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Lisa.Kemp@Remington.com

-----Original Message-----

From: Faulcon, Pamela L.
Sent: Tuesday, January 28, 2003 2:41 PM
To: Kemp, Lisa
Cc: Atkins, Denise
Subject: FW: Richard Roberts / 700 safety rebates

This is for you.....Donna is on vacation until Thursday.

-----Original Message-----

From: Atkins, Denise
Sent: Tuesday, January 28, 2003 2:37 PM
To: Faulcon, Pamela L.
Subject: Richard Roberts / 700 safety rebates

Hi Pam, On November 21, 2002, Mr. Roberts called and inquired about using his safety rebates from the Model 700 safety modification program. He had 6 firearms modified and wanted to use all six \$20 rebate coupons toward the purchase of his safe. Per a conversation with John Loschin, this was approved. He has not received his rebate. I called the center this morning in Monroe and was informed by Sandy that he "had a history" and that the reimbursement would have to be approved by you contacting Donna Whitley at the fulfillment center. Can you take care of this or do I need to ask someone else? I wasn't sure if this was one of your programs. Thanks for your help.

Denise G. Atkins
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