## Laura Watson

From: Clifton, Dell Marie
Sent: 03/03/2003 02:39:01 PM
To: Watson, Laura M.

CC:

BCC:

Subject: Repair # 62195 (Ken Young)

Please remove the charges from this repair.

He is raising holy hell, because he sent gun to us in 2001 & we did not do the bolt-lock mod. He stated that he has not adjusted the trigger & he will go on every internet chat room & complain.

Thanks,

**Dell Marie Clifton** 

Senior Consumer Service Representative

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