
Consumer Name: Jason Starbuck Joo Tack Firedon
Consumer Name: Jason Starbuck Joo Tack Firedon  Address: 300/ Shadow Oakrlday safety release.  Wilsonville AL 35 2000/86  no alterations.
705-422-16740
Serial #:
***Send an ARS label***
Comments: 1/62128

Remington

Confidential

Date:
Is the customer calling as a result of the broadcast? YES NO word of nout
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO bought in 70's  Consumer Name: Land Vincent 270 misting -stopped using
Address: 14 Prain St has other 7855 W/ho Hallstead PA 18822 issues
(67 000)
Serial #: 1/2   Sev. times. Said he needle
***Send an ARS label***  Sev. fines. Said he needle
to keep the boil in 19
Comments: Near Last time Le
used + had anisting
was about tyrs.
Remington Confidential 10/19/10 ages

Date: 11 63 10 CSR: Dell
Erra; Is the customer ealling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Bruce Chinhera
Address: 2471 Solano Ave #135
Napa, CA 94558
Phone: 707-257-8491 (Gold)
Serial #: 6462938 not 760, 223
***Send an ARS label***
Comments:
Doent trustrifle after natching show
Remington Confidential 10/19/10

Date: Nov. 23, 2010 CSR: 50/
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide proadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Statem Bande
Address: 18971 Chooked U.
Lotz Fl. 33548
Phone: 8/3 949 8/62
Serial #:
***Send an ARS label***
Comments:
·

#### 700 Log Sheet - 2010 CNBC Story

Date: 11/23/2010 CSR: Jan
Is the customer calling as a result of the broadcast YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: B. R. Holman
Address: 5614 Warbor Town Dr
Dellas TX 75287
Phone: 314 - 957 - 3030
Serial #:
***Send an ARS label***
Comments:
SENDING IN FOR INSPECTION

Reminston

Confidential

Date:	11/23/10	CSR:	Chris	
Is the customer	r cailing as a result of th	he broadcast?	YES NO	
Initial tone/Att	itude of the caller:			
Angry at R	emington	Supportive	of Remington	
Angry at C	NBC for airing	Supportive	of CNBC	
Nature/Purpos	se of Call:			
Calling to o	offer support (pro-Remin	igton)		
Inquisitive	about Remington position	חכ		
Calling to p	provide broadcast feedba	ck		
Customer Own	ns a Model 700:			
General con	ncem of safety with pers	onal model 700		
seeking cor	mpany feedback regardir	ng direction/use (	of personal Mode	el 700
claims they	experienced a "safety".	related issue with	n their personal !	Model 700
has not exp	erienced a problem but v	wants firearm ins	pected (fill out a	ddress) send to an RARC
				relation to the operation of uct Service, Dion NY).
Did they agree	to return it to the facto	ory?	YES	NO
Consumer Nam	e:		<del></del>	
Address:			_	
			<del>_</del>	
Phone:			_	
Serial #:	214850	(1966) A4	<u>u</u>	
***Send an AR	S label***			
Comments:				
Age				·

#### 700 Log Sheet - 2010 CNBC Story

Date:	CSR:	Chris	
Is the customer calling as a result of th	e broadcast?	YES NO	
Initial tone/Attitude of the caller:	•		
Angry at Remington	Supportive	of Remington	1
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	k		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regardin	g direction/use o	f personal M	odel 700
claims they experienced a "safety" r	elated issue with	their person	al Model 700
has not experienced a problem but w	ants firearm ins	pected (fill o	ut address) send to an RARC
If the customer references any concern the safety of the firearm, they should b	-	_	
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name:		<u> </u>	
Address:		_	
	·	_	·
Phone:		<del></del>	
Serial #:		_	
***Send an ARS label***			
Comments: 700 SPS Tac	FSR Trai	sfir to	Probact Service

Confidential

Remineton

Is the customer calling as a result of the broadcast?  Initial tone/Attitude of the caller:  Angry at Remington  Supportive of Remington  Angry at CNBC for airing  Supportive of CNBC  Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***  Comments:	Date: 11-23 C	CSR:		<i></i>	
Angry at Remington  Angry at CNBC for airing  Supportive of CNBC  Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Bion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  ***Send an ARS label****	Is the customer calling as a result of the	broadcast?	YES NO		
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***	Initial tone/Attitude of the caller:				
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Rion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  ***Send an ARS label***	Angry at Remington	∑Supportive	of Remington		
Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:	Angry at CNBC for airing	Supportive	of CNBC		
Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name: Address:  Phone:  Serial #:  ***Send an ARS label***	Nature/Purpose of Call:	•			
Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Rion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  ***Send an ARS label***	<u> </u>	ton)			
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Bion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***				•	
General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***	Calling to provide broadcast feedback	2			
seeking company feedback regarding direction/use of personal Model 700claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:	Customer Owns a Model 700:				
claims they experienced a "safety" related issue with their personal Model 700 has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***	General concern of safety with person	nal model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:	seeking company feedback regarding	direction/use	of personal Mod	del 700	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Bion NY).  Did they agree to return it to the factory?  YES  NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***	claims they experienced a "safety" rel	lated issue with	n their personal	Model 700	
the safety of the firearm, they should be advised to return it to (Product Service, Bion NY).  Did they agree to return it to the factory? YES NO  Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***	has not experienced a problem but wa	ınts firsarm ins	pected (fill out	address) send to an RARC	
Consumer Name:  Address:  Phone:  Serial #:  ***Send an ARS label***					of
Address:  Phone:  Serial #:  ***Send an ARS label***	Did they agree to return it to the factor;	y?	YES	NO	
Phone:  Serial #:  ***Send an ARS label***	Consumer Name:	<del></del>			
Phone:  Serial #:  ***Send an ARS label***	Address:	<del></del>			
Serial #: ***Send an ARS label***					
***Send an ARS label***	Phone:				
	Serial #:				
Comments:	***Send an ARS label***				
	Comments:				
		<del> </del>			

Date: 11-23-10	CSR: <u>AAR</u> O	N	
Is the customer calling as a result of t	he broadcast?(	YES NO	
Initial tone/Attitude of the caller:	·		
Angry at Remington	X Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remir	ngton)		
Inquisitive about Remington position	on		·
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
∠ General concern of safety with pers	sonal model 700		
seeking company feedback regarding	ng direction/use	of personal Mod	lel 700
claims they experienced a "safety"	related issue wit	h their personal	Model 700
has not experienced a problem but	wants firearm in	spected (fill out	address) send to an RARC
If the customer references any concerthe safety of the firearm, they should			
Did they agree to return it to the fact	ory?	YES	NO
Consumer Name: John Canero	<i>,</i> ,		
Address:		<del></del>	
	,		
Phone: <u>881-237-36</u>	99		
Serial #:			
***Send an ARS label***			
Comments:			
	<del></del>	·	

Confidential

10/19/10

77 .......

Date: 1/- 23-10 CSR: CH	uch				
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive	of Remington	ı			
Angry at CNBC for airing Supportive of	of CNBC				
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:	÷				
General concern of safety with personal model 700					
seeking company feedback regarding direction/use o	f personal Mo	odel 700			
claims they experienced a "safety" related issue with	their persona	al Model 700			
has not experienced a problem but wants firearm insp	pected (fill or	nt address) send to an RARC			
If the customer references any concerns or problems the safety of the firearm, they should be advised to ret	-	-			
Did they agree to return it to the factory?	YES	NO			
Consumer Name:	<del>-</del>				
Address:					
Phone:	<u> </u>				
Serial #:	<del></del>				
***Send an ARS label***					
Comments:					

Confidential

Reminotan

10/19/10

Date:	CSR:	Enic		_
Is the customer calling as a result of t	he broadcas	t? YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Suppor	tive of Remingt	מכ	
Angry at CNBC for airing	Suppor	tive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	_			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per-	sonal model 7	700		
seeking company feedback regardi	ng direction/ı	ise of personal l	Model 700	
claims they experienced a "safety"	related issue	with their perso	mal Model 700	
has not experienced a problem but	wants firearn	n inspected (fill	out address) send	to an RARC
If the customer references any conce the safety of the firearm, they should	_	_		-
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:	· · · · · · · · · · · · · · · · · · ·			
Address:				
		<del></del>		
Phone:		<del></del>		
Serial #: <u>6589135</u>		·		
***Send an ARS label***				
Comments:				
			<del></del>	

$\leq \Lambda$ .
Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· ————————————————————————————————————
Phone:
Serial #:
***Send an ARS label***
Comments: Product SUS

Date:	11/23	CSR:	nic	·	
	tomer calling as a result of t	the broadcast?	YES NO		
	ne/Attitude of the caller:				
Angr	y at Remington	Supportiv	e of Remingto	ח	
Angr	y at CNBC for airing	Supportiv	e of CNBC		
Nature/P	urpose of Call:				
	ng to offer support (pro-Remi	ngton)	•		
	sitive about Remington positi	_			
•	ng to provide broadcast feedb				
	Owns a Model 700:			•	
			0		
	ral concern of safety with per				
<u> </u>	ng company feedback regardi	ng direction/use	e of personal M	Iodel 700	
claim	s they experienced a "safety"	related issue w	ith their person	al Model 700	
has no	ot experienced a problem but	wants firearm i	nspected (fill o	ut address) send to a	n RARC
	tomer references any conce of the firearm, they should				
Did they a	agree to return it to the fact	ory?	YES	NO	
Consumer	Name:		<del></del>		
Address: .		· · · · · · · · · · · · · · · · · · ·			
Phone:					
Serial #: _	C6866373	1994	4		
***Send a	п ARS label***	•			
Comment	s: <sub>.</sub>				
			<del></del> ,		

Date: 11/23 CSR: Anne
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
key claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:
· ·

Date: 11/23	CSR:	ne_	
Is the customer calling as a result of t	he broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remir	ngton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ack		
Customer Owns a Model 700:			
General concern of safety with pers	sonal model 700		
seeking company feedback regarding.			
claims they experienced a "safety"	related issue wit	h their personal	Model 700
has not experienced a problem but	wants firearm in	spected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should	-	-	_
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:			
Address:		<del></del>	
	<del> </del>	<del></del>	
Phone:			
Serial #:		<del></del>	
***Send an ARS label***			•
Comments:			
		<del></del>	

Date: 1/-23-10	CSR: J.B	·Iru	ina	
Is the customer calling as a result of the	e broadcast? (	YES NO	)	
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Reming	ton	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Reming	ton)			
Inquisitive about Remington position	ı			
Calling to provide broadcast feedback	k			
Customer Owns a Model 700:				
General concern of safety with person	nal model 700			
seeking company feedback regarding	direction/use of	of personal	Model 700	
claims they experienced a "safety" re	lated issue with	their pers	onal Model 700	
has not experienced a problem but wa	ants firearm ins	pected (fill	out address) send t	o an RARC
If the customer references any concern the safety of the firearm, they should be	-	-		_
Did they agree to return it to the factor	y?	YES	NO	
Consumer Name:		<del></del>		
Address:		_		
		_		
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
Sending in for SI	MP.			·
Remington	Confident	al		10/19/10

Date: 11 23/10 CSR: Walk
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:
Byers ago was supposed to mail it in Blak Stat blak.
Garsiths have alteralth driger

Remington

Confidential

10/19/10

Date: 11/23/10 CSR: Watts
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
He Selieved the show

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Remingson

### 700 Log Sheet - 2010 CNBC Story

Date: ///23/10 CSF	R: Lilet	<u> </u>	<del></del>	
Is the customer calling as a result of the br	roadcast? Y	ES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive o	f Remington		
Angry at CNBC for airing	Supportive o	f CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remington	)			
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal	model 700			
seeking company feedback regarding dir	rection/use of	personal Mo	del 700	
claims they experienced a "safety" relate	ed issue with t	heir personal	Model 700	
has not experienced a problem but wants	s firearm insp	ected (fill out	t address) send to an RA	RC
If the customer references any concerns of the safety of the firearm, they should be ac				
Did they agree to return it to the factory?	7	ES.	NO	
Consumer Name:		-		
Address:		-	·	
		-		
Phone:		-		
Serial #: MC045705		<del></del>		
***Send an ARS label***				
Comments: Mt 700, Called Sto	20	oth o	cessites	
Remington	Confidentia	<del></del>	<del></del>	10/19/10

Confidential-Subject to Protective Order Bledsoe v. Remington

11-24-2010 Total CA1/5 880

CALLING AS RESULT OF BROADCAST

Yes + 1 ++++ + 1

No 11

**ATTITUDE** 

Angry at Remington

Angry CNBC

Supportive of REM // !

