

Last spring I sent my 270, Rem 700 in to have the safety lock redone because ...

Discussion Thread

Response (Chris)

2/7/2003 9:13:17 AM

Dear Mr. Kaufmann,
We apologize for any confusion. We offer details on the rebate on this website specifying that what products the rebate applied to. You can view this information at:

http://www.remington.com/Safety_Modification_Program/remington_safety.htm

Customer (Lynn Kaufmann)

2/5/2003 10:38:39 AM

Last spring I sent my 270, Rem 700 in to have the safety lock redone because of the recall from the shooting in Montana(?). I was suppose to get a coupon for a \$20 refund for Remington products. I finally received the coupon this week after numerous calls! I am very disapointed and almost would say it's false advertizing because it is only for certain products and none of them are what I would like to purchase. I presently own nothing but Remington firearms but after this coupon deal I'm not sure what brand my next gun would be. In fact this rifle was involved in a very similar accident around 1973 or 1974 in a pick-up I was riding in after doing some coyote hunting. I made at that time a complaint to Remington and a gunsmith here in Lincoln checked it over completely for fyour company. I never really did use that gun after the discharge of the gun when I released the safety. So now I have spent \$25 to get it fixed, \$45 dollars to send it to you, and I get a \$20 coupon that is worth nothing to me. Needless to say I am not a real happy camper (Remington person) right now!!!!!!
I would appreciate a reply as to why the coupon can't be used for other products except the few listed on it???????