

## JOHN LOSCHIN

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**From:** Phillips, Rena  
**Sent:** 01/03/2003 09:57:09 AM  
**To:** Loschin, John; Madison Consumer Services  
**CC:**  
**BCC:**  
**Subject:** RE: 700 SMP Program

Are the RARC's going to be made aware of this? I just had a phone call from a consumer who took his firearm in yesterday and the RARC told him that it had expired. I told the consumer to have the RARC call us to confirm that it had been extended.

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-----Original Message-----

**From:** Loschin, John  
**Sent:** Friday, January 03, 2003 9:24 AM  
**To:** Madison Consumer Services  
**Subject:** 700 SMP Program  
**Importance:** High

Here is the info you have been waiting for. We are extending the 700 safety modification program, including the \$20 safety equipment coupon. The coupons will not be reprinted with a new date but they will be honored.

If you have any questions, please see me

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