

Need Information

Discussion Thread

Response (Jessica)

4/25/2002 11:41:21 AM

Dear Ed,

Please allow 7-10 business days for your owner's manual to arrive.

Customer

4/21/2002 8:33:26 PM

Hi. I followed the instructions below to request an original owner's manual, but could never find a form to request one. I filled out email address, etc., etc., but no form for the manual. Can you mail an original owners manual for the Remington Model 721 ( Mine is S/N 175223) in .300 H&H to:

Eddie Owens  
P. O. Box 225  
Gila Bend, NV 85337.

would also like the information on the bolt modification mentioned in your email.

Thanks, Ed. Owens

info@remington.com wrote:

>  
> Recently you requested personal assistance from our on-line support  
> center. Below is a summary of your request and our response.  
> We will assume your issue has been resolved if we do not hear from you  
> within 48 hours.  
> Thank you for allowing us to be of service to you.

> Subject

> -----  
> Need Information

> Discussion Thread  
> -----

> Response (LAURA) - 04/24/2002 03:31 PM

> Dear Mr. Owens,

> According to the information provided, this firearm was manufactured in or around 1951. The Model 721 was a popular bolt action rifle during its time. It was manufactured from 1950-1957. Dear Sir,

> If you will complete the form located through the link below we will forward to you a copy of the original owner's manual.

> <http://www.remington.com/whatsnew/readroom.htm>

> We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products.

> You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

> [http://www.remington.com/safety\\_modification\\_program/remington\\_safety.htm](http://www.remington.com/safety_modification_program/remington_safety.htm)

> The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 commandments of