

I HAVE THE MODEL 700 SERIES SHOWN ABOVE AND HAVE SEEN THE NEWSCAST ON CBS ABO...

Discussion Thread

Response (Laura)

3/11/2002 12:55:02 PM

Dear Mr. Moffses,
Thank you for your inquiry. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer (THOMAS P. MOFFSES, Sr.)

3/9/2002 1:19:05 PM

I HAVE THE MODEL 700 SERIES SHOWN ABOVE AND HAVE SEEN THE NEWSCAST ON CBS ABOUT THIS GUN FIRING WHEN THE SAFETY IS MANIPULATED. MY GUN IS A BOLT ACTION TOO.

THE NEWSCAST STATED THAT REMINGTON WOULD FIX THE MECHANISM FOR \$20 BUT NOTHING WAS SAID AS TO HOW TO GET THE RIFLE MODIFIED. PERSONALLY, IF THERE IS ACTUALLY A DEFECT, I THINK REMINGTON SHOULD DO THE MODIFICATION AT NO EXPENSE TO THE CUSTOMER. I HAVE ALWAYS USED REMINGTON PRODUCTS AND ONE OF MY FAVORITE SHOTGUNS IS A WINGMASTER PUMP I'VE HAD SINCE 1964. PLEASE ADVISE HOW AND WHERE TO SEND THIS GUN FOR REPAIR. I LIVE IN NORTH FLORIDA, BETWEEN LAKE CITY AND TALLAHASSEE BELOW VALDOSTA, GA.

TOM MOFFSES, Sr