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support 111

Inquisitive on Rem position 111

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern 1111 |

Feedback // 1

Safety Issue + | + + | | | |

No Problem w/ firearm

ARS SENT -1/11 11/1 1/1

To PRODUCT SERVICES ++++ | | | |

SINCK HITTHINH

Date: 11/24/10	CSR:
Is the customer calling as a result of	the broadcast? YES NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remi	ngton).
Inquisitive about Remington positi	on
Calling to provide broadcast feedb	ack
Customer Owns a Model 700:	
General concern of safety with per	sonal model 700
seeking company feedback regardi	ng direction/use of personal Model 700
claims they experienced a "safety"	related issue with their personal Model 700
has not experienced a problem but	wants firearm inspected (fill out address) send to an RARC
	rns or problems experienced in relation to the operation of be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the fact	ory?  YES  NO  Ronday  And Too Ronday
Consumer Name: Brian G	onser , 200 700 Ronday
Address: <u>9346</u> //7/2	Accid. aser
Seminole FL	33772 charbered shell, FSR
Phone: <u>C. 727-910-</u>	/ / / .
Serial #: 56269649	1.393-2189 before he was/oad-ng
***Send an ARS label***	1.393-2189 before he was loading it before he was loading it before he was loading it friend to switch from him to say
Comments:	Ann he to sa
box JAK	it wouldn't g
1162720	

Remington

Confidential

10/19/10

Date: 11-24-13 CSR: RON
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700 7 10
seeking company feedback regarding direction/use of personal Model 700 7 / 2
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: DAVE WATSON
Address:
·
Phone: 541-376-2601
Serial #:
***Send an ARS label***
Comments:
6 un was Dropped + weat OFF.

Date: 1+24-13 CSR: For
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Joseph W. Wolfe
Address:
Phone: 731-676-8053
Serial #: 6299713
***Send an ARS label***
Comments:
Stuff CABEC

Date: 11/24 CSR: Ann
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?
Consumer Name: Wichael Bertolino
Address: 1012 Lewis Ave
Jeannette PA 15644
Phone: 429331-8134
Serial #:
***Send an ARS label***
Comments:

Date: 11/24 CSR: Apre
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
K General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: <u>Inankie</u> Lavis
Address: 8964 HWY 14Z Stanton ville TN 38379
Phone: 731-645-0243
Serial #: A 6871938
***Send an ARS label***
Comments:

Date: 11 24 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position $\sim 10^{-1}$
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Ken Davis
Address: 296 Regian Cil
Belvidere, IL 61008
Phone: _815-985-1005
Serial #: 6530554 m/700, 300 win 1400
***Send an ARS label***
Comments:
FBC - week or 2 ago
No daniage, No injury
Remington Confidential 52-04 10/19/10

Date: 11/24/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Clinton Mulas
Address: 402 Gald top Rd
Tamine, 17821
Phone: 570 271 (750 (hame)
Serial # B6223961 m/700, 7 mm mag
***Send an ARS label*** Yought pool
Comments:
FSR - 11/23/10 No damage, No injury
Remington Confidential 5003 10/19/10

Date:	10 csf	:_ Dell_		
Is the customer cal	ling as a result of the br	oadcast? (YES) !	₹O	
Initial tone/Attitud	e of the caller:			
Angry at Remin	gton	Supportive of Remir	•	•
Angry at CNBC	for airing	Supportive of CNB(	nla	
Nature/Purpose of	Call:			
Calling to offer	support (pro-Remington)		·	
Inquisitive abou	nt Remington position	nla.		
Calling to provi	de broadcast feedback	1,100		
Customer Owns a	Model 700:			
General concern	n of safety with personal	model 700		
seeking compan	y feedback regarding dir	ection/use of person	al Model 700	
$\checkmark$ claims they exp	erienced a "safety" relate	d issue with their pe	rsonal Model 700	
has not experien	nced a problem but wants	firearm inspected (f	ill out address) send	I to an RARC
	erences any concerns of earm, they should be ac	-		•
Did they agree to r	eturn it to the factory?	YES	NO	
Consumer Name: _	Jelf Barch			
Address: _ ICCL	1 34 944			
Sale	m w 76	126		
Phone: 304	672 7479			
Serial #: Bb	773157	m/7	100, 30-06	
***Send an ARS la	bel*** Fds. 1986	0109-6	Switt - bou	ght 6 Val Mart
Comments:		i	_	
<u>FSR - 11/3</u>	24/10 - No	d amage	, No injur	4
Has had g	in by by		And American	
* Ned abox * -	116at44	Confidential	5200	10/19/10

### 700 Log Sheet - 2010 CNBC Story

5206

Date:	CSR:
Is the customer calling as a result of th	e broadcast? YES NO
Initial tone/Attitude of the caller:	<u> </u>
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Reming	eton).
Inquisitive about Remington position	1
Calling to provide broadcast feedbac	k .
Customer Owns a Model 700:	
General concern of safety with person	onal model 700
seeking company feedback regarding	g direction/use of personal Model 700
claims they experienced a "safety" re	elated issue with their personal Model 700
has not experienced a problem but w	rants firearm inspected (fill out address) send to an RARC
	as or problems experienced in relation to the operation of se advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factor  Consumer Name: Robert R	in tield
Address: 460 US Rt. Entield NH	4 Sped on Balt Close
Phone: 603-632-730	0
Serial #:	
***Send an ARS label***	
Comments:	1162678
	•

Confidential

Remington

10/19/10

Date: 1/24/10 CSR: CM
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO 1981 - NEW
Consumer Name: John Bond 700 FBC-1Strine
Address: 530 Westview Ave. 270
Bedford VA 24523
Phone: 540-586-3131-W not long ago it wouldn't
Phone: 540-586-3131-W not long ago it wouldn't  Serial #: A6873840 Fire at all. He
***Send an ARS label***  (buggered up the boll)
Serial #: A6873840  ***Send an ARS label***  Comments:  The at all. He bolt buggered up the bolt trying to work on the bolt trying tr
Remingion Confidential 10/19/10

### 700 Log Sheet - 2010 CNBC Story

5196

Date: 11/24/18 CSR:	- Ch	·
Is the customer calling as a result of the broa	adcast? YES NO	
Initial tone/Attitude of the caller:		
Angry at Remington Su	apportive of Remington	
Angry at CNBC for airing St	upportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Remington)		
Inquisitive about Remington position	·	
Calling to provide broadcast feedback		
Customer Owns a Model 700:		
General concern of safety with personal mo	odel 700	
seeking company feedback regarding direc	tion/use of personal Model 700	
claims they experienced a "safety" related	issue with their personal Model 700	
has not experienced a problem but wants fi	rearm inspected (fill out address) send to an RARC	
	problems experienced in relation to the operation ised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory?  Consumer Name:   Thomas Que	YES), NO Wesimaffecid. 700 BSR	
Address: 23 Heinrick Cir.	( ,280	) . <i>j</i>
Queensbury NY	12804 1st time FSR	about
Phone: 518-793-7126	- donly an	ik ago,
Serial #: A6758273-	1979 2nd hand.	
***Send an ARS label***		
Comments: box +ARS	1162603	
Remingson	Confidential 10,	/19/10

## \*\*\*\*\*Internal Use Only\*\*\*\*\* I a ~ Sheet 2010 CNDC St

Date: 11/24 CSR: AME
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
Z claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  Consumer Name:   On Awallon  YES NO
Address: 410 S. Connor
Odessa 1110 44076
Phone: 816-807-9844
Serial #:
***Send an ARS label***
Yun went off yesterday when took Safety off
took Safety of
. ~ 1 V

Date: 11-24-10	CSR: AAROC	,		
Is the customer calling as a result of th	ne broadcast? <	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	X Supportive	of Remington		
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	gton)			
Inquisitive about Remington positio	n			
Calling to provide broadcast feedba	ck			
Customer Owns a Model 700:			·	
General concern of safety with person	onal model 700			
seeking company feedback regardin	g direction/use o	of personal Mod	lel 700	
Zclaims they experienced a "safety" r	elated issue with	n their personal	Model 700	
has not experienced a problem but v	vants firearm ins	spected (fill out	address) send to an RARC	
If the customer references any concer the safety of the firearm, they should b	=	•	-	f
Did they agree to return it to the facto	ry?	YES	NO	
Consumer Name: Clinton Hyek	८ऽ			
Address:		<del></del>		
		_		
Phone:	-1750			
Serial #:			•	
***Send an ARS label***			·	
Comments:				
Sent to PS	<del></del>			
		<del> </del>	<del></del>	

Confidential

D ........

10/19/10

Date: 11-24-10 CS	R: AARON		
Is the customer calling as a result of the b	roadcast? YES	NO	
Initial tone/Attitude of the caller:			
Angry at Remington	_ Supportive of Re	mington	
Angry at CNBC for airing	_ Supportive of CN	ВC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remington	n)		
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal	l model 700		
seeking company feedback regarding d	irection/use of pers	onal Model 7	00
claims they experienced a "safety" related	ted issue with their	personal Mo	del 700
has not experienced a problem but wan	ts firearm inspecte	d (fill out add	ress) send to an RARC
If the customer references any concerns of the safety of the firearm, they should be a	-		-
Did they agree to return it to the factory?	YES	N	0
Consumer Name: Tom Quaresim	c		
Address:			
Phone: 518-793-7186		•	
Serial #:			
***Send an ARS label***			
Comments:			
Sent to PS			-
			-

Confidential

Confidential-Subject to Protective Order Bledsoe v. Remington

Daminaton

1/24 700 Log Sheet - 2010 CNBC Story
Date: $\frac{1}{23}$ CSR: $\mathcal{E}\mathcal{R}_{i}$
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #: <u>A6563791</u>
***Send an ARS label***
Comments:

. . .. . .. .

