

JOHN LOSCHIN

From: Earles, Jessica
Sent: 07/16/2002 01:56:34 PM
To: Madison Consumer Services
CC: Evans, Danny
BCC:
Subject: FW: SAFETY MODIFICATION

I JUST HAD A RARC CALL AND WANT TO KNOW WHY HE COULD NOT PERFORM THE MODIFICATION TO THE MODEL 721 AND 722.

IN ORDER TO PERFORM THE MODIFICATION ON THE 721 & 722 THE ACTION AND STOCK MUST BE MODIFIED DUE TO THE FACT THAT WE NO LONGER HAVE TRIGGER ASSEMBLIES FOR THIS MODEL AND WE MUST USE A MODEL 700 TRIGGER ASSEMBLY. SOME OF THE REPAIR CENTERS ARE ALREADY FAMILIAR WITH THIS, HOWEVER, IF THEY ARE NOT, I'M SUGGESTING THEY SEND ONE TO US AND LET US PERFORM THE MODIFICATION AND THEN THEY CAN REVIEW THE ALTERATIONS THAT WE MADE TO THE FIREARM WHEN IT RETURNS AND THEY CAN PERFORM THE MODIFICATION AFTER THAT.

-----Original Message-----

From: Earles, Jessica
Sent: Tuesday, May 07, 2002 8:57 AM
To: Madison Consumer Services; Nickerson, E. Ken; Evans, Danny
Subject: SAFETY MODIFICATION

IF A CUSTOMER IS SENDING A 721, 722, OR 600 IN FOR THE MODIFICATION THEY MUST SEND THE ENTIRE GUN INCLUDING THE STOCK. THE FACTORY MAKES A SMALL MODIFICATION TO THE STOCK ON THESE FIREARMS WHEN THE SAFETY MODIFICATION IS PERFORMED. IF IT COMES IN WITHOUT THE STOCK THEY WILL NOT MAKE THE MODIFICATION UNTIL THEY SEND IN THE REMAINING PORTION OF THE FIREARM. THEY DON'T HAVE TO HAVE THE MODEL 700 STOCKS BUT THEY DO PREFER THAT THEY SEND THEM IN ALSO.

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