

Hello, This deer season I noted that this rifle will allow the firing pin to ...

Discussion Thread

Response (Laura)

1/7/2003 9:26:26 AM

Dear Mr. Chua,

We regret you are experiencing a problem with your firearm. According to the serial number provided, there has not been a recall on your rifle. We are offering a Safety Modification Program on certain bolt action Model 700 rifles. This is a voluntary program, it is not a recall. This is designed to remind people of the existence of the bolt-lock feature and to offer customers the opportunity to modernize their products. We strongly recommend that you take advantage of this offer.

You can read more information regarding our firearms and our Safety Modification program through the front page of our website or the link below:

http://www.remington.com/safety_modification_program/remington_safety.htm

The safe use and performance of your firearm depends on correct assembly and routine maintenance, as well as adherence to the "10 Commandments of Firearm Safety." <http://www.remington.com/support/10comm.htm> It is critical that you familiarize yourself with the information in both the owners manual and safety booklet. Whether you are a veteran shooter with a collection of Remington firearms, or a first time shooter, take the time to review this important literature and be certain that you are practicing firearm safety!

If you have any questions, please feel free to contact us at 1-800-243-9700 or 1-877-387-6691.

Customer (Philip chua)

1/3/2003 10:15:17 PM

Hello,

This deer season I noted that this rifle will allow the firing pin to fall when going from safety to fire position. I have since learned there was a recall that I was never notified about (I have owned this rifle since it was sold new in the early 1980s). I called a Remington shop and they told me that the recall has expired. Is there any way that I can get an extension on this recall so that I can get this rifle fixed? I don't feel it is at all safe in its current condition. Thank you for any assistance in this matter.
Philip Chua
West Virginia