

when you push the safety mechanism from

Discussion Thread

Response (Laura) 3/25/2002 11:43:30 AM
Dear Mr. Zamoski,
We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. However, based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box.
3. Remove all accessories from your firearm to prevent loss or damage.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Dept TPA
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (Charles Zamoski) 3/24/2002 8:07:34 PM
When you push the safety mechanism from "safe" to "fire", the rifle discharges without the trigger being touched. It happened on two occasions, and within 2 or 3 feet of other hunters who could have been seriously injured or killed. I have not used the rifle since because I could not trust it. I read that there has been a recall on some guns for this problem, and would like to know how I can get it repaired. It is of no use to me the way it is, and I believe it is a manufacturing problem. Thank you, and I will await your reply.