

Model 700 Remington

Discussion Thread

Response (Laura) 2/9/2001 4:00:03 PM

At 02/09/2001 12:57 PM we wrote -

Dear Sir,

Thank you for your inquiry. We need more information to determine the date of your firearm. If you will contact us at 1-800-243-9700 we will be glad to assist you with this.

Remington considers all Remington firearms, including the Model 700 safe to us so long as you adhere to the "10 Commandments of Firearms Safety", keep it properly maintained and do not make inappropriate alterations.

As far as your son's rifle, based on the information you have provided, we suggest that he send his firearm to our Ilion, NY facility for evaluation.

Please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

Ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer

2/8/2001 9:15:14 PM

I am just now aware of the problem that supposedly exists with some 1% of the Model 700's that have been manufactured. I own one of your rifles and have been very pleased with it in every way. I would like to know when my rifle was manufactured. SN 86484133 I have read your statements and have tried to get my rifle to fire upon releasing the safety, but it functions perfectly. My older son has a Mod. 700 which did fire with the safety release. Anyway,