Date: 11-24-10	CSR: J.B	Irving	
Is the customer calling as a result of th	ie broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	•
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	ck		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use o	f personal Mode	1 700
claims they experienced a "safety" re	elated issue with	their personal M	Iodel 700
has not experienced a problem but w	vants firearm insp	pected (fill out ac	ddress) send to an RARC
If the customer references any concern the safety of the firearm, they should b			
Did they agree to return it to the factor	ry?	YES	NO
Consumer Name:		_	•
Address:		_	
	<del></del>	_	
Phone:		_	
Serial #:			
***Send an ARS label***			
Comments:  Q: Os my gun safe	, ?		

Canfidential

Reminoton

10/19/10

Date: 17-2+10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Thouns Schuster
Address:
Phone: <u>570-348-4433</u>
Serial #: 665 30 490 200I
***Send an ARS label***
Comments:

### 700 Log Sheet - 2010 CNBC Story

5208

Date: 11/24/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  Consumer Name:  Brian Gronser  Did they agree to return it to the factory?  YES  NO  Renday
Consumer Name: Brian Gonser , 200 700 Ronday
Address: 9346 1/7th St. Accid. disek
Seminole FL 33772 charbered shell, FSR
Phone: c. 727-410-2025 ho adjustments
Serial #: 56269649 h.393-2189 before he was loading
Serial #: S6269649 L.393-2189 before he was loading it serial #:  ***Send an ARS label***   Briangonser Dyahoo.com fried to switch  **The formal of the switch from his to sate the sate of the sate o
Comments: Wen re 10 121  it wouldn't 9
1162720
Remington Confidential 10/19/10

 $(\mathbf{r}_{i}, \mathbf{r}_{i}, \mathbf{r$ 

Date:	D	CSR:	J.B.	Irvin	9	_
Is the customer calling	g as a result of t	he broado	east? YES	s) NO		
Initial tone/Attitude of	the caller:	/				
Angry at Remingto	n	Supp	ortive of R	Lemington		
Angry at CNBC for	rairing	Supp	ortive of C	NBC		
Nature/Purpose of Cal	<u>l:</u>					
Calling to offer sup	port (pro-Remin	gton)				•
Inquisitive about R	emington position	on				
Calling to provide t	proadcast feedba	ck				
Customer Owns a Moo	del 700:					
General concern of	safety with pers	onal mode	el 700			
seeking company fe	eedback regardir	ng directio	n/use of pe	rsonal Mod	el 700	
claims they experie	nced a "safety":	related iss	ue with the	ir personal	Model 700	
has not experienced	l a problem but	wants firea	ırm inspect	ed (fill out	address) send	to an RARC
If the customer referenthe safety of the firear	•	•	_			-
Did they agree to retur	n it to the facto	ory?	YE	S	NO	
Consumer Name:				•		
Address:			<del></del>			
Phone:			<u> </u>			
Serial #:						
***Send an ARS label'	***					
Comments:	, he wil	Isen	din	for	<u>-</u>	

Date: 11-24-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial ≓:
***Send an ARS label***

Comments:

11-29-2010 Total CAIS 3467

CALLING AS RESULT OF BROADCAST 48+9=57

No HHT 11/1

**ATTITUDE** 

Angry at Remington

Angry CNBC 1

Supportive of REM ++++ ++++ 20

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support + 11 + 11 / 1

Inquisitive on Rem position 111 + 111 / 11

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

General Concern 1111 111 111 111 27

Feedback + 111 + 1++ 1 16

Safety Issue HH 11H 1HH 11H 1

No Problem w/ firearm | |

ARS SENT HHT HHT HHT 20

TO PRODUCT SERVICES ++++ ++++ ++++ | 01

5/N +111-1111-1111 28

Date:	11-29-10	CSR:	Danny	r	
Is the cus	tomer calling as a result of t	he broadcast?(	YES NO		
Initial to	ne/Attitude of the caller:				
Angr	y at Remington	Supportive	of Remington		
Angr	y at CNBC for airing	Supportive	of CNBC		
Nature/P	urpose of Call:				
Callin	ng to offer support (pro-Remir	ngton)			
Inqui	sitive about Remington position	on			
Callir	ng to provide broadcast feedba	nck ·			
Customer	Owns a Model 700:	•		•	
Gener	ral concern of safety with pers	sonal model 700			
seekir	ng company feedback regardin	ng direction/use	of personal Mod	lel 700	
claim	s they experienced a "safety"	related issue wit	h their personal	Model 700	
has no	ot experienced a problem but	wants firearm in	spected (fill out	address) se	nd to an RARC
	tomer references any concer of the firearm, they should				_
Did they	agree to return it to the facto	ory?	YES	NO	
Consumer	Name:	<del></del>	<del></del>		
Address:					
Phone:					
Serial #: _					
***Send a	n ARS label***				
Comment	s:				
6e	reval Question	-5			

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
No turn /Purn oce of Call
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
Of General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an -ARS label***
Comments: [670504]

Date:			
Is the customer calling as a result of the broadcast? VES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
A General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

Date: 11/29 CSR: AML
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
Keneral concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:

Date:	11/29	CSR:	546			
Is the custo	mer calling as a result of th	ie broadcas	tYES !	ξO		
Initial tone	Attitude of the caller:					
Angry a	at Remington	Ѕирроі	tive of Remin	igton		
Angry :	at CNBC for airing	Suppor	tive of CNB(	2		
Nature/Pur	pose of Call:					
Calling	to offer support (pro-Remin	gton)				
🛴 Inquisit	ive about Remington position	n				
Calling	to provide broadcast feedba	ck				
Customer (	Owns a Model 700:					
General	l concern of safety with pers	onal model	700			
X seeking	company feedback regarding	ng direction/	use of person	al Model 700	)	
claims	they experienced a "safety" :	related issue	with their pe	rsonal Mode	1 700	
has not	experienced a problem but v	wants fiream	n inspected (1	fill out addres	ss) send to an RAR(	3
	mer references any concer f the firearm, they should					on of
Did they ag	ree to return it to the facto	ry?	YES	NO		
Consumer N	Vame:					
Address: _			··-			
			<del></del>			
Phone: _			<u>.</u>			
Serial #:			<del></del>			
***Send an	ARS label***				•	
Comments:	Jenoual Our					
(	Henral Win4	(21)				

	Date: CSR:
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
	Angry at Remington Supportive of Remington
	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
	Calling to offer support (pro-Remington)
	Inquisitive about Remington position
	Calling to provide broadcast feedback
	Customer Owns a Model 700:
	General concern of safety with personal model 700
	seeking company feedback regarding direction/use of personal Model 700
/	claims they experienced a "safety" related issue with their personal Model 700
	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
	If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
	Did they agree to return it to the factory? YES NO
	Consumer Name:
	Address:
	· · · · · · · · · · · · · · · · · · ·
	Phone:
	Serial #: 56269649
	***Send an ARS label***
	Comments: Product SUS

Date: 1+29' CSR: RON
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: RON UHA Buzgon
Address:
<del></del>
Phone:
Serial #: 6650402 765
***Send an ARS label***

Comments:

700 L0g Site	eer - 2010	CIADC	2101 A	
Date: 11 29 10 C	CSR: Wal	45		
Is the customer calling as a result of the	broadcast?	NO NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive ο	f Remingto	n	
Angry at CNBC for airing	Supportive o	f CNBC		
Nature/Purpose of Call:				•
Calling to offer support (pro-Remingt	ton)			
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with person	nal model 700			
seeking company feedback regarding	direction/use of	personal M	fodel 700	
claims they experienced a "safety" rel	lated issue with	their persor	nal Model 700	
has not experienced a problem but wa	ınts firearm insp	ected (fill c	out address) send	i to an RARC
If the customer references any concerns the safety of the firearm, they should be				
Did they agree to return it to the factory	y?	YES	NO	
Consumer Name:		<b>-</b>		
Address:		_		
		_		
Phone:		_		
Serial #:		_		
***Send an ARS label***				
Comments:				
wanted to 16 you	b			

700 Log Sheet - 2010 CNBC Story
Date: 1129/10 CSR: Adrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:  Calling about SMP, la Had issue

Date: 11/79/10	CSR: Dell
Is the customer calling as a result of the	e broadcast? (YES) NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Reming	ton).
Inquisitive about Remington position	nla
Calling to provide broadcast feedback	· ·
Customer Owns a Model 700:	
General concern of safety with person	nal model 700
seeking company feedback regarding	direction/use of personal Model 700
claims they experienced a "safety" re	lated issue with their personal Model 700
has not experienced a problem but we	ents firearm inspected (fill out address) send to an RARC
•	s or problems experienced in relation to the operation of a advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factor	y? YES NO
Consumer Name: Rayment Hi	X20U
Address: Po By 41	
Soddy Daizy, TN	37394
Phone: 423-593-505	<u>37384</u> 6 (work)   423-361-3749 (cert)
Serial #: 67 244 75	m/700, 3006
***Send an ARS label***	
Comments:	
FSR-Nodamage-1	do injury
- 9 divis. ago	

Date: 112910 CSR: Dell	
Is the customer calling as a result of the broadcast? YES (NO)	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington \( \sigma \)	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to a	n RARC
If the customer references any concerns or problems experienced in relation to the of the safety of the firearm, they should be advised to return it to (Product Service, Ilion	
Did they agree to return it to the factory? (YES) NO	
Consumer Name: Randall Filtice	
Address: 191 Ruritan Rd	
Rody mant, VA 24151	
Phone: 54c-493-6669 (C(1))	
Serial #:	Maci
***Send an ARS label***	J
Comments:	
11/27/10-FSR- shot have though truck	

Date: 11 2910 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position \( \cap \)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Christopher Berland
Address: PO Tox 263 /147 W. Main St.
Prinsted, WV 25812
Phone: $304 - 550 - 9525$ (ccl) #)
Serial #
***Send an ARS label***
Comments:
FSR-11/27/10 No damage, No injury

Date: 11 29 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Chain cay Richardson
Address: 332 Whitmate Rd
awago, NY 138 27
Phone: 607-748-4710
Serial #: B6850256 m/700, 243
***Send an ARS label***
Comments:
F512-11/26/10

Date: 112910	CSR: Dell
Is the customer calling as a result of the	ne broadcast? (YES) NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Remin	gton).
✓ Inquisitive about Remington position	n
Calling to provide broadcast feedba	ck
Customer Owns a Model 700:	
General concern of safety with pers	onal model 700
seeking company feedback regardin	g direction/use of personal Model 700
claims they experienced a "safety" r	related issue with their personal Model 700
has not experienced a problem but v	vants firearm inspected (fill out address) send to an RARC
	ns or problems experienced in relation to the operation of be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factor	ry? (YES) NO
Consumer Name: Scott Skoo	JU .
Address: 2016 5, 2nd	St. / PO Bx 132
Homer, NE	<u>68030</u>
Phone: 712-333-595	52 (cell)
Serial #: NA	$mh\omega, 643$
***Send an ARS label***	harpt wal
Comments:	
FSR- years ago-	No injury No damage

Date: 11 29 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO) - From On 111-tring
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seaking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Charlie Jones
Address: 4303 lacke fue
Ft worth, Tx 76107
Phone: 617-761-5576 (Cell)
Serial #: 1636 6864 m/700, 270
***Send an ARS label***
Comments:
Had gun for 40 yo- never had a polition
by 50 1 14 mg/ 507 - 1100/11

