

If you or someone you know is having a Remington rifle fire when the safety is removed, the firearm should be sent to Remington for evaluation. We can send a pre-paid UPS ground shipping label if there is a concern with shipping fees.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoeffer Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our [Firearms Warranty](http://www.remington.com/support/warranty.htm).

Model 660

Dear Mr. Humble,

Thank you for contacting Remington Country. Your Model 660 was produced in 1971 and should be inspected for a trigger recall. We suggest taking or sending your firearm to a Remington Authorized Repair Center or our factory for evaluation.

You can locate your nearest repair center by visiting the Repair Information Center in our Support Section and selecting your model and state.

<http://www.remington.com/repairsvc/ModelSelection.asp>

To view more information on this safety message, go to:

http://www.remington.com/Safety_Modification_Program/remington_safety.htm

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We apologize for the inconvenience. Following are some sources for repair of older Remington models. We no longer house any parts for this model. It may be difficult for local gunsmiths to find parts for obsolete models. For your convenience we have included a link below to a list of establishments that may offer parts or services for your older Remington firearm.

<http://www.remington.com/support/parts/obsolete.htm>

Schumaker Gunsmithing
1807 19th St
Parkersburg, WV 26101