

I recently purchased a new Remington 710. In regards to the bolt assembly, th...

Discussion Thread

Response (Chris)

6/3/2003 8:44:35 AM

Dear Mr. Lowe,

We apologize for the inconvenience you have incurred. The bolt lock should not break with normal use. We suggest taking or sending your firearm to a Remington Authorized Repair Center or our factory for evaluation.

You can locate your nearest repair center by visiting the Repair Information Center in our Support Section and selecting International Repair Centers:

<http://www.remington.com/repairsvc/Modelselection.asp>

Customer (Ken Lowe)

5/31/2003 9:47:41 PM

I recently purchased a new Remington 710. In regards to the bolt assembly, the plastic assembly that holds the firing pin into the bolt has failed twice. When the bolt is removed from the rifle for cleaning / storage the pin is still cocked. The bolt was uncocked and was to be recocked and inserted back into the rifle when the breakage occurred. Normal storage of this firearm would be with the bolt in the firearm and decocked. Australian Firearm laws require that the bolt be stored separate from the rifle. I understand that this bolt design is new and hasn't been proven to work especially when the end is made out of plastic. My question is how are you suppose to uncock and recock the bolt assembly without it breaking. Is there a special technique or tool for this. This rifle has only had approximately 50 rounds fired.

The reason that the bolt is uncocked for storage is that I believe that this would take pressure off the spring, and that storing it for extended periods of time while the bolt is cocked would have a detrimental effect on the firing pin spring.

Is this a recurring problem with other customers.

I look forward to your reply.

Regards

Ken Lowe