

Sample Letter

October 29, 2002

TO OUR AUTHORIZED FUNCTIONAL WHOLESALERS AND DIRECT DEALERS:

A/s Norma Projektilfabrik
Attn: Mr. Frode Larsen
P.O. Box 373 Okern
0513 Oslo
Norway

Dear Mr. Larsen,

Remington Arms Company has uncovered a problem that may develop with a small number of Model 710 series rifles and is requesting you hold further shipment of these guns that remain in your inventory until appropriate action has been taken. This letter provides you with the necessary details regarding our request.

The Model 710 series firearms involved were shipped August, September and October of 2002. A complete serial number listing of the involved rifles shipped to your business is enclosed.

Please note that Model 710 series rifles with serial numbers other than those shown on the attached list are not involved, and you need not take any action on those guns. Also, no other Remington gun models are involved.

During routine test firing, Remington discovered the possibility that an improperly manufactured "Safety Detent Spring" may have been assembled in a number of Model 710 series rifles. Although unlikely, the improperly produced part could possibly bind and give the shooter a false indication of the safety arm position on the trigger assembly.

Since the safety and quality of our firearms is our utmost concern, Remington will replace the "Safety Detent Spring" in all rifles, which possibly contain the impacted part. To accomplish this, a "Safety Detent Spring" replacement program has been instituted.

Therefore, we are requesting your timely assistance with the following action:

3. Please hold shipment of any involved Model 710 rifles in your inventory.
4. Call Remington at 1-800-243-9700 and advise us of the quantity of involved rifles in your inventory so we can execute the best plan to replace the "Safety Detent Springs" for you.
5. If you have sold some of the involved guns, please provide the full name, address, and phone number (if known) of each of your