

> > Remington Arms Co., Inc.
> > International Customer Service
> > Tel: 336-548-8832
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> > george.mchugh@remington.com

> > -----Original Message-----

> > From: Istvan Berczi [mailto:berczil@Ms.UManitoba.CA]
> > Sent: Friday, September 05, 2003 8:14 PM
> > To: McHugh, George
> > Subject: Re: Istvan Berczi, DVM, Phd. Manitoba, Canada, M700 rifle
> > repair. RE00067527

> > Dear Mr McHugh,
> > The other day I sent you the authorization for the repair of my
> > gun. However, you told me that you actually have done the work
> > already. I must say that you pursued this matter with the utmost
> > care and I much appreciate your efforts. If you don't mind I would
> > like to know where do we stand now with this and that how can I
> > get back my rifle. I appreciate your advice of dealing with your
> > repairman in Selkirk, however, I tried to contact him by phone for
> > a couple of weeks and never succeeded, Because it would have taken
> > much more effort to go there and to find out what is going on, I
> > rather sent the gun to you. Also, I trust you much more than I do
> > anyone else with this sensitive job. I do not see the problem with
> > exporting, this is my rifle, it is registered in my name, so I have
> > the right to take it across the border if US authorities let me to
> > so. At least this is what common sense would dictate. What do we
> > register for if we cannot even claim the rifle which is lawfully
> > ours

I look forwards to hear from you again. Sincerely yours,

> > Istvan Berczi. Subject: Istvan Berczi, DVM, Phd.
> > Manitoba, Canada, M700 rifle repair. RE00067527 Date sent:
> > Wed, 6 Aug 2003 13:17:44 -0400 From: "McHugh,
> > George"
> > <George.McHugh@remington.com> To:
> > <berczil@Ms.UManitoba.CA>, <berczil@Ms.UManitoba.CA> Copies to:
> > "Smith-Wood, Nicole" <Nicole.Wood@remington.com>

> > Dear Dr. Berczi,
> > Your firearm has been repaired.
> > Unfortunately, we cannot ship it
> > directly back to you. The export of a
> > rifle from the U.S.A. requires an
> > export license on our end. I have
> > contacted our warranty repair
> > gunsmith in your province: GENE'S
> > GUNSMITHING in Selkirk (tel:
> > 204-757-4413).
> > I spoke with Gene Gunning, the
> > gunsmith
> > and he has agreed to secure the
> > necessary Canadian documents that
> > will allow me to apply for an Export
> > license in the U.S.A. If you ever
> > have a problem or need a repair, I
> > recommend that you contact him first,
> > before sending your firearm outside
> > of Canada.