## **Dell Marie Fulcher**

From: Loschin, John

Sent: 01/03/2003 10:24:36 AM

To: Phillips, Rena; Madison Consumer Services

CC: BCC:

Subject: RE: 700 SMP Program

The RARC's will be notified.

----Original Message-----From: Phillips, Rena

Sent: Friday, January 03, 2003 9:57 AM
To: Loschin, John; Madison Consumer Services

Subject: RE: 700 SMP Program

Are the RARC's going to be made aware of this? I just had a phone call from a consumer who took his firearm in yesterday and the RARC told him that it had expired. I told the consumer to have the RARC call us to confirm that it had been extended.

Rena V. Phillips
Consumer Service Representative
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Visit Remington @ www.remington.com
This is Remington Country...

----Original Message---From: Loschin, John
Sent: Friday, January 03, 2003 9:24 AM
To: Madison Consumer Services
Subject: 700 SMP Program
Importance: High

Here is the info you have been waiting for. We are extending the 700 safety modification program, including the \$20 safety equipment coupon. The coupons will not be reprinted with a new date but they will be honored.

If you have any questions, please see me

John R. Loschin Assistant Consumer Service Manager Remington Arms Company, Inc. P.O. Box 700 Madison, NC 27025 Phone: (336)548-8707 Fax: (336)548-7807

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