

To: "Istvan Berczi" <berczii@Ms.UManitoba.CA>

> Dear Dr. Berczi,
> Please send me the information again by email, or to my fax
> 336-548-8610. I cannot find the fax you have referred to.

>
> George A. McHugh
> Remington Arms Co., Inc.
> International Customer Service
> Tel: 336-548-8832
> Fax: 336-548-8610
> george.mchugh@remington.com

> -----Original Message-----

> From: Istvan Berczi [mailto:berczii@Ms.UManitoba.CA]
> Sent: Tuesday, September 09, 2003 4:09 PM
> To: McHugh, George
> Subject: Re: Istvan Berczi, DVM, Phd. Manitoba, Canada, M700 rifle
> repair. RE00067527

> Dear Mr. McHugh,
> I did Fax the authorization form to you last week and gave my
> credit card number there. I also mailed the original form to your
> company at the same time. Please charge the entire cost of the repair
> plus handling costs to my credit card. I hope that this will be
> satisfactory. Sincerely yours, Istvan Berczi. Subject: Istvan
> Berczi, DVM, Phd. Manitoba, Canada, M700 rifle repair. RE00067527 Date
> sent: Mon, 8 Sep 2003 13:10:39 -0400 From: "McHugh,
> George" <George.McHugh@remington.com> To: "Istvan Berczi"
> <berczii@Ms.UManitoba.CA>

> Dear Dr. Berczi,
>> I contacted our repair facility on Ilion, NY. They informed me
>> that they did not receive the \$ 20.00 fee for the inspection
>> and service performed on your rifle. Did you send this yet ?
>> If not please send it to:
>> REMINGTON ARMS CO. INC.
>> P.O. BOX 700
>> MADISON, NC 27025
>> USA

>> Please note your 'repair' number on your check and any
>> correspondence you enclose. the number is RE00067527. Although you
>> will pay \$ 20.00 , you will also be given a 'gift certificate' from
>> Remington for \$ 20.00 good for Remington merchandise only. The
>> program that allows this is posted on our website: www.remington.com
>> . It is called the "Safety modification program". I copies some of
>> the text below: Here are the basic program elements:

>>
>> "The firearms will be cleaned and inspected and the bolt lock
>> mechanism will be removed for \$20.00 plus shipping and handling. We
>> will return the gun to you with a \$20.00 rebate coupon good towards
>> the purchase of any Remington brand safety product (eye protection,
>> hearing protection, cable and trigger locks, gun cabinets and gun
>> safes.)"

>>
>> The rifle cannot be shipped direct back to you. I have spoken with
>> "Gene's Gunsmithing" in Selkirk. I have asked him to obtain the
>> necessary Canadian papers that I must have to apply for an export
>> license. I do not know how much longer it will take me to obtain