

Remington I have seen your safety message in the National Rifleman Magazine, ...

Discussion Thread

Response (Laura)

6/4/2002 4:43:29 PM

Dear Mr. Evans,

Thank you for your inquiry and participating in the Safety Modification Program. We do have a number of Remington Authorized Repair centers that are qualified to perform this service for you.

You can locate your nearest repair center by visiting the Repair Information Center in our Support section and selecting your model and state:

<http://www.remington.com/support/repairsvc/ModelSelection.asp>

The turn around time at our factory is currently less than 2 weeks. You would need to check with UPS regarding shipping charges from your area. We are not charging shipping back to you if you send the firearm to our factory. If you wish to send your firearm to our factory, shipping instructions can be found through the front page of our safety message.

Customer (James Evans)

6/2/2002 11:48:48 PM

Remington

I have seen your safety message in the National Rifleman Magazine, which covers my Model 700 Remington Rifle. My rifle has the bolt lock.

I understand I will be required to pay shipping and handling both to and from plus \$20.00 for Remington to make my rifle safe. Is that right?

How long will it take Remington to remove the bolt lock and get my Rifle back to me?

How much is your handling charge?

Do I just send my rifle to Remington?

Can I get this done at your repair station here in Texas? This would save me money since I don't need any of your safety products. I already have those mentioned.

Please repair my Rifle at your repair station here in Texas since I have lost all confidence in your repair at New York.

J.T.Evans

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