

November 11, 2005

Mr. Ray Baldwin
15790 Black River Rd.
Johanesburg, MI 49751

Dear Mr. Baldwin,

Thank you for contacting Remington Arms Company. We are committed to continuing our 180-year tradition of designing and producing the highest quality products available in the marketplace.

You are correct in the fact that we have the Safety Modification Program in place to inspect the bolt lock style safeties that are still in use on our older guns. Due to strong market demand we changed to the non-bolt lock style safety in 1982.

We do regret, however, that this style safety failed to perform for you on your trip to Alaska. This is the reason we initially came out with the bolt lock style safety which was based on a military design.

We appreciate your loyal support of Remington products. If we can ever be of service to you again, please feel free to call us at 1-800-243-9700, Monday-Friday, 9am-5pm EST. Also, you may wish to check out our website at <http://www.remington.com>.

Sincerely,

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Consumer Services

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