Date: 11/29/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  (YES)  NO
Consumer Name: Bob SZICEZEWSKI
Address: 117 Kimball Ave
Golden, (D 90401
Phone: 305-671-990
Serial #:
***Send an ARS label***
Comments:
Fired on tolt closing - No damage storing

Date: 11/29/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Brett Scroogivs
Address: 12100 Field Stone Ch. Apt. B9
Byant, AR 72022
Phone: 501-681-2933
Serial #: 56695928 m/700, 300 Run
***Send an ARS label***
Comments:
Hunding - FSQ - 11/87/10 No darrison - No injuria
No darricone - No instituta

Date: Nov 29 290 CSR: SM	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for siring Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	of
Did they agree to return it to the factory? YES	
Consumer Name:	
Address:	
· · · · · · · · · · · · · · · · · · ·	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	

Date:	SR:	N)	,
Is the customer calling as a result of the	broadcast? Y	ES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	_ Supportive of	f Remington	
Angry at CNBC for airing	_Supportive of	f CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remingto	on)		
Inquisitive about Remington position	t		
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with persona	al model 700		
seeking company feedback regarding d	lirection/use of	personal Mode	1 700
claims they experienced a "safety" rela	ated issue with t	heir personal N	Model 700
has not experienced a problem but wan	nts firearm inspe	ected (fill out a	ddress) send to an RARC
If the customer references any concerns the safety of the firearm, they should be	_	_	<del>-</del>
Did they agree to return it to the factory	? Y	ES .	NO
Consumer Name:		-	
Address:		-	
· · · · · · · · · · · · · · · · · · ·		-	
Phone:			
Serial #:		_	
***Send an ARS label***	-		
Comments:			*
Con sumen very	1 UPSET	" north	ME

Date: 1-29-10 CSR: CHulk
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Cailing to provide broadcast feedback
Customer Owns a Model 700:
1 General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:  MODEL 721 NOT 700

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Clay Pound FSR
Address: 9051 Huy 49
Poplar Grove AR 72374
Phone:
Serial #:
***Send an ARS label***
Comments:

### \*\*\*\*\*Internal Use Only\*\*\*\*\* 100 I og Shoot 2010 CNRC St

#### 700 Log Sheet - 2010 CNBC Story

Date: 11/29/16	CSR:	Ca		
Is the customer calling as a result of	the broadcast?	YES) NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington		
Angry at CNBC for airing	Supportive	e of CNBC		,
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton) .			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per	sonal model 700			
seeking company feedback regardi	ng direction/use	of personal Mode	el 700	
claims they experienced a "safety"	related issue wit	h their personal M	Model 700	
has not experienced a problem but	wants firearm in	spected (fill out a	eddress) send	I to an RARC
If the customer references any conce the safety of the firearm, they should			not Sarrica	Blon NV\
Did they agree to return it to the fact	ory?	YES	NO U	while huntinging his back had
Consumer Name: John We	clott	700	few i	skr back had
Address: 728 Indian	_	1554	ie. FS	R-notsure it
Gardnerville	NU 8946		0 /40	thinger. Also  yd. shot a)bull e  of pulled trio
Phone: <u>Cell-725-781-</u>	0002			
Serial #: <u>C6560632</u>			• ( -   0 \ - 1/	TOWN
***Send an ARS label***		_	0 / 1	() mistage.
Comments:		<b>Q</b>	200 200 1	fined shall indent
He wants the new 163214	trigger	0	Eprimei	<b>*</b>
1 hox 1163214	, ,,,			

### 700 Log Sheet - 2010 CNBC Story

Is the cu	ıstomer calling as a result	of the broadcast? YES	NO
Initial to	one/Attitude of the caller:		
Ang	ry at Remington	Supportive of Re	emington
Ang	ry at CNBC for airing	Supportive of CN	√BC
<u>Nature/</u>	Purpose of Call:		
Call	ing to offer support (pro-Re	emington)	
Inqu	uisitive about Remington po	osition	
Call	ing to provide broadcast fe	edback	
Custom	er Owns a Model 700:		
Gen	eral concern of safety with	personal model 700	
seek	ing company feedback reg	arding direction/use of per	sonal Model 700
<u>u</u> clair	ms they experienced a "safe	ety" related issue with their	r personal Model 700
has i	not experienced a problem	but wants firearm inspecte	d (fill out address) send to an RARC
	<del>_</del>	-	rienced in relation to the operation of it to (Product Service, Ilion NY).
Did they	agree to return it to the	factory? YES	NO Academy tend
Consum	er Name: Aadhan	Alrasked	NO Academy few bullet in Chamber, FSK
Address:	4704 Richlan	d Ave	nose - CuT bruised no.57
eterie	New Ochdon L	A 70002	nod Tyr. old whim.
Phone:	504-6ld6-C	0660	1. a curtare rust
Serial #:	M7160929	16	because he left it in
***Send	an ARS label***		because to bbl.
Comme	nts:		woall is

### 700 Log Sheet – 2010 CNBC Story

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO NEW 30-06
Consumer Name: Tom Cascio Spts 78 30-06
Address: 16261 State Hwy 13 10 yrs, ago target pradicion Butternut WI 54514 He are went offer h
Phone: Cell 715-661-0094
ckd and reune
***Send an ARS label***  Comments:  Comments:  Comments:
Comments: 1/63/89

### 700 Log Sheet - 2010 CNBC Story

Is the customer calling as a result of the broadcast? YES NO  Initial tone/Attitude of the caller:	Date: 1/29/10 CSR:
	Is the customer calling as a result of the broadcast? YES NO
	Initial tone/Attitude of the caller:
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Ond hand  Consumer Name:  Do Box  201-1010  Address:  Phone:  101-927-1010  The fireary went of harfur. Thing for the fireary of th	Angry at Remington Supportive of Remington
Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Dhahand  Consumer Name:  David Shith Bayou 700 - had it a fewyrs.  Address:  Do Box 204-1010 Consumer Name:  Hereo  Losson As 3999  The hit trigger. That  where hit trigger. The fire of the pull trigger. It fire the pull trigger the pull trigger. It fire the pull trigger the pull trigger.	Angry at CNBC for airing Supportive of CNBC
	Nature/Purpose of Call:
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Address:  Po Box  Por-1010  Address:  Phone:  101-927-7021  Serial #:  ***Send an ARS label***  ***Send an ARS label***	Calling to offer support (pro-Remington)
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Dhahand  Consumer Name:  Do Box  Tot-1010  Address:  Phone:  Osl-927-7021  Fry to pall trigger, the service of the pall trigger, the pall trigg	Inquisitive about Remington position
General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Dhahand  Consumer Name:  David Shith Bayou 700-had it a fewyrs.  Address:  Po Box 704-1010 data Pierre west off lastyr. Thing  Wescon As 39191  He hit trigger. Tust  Wescon As 39191  Fence of refety it tire  ***Send an ARS label***	Calling to provide broadcast feedback
	Customer Owns a Model 700:
claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Address:  Po Box  Phone:    OBOX   OH   And	General concern of safety with personal model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO  Dhahand  Consumer Name:  David Smith Bayou 700-had it a fewyrs.  Address:  Po Box 704-1010 and fiere went off lastyr. Thing  Wescon As 39191  He hit trigger, Turt  Wescon 101-927-7021  From the pull trigger, the service of the pull trigger, the pull trigger, the service of the pull trigger, the pull trigger of the pull trigger.	seeking company feedback regarding direction/use of personal Model 700
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO 2nd hand  Consumer Name:  Po Box 704-1010 and Pierre Went of lastyr. Then a hit trigger. Turt the hit trigger. Turt the hit trigger. Turt the pull trigger, the serial #:  Serial #:  ***Send an ARS label***  ***Send an ARS label***	claims they experienced a "safety" related issue with their personal Model 700
the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).  Did they agree to return it to the factory?  YES  NO 2nd hand  Consumer Name:  Po Box 704-1010 day Pierre went off lastyr. Thing  Wescon M. 39191  The hit trigger. Tust  Address:  Phone:  101-927-7021  Serial #:  ***Send an ARS label***  ***Send an ARS label***	has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
Consumer Name: David Smith Bayon 900-had it atemyrs.  Address: POBOX 904-1010 Bayon 900-had it atemyrs.  Address: PoBOX 904-1010 Bayon Pierre went off lastyr. Thing he hit trigger. Just he hit trigger. Just he hit trigger. Just he hit trigger. The fire serial #:  Serial #: Na  ***Send an ARS label***  ***Send an ARS label***	the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Address: POBOX 204-1010 Compiere went off lastyr. Thing Wescon A. 5. 39191  Phone: 601-927-7021  Serial #: Na  ***Send an ARS label***  ***Send an ARS label***	Did they agree to return it to the factory? YES NO 2nd hand
***Send an ARS label***	Consumer Name: David Smith Bayon 900-had it a tewyrs.
***Send an ARS label***	Address: POBOX 704-1010 Car Pierre went off lastyr. Thing
***Send an ARS label***	Wessen A.S. 39/9/ he hit trigger sur!
***Send an ARS label***	Phone: 681-927-7021 Settled / trigger, 17
***Send an ARS label***	Serial #:
Comments:	***Send an ARS label***
	Comments:

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington Cannot replace
Angry at Remington Supportive of Remington Cannot replace Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:  Sending in Sea
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO had a year - 2
Consumer Name: Tin Jones Sr. 700 ML fired prenature
Address:
Phone: 2/9 ) 8 7680
Serial #: ML 055356 It happened thice.
*** Sand on A DS Johol*** A Class this deer.
While tracking deer, and
Trig-assm. obsolet  buck popped up, he we to this of safes  to this of safes
it tired Happine

Date: 11-29-10 CSR: JJT
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: George Heady
Address: 405 Steele St. (ARS)
Frankfort (1) 40601
Phone: 502-875-1362
Serial #:
***Send an ARS label***
Comments:
The third was I'm

Date:	. CSR:	Chri	5	
Is the customer calling as a result of	the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	e of Remingt	On	
Angry at CNBC for airing	Sυφροπίν	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Rem	ington)			
Inquisitive about Remington posi	tion			
Calling to provide broadcast feed	back			
Customer Owns a Model 700:				
General concern of safety with pe	rsonal model 70	)		
seeking company feedback regard	ling direction/us	e of personal	Model 700	
claims they experienced a "safety	" related issue w	ith their perso	onal Model 700	
has not experienced a problem bu	t wants firearm i	nspected (fill	out address) send to	en RARC
If the customer references any conc the safety of the firearm, they should				
Did they agree to return it to the fac	etory?	YES	NO	
Consumer Name:	· · · · · · · · · · · · · · · · · · ·			
Address:		<del></del>		
	<del></del>			
Phone:				
Serial #:				
***Send an .ARS label***				
Comments:				
Transfer to product	Comices			

Date: 11-2512	CSR: Rou	_			
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington	Supportive	of Remington			
Angry at CNBC for airing	Supportive	of CNBC			
Nature/Purpose of Call:  Calling to offer support (pro-Remir	ngton)				
Inquisitive about Remington position	on				
Calling to provide broadcast feedba	ack				
Customer Owns a Model 700:					
General concern of safety with pers	sonal model 700				
seeking company feedback regarding	ng direction/use	of personal Mod	el 700		
claims they experienced a "safety"	related issue with	h their personal	Model 700		
has not experienced a problem but	wants firearm ins	spected (fill out	address) send to an RARC		
If the customer references any concer the safety of the firearm, they should	•	-	-		
Did they agree to return it to the factor	ory?	YES	NO .		
Consumer Name: John B	Flate				
Address:	<del></del>	·			
		<del></del> .			
Phone:					
Serial #:					
***Send an ARS label***			·		
Comments:					

Date: 11-29-10 CSR: (Con)	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	·
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Mode	el 700
claims they experienced a "safety" related issue with their personal !	Model 700
has not experienced a problem but wants firearm inspected (fill out a	address) send to an RARC
If the customer references any concerns or problems experienced in the safety of the firearm, they should be advised to return it to (Prod	
Did they agree to return it to the factory? YES	NO
Consumer Name: Ph, IL Dole	
Address:	
Phone:	
Serial #: S 654 17 3 3	
***Send an ARS label***	
Comments:	
(1) of ALEW X MARK Pro TRIC	as.

