

JOHN LOSCHIN

From: McHugh, George
Sent: 10/24/2003 12:44:40 PM
To: Nagle, Thomas J.
CC: Sanita, Dennis J.; Loschin, John; Beigh, Jerry R.; Nickerson, E. Ken; Wainman, David S.; Stout, Robert
BCC:
Subject: Istvan Berczi, DVM, PhD. Manitoba, Canada. M700 rifle repair. RE00067527

To anyone who can help me,

I was told to obtain an export license in August for Mr. Berczi's rifle RE00067527. Mr. Berczi wanted the repair done and paid by VISA. I have since been in communication with Mr. Berczi and Gene's gun repair since then. The export license was sent to David Wainman on October 10. The gun is still sitting in shipping because it is on "invoice hold". Can someone release this so it can be shipped.

George A. McHugh
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 george.mchugh@remington.com

-----Original Message-----

From: Istvan Berczi [mailto:berczii@Ms.UManitoba.CA]
Sent: Friday, October 24, 2003 1:13 PM
To: McHugh, George
Subject: Re: Istvan Berczi, DVM, PhD. Manitoba, Canada. M700 rifle repair. RE00067527

Daar Mr. McHugh,
 So far I did not receive any information on my rifle and the hunting season is upon us. Would you please be so kind as to look into the situation and tell me when can I expect my rifle bac? Thank you very much for everything you may do for me. Sincerely, Istvan Berczi

Subject: Istvan Berczi, DVM, PhD. Manitoba, Canada. M700 rifle repair. RE00067527
Date sent: Mon, 22 Sep 2003 15:44:45 -0400
From: "McHugh, George" <George.McHugh@remington.com>
To: "Istvan Berczi" <berczii@Ms.UManitoba.CA>

> Dear Dr. Berczi,
 > I received your fax. We have already performed the service and it is
 > ready to be returned to you. to my knowledge, your credit card has
 > been charged. I am waiting for the Canadian Import documents that
 > will allow me to apply for an export license on my end. Gene's
 > Gunsmithing has already posted the necessary documents to me ! I did
 > not receive them in today's mail. I estimate that it take two weeks
 > to obtain the export license once I have applied for it. There is
 > nothing more that you need do, except wait.
 >
 > George A. McHugh
 > Remington Arms Co., Inc.