

7. If a consumer complains about having a cut or hole in his action tube this is OK it won't hurt anything. Consumer's will also see wear where the action bars go into the action sleeve. This is also OK.
8. If a consumer takes their piston and piston seal off and can't find their bbl seal, It may be stuck in the gas cylinder.
9. The link needs to follow the bend in the receiver. If a gun owner can't open His action then he may have put the link in upside down. (The link goes into the action sleeve follower.
10. If someone calls in with a hole in the follower. Check to see if aluminum (shiny) or steel. Send consumer's with aluminum people a new one free.
11. Always remind people to clean action tube.
12. If the bbl guide stud inside receiver breaks it doesn't matter.
13. The interceptor latch has a spring stud retainer (this is hard to put on with out the correct tool). If two shells come out or maybe not cycling then the interceptor stud, spring, or retainer. This needs to go to the factory or a RARC.
14. The magazine tube on the 1187 is stainless steel. The magazine tube on an 1100 is carbine and they can break at the weld. Send to the factory.
15. If a stress crack comes in the receiver then it is trashed. This can't be fixed- the metal has been compromised.
16. Fore ends can crack. If the firearm is less than 2 yrs. old then send them one for free. If the firearm is older then send it in. 9 times out of 10 we will replace it for free.
17. If it won't cycle 3 1/2 inch loads it mainly has to do with the carrier latch (it will need adjusting-send in to the factory)
18. If it won't cycle 2 3/4 inch loads ask do they have a bbl seal activator. If they don't know what they are talking about then they don't have it.
19. The fore end on the super magnum has a gas cylinder collar built into the fore end. If calling to say that they don't have one then have them look in the fore end.
20. The gas cylinder collar keeps the gas cylinder spring from popping off. This needs to be on before the fore end goes on.
21. If the temperature was 32 degrees or below and the gun jams then it is probably too much oil causing the problem.
22. If the action tube breaks off then they need a new receiver.
23. If the consumer's gun is ported and the problem is not cycling correctly then he needs to take back to the person who ported it and have them open the orifices.