Date: CSR: Rs u
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC  If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  LEONORG  Consumer Name: Rankdous 4
Address:
Phone: $985 - 345 - 6482$ Serial #: $86204169(1981)$
***Send an ARS label***
Comments:

Date: CSR:					
Is the customer calling as a result of the broadcast? YES NO					
Initial tone/Attitude of the caller:					
Angry at Remington Supportive of Remington					
Angry at CNBC for airing Supportive of CNBC					
Nature/Purpose of Call:					
Calling to offer support (pro-Remington)					
Inquisitive about Remington position					
Calling to provide broadcast feedback					
Customer Owns a Model 700:					
General concern of safety with personal model 700					
seeking company feedback regarding direction/use of personal Model 700					
claims they experienced a "safety" related issue with their personal Model 700					
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC					
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).					
Did they agree to return it to the factory? NO					
Consumer Name: MR. BR. KK. W					
Address:					
Phone: 318-429-3225 Serial # 625 854)					
Serial #: 625 854)					
***Send an ARS label***					
Comments:					

Date: 11-29-10 CSR: 400
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***

Comments:

Date: 11-0R-10 CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	ı o <b>f</b>
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
	<i>^</i> \
Phone: had emailed	416
56428783 Serial #: 56404753 101126-0000	77
***Send an ARS label***	ر ب
Comments:	

Date: 11 = 20 - 10
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· ————————————————————————————————————
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 1/29 CSR:	Suc		
Is the customer calling as a result of the broadcas	at? KES NO		
Initial tone/Attitude of the caller:			
Angry at Remington Support	rtive of Reming	on	
Angry at CNBC for airing Suppo	rtive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700		
** seeking company feedback regarding directions	use of personal	Model 700	
claims they experienced a "safety" related issue	with their pers	onal Model 700	
has not experienced a problem but wants firear	m inspected (fill	out address) send t	o an RARC
If the customer references any concerns or prob the safety of the firearm, they should be advised	_		-
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:			
	<del></del>		
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

Date:	11/29	. CSR:	Erei		
Is the cust	omer calling as a result of	the broadcast	YES NO		
Initial tone	e/Attitude of the caller:				
Angry	at Remington	Support	ive of Remingt	on	
Angry	at CNBC for airing	Support	ive of CNBC		
Nature/Pu	rpose of Call:				
Calling	g to offer support (pro-Rem	ington)			
Inquisi	itive about Remington posi	rion			
Calling	g to provide broadcast feedl	back			
Customer	Owns a Model 700:				
Genera	al concern of safety with pe	rsonal model 7	00		
seeking	g company feedback regard	ling direction/u	ise of personal .	Model 700	
claims	they experienced a "safety"	"related issue	with their perso	onal Model 700	
has not	experienced a problem but	t wants firearm	inspected (fill	out address) send to an	RARC
	omer references any conc of the firearm, they should	-	-	-	
Did they a	gree to return it to the fac	etory?	YES	NO	
Consumer l	Name:				
Address: _					
			<del></del>		
Phone: _					
Serial #:		<del></del>	<del></del>		
***Send an	1 ARS label***				
Comments	· · · · · · · ·	- Smf	> - Cu	Parel	

Date: 11/29/10 CSR: (Nath)
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: FSR Nec parchae

Date: 11/29/0 CSR: Weth
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #: 06529407
***Send an ARS label***
Comments:

Date: 11-29-18	CSR: AARON	
Is the customer calling as a result of	of the broadcast? YES N	0
Initial tone/Attitude of the caller:		
Angry at Remington	✓ Supportive of Remin	gton
Angry at CNBC for airing	Supportive of CNBC	
Nature/Purpose of Call:		
Calling to offer support (pro-Res	nington)	
Inquisitive about Remington pos	ition	
Calling to provide broadcast feed	iback	
Customer Owns a Model 700:		
General concern of safety with p	ersonal model 700	
seeking company feedback regar	ding direction/use of persona	1 Model 700
claims they experienced a "safety	y'' related issue with their per	sonal Model 700
K has not experienced a problem by	ut wants firearm inspected (fi	ll out address) send to an RARC
If the customer references any conthe safety of the firearm, they shou		<b>-</b>
Did they agree to return it to the fa	ctory? YES	NO
Consumer Name: Tom Tans	3/	
Address:		
Phone: 216-750-226	04	
Serial #:		
***Send an ARS label***		
Comments:		

Date: 11-29-10	CSR: HARON
Is the customer calling as a result of the	e broadcast? (ES) NO
Initial tone/Attitude of the caller:	
Angry at Remington	Supportive of Remington
Angry at CNBC for airing	Supportive of CNBC
Nature/Purpose of Call:	
Calling to offer support (pro-Reming	ton)
Inquisitive about Remington position	1
Calling to provide broadcast feedbac	k
Customer Owns a Model 700:	
General concern of safety with person	nal model 700
seeking company feedback regarding	direction/use of personal Model 700
claims they experienced a "safety" re	elated issue with their personal Model 700
Xhas not experienced a problem but we	ants firearm inspected (fill out address) send to an RARC
	as or problems experienced in relation to the operation of e advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factor	y? ŒS NO
Consumer Name: CC Barnet	
Address:	
Phone: 205-486-2344	<del></del>
Serial #: A Co 5 Co 1681	·
***Send an ARS label***	
Comments:	

wanted Re Bold lock Removed

Date:
Is the customer calling as a result of the broadcast? VES NO
Initial tone/Attitude of the caller:
Angry at RemingtonSupportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
· ————————————————————————————————————
Phone:
Serial # 56721891
***Send an ARS label***
Course on total

グァレ ベル N Confidential-Subject to Protective Order Bledsoe v. Remington

Date: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a."safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 1/29/10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  (YES)  NO passed down from  Consumer Name: Roger Bouchard  Lis Father
Consumer Name: Roger Bouchard his father
Address: 75 Cumaing Rd.
Ware, MA 01082
Phone:
Serial #: 868 27800
***Send an ARS label***
Comments:
·

	5222
Date: 11/29/10 CSR: Ch	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to	an RARC
If the customer references any concerns or problems experienced in relation to the the safety of the firearm, they should be advised to return it to (Product Service, II	e operation of ion NY). 2nd han
Did they agree to return it to the factory? YES NO 700	ion NY). 2nd han daysago
Consumer Name: Lee Dickinson FSR .2	70 / /
Address: 2843 Maytair Dr. Round in che Lewisten ID 83501 safety + it	imper, tok or
Lewiston ID 83501 safety + it	fired.
Phone: 208-305-4741	
Serial #: 6,27/052 1969	
***Send an ARS label***	
Comments:	
AKS	

Date: 11 30 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position \\ \(\lambda\)
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: James Galves
Address: 35 Parmett Dr
Loudville, TN 37097
Phone: 97, 593 3884 (hone)
Serial # 650 1795 M/KU, 243
***Send an ARS label***  Ovid:
Comments:
FSR- No dancere, Nainjung
FSR- No dancere, Noinjuit Never happyred televe-trapport 200 lost wk.

Date: 11 29 10 CSR: Dell
Is the customer calling as a result of the broadcast? YES (NO)
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position in la
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? (YES) NO
Consumer Name: Wynn Walker
Address: 10441 Aumale Alve.
Charlotte, NC 28310-7844
Phone: 704-518-99 11 (cell ti)
Serial #:
***Send an ARS label***  (Kic) Chare
Comments:
upar 10: He was hunting & had a delayed
firing, No damage. No injury. Safety is also

11-30-2010 Total calls: 3110

CALLING AS RESULT OF BROADCAST STAFE BO

**ATTITUDE** 

Angry at Remington |

Angry CNBC

Supportive of REM ++++ |

Supportive of CNBC

NATURE/PURPOSE OF CALL

Offer Support ++++ 1 1 1 1

Inquisitive on Rem position 1111 1111 1

Calling to provide Broadcast Feedback

**OWNS MODEL 700** 

Safety Issue +++++ 1/11

No Problem w/ firearm / / /

ARS SENT ++++

TO PRODUCT SERVICES 1111 1111 1

5 N CK HH +11+1+1 111

Date: 11/30/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Calling in support of Remination

Date:	CSR:	Favis		
Is the customer calling as a result of th	e broadcast? (	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington	,	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Reming	gton)			
Inquisitive about Remington position	n			
Calling to provide broadcast feedbac	ck			
Customer Owns a Model 700:				
General concern of safety with person	onal model 700			
seeking company feedback regarding	g direction/use	of personal Mo	del 700	
claims they experienced a "safety" re	elated issue with	n their persona	Model 700	
has not experienced a problem but w	ants firearm ins	spected (fill out	address) send to an RA	RC
If the customer references any concern the safety of the firearm, they should b	-	-	_	
Did they agree to return it to the factor	ry?	YES	NO	
Consumer Name:				
Address:				
<del></del>		_		
Phone:	- Late Late Late Late Late Late Late Late	<u> </u>		
Serial #:				
***Send an ARS label***				
Comments:				

Date:	11/30/10	CSR:	Taus	
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/A	ttitude of the caller:			
Angry at I	Remington	Supportive	of Remington	
Angry at (	CNBC for airing	Supportive	of CNBC	
Nature/Purpo	ose of Call:			
Calling to	offer support (pro-Remin	gton)		
Inquisitiv	e about Remington positio	n		
Calling to	provide broadcast feedba	ck		
Customer Ow	rns a Model 700:			
General co	oncem of safety with pers	onal model 700		
seeking co	ompany feedback regardin	g direction/use	of personal Mode	el 700 .
claims the	y experienced a "safety":	related issue wit	h their personal l	Model 700
has not ex	perienced a problem but v	vants firearm in	spected (fill out a	iddress) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agre	e to return it to the facto	ry?	YES	NO
Consumer Nar	ne:			
Address:				
	<del></del>			
Phone:		<del></del>	_	
Serial #:				
***Send an ARS label***				
Comments:	G6616823			

Date: 11/30/19 CSR: Travis
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
·
Phone:
Serial #:
***Send an ARS label***
Comments:

