

Model 700 safety glitch

Discussion Thread

Response (Denis) 9/23/2005 4:07:40 PM
 Dear Norbert, Welcome to Remington Country. As with any used / previously owned firearm, the product should be evaluated for safety and function before using. Since you have reported accidental discharges with this previously owned firearm, we strongly encourage you to submit the firearm to our factory for evaluation instead of trying to repair / disassemble the trigger or any part of the firearm on your own. In order to assist you with this procedure, we will be more than happy to reimburse you (up to \$25.00) for shipping charges incurred with returning the rifle to our factory. Here are some guidelines to assist you with shipping:

1. Record the serial number of your firearm before sending it to us.
2. Pack your firearm for safety and to prevent further damage in shipping and handling. Preferably, ship in a firearm box, not a hardcase.
3. Remove all accessories from your firearm to prevent loss or damage. This would include scope, slings, or extra choke tubes.
4. Enclose a letter with the firearm detailing the model name or number of your firearm and serial number along with a full description of the problem. Be sure to include your full name and address (P.O. Box and Street Address), including zip code, daytime telephone number, and e-mail address.
5. Ship your firearm by either United Parcel Service (UPS) or Parcel Post (US Post Office). Remington is not responsible for damage or loss during shipment, so you may elect to purchase insurance from your carrier. Customer is responsible for shipping charges to the factory.

For U.S. repairs only, ship to:

Remington Arms Company, Inc.
 Attn: Arms Services Division/Repairs
 14 Hoefler Avenue
 Ilion, NY 13357

WARNING: DO NOT SEND LIVE OR SPENT SHELLS IN YOUR FIREARM OR IN THE SAME BOX WITH THE FIREARM. THIS IS A VIOLATION OF FEDERAL LAW. IF YOU FEEL YOU MUST SEND SPENT SHELLS PLEASE SEND THEM IN A SEPARATE PACKAGE AND INCLUDE NAME, ADDRESS (WITH ZIP CODE), TELEPHONE AND MODEL AND SERIAL NUMBER OF YOUR FIREARM.

If you have any questions as to the warranty on Remington firearms, please refer to our Firearms warranty . We appreciate that you have brought this issue to our attention and look forward to providing you with a safe, functional firearm.

Customer (Norbert Miller) 9/19/2005 7:27:14 PM
 Hello:

I have a Model 700, S/N B6307793, chambered in .375 H&H Magnum, that I recently purchased used. It appears to be in good condition, with only a little wear on the bluing, a few dings on the wood, and a bright bore. This rifle has on two occasions discharged upon moving the safety lever forward to the "F" position, both times to unlock the bolt preparatory to unloading the chamber. This is obviously a rather disconcerting situation; I hasten to add that the firearm was pointed in a safe direction in each case. Prior to disassembling the trigger assembly, I