

Laura Watson

From: Sanita, Dennis J.
Sent: 08/23/2002 01:15:47 PM
To: Watson, Laura M.
CC:
BCC:
Subject: RE: Kirk Wilkins

Yes, I spoke with this consumer earlier this week.

-----Original Message-----

From: Watson, Laura M.
Sent: Friday, August 23, 2002 12:42 PM
To: Sanita, Dennis J.
Subject: Kirk Wilkins

Dennis,

This came in through the internet. I think I already sent it to you. Has this been taken care of?

1986 I owned a model 700 rifle, that winter while coyote hunting, when I placed the safety on the gun into fire position to unload, the gun fired shattering the bone in my big toe on my right foot. Immediately after, I tried to find someone who could help me replace the safety mechanism. At that time, Remington denied any problems with this type of safety. I finally found a dealer to trade me guns in 2000, he promised to send the gun in to Remington to have the thoroughly inspected. All said, what should I have done in 1986 to have gotten some results? I am still active in outdoor activities, and I still own several Remington firearms. Thanks Kirk

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