

Accidental Firing of Model 700

Discussion Thread

Response (Chris)

12/2/2004 4:49:07 PM

Dear Mr. Van Oort,

We apologize for the inconvenience and are glad that you have contacted us regarding this occurrence. By the serial number, your rifle was produced in 1977. It should be shipped to one of the following Remington Authorized Repair Centers for inspection. They will follow-up with you on their findings after inspection. We would not recommend sending it over the border to the factory as it is very difficult to get them back across to consumers.

Del Selin Gunsmith, Ltd.
2803-28th Street
Vernon, British Columbia V1T 4Z5
250-545-6413
250-545-6413 Fax

Reliable Gun & Tackle
3227 Fraser Street
Vancouver, British Columbia V5V 4B8
604-874-4710
604-874-4710 Fax

Customer (Tony Van Oort)

11/30/2004 3:50:29 PM

Attn: Tommy Millner
President and Chief Executive Officer

Dear Sir,

I am the proud owner of a Remington Model 700, I love my Remington Rifle and would buy no other. The thing is - I no longer trust this particular rifle as twice now it has accidentally fired without pulling the trigger. The region here in British Columbia Canada where I hunt is heavily forested and the shooting is closed in. I hunt with a round in the chamber and the saftey on. I always make sure that my firearm is pointed in a safe direction etc, ect. However, at the end of a long day of hiking, often without ever taking a shot, before I get in the truck I cycle the shells out of the gun. In order to do this, you have to thumb the safety to the F position to unlock the lever action. Twice now, with my hand away from the trigger, thumbing the safety to the F position has caused the gun to fire. To be honest, I am getting scared of the gun! As you well know, these are lethal machines and although you should never trust a safety 100%, yet you do depend on them to work. I have done a lot of research on this problem, and found through web searching that there have been several court actions against Remington Arms Co. about this very problem, including in one of the cases I read about, a mother shooting her daughter on the other side of a horse trailer, when the gun accidentally discharged. Like I said at the beginning of my letter, I love Remington firearms. Many people will post all sorts of derogatory material on web posts or defame the manufacturer in some other way. I am asking you, is there something you can do to resolve this issue especially because there have been problems in the past with this particular model/year? Please e-mail me at tvanoort@qualitree.com with your reply. Thank you in advance for your help!

Sincerely,