

and I would like to get from you by e-mail ASAP what we should tell this consumer or do with this situation. I will await your comments.

Gaston

-----Original Message-----

From: Paganini sas [mailto:mail@paganini.it]  
Sent: Tuesday, April 06, 2004 8:40 AM  
To: Gravel, Gaston  
Subject: Fwd: 40-XB Tactical S/N 065975B

>From: "Luca Belli" <luca\_belli@libero.it>  
>To: <info@remington.com>  
>Cc: <mail@paganini.it>, <armilugli@libero.it>  
>Subject: 40-XB Tactical S/N 065975B  
>Date: Thu, 1 Apr 2004 03:36:31 +0200  
>X-Mailer: Microsoft Outlook CWS, Build 9.0.6604 (9.0.2911.0)  
>Importance: Normal  
>  
>I bought the rifle in subject on December 17th, 2003 from an Italian  
>retailer, namely Armeria Lugli of Mortizzuolo (Modena area). To date, just  
>168 cartridges have been shoot through the rifle and it already has evident  
>problems:  
>Bolt coating flaked off;  
>Firing pin working out of center line;  
>Rust on trigger components;  
>Trigger block coating flaked off;  
>Floor plate pivot pin loose into the trigger guard holes.  
>Pictures showing defects listed above are enclosed.  
>Through this message I simply intend to let you know about the poor quality  
>of the so called "tack drivers" released from your Custom Shop, despite  
>their price ranges in Italy from \$3,000 to \$4,000.  
>It is very realistic that my friends and I will not buy Remington again.  
>Regards.  
>  
>Luca Belli  
>Via Nuvolari 3  
>46036 Revere  
>Italy  
>  
>

Dear Gaston,

this is a copy of the e-mail I received from Mr Luca Belli, together with the pictures.

However I would like to point out that the gun shop sell this rifle at Euros 2.600 + 20% VAT tax.

Best regards,

Lello

Paganini sas - Torino (Italy)  
www.paganini.it

This email has been scanned for viruses by McAfee Webshield e500 virus scanner.