

Internet FAQ's

Parts & Repair

How can I get another ISS key to unlock my firearm?

In order to send out the key, you will need to send or fax either a copy of your receipt or a copy of your driver's license to the address below and we'll be glad to provide you with a key.

Remington Arms Company
P.O. Box 700
870 Remington Drive
Madison, NC 27025-0700
336-548-7801-fax

If you wish to purchase additional keys, you can order these by calling us at 1-800-243-9700 M-F 9-5 EST.

Do you do updates on the Model 3200? Remington does offer an update on the Model 3200.

This service is offered to replace parts that can be worn over time and to help insure an extended life for the firearm. The cost for this update is \$350 through our factory repair department.

Generally this type of work will take approximately 10-12 weeks to complete. You can find instructions for sending your firearm to our factory in the Support>Repair section of our website.

The following parts involved in the update are:

Bottom Tang
Bottom Tang Pin
Bottom Tang Screw
Ejector Stop Pin
Ejector Tip
Ejector Tip Rods (left & right)
Firing Pin Retractor
Hammer Assy (left & right)
Hammer Cocking Rod
Scar Block
Scar Block Pin
Scar (left & right)
Scar Spring
Selector Block
Strut
Tang Block Screw
Tang Block Slot Nut
Tang Connecting Block
Tang Strut
Tang Strut Pin
Top Lock
Top Lock Latch
Top Lock Lever Plunger Assy
Top Lock Lever Screw
Trigger Adjusting Screw
Trigger Adjusting Screw Nut