Date:	11-30-10	CSR:	JJT	
Is the custome:	r calling as a result of t	he broadcast? (	YES) NO	
Initial tone/Att	itude of the caller:	`		
Angry at R	emington	Supportive	of Remington	
Angry at C	NBC for airing	Supportive	of CNBC	
	A CO- II			
Nature/Purpos	e of Call:			
Calling to	offer support (pro-Remi	ngton)		·
Inquisitive	about Remington positi	on		
Calling to p	provide broadcast feedb	ack		
Customer Own	ns a Model 700:			
General con	ncern of safety with per	sonal model 700		
seeking cor	npany feedback regardi	ng direction/use	of personal Mod	lel 700
claims they	experienced a "safety"	related issue with	h their personal	Model 700
has not exp	erienced a problem but	wants firearm ins	spected (fill out	address) send to an RARC
				n relation to the operation of duct Service, Ilion NY).
Did they agree	to return it to the fact	ory?	YES	NO
Consumer Nam	e:			
.Address:				
		<b>*</b>	<del></del>	
Phone:	214-693-6	194		
Serial #:		<del></del>	<del></del>	
***Send an AR	S label***			
Comments:	breferral			
1110	nicter(~			4

Date:	11-30-10	CSR:	JIT		
Is the custo	omer calling as a result of	the broadcas	t?(YES) NO	)	
Initial tone	/Attitude of the caller:				
Angry	at Remington	LSuppor	tive of Reming	ion	
Angry :	at CNBC for airing	Suppor	tive of CNBC		
Nature/Pur	rpose of Call:				
∠ Calling	to offer support (pro-Remi	ington)			
Inquisit	tive about Remington positi	ion			
Calling	to provide broadcast feedb	ack			
Customer (	Owns a Model 700:				
General	l concern of safety with per	rsonal model	700		
seeking	g company feedback regardi	ing direction/	use of personal	Model 700	
claims t	they experienced a "safety"	' related issue	with their pers	onal Model 70	0
has not	experienced a problem but	wants firearn	n inspected (fil)	l out address) s	end to an RARC
	mer references any conce of the firearm, they should	-	-		<u> </u>
Did they ag	gree to return it to the fact	tory?	YES	NO	•
Consumer N	√a <u>m</u> e:		<del></del>		
Address:		· · · · · · · · · · · · · · · · · · ·			
		<del></del>			
Phone:		4806			
Serial #:	F6203733				
***Send an	ARS label***				
Comments:	h referral				

Date: 11/30/10	CSR:	Chris	
Is the customer calling as a result of th	e broadcast?	YES 1	NO
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remi	ington
Angry at CNBC for airing	Supportive	of CNB	С
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	:k		
Customer Owns a Model 700:			
General concern of safety with perso	onal model 700		
seeking company feedback regarding	g direction/use	of person	nal Model 700
claims they experienced a "safety" re	elated issue wit	h their pe	ersonal Model 700
has not experienced a problem but w	ants firearm in	spected (	fill out address) send to an RARC
If the customer references any concert the safety of the firearm, they should b			
Did they agree to return it to the factor	ry?	YES	NO
Consumer Name:			
Address:			
Phone:			
Serial #:			
***Send an ARS label***			
Comments:			

Date: 11/20/10	CSR:	Chris	
Is the customer calling as a result of the	ne broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remingto	on
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedba	ck		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use	of personal N	Model 700
claims they experienced a "safety" r	elated issue with	their perso	nal Model 700
has not experienced a problem but w	vants firearm ins	pected (fill	out address) send to an RARC
If the customer references any concer the safety of the firearm, they should b			
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name:		<del>_</del>	
Address:		_	
Phone:		_	
Serial #:	(1966)		
***Send an ARS label***			
Comments:			
Λ			

Date: 11/30 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial # 56320440
***Send an ARS label***
Comments:

Date: 11-30-10	CSR: <u>AARON</u>		
Is the customer calling as a result of	the broadcast? (YE	ON (E	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive of I	Remington	
Angry at CNBC for airing	Supportive of 0	CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remi	ngton)		
Inquisitive about Remington positi	on		
Calling to provide broadcast feedb	ack		
Customer Owns a Model 700:			
General concern of safety with per	sonal model 700		
seeking company feedback regardi	ng direction/use of pe	ersonal Mod	el 700
claims they experienced a "safety"	related issue with the	eir personal !	Model 700
★ has not experienced a problem but	wants firearm inspec	ted (fill out	address) send to an RARC
If the customer references any conce the safety of the firearm, they should			
Did they agree to return it to the fact	ory? YF	ES	NO
Consumer Name: 1 Charles	SulusKis		
Address:			
Phone: 724 - 463 - 728	7		
Serial #:			
***Send an ARS label***			
Comments:			

Date: 11-30-10 CSR: 1
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:  Serial #: 56516076
***Send an ARS label***
Comments:

Date: 11/2010	CSR:	Dell	·
Is the customer calling as a result of the	he broade	cast? YES (NO)	
Initial tone/Attitude of the caller:			
Angry at Remington	Supp	portive of Remington	(
Angry at CNBC for airing	Supp	portive of CNBC	na
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton) .		
Inquisitive about Remington position	n	1	
Calling to provide broadcast feedba	ck	na	
Customer Owns a Model 700:			
General concern of safety with pers	onal mod	el 700	
seeking company feedback regarding	ig directio	on/use of personal Mod	al 700
claims they experienced a "safety" i	elated iss	sue with their personal	Model 700
has not experienced a problem but v	vants fire	arm inspected (fill out	address) send to an RARC
If the customer references any concer the safety of the firearm, they should			
Did they agree to return it to the factor	ory?	(YES)	NO
Consumer Name: Daniel Ow	pns		
Address: 2200 ('WS Mil	1 Vd		
thistar, VA	2455	<u> </u>	
Phone: 434-515-256	<u> 5 (c</u>	<u>e(1)</u>	
Serial #: n\alpha		m DOO XHR	1.270
***Send an ARS label***		orig. owner	
Comments:			
He stated he had FSR	· th	is deala sent	the
an to RAME. He o	rd a	ion back ha	1 75

Date: 11/30/10 CSR: Dell
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Randall S. Dowdy
Address: 2703 Bemiss Ild.
Valdesta, GA 31602
Phone: 329-740-2166 (Cell)
Serial # 280076 M/700, 7mm Mac)
***Send an ARS label***  bught wet
Comments:
Getting in truck & own was bromied & it
went aff & alot halo in truck. Cline

		•			•
Date: _	11 30/10	CSR:	Dell	····	
Is the cu	ustomer calling as a result of	the broadca	st? YES (N	(0)	Been on internet
Initial t	one/Attitude of the caller:				a stibes
Ang	gry at Remington	Suppo	rtive of Remin	gton	<b>t</b>
Ang	gry at CNBC for airing	Suppo	rtive of CNBC		nla
Nature/	Purpose of Call:				
Call	ling to offer support (pro-Remi	ngton) .			
Inqu	uisitive about Remington positi	on			
Call	ling to provide broadcast feedb	ack			
Custom	er Owns a Model 700:				
Gen	eral concern of safety with per	sonal model	700		
seek	sing company feedback regardi	ng direction/	use of persona	il Mode	1 700
<u>Clair</u>	ms they experienced a "safety"	related issue	e with their per	sonal N	1odel 700
has	not experienced a problem but	wants firean	m inspected (fi	ll out a	ddress) send to an RARC
	istomer references any conce ty of the firearm, they should				
Did the	y agree to return it to the fact	ory?	YES		NO
Consum	er Name: <u>Fred Smi</u>	th_			
Address	: 11403 W. 15t	<u>St</u>			
	wichita, KS	67212			
Phone:	316-722-24	14 6	iome)		
Serial #:	<u> </u>		<u>m</u> /10	00 3	cou
***Send	I an ARS label***		tought	f us	al
Comme	nts:		,		
Lutio	g this year - Fire	lool	H appli	Y!	<del></del>
	imalie. No initial		ħ	) 	

•
Date: 11 30 10 CSR: De 11
Is the customer calling as a result of the broadcast? YES NO TO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Jee Swarcer
Address: 1591 County Rd 126/20 Box 297
Walnut, MS 38083
Phone: 423-5337
Serial #: 186529883 m1700, .270
***Send an ARS label***  Original Conev
Comments: 5651 WK. While hunting
Comments: plast while hunting  Delayed fiting - customer left us a voice mail  I alled back & left him a voice mail to call.
I gailed back & left tim a wive mail to call.

Date: 113010 CSR: Dell
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
✓ Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seaking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: David Gene Crain
Address: PO Box 705
Ellenizaro, NC 26040
Phone: 606-749-1553 (Cell)
Serial #: $\frac{n}{a}$ $\frac{m}{a}$ $\frac{3006}{a}$
***Send an ARS label*** hought & cur show in 1989
Comments:
o-1 ys. ago- gun went off when he
rest it down.

Date: 1/30/10 CSR: 1
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
FSP. Yhered to Product Sources

Date: 11-30-10 CSR: Danny
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· 
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 1/30/10 CSR: Andrew Turner
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Wanting to charge triggers in rifle

Is the customer calling as a result of the broadcast? YES NO  Initial tone/Attitude of the caller:  Angry at Remington Supportive of Remington Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call: Calling to offer support (pro-Remington) Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700 claims they experienced a "safety" related issue with their personal Model 700
Angry at Remington Supportive of Remington Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call: Calling to offer support (pro-Remington) Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700
Angry at CNBC for airing Supportive of CNBC  Nature/Purpose of Call: Calling to offer support (pro-Remington) Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700
Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seaking company feedback regarding direction/use of personal Model 700
Inquisitive about Remington position Calling to provide broadcast feedback  Customer Owns a Model 700: General concern of safety with personal model 700 seeking company feedback regarding direction/use of personal Model 700
Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seaking company feedback regarding direction/use of personal Model 700
Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700
General concern of safety with personal model 700 seaking company feedback regarding direction/use of personal Model 700
seeking company feedback regarding direction/use of personal Model 700
A line that appear on the first it released in the being property of the control
Cizims they expenenced a safety related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Jimmy Pavis
Address: 366 Young Ridge Rd.
Sparta, TN 38583
Phone:
Serial #:
***Send an ARS label*** / 2 60× 1163972
Comments:

Date: 1/30/10 CSR:	5242
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to	an RARC
If the customer references any concerns or problems experienced in relation to the the safety of the firearm, they should be advised to return it to (Product Service, II)	ion NY).
Did they agree to return it to the factory? YES NO Wife	s, uncles gun
	1 70-06
Address: 520 Oakview In. 4x700, 1x7	21
Phone: 224-836-1841	
Serial #: 363179 1968	
***Send an ARS label***	
Comments:	

