

Inez Chilton

From: Chilton, Inez
Sent: 09/17/2003 12:57:06 PM
To: McHugh, George
CC:
BCC:
Subject: RE: Istvan Berczi, DVM, PhD. Manitoba, Canada, M700 rifle repair. RE00067527

Thanks - you could have just said that you took care of the import license info in Aug.

Thank you :-)
Inez W. Chilton
Senior Consumer Service Rep
Remington Arms Company
P.O. Box 700
Madison, NC 27025
Phone: 800-243-9700
Fax: 336-548-7801
Visit us at remington.com

-----Original Message-----

From: McHugh, George
Sent: Wednesday, September 17, 2003 12:40 PM
To: Chilton, Inez
Subject: FW: Istvan Berczi, DVM, PhD. Manitoba, Canada, M700 rifle repair. RE00067527

Inez,
FYI...
George A. McHugh
Remington Arms Co., Inc.
International Customer Service
Tel: 336-548-8832
Fax: 336-548-8610
george.mchugh@remington.com

-----Original Message-----

From: McHugh, George
Sent: Friday, September 12, 2003 10:51 AM
To: 'Istvan Berczi'
Subject: Istvan Berczi, DVM, PhD. Manitoba, Canada, M700 rifle repair. RE00067527

Dear Dr. Berczi,

It was good to speak with you yesterday ! You were correct ! Our repair facility did already have your credit card information. Your trigger assembly has been replaced and the safety has been checked --if not replaced. Your only charge will be \$ 20.00 and for that you will receive a \$ 20.00 coupon good for selected Remington products ! All that I need now is the Canadian import document from Gene's Gunsmithing so I may apply for an export license on my end.

George A. McHugh
Remington Arms Co., Inc.