

> > MADISON, NC 27025
 > > USA
 > >
 > > Please note your 'repair' number on your check and any
 > > correspondence you enclose. the number is RE00067527. Although
 > > you will pay \$ 20.00 , you will also be given a 'gift
 > > certificate' from Remington for \$ 20.00 good for Remington
 > > merchandise only. The program that allows this is posted on our
 > > website: www.remington.com . It is called the "Safety modification
 > > program". I copies some of the text below: Here are the basic
 > > program elements:
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 > > "The firearms will be cleaned and inspected and the bolt lock
 > > mechanism will be removed for \$20.00 plus shipping and handling.
 > > We will return the gun to you with a \$20.00 rebate coupon good
 > > towards the purchase of any Remington brand safety product (eye
 > > protection, hearing protection, cable and trigger locks, gun
 > > cabinets and gun safes.)"
 > >
 > > The rifle cannot be shipped direct back to you. I have spoken with
 > > "Gene's Gunsmithing" in Selkirk. I have asked him to obtain the
 > > necessary Canadian papers that I must have to apply for an export
 > > license. I do not know how much longer it will take me to obtain
 > > an export license. You may want to speak with Gene Gunning the
 > > owner of "Gene's..." I would recommend that, in the future, you
 > > should contact Gene's gunsmithing for any repairs before shipping
 > > your firearm out of your country. Gene could have performed all
 > > the same service required without the difficulties and delays
 > > caused by the import-export process.
 > >
 > > George A. McHugh
 > > Remington Arms Co., Inc.
 > > International Customer Service
 > > Tel: 336-548-8832
 > > Fax: 336-548-8610
 > > george.mchugh@remington.com
 > >
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 > > -----Original Message-----
 > > From: Istvan Berczi [mailto:berczi@Ms.UManitoba.CA]
 > > Sent: Friday, September 05, 2003 8:14 PM
 > > To: McHugh, George
 > > Subject: Re: Istvan Berczi, DVM, PhD, Manitoba, Canada, M700 rifle
 > > repair. RE00067527
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 > >
 > > Dear Mr McHugh,
 > > The other day I sent you the authorization for the repair of my
 > > gun.
 > > However, you told me that you actually have done the work already.
 > > I must say that you pursued this matter with the utmost care and I
 > > much appreciate your efforts. If you don't mind I would like to
 > > know where do we stand now with this and that how can I get back
 > > my rifle. I appreciate your advice of dealing with your repairman
 > > in Selkirk, however, I tried to contact him by phone for a couple
 > > of weeks and never succeeded, Because it would have taken much
 > > more effort to go there and to find out what is going on, I rather
 > > sent the gun to you. Also, I trust you much more than I do anyone
 > > else with this sensitive job. I do not see the problem with
 > > exporting, this is my rifle, it is registred in my name, so I have
 > > the right to take it accross the border if US authoritis let me to
 > > so. At least this is what common sense would dictate. What do we