

Customer Position					Written or
Extremely Angry	Somewhat Angry	Inquisitive	Offer	Broadcast	# e-mails/700
at Remington	at Remington	Remington Position	Support	Feedback	
0	2	41	0	1	2
0	0	4	0	0	0
0	0	7	0	0	0
0		4	0	0	0
0	0	4	0	0	0
0	0	1	0	0	0
0	0	20	0	0	0
0	1	6	0	0	0
0	0	4	0	0	0
0	1	2	0	0	0
0	0	0	0	0	0
0	0	1	0	0	0
0	2	13	0	0	0
0	0	1	0	0	0
0	0	1	0	0	0
0	1	2	0	0	0
0	1	5	0	0	0
0	0	8	0	0	0
0	2	17	0	0	0
1	0	5	0	0	0
0	0	3	0	0	0
0	0	7	0	0	0
0	0	3	0	0	0