

Item #	Date Added	Priority	Model	Problem	Frequency of Complaint	Investigation Assignment	Investigation Completion Date	Investigation Status	Corrective Action	Corrective Action Responsibility
5	20-Apr	1	1187SM	Fails to cycle light loads (1/8oz of shot and 3dr. Equ. Powder)	20 call to CSR and 6 E-mail in one week. To date receiving 3 call a day.				started adding a barrel sear activator in may this allow a 1/8oz 3Dr. Load to cycle the	
6	1-Nov	1	1187/1100	Gas Cylinder separating from barrel	3-4 calls in one week. Having them return the barrel to factory				100% test on all bbis, monitoring results will start testing with force	
7	1-Nov	1	1187SM	Carrier hanging up in receiver	Green Top sporting goods has 7 shotgun.				100% gage check on all parts coming from vendor.	
8	2-May	1	All	Choke tubes inconcentric.	4-5 barrels a week being returned to Ilion					John, to check O.D. spec. to look even.
9	3-May	2	870/1187	Tru-Glo sights falling off the barrels.	replacing 2-3 sights per week.	Ken to inform the CSR for more info.			changing the test check sights before shipping.	

Subject to Protective Order - Williams v. Remington