BARBER - REM DOCSB0016598

International Customer Service Tel: 336-548-8832 Fax: 336-548-8610

george.mchugh@remington.com

----Original Message-----From: McHugh, George

Sent: Friday, September 12, 2003 10:51 AM

To: 'Istvan Berczi'

Subject: Istvan Berczi, DVM, PhD. Manitoba, Canada, M700 rifle repair.

RE00067527

Dear Dr. Berczi,

It was good to speak with you yesterday! You were correct! Our repair facility did already have your credit card information. Your trigger assembly has been replaced and the safety has been checked --if not replaced. Your only charge will be \$ 20.00 and for that you will receive a \$ 20.00 coupon good for selected Remington products! All that I need now is the Canadian import document from Gene's Gunsmithing so I may apply for an export liberse on my end:

George A. McHugh Remington Arms Co., Inc. International Customer Service

Tel: 336-548-8832 Fax: 336-548-8610

george.mchugh@remington.com

----Original Message-----

From: Istvan Berczi [mailto:berczii@Ms.UManitoba CA]

Sent: Wednesday, September 10, 2003 2 58 PM

To: McHugh, George

Subject: Re: Istvan Berczi, DVM, PhD. Mantioba, Canada, M700 rifle

repair. RE00067527

Dear Mr. McHugh,

Pleaase charge the following card for all expenses

VISA 4514 0936 0050 5651

Valid 10/06 Dr. Istvan Berczi

I thank you for all the efforts you put up for this cause.

Sincerely yours, Istvan Berczi

Subject: Istvan Berczi, DVM, PhD, Manitoba, Canada, M700 rifle repair. RE00067527

Date sent: Tue, 9 Sep 2003 14:19:51-0400

Priority: Urgent

From: "McHugh, George" < George, McHugh@remington.com>

To: "Istvan Berczi" < berczii@Ms.UManitoba.CA>

> Dear Dr. Berczi,

> Please send me the information again by email, or to my fax

> 336-548-8610. I cannot find the fax you have referred to.

> George A. McHugh

> Remington Arms Co., Inc.

> International Customer Service

> Tel: 336-548-8832 > Fax: 336-548-8610

> george.mchugh@remington.com

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