

I have several questions regarding Remington Firearms. 1) I have a model 722 ...

Discussion Thread

Response (Laura)

11/1/2002 11:54:38 AM

Dear Mr. Russell,
Thank you for your inquiries. The bolt lock mechanism itself cannot make the firearm discharge. Users of the firearms need to be particularly cautious when unloading, however, because the safety must be in the off or fire position to raise the bolt and begin the unloading process. Remington is aware of reports that rifles with this feature when initiating the unloading process have accidentally discharged, and whenever a gun fires accidentally, there is a risk of property damage, serious injury or death. This program is for owners of older bolt-action firearms who want to be able to unload their guns with the safety in the "safe" or "on safe" position.

As far as your Model 700, we suggest that you send your firearm to our Iilon, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Iilon, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

Customer (Sam Russell)

10/28/2002 5:14:17 PM

I have several questions regarding Remington Firearms.

1) I have a model 722 30-06 at home and just saw the opportunity to fix the bolt lock on the gun in my Shooting Times magazine. I own several Model 700s and a Model 7 and know that you can open the bolt when the safety is engaged. However, other manufacturers like Browning have the bolt lock on their modern Rifles such as the older model 722s. Are the misfirings that have been reported due to shooter/owner incompetence or is