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> > Response (DEREK) - 05/02/2002 08:48 AM
 > > Dear Robert,
 > > Thank you for your inquiry. The charge for the
 > > bolt
 > > lock modification is \$20.00 when it is modified by
 > > a
 > > Remington Authorized Repair Center or the
 > > Remington
 > > Factory in Ilion, NY. You can visit the "Safety
 > > First" section of our website for detailed
 > > instructions on participating in this program.
 > >
 > > Customer (Robert F Geiger) - 05/02/2002 01:57
 > > AM
 > > My dad sent in his Remington rifle for the safety
 > > modification program. The question he has is a
 > > gunsmith called and said Remington sent him the
 > > rifle and for \$32 he could do the modification for
 > > him. So my dad called your toll free number and
 > > talked to someone there at Remington and asked
 > > about
 > > the price because in the program it states it will
 > > cost \$20 to have this done and you will receive a
 > > coupon from Remington. The person he talked to said
 > > because his rifle isn't under warranty anymore he
 > > has to pay the gunsmith the \$32 if he wants safety
 > > modification. He was wondering if the Remington rep
 > > is correct and if so why does it state it will be
 > > done for only \$20 plus shipping. Any help in
 > > clearing
 > > this misunderstanding would be appreciated. You can
 > > e-mail me the response or contact him at.
 > >
 > >
 > > Robert Geiger
 > > 1200 4TH AVE NE
 > > Mandan ND 58554
 > > (701)663-8845
 > >
 > > Thank You
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 > > Question Reference #020502-000007
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 > > Topic: Firearms
 > > Contact Information: dedlyred@yahoo.com
 > > Date Created: 05/02/2002 01:57 AM
 > > Last Updated: 05/02/2002 08:48 AM
 > > Status: Waiting
 > >
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 > > If your issue remains unresolved, please update
 > > this
 > > question at
 > >
 > >
 > > http://remington.custhelp.com/cgi-bin/remington.cfg/php/enduser/acct_login_submit.php?p_userid=rfgeiger&p_enc_passwd=c3FlaxJ0MQ==&p_next_page=myq_upd.php&p_refno=020502-000007&p_created=1020319070
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