Date: 11/30	//0	CSR:	m	
Is the customer ca	lling as a result of	the broadcast	? YES NO	
Initial tone/Attitud	le of the caller:			
Angry 21 Remi	ngton	Supporti	ve of Remington	
Angry at CNB	C for airing	Support	ve of CNBC	
Nature/Purpose of	Call:			
Calling to offer	r support (pro-Remi	ngton) .		
Inquisitive abo	ut Remington positi	on		
Calling to prov	ide broadcast feedb	ack		
Customer Owns a	Model 700:			
General concer	m of safety with per	sonal model 70	00	
seeking compa	ny feedback regardi	ng direction/us	se of personal Mo	del 700
claims they exp	perienced a "safety"	related issue v	vith their personal	Model 700
has not experie	nced a problem but	wants firearm	inspected (fill out	address) send to an RARC
				n relation to the operation of duct Service, Dion NY).
Did they agree to 1	eturn it to the fact	tory?	YES	NO
Consumer Name: _	Jimmy H	uffren		
Address: 450			<del></del>	
	ur-d'Alene		38/5	
Phone: 26.	8-661-922	2 /		
Serial #:			<del></del>	
***Send an ARS la	abel*** 🎢 J	box	1163943	
Comments:			,	

Date: 11/30/10	CSR:	M	5240
Is the customer calling as a result of	f the broadcast? (	YES) NO	
Initial tone/Attitude of the caller:			
Angry at Remington	<u>L</u> Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Ren	uington) .		
Inquisitive about Remington posi	tion		
Calling to provide broadcast feed	back		
Customer Owns a Model 700:			
General concern of safety with pe	ersonal model 700		
seeking company feedback regard	ding direction/use	of personal Model	700
claims they experienced a "safety	" related issue wit	n their personal M	Todel 700
has not experienced a problem bu	it wants firearm ins	spected (fill out ad	idress) send to an RARC
If the customer references any cond the safety of the firearm, they should	-	-	<u> </u>
Did they agree to return it to the fa	•		NO A A A
Consumer Name: Mike N	ettles	- Fra	ed on Safe Release
Address: 10715 Coyle A Coyle OK 7	El. 3027	- Has	- bolt lock.
Phone: 405-255			
Serial #:	· · · · · · · · · · · · · · · · · · ·	<del></del>	
***Send an ARS label***	+ box		
Comments:			•
			_

Date: 11-30-10 CSR: JJT
Is the customer calling as a result of the broadcast? (YES) NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
No turn Purpose of Calls
Nature/Purpose of Call:  Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone: 781-536-8464  Serial #: Nas (a Suns
Serial #: has le Suns
***Send an ARS label***
Comments:
Web_referral

Date: 11-30-10 CSR: UTT			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory? YES NO			
Consumer Name:			
Address:			
Phone: 320-594-6100			
Serial #: A 6378551 - alreally had sup done			
***Send an ARS label***			
Comments:  acreed w/CNBC - growe			

Date:	11/30/10	CSR:	Chris		
Is the cust	omer calling as a result of	the broadcast?	YES NO		
Initial ton	e/Attitude of the caller:				
Angry	at Remington	Supportive	of Remington		
Angry	at CNBC for airing	Supportive	of CNBC		
Nature/Pu	irpose of Call:				
Callin	g to offer support (pro-Remi	ngton)			
Inquis	itive about Remington positi	on			
Callin	g to provide broadcast feedb	ack ·			
Customer	Owns a Model 700:				
Genera	al concern of safety with per	sonal model 700			
seekin	g company feedback regardi	ng direction/use	of personal Mo	del 700	
claims	they experienced a "safety"	related issue wit	h their personal	Model 700	
has no	t experienced a problem but	wants firearm in	spected (fill out	address) send to ar	RARC
	omer references any conce of the firearm, they should				
Did they a	gree to return it to the fact	ory?	YES	NO	
Consumer :	Name:				
.Address: _					
<del>-</del>			_		
Phone: _			_		
Serial #: _	6755073	(1974)			
***Send ar	n ARS label***				
Comments SM 1	: P	•			

Date: 11/3/10 CSR: Chv13
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #: 06241531 (1996)
***Send an ARS label***
Comments: Age of Model info

Date:	11/30/10	CSR:	Chais	
Is the cus	tomer calling as a result of	the broadcast?	YES NO	
Initial ton	ne/Attitude of the caller:			
Angry	y at Remington	Supportive	e of Remington	
Argr	y at CNBC for airing	Supportive	e of CNBC	
Nature/P	urpose of Call:			
Callin	ng to offer support (pro-Rem	ington)		
Inquis	sitive about Remington posit	tion		
Callin	ig to provide broadcast feedi	back		
Customer	Owns a Model 700:			
Gener	al concern of safety with pe	rsonal model 700	I	
seekir	ng company feedback regard	ling direction/use	of personal Mod	lel 700
claims	s they experienced a "safety"	" related issue wi	th their personal	Model 700
has no	ot experienced a problem but	t wants firearm in	spected (fill out	address) send to an RARC
	tomer references any conc of the firearm, they should			n relation to the operation of duct Service, Ilion NY).
Did they a	agree to return it to the fac	tory?	YES	NO
Consumer	Name:		<del></del>	
Address:		······································		
Phone: _			<del></del> .	
Serial #: _	67 59 268	(1974)		
***Send a	n ARS label***			
Comment:	s:			

Date: 17-30-10 CSR: Con			
Is the customer calling as a result of the broadcast? YES NO			
Initial tone/Attitude of the caller:			
Angry at Remington Supportive of Remington			
Angry at CNBC for airing Supportive of CNBC			
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model 700			
seeking company feedback regarding direction/use of personal Model 700			
claims they experienced a "safety" related issue with their personal Model 700			
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC			
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).			
Did they agree to return it to the factory?  YES  NO			
Consumer Name: Robert Dxnold			
Address:			
Phone:			
Serial #: 6317677 1970			
***Send an ARS label***			
Comments:			

Date: 11-30-10 CSR: CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: BEW BRISTE
Address:
Phone: 816-224-1084
Serial #:
***Send an ARS label***
Comments:

Date:	11-30-10	CSR:	Por	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Is the custom	er calling as a result of th	e broadca	st? YES I	NO	
Initial tone/A	ttitude of the caller:				
Angry at	Remington	Suppo	ntive of Remi	ngton	
Angry at	CNBC for airing	Suppo	ortive of CNB	С	
Nature/Purpe	ose of Call:				
Calling to	o offer support (pro-Remin	gton)			
Inquisitiv	e about Remington positio	n			
Calling to	provide broadcast feedbac	:k			
Customer Ov	vns a Model 700:				
General c	oncern of safety with perso	nal model	700		
seeking co	ompany feedback regardin	g direction	/use of person	al Model 700	
claims the	ey experienced a "safety" r	elated issu	e with their pe	ersonal Model 700	
has not ex	perienced a problem but w	ants firear	m inspected (	fill out address) send to	o an RARC
	er references any concer he firearm, they should l	_	_		-
Did they agre	e to return it to the facto	ry?	YES	NO	
Consumer Nan	me: Tyler Ci	KKAL	× 4		
Address:					
Phone:	318-721-6	467	<del></del>		
Serial #:	6657310	7	2010		
***Send an A	RS label***				
Comments:					

Date: 11-30-10 CSR: Ron
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: Prul Brion
Address:
Phone: <u>633-784-2018</u> Serial #: 6550540
Serial #:6550540
***Send an ARS label***
Comments:

Date: 11-30-10 CSR: Row
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name: Al Golin
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date: 11-36-12 CSR: Ren
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:  Calling to offer support (pro-Remington)  Inquisitive about Remington position  Calling to provide broadcast feedback  Customer Owns a Model 700:  General concern of safety with personal model 700  seeking company feedback regarding direction/use of personal Model 700  claims they experienced a "safety" related issue with their personal Model 700  has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  Consumer Name:   Moduzed  Address:
Phone:  Serial #: 378087 1968  ***Send an ARS label***  Comments:

Date: _/ ?-	CSR: R	52		
Is the customer calling as a result of	the broadcast?	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportiv	e of Remingto	on	
Angry at CNBC for airing	Supportiv	e of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remi	ngton)			
Inquisitive about Remington positi	on			
Calling to provide broadcast feedb	ack			
Customer Owns a Model 700:				
General concern of safety with per	sonal model 700	)		
seeking company feedback regardi	ng direction/use	of personal N	1odel 700	
claims they experienced a "safety"	related issue wi	th their person	nal Model 700	
has not experienced a problem but	wants firearm ir	ispected (fill o	out address) send to	an RARC
If the customer references any conce the safety of the firearm, they should	-	_		-
Did they agree to return it to the fact	ory?	YES	NO	
Consumer Name:				
Address:		<del></del>		
Phone:				
Serial #: 56633125	D655	5239		
***Send an ARS label***				
Comments:			,	
			·	

Date: 11-30-10	CSR:(	M	
Is the customer calling as a result of the	e broadcast?	YES) NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	ton)		
Inquisitive about Remington position	ı		
Calling to provide broadcast feedback	k		
Customer Owns a Model 700:			
General concern of safety with person	nal model 700		
seeking company feedback regarding	direction/use	of personal Mo	odel 700
claims they experienced a "safety" re	lated issue wit	h their persona	l Model 700
has not experienced a problem but wa	ants firearm ins	spected (fill ou	t address) send to an RARC
If the customer references any concern the safety of the firearm, they should be			
Did they agree to return it to the factor	y?	YES	NO
Consumer Name:			
Address:			
			20
Phone:			
Serial #:	· · · · · · · · · · · · · · · · · · ·		
***Send an ARS label***			
Comments:			(-
mad that it is x			<del>-</del>
ha Lower ma	5 cm 1	100 -	<

Date: 11-30-10 CSR:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Is the customer calling as a result of the broadcast? YES NO Initial tone/Attitude of the caller: \_\_\_ Angry at Remington \_\_\_ Supportive of Remington \_\_\_\_ Anery at CNBC for airing \_\_\_\_ Supportive of CNBC Nature/Purpose of Call: \_\_\_ Calling to offer support (pro-Remington) \_\_\_ Inquisitive about Remington position \_\_\_ Calling to provide broadcast feedback Customer Owns a Model 700: General concern of safety with personal model 700 \_\_ seeking company feedback regarding direction/use of personal Model 700 \_\_\_ claims they experienced a "safety" related issue with their personal Model 700 \_\_\_ has not experienced a problem but wants firearm inspected (fill out address) send to an RARC If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY). Did they agree to return it to the factory? YES NO Consumer Name: Address: \_\_\_\_\_ Serial #: \*\*\*Send an ARS label\*\*\* Comments: when moved from Safe to five

Date: 11-30-10	CSR: AARON		
Is the customer calling as a result of th	ie broadcast? (	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	ck		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regardin	g direction/use o	f personal Mod	del 700
claims they experienced a "safety" r	elated issue with	their personal	Model 700
has not experienced a problem but w	vants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concert the safety of the firearm, they should be			
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name: <u>Herb Blooms</u>	<u> </u>		
Address:		<del></del>	
		_	
Phone: 920 - 563 - 767	7/	_	•
Serial #: <u>ACOC (1501</u>		_	·
***Send an ARS label***			·
Comments:			
	· · · · · ·		

Date: 11-30-10	CSR: _At	RON		
Is the customer calling as a result of t	he broadcas	st? YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Ѕирро	tive of Remington	n	
Angry at CNBC for airing	Suppo	rtive of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remir	ngton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:			•	
General concern of safety with pers	sonal model	700		
seeking company feedback regarding	ng direction/	use of personal M	Iodel 700	
claims they experienced a "safety"	related issue	with their person	al Model 700	
has not experienced a problem but	wants fireari	n inspected (fill o	ut address) send to an RAR	.C
If the customer references any concerthe safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name: Down Broom	ks			
Address:				
:	<del></del> -	<del></del>		
Phone: 816-997-429	7		•	
Serial #:	<del></del>	<del></del>		
***Send an ARS label***				
Comments:				

Date:
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for siring Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial # F6875527 / F6289079
***Send an ARS label***
Police Dept.

