

**504 repair**

We apologize for the inconvenience. We can inspect the firearm at the following Remington Premier Center under warranty. We have had excellent feedback from many consumers on the new 504. We would like to see your rifle and record the information you have provided to our Quality Team for documentation.

Paducah Shooters Supply, Inc.  
3919 Cairo St.  
Paducah, KY 42001  
Phone: 270-442-3242  
Fax: 270-442-5022

Thank you for your interest in Remington products. The Backhammer shell is scheduled for production in 2nd quarter of 2003. We hope they will begin to reach dealers late this summer. Thank you for your patience.

**Used 700, not recalled**

Thank you for contacting Remington Country. Your Model 700 was produced in 1996. Your firearm has not been involved in a recall. Anytime a firearm is purchased second-hand, we recommend taking it to a reputable gunsmith for cleaning and inspection to make sure it has not been altered to an unsafe condition. We suggest taking or sending your firearm to a Remington Authorized Repair Center or our factory for evaluation.

You can locate your nearest repair center by visiting the Repair Information Center in our Support Section and selecting your model and state.

<http://www.remington.com/repairsvc/ModelSelection.asp>

Remington recommends that the firearm be checked periodically by the Remington Arms Co or a Remington Authorized Repair Center. This will ensure proper inspection and any necessary replacement of worn or damaged parts.

**700 with bolt lock, not recalled.**

Thank you for contacting Remington Country. Your Model 700 was produced in 1973. Your firearm has not been involved in a recall. Your rifle was originally installed with a bolt-lock, which means you have to put the safety switch on fire before you can open the bolt. We are offering a conversion at a special price if you would like your firearm converted so that you can open the bolt at anytime with the safety on safe. To view more details regarding this modification, go to:

[http://www.remington.com/Safety\\_Modification\\_Program/remington\\_safety.htm](http://www.remington.com/Safety_Modification_Program/remington_safety.htm)

The Model 700 bolt action rifle has been one of America's premier hunting rifles for 42 years. Over 4 million of these rifles have been sold to hunters, target shooters and law enforcement agencies across the US. When used following the rules of safe gun handling, including proper maintenance, and not inappropriately altered, the Remington Model 700 is a safe rifle.