

Since the safety and quality of our firearms is our utmost concern, Remington will replace the "Safety Detent Spring" in all rifles which possibly contain the impacted part. To accomplish this, a "Safety Detent Spring" replacement program has been instituted.

Therefore, we are requesting your timely assistance with the following action:

2. Please hold shipment of any involved Model 710 rifles in your inventory.
3. Call Remington at 1-800-243-9700 and advise us of the quantity of involved rifles in your inventory so we can execute the best plan to replace the "Safety Detent Springs" for you.
4. If you have sold some of the involved guns, please provide the full name, address, and phone number (if known) of each of your customers and matching serial number so we can contact them as soon as possible. This information should be mailed to:

Remington Arms Company, Inc.
Attention: Dept SDS
P.O. Box 700
870 Remington Drive
Madison, NC 27025-0700

If you need help in searching your records for this information, or if you prefer to provide your customer information by telephone or fax, please let us know by calling the toll free number, 1-800-243-9700.

We apologize for any inconvenience this may cause you. However, we feel our mutual customers deserve our very best combined efforts in repairing the involved rifles.

If you or your customers have any further questions concerning this request, please call us on the above mentioned toll free number between the hours of 9:00a.m. and 5:00p.m. Eastern Standard time.

Thank you for in advance for your cooperation in resolving this important matter.

Sincerely,

Jay Bunting
Vice President of Sales, Marketing and product Development
Firearms and Accessories