

Yes, I have one of the 30-6 that your company has recalled and I need to know w...

Discussion Thread

Response (Laura)

11/1/2002 12:36:20 PM

Dear Mr. Kirkland,
We would need to know the serial number of your firearm in order to determine if it has been included in any recall. We have a Safety Modification Program on certain model bolt action rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products. If you have a bolt lock safety, we strongly recommend that you take advantage of this offer.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer (Robert Kirkland)

10/29/2002 10:55:32 PM

Yes, I have one of the 30-6 that your company has recalled and I need to know what how to go about sending back to get fixed. It is the one where the safety switch is messed up.