Dell Marie Fulcher

From: Watson, Laura M.
Sent: 03/03/2003 02:54:59 PM
To: Clifton, Dell Marie

CC:

BCC:

Subject: RE: Repair # 62195 (Ken Young)

Done. He should know that we did replace the trigger each time at no charge. My understanding is that this is a new style trigger without the bolt lock.

----Original Message-----From: Clifton, Dell Marie

Sent: Monday, March 03, 2003 2:39 PM

To: Watson, Laura M.

Subject: Repair # 62195 (Ken Young)

Please remove the charges from this repair.

He is raising holy hell, because he sent gun to us in 2001 & we did not do the bolt-lock mod. He stated that he has not adjusted the trigger & he will go on every internet chat room & complain.

Thanks,
Dell Marie Clifton
Senior Consumer Service Representative
Remington Arms Co., Inc.
PO Box 700

Madison, NC 27025 Phone: 336-548-8786 Fax: 336-548-7801

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