

March 26, 2002

Corey Jones PO Box 1448 16357 FM 1485 Conroe, TX 77305

Dear Mr. Jones:

Thank you for your e- mail inquiry. We have been trying to smail and call you but the email address was invalid and there was no answering machine to have a message.

We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

There is no recall on the Sportsman 78 which was manufactured in 1987. This model is not included in the Safety Modification Program

We have included more information regarding this program in the following pages.

The safe use and performance of year firearm depends on correct assembly and routine maintenance, as well as adherence to the 10 Commandments of Firearm Safety." It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 Mon-Fri 9a.m.-5 p.m..

Sincerely,

Laura Watson Senior Cousumer Service Representative Remington Arms Company, Inc.

Subject to Protective Order Williams v. Remington