

I recently heard about a possible defect in the model 700s bolt. I was wonder...

Discussion Thread

Response (Laura)

3/25/2002 11:39:51 AM

Dear Jeff,

We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. However, based on the information you have provided, we suggest that you send your firearm to our Iliion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Dept TPA
14 Hoeftler Avenue
Iliion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (jeff church)

3/23/2002 3:21:19 PM

I recently heard about a possible defect in the model 700s bolt. I was wondering if my model is affected. While cleaning the firearm today, I moved the safety to fire, and the firing pin released. This is the first time this has ever happened. I beleive I have owned the rifle for about 20 years. Any info would be appreciated. Also, if my model is affected, what do I do next?

Thanks for your time,
Jeff