

Christy Mitchell

From: McHugh, George
Sent: 09/14/2004 11:37:35 AM
To: Mitchell, Christy
CC:
BCC:
Subject: Mr. Shiraz Alam, consumer, India (Lots of 'Dear Christy letters !)

Dear Christy,

Wow ! This guy's been writing to you since September 3 ! He obviously enjoys your correspondence. He even calls you "Dear Chris" ! The choice between a gunlock on the the rifle (eg. ISS) versus a gunlock he installs will be determined by his personal preference and his local gun laws.

Tell him that he really needs to discuss these matters with his gunsmith. If you have any questions ----call me at x8832

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george.mchugh@remington.com

-----Original Message-----

From: Mitchell, Christy
Sent: Tuesday, September 14, 2004 11:17 AM
To: McHugh, George
Subject: George, Do you have any suggestions?

Hi George,

If you start from the bottom, this gentleman wants assistance with his 700. Do you have any suggestions?

Customer (shiraz alam)

09/13/2004 11:41 PM

> Dear Chris

I cannot ship the rifle to florida out of India. But can take the parts back to India When you ship them to Florida Or I can Buy them from your Service center. Please help me in my situation. Moreover what is the advantage of changing the Bolt lock As against to having one onthe rigle?

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Response (Christy)