

March 18, 2002

Rosalie Hall
9215 SW Westhaven Drive
Portland, OR 97225-6754

Dear Ms. Hall:

Thank you for your inquiry. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

We have included more information regarding this program in the following pages.

As America's oldest gunmaker we have full confidence in the integrity of our firearms and ammunition products and their ability to function as designed. Safety, quality and reliability are the hallmarks of 184 years of Remington history. The Model 700 is a safe and reliable bolt action rifle; like any firearm, the Model 700 must be used as intended, following manufacturer's instructions and the rules of safe gun handling (including proper care and maintenance). Your firearm should be checked periodically by the Remington Arms Co., Inc. or a REMINGTON RECOMMENDED GUNSMITH. This will ensure proper inspection and any necessary replacement of worn or damaged parts. Since its introduction in 1962 the Model 700 has been considered the standard against which all bolt action rifles from all manufacturers are judged.

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Sincerely,

Laura Watson
Senior Consumer Service Representative
Remington Arms Company, Inc.