

xp-100 repairs

Discussion Thread

Response (Chris)

9/13/2004 11:57:58 AM

Dear Ed,

Thank you for your patience. We can still offer repair on the XP100. Based on the information you have provided, we suggest that you send your firearm to our Ilion, NY facility.

For U.S. repairs, please follow these guidelines:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) by air not ground service. Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
Attn: Arms Services Division/Repairs
14 Hoefler Avenue
Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our <http://www.remington.com/support/warranty.htm> target="_blank">Firearms Warranty .

Customer (Edward Fonda)

9/7/2004 5:31:44 PM

Hello My name is Ed Fonda and I recently purchased a used Model XP-100 Remington pistol (SE # XA7503881) that needs repairs/parts. This pistol is missing the safety mechanism and I am concerned that it has a very sensitive trigger. Can I ship this pistol to a Remington shop for repairs? If I can ship it for repairs (parts still available?), can you give me shipping instructions and how I go about getting these repairs completed. If you do not make these repairs, can you suggest a good gunsmith that I can contact to discuss possible repairs? My mailing address (if email is not appropriate for you) is 1872 Wedgewood Avenue, Upland, CA 91784. My cell phone # is 909-990-4407. Thank you for responding to my questions.