Date: 11/30 CSR: Em
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:

Date:	CSR: _ {/	rico	
Is the customer calling as a result of th			
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Ni daya Tharmana of Calls			
Nature/Purpose of Call:			
Calling to offer support (pro-Remin			
Inquisitive about Remington position			
Calling to provide broadcast feedbac	ck .		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regardin	g direction/use	of personal Mode	1 700
X claims they experienced a "safety" r	elated issue with	n their personal N	10del 700
has not experienced a problem but w	ants firearm ins	pected (fill out a	ddress) send to an RARC
If the customer references any concert the safety of the firearm, they should b			
Did they agree to return it to the facto	ry?	YES	NO
Consumer Name:			
Address:	····	<del></del>	
		<del></del>	
Phone:		<del></del>	
Serial #: 6771131	1975	<u></u>	
***Send an ARS label***			
Comments: Product Su	/_(		

Date: 1/30 CSR:	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	f
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
· · · · · · · · · · · · · · · · · · ·	
Phone:	
Serial #: <u>C6214591</u>	
***Send an ARS label***	
Comments:	

Date: 11/36/10 CSR: 12				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments: Senal check + SM > Full				

### \*\*\*\*\*Internal Use Only\*\*\*\*\* Lac Chart 2010 CNDC Cta

Date: 1/30/10 CSR: W=#
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Smp vs. Reall.

Date: 11/30/10 CSR: Watt				
Is the customer calling as a result of the broadcast? YES NO				
Initial tone/Attitude of the caller:				
Angry at Remington Supportive of Remington				
Angry at CNBC for airing Supportive of CNBC				
Nature/Purpose of Call:				
Calling to offer support (pro-Remington)				
Inquisitive about Remington position				
Calling to provide broadcast feedback				
Customer Owns a Model 700:				
General concern of safety with personal model 700				
seeking company feedback regarding direction/use of personal Model 700				
claims they experienced a "safety" related issue with their personal Model 700				
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC				
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).				
Did they agree to return it to the factory? YES NO				
Consumer Name:				
Address:				
Phone:				
Serial #:				
***Send an ARS label***				
Comments:				
700 ML. Tugge question				

Date: ///70/10 CSR: _/_	Jatts_	, <u></u>	
Is the customer calling as a result of the broadcas	t? YES NO	unt	
Initial tone/Attitude of the caller:			
Angry at Remington Suppor	tive of Reming	on	
Angry at CNBC for airing Suppor	tive of CNBC		
Nature/Purpose of Call:			
Calling to offer support (pro-Remington)			
Inquisitive about Remington position			
Calling to provide broadcast feedback			
Customer Owns a Model 700:			
General concern of safety with personal model	700		
seeking company feedback regarding direction/	use of personal	Model 700	
claims they experienced a "safety" related issue	with their perso	onal Model 700	
has not experienced a problem but wants firearr	n inspected (fill	out address) send to a	n RARC
If the customer references any concerns or proble the safety of the firearm, they should be advised to			
Did they agree to return it to the factory?	YES	NO	
Consumer Name:			
Address:	<del></del>		
<u> </u>	<del></del>		
Phone:			
Serial #: B6529883	<del></del>		
***Send an ARS label***			
Comments:			
Fires later slow			
xhe b P.S.			

Date: _// 70/10	CSR:	=tt)	
Is the customer calling as a result of th	e broadcast?	YES NO	
Initial tone/Attitude of the caller:	•		
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remins	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	ck		
Customer Owns a Model 700:			
General concern of safety with perso	onal model 700		
seeking company feedback regarding	g direction/use o	f personal Mod	el 700
claims they experienced a "safety" r	elated issue with	their personal	Model 700
has not experienced a problem but w	ants firearm ins	pected (fill out	address) send to an RARC
If the customer references any concern the safety of the firearm, they should b	<del>-</del>	_	<del>-</del>
Did they agree to return it to the factor	ry?	YES	NO
Consumer Name:		_	
Address:		_	
		_	
Phone:		_	
Serial #:	<del></del>		
***Send an ARS label***			
Comments:			
SMP Question	Υ,	<del></del>	

Date: $11 - 30 - 10$	CSR:	Hul	
Is the customer calling as a result of t	the broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Remin	ngton)		
Inquisitive about Remington position	on		
Calling to provide broadcast feedba	ack	·	
Customer Owns a Model 700:			
General concern of safety with pers	sonal model 700		
seeking company feedback regarding	ng direction/use o	of personal Mod	el 700
claims they experienced a "safety"	related issue with	their personal	Model 700
has not experienced a problem but	wants firearm ins	pected (fill out a	address) send to an RARC
If the customer references any concerthe safety of the firearm, they should	_	-	<b>-</b>
Did they agree to return it to the factor	ory?	YES	NO
Consumer Name:		_	
Address:		_	
		_	
Phone:		_	
Serial #: <u>A63565</u>	92	_	
***Send an ARS label***			
Comments:	- 0		
SAID THEY WO	ald ta	ke TO	<u>.                                    </u>
Comments:  SAID THEY WA	ald ta	ke 70	
	0 - 1	10	_

Date: 1/- 30-10	CSR:	Huk	
Is the customer calling as a result of th	e broadcast?	YES NO	
Initial tone/Attitude of the caller:			
Angry at Remington	Supportive	of Remington	
Angry at CNBC for airing	Supportive	of CNBC	
Nature/Purpose of Call:			
Calling to offer support (pro-Reming	gton)		
Inquisitive about Remington position	n		
Calling to provide broadcast feedbac	k ·		
Customer Owns a Model 700:			
General concern of safety with person	onal model 700		
seeking company feedback regarding	g direction/use	of personal Mo	del 700
claims they experienced a "safety" re	elated issue with	n their personal	Model 700
has not experienced a problem but w	ants firearm ins	spected (fill out	address) send to an RARC
If the customer references any concern the safety of the firearm, they should b	•	-	-
Did they agree to return it to the factor	ry?	YES	NO
Consumer Name:			
Address:		· ·	
		<del></del>	
Phone:	<del></del>	<del></del>	
Serial #:			
***Send an ARS label***			
Comments:	•		
NO Both look	Pealin	۷	<u>.</u>
No Problem is	J.TH 6	'un	

Date: 11-30-10 CSR: CHUCK
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
· · · · · · · · · · · · · · · · · · ·
Phone:
Serial #:
***Send an ARS label***
Comments:
YMP TRICORD Allen Home
XMP'TREADOR Alles Home

Date: 11/36/10 CSR: Jan
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory?  YES  NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
Not going TO SEND Back

Date:	
s the customer calling as a result of the broadcast? YES XO	
nitial tone/Attitude of the caller:	
1 Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
f the customer references any concerns or problems experienced in relation to the operation he safety of the firearm, they should be advised to return it to (Product Service, Bion NY).	of
old they agree to return it to the factory? YES NO	
Consumer Name:	
ddress:	
hone:	
erial #:280078	
**Send an ARS label***	
omments:	
Sent to Prod. Service	

Date: 11/38/10 CSR: Jan.	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
VInquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model 700	
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC	
If the customer references any concerns or problems experienced in relation to the operation the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).	n of
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
· ————————————————————————————————————	
Phone:	
Serial #:	
***Send an ARS label***	
Comments:	
SENT TO Prop. Service	

Date: 11-30-10 CSR: Danry
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation o the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments:
2009 cun w/XMP Trigger
·

Date: 11-30-10 CSR: Danny	
Is the customer calling as a result of the broadcast? YES NO	
Initial tone/Attitude of the caller:	
Angry at Remington Supportive of Remington	
Angry at CNBC for airing Supportive of CNBC	
Nature/Purpose of Call:	
Calling to offer support (pro-Remington)	
Inquisitive about Remington position	
Calling to provide broadcast feedback	
Customer Owns a Model 700:	
General concern of safety with personal model 700	
seeking company feedback regarding direction/use of personal Model 700	
claims they experienced a "safety" related issue with their personal Model	700
has not experienced a problem but wants firearm inspected (fill out address	s) send to an RARC
If the customer references any concerns or problems experienced in relati the safety of the firearm, they should be advised to return it to (Product Se	
Did they agree to return it to the factory? YES NO	
Consumer Name:	
Address:	
Phone:	
Serial #:	
***Send an ARS label***	
Comments: 40-x trigger question	

Date:	CSR:	Danny		
Is the customer calling as a result of t	he broadcast?(	YES NO		
Initial tone/Attitude of the caller:				
Angry at Remington	Supportive	of Remington	n	
Angry at CNBC for airing	Supportive	of CNBC		
Nature/Purpose of Call:				
Calling to offer support (pro-Remin	ngton)			
Inquisitive about Remington position	on			
Calling to provide broadcast feedba	ack			
Customer Owns a Model 700:				
General concern of safety with pers	sonal model 700			
seeking company feedback regarding	ng direction/use	of personal M	odel 700	
claims they experienced a "safety"	related issue wit	h their person	al Model 700	
has not experienced a problem but	wants firearm in	spected (fill o	ut address) send to an R	ARC
If the customer references any concerthe safety of the firearm, they should				
Did they agree to return it to the factor	ory?	YES	NO	
Consumer Name:				
Address:		_		
Phone:		_		
Serial #:		<del></del>		
***Send an ARS label***				
Comments:				
General Questions	5		<u>.                                    </u>	

Date: 11-30-10 CSR: CHUCK
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: RON DUMBY LIN
Address: 312 CR 40
Messein, Ny 13662
Phone: 515-323-4/25
Serial #: F68 25548
***Send an ARS label***
Comments:

Date: 11-30-10 CSR: CHUCK
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES NO
Consumer Name: PAYLCELAURO
Address: 5326 MccullocH Circle
Houston IX 77056
Phone: 713-882-2850
Serial #: 201557
***Send an ARS label***
Comments:

Date: 1/- 70-10 CSR: CHUIK
Is the customer calling as a result of the broadcast? YES NO
Initial tone/Attitude of the caller:
Angry at Remington Supportive of Remington
Angry at CNBC for airing Supportive of CNBC
Nature/Purpose of Call:
Calling to offer support (pro-Remington)
Inquisitive about Remington position
Calling to provide broadcast feedback
Customer Owns a Model 700:
General concern of safety with personal model 700
seeking company feedback regarding direction/use of personal Model 700
claims they experienced a "safety" related issue with their personal Model 700
has not experienced a problem but wants firearm inspected (fill out address) send to an RARC
If the customer references any concerns or problems experienced in relation to the operation of the safety of the firearm, they should be advised to return it to (Product Service, Ilion NY).
Did they agree to return it to the factory? YES
Consumer Name:
Address:
Phone:
Serial #:
***Send an ARS label***
Comments: 700 S WiTH NO ROLT LOCK