

broken safety

Discussion Thread

Response (Chris)

8/12/2003 12:53:37 PM

Dear Mr. Mason,

We cannot diagnose which parts will need to be replaced based on your email. The safety assembly is a restricted part. The repair centers listed may be able to replace parts. They will forward a quote if the repair is over \$75. If under \$75 they will repair and send back CDD.

Customer (gary mason)

8/9/2003 2:11:36 PM

info@remington.com wrote:

Your reply did not process correctly. Please REPLY to this message and enter the text between the specified lines. Your message has been included below.

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info@Remington.com wrote:

Recently you requested personal assistance from our on-line support center. Below is a summary of your request and our response. We will assume your issue has been resolved if we do not hear from you within 48 hours. Thank you for allowing us to be of service to you.

Subject

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Response (Chris) - 08/11/2003 02:26 PM

Dear Mr. Mason,

We apologize for any inconvenience you may be experiencing. We suggest taking or sending your firearm to a Remington Authorized Repair Center or our factory for evaluation.

You can locate your nearest repair center by visiting the Repair Information Center in our Support Section and selecting your model and state:

<http://www.remington.com/repairsvc/ModelSelection.asp>

Customer (gary mason) - 08/09/2003 02:11 PM

I found the safety on my 700ml broken after last hunting season. The cam that blocks the trigger on the end of the safety lever arm has broken off.