

Dear Sir or Madam:

This letter is in response to your resent correspondence dated, \*\*\*\*\*\*\*, regarding the \$20 Remington Safety Rebate offers

We apologize for any misunderstanding regarding the rebate offer. This offer is not valid for reimbursement for charges incurred for the actual safety modification. The \$20 Remington Safety Rebate offer is only valid on the purchase of the following products: Remington safes, Remington ear muffs. Remington brand safety glasses, and Remington locking devices.

We will gladly process your \$20 reparts request once we receive the proper documentation. That will include the original cash register receipt showing the store name, price paid and the LPC code for the stem(s). For safes please provide serial number. Please allow 8 weeks for rebate processing and delivery.

We appreciate your support of Remington products, if we can be of further assistance, please contact us at \$00-243-9700, Monday - Friday, 9:00 am - 5:00 pm, EST.

Sincerely,